



## SITE KPI Telematics Report

# VISY Recycling FSO Project (Monthly)

**Reporting Period :** February 2023

**Release :** Thursday, 30 March 2023



## SUMMARY

### February 2023

Overall Citywatch are very happy with the VISY FSO team nation wide. There were no issues with manning shifts over February 2023.

We have had FIRE events at VISY-NSW-Smithfield and VISY-VIC-Coolaroo however these are outside the FSO project. We have had multiple incidents at the weighbridge(s) and all were managed excellently.

At this stage all IR's are detailed and consistent.

This is supported by almost ALL sties displaying stable and consistent horizontal BARS (blue and yellow columns) with no steps.

We noted VISY-QLD-Maroochydhore did not complete any IR's and this will be addressed.

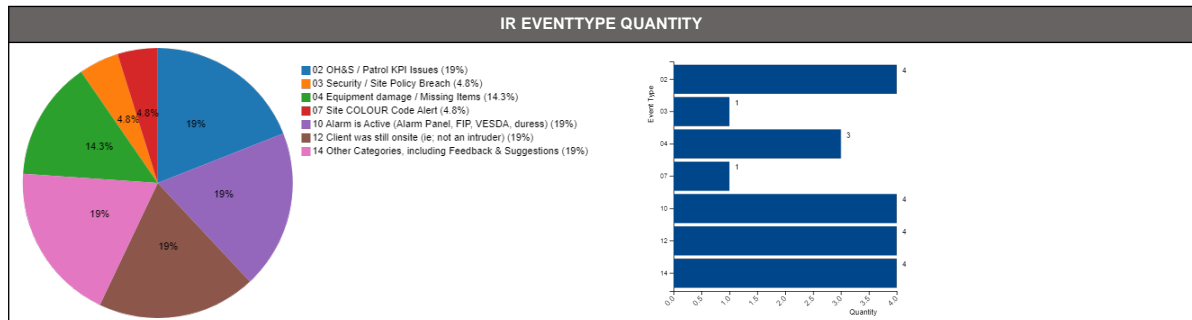
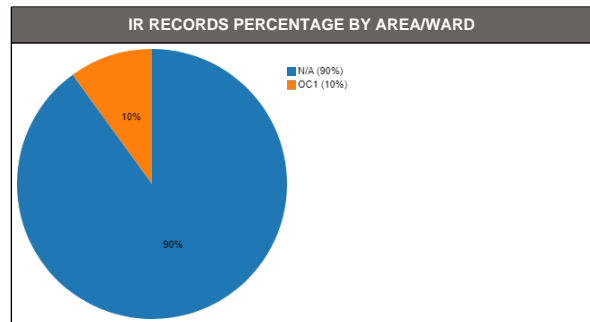
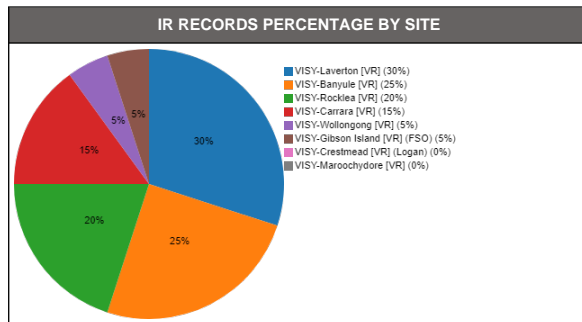
We have had a major AAA "near miss" issue at VISY-VIC-Laverton where Citywatch SOPs are being reviewed.

# SITE KPI Telematics Report

Engine v1.6.3.0  
VISY Recycling FSO Project (Monthly)  
February 2023



| Location   | Shifts Filled Vs. Roster | Log Reports Vs. Roster | Guard Competency (Compliance) | KPI for FLIR | KPI for WAND | IR Lodged? | ALARM or FIRE | Notes  |
|--|--------------------------|------------------------|-------------------------------|--------------|--------------|------------|---------------|--|
| VISY-Wollongong [VR]<br>          | 100.00 %                 | 0.00 %                 | See Excel                     | 182.77 %     | 150.04 %     | 1          | 1             | Last Fire Cannon Training Test (VIDEO & Timing) - 23 JUL 2022.<br>Need to update SOP's re: Fire Pump activation<br><br>Very professional team; consistent results. New Uniforms are being sent               |
|  | PASS                     | FAIL                   |                               | PASS         | PASS         |            |               |  |
| VISY-Carrara [VR]<br>             | 100.00 %                 | 0.00 %                 | See Excel                     | 211.77 %     | 114.87 %     | 3          | 0             | Overall good and stable results.   |
|  | PASS                     | FAIL                   |                               | PASS         | PASS         |            |               |  |
| VISY-Crestmead [VR] (Logan)<br>   | 100.00 %                 | 0.00 %                 | See Excel                     | 0.00 %       | 0.00 %       | 0          | 0             | No Shifts Required for entire Month  |
|  | PASS                     | FAIL                   |                               | N/A          | N/A          |            |               |  |
| VISY-Gibson Island [VR] (FSO)<br> | 100.00 %                 | 37.50 %                | See Excel                     | 147.50 %     | 122.19 %     | 1          | 0             | VR need to confirm if they want us to FLIR the new FRF (2x BALE machines)  |
|  | PASS                     | FAIL                   |                               | PASS         | PASS         |            |               |  |
| VISY-Maroochydore [VR]<br>      | 100.00 %                 | 0.00 %                 | See Excel                     | 182.82 %     | 110.00 %     | 0          | 0             | We need confirmation when VESDA will be 100% active as it was going through learning mode commissioning  |
|  | PASS                     | FAIL                   |                               | PASS         | PASS         |            |               |  |
| VISY-Rocklea [VR]<br>           | 100.00 %                 | 0.00 %                 | See Excel                     | 283.68 %     | 137.77 %     | 4          | 1             | Nothing to report. Guards are rotated through Gibson Island.   |
|  | PASS                     | FAIL                   |                               | PASS         | PASS         |            |               |  |
| VISY-Banyule [VR]<br>           | 100.00 %                 | 100.00 %               | See Excel                     | 169.24 %     | 138.83 %     | 5          | 2             | Last Fire Cannon Test (Video and timing) = 05 SEP 2021<br><br>VISY worked overtime multiple times = patrol fails are false;<br><br>Guard has issues accessing site at times = VISY dont answer the gate call |
|  | PASS                     | PASS                   |                               | PASS         | PASS         |            |               |  |
| VISY-Laverton [VR]<br>          | 100.00 %                 | 0.00 %                 | See Excel                     | 166.74 %     | 100.00 %     | 6          | 0             | Patrol path altered due to ongoing Construction = guards need to be flexible and adapt each weekend to changes.<br><br>AAA issues being looked at  |
|  | PASS                     | FAIL                   |                               | PASS         | PASS         |            |               |  |



#### LEGEND

**PASS** = Required KPI were met

**ONGOING** = Some Data exists from the AM shift; shift is split; Nightshift is expected to "top up" short fall to reach KPI

**FAIL** = Required KPI not met needs to be investigated to determine if IR exists to explain situation, if there is a technical fault, or if guard failed performance

**N/A** = Weekend only site or no fixed shift (ADHOC support)

**IR** = How many Incident Reports were lodged or created; default value is 0

|  |  |
|--|--|
| Excluded VISY VR Sites that Citywatch have done Fire Watch at and are C4i upgraded :   | Total VISY Data Files 04 FEB 2023 = 3.14 million @ 2.27 TB   |
| <p>VISY - NSW - Smithfield:<br/>Site is FSO RATED; has Fire Watch on Weekends only</p> <p>VISY-VIC - Coolaroo Building "E":<br/>Site is FSO RATED; has ADHOC Fire Watch (we generally only operate in summer)</p> <p>VISY-VIC-Springvale:<br/>Site is FSO RATED; and can have FSO to support (ADHOC request)</p> | <p>Data Set 1: VISY Recycling (FSO) Project generates approximately 105k images each month (day channel + thermal). This is across 8x sites (1x NSW, 5x QLD, 2x VIC)</p> <p>Data Set 2: VISY Infrastructure (Weighbridge) Project generates approximately 12k (day channel only) images each month. This is across 4x sites (Smithfield &amp; Coolaroo &amp; Gibson Island &amp; Albury) ;</p> <p>Data Set 3: VISY Paper = VISY-VIC-Dandenong and VISY-NSW-Warrick Farm generate approx. 3k images each month</p> <p>Projection: 120,000 new images (+/-) added each month = 1.4 million new VISY images managed per annum</p> |