SITE KPI Telematics Report

VISY Recycling FSO Project (Monthly)

Reporting Period : February 2023

Release : Thursday, 30 March 2023

SUMMARY

February 2023

Overall Citywatch are very happy with the VISY FSO team nation wide. There were no issues with manning shifts over February 2023.

We have had FIRE events at VISY-NSW-Smithfield and VISY-VIC-Coolaroo however these are outside the FSO project. We have had multiple incidents at the weighbridge(s) and all were managed excellently.

At this stage all IR's are detailed and consistent.

This is supported by almost ALL sties displaying stable and consistent horizontal BARS (blue and yellow columns) with no steps.

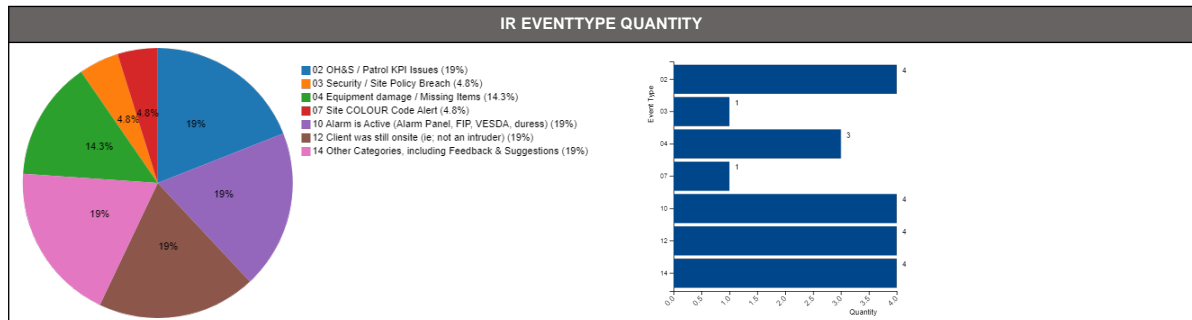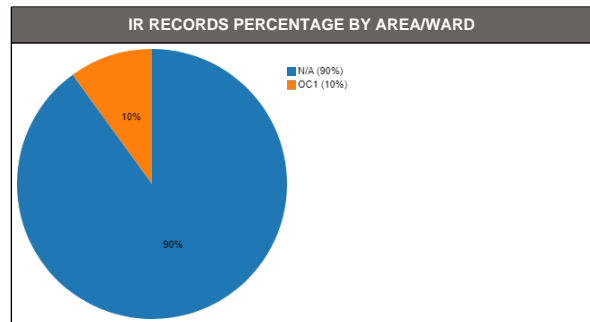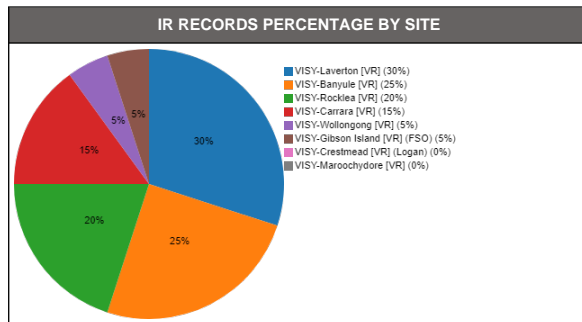We noted VISY-QLD-Maroochydore did not complete any IR's and this will be addressed.

We have had a major AAA "near miss" issue at VISY-VIC-Laverton where Citywatch SOPs are being reviewed.

Location	Shifts Filled Vs. Roster	Log Reports Vs. Roster	Guard Competency (Compliance)	KPI for FLIR	KPI for WAND	IR Lodged?	ALARM or FIRE	Notes
VISY-Wollongong [VR]	100.00 % PASS	0.00 % FAIL	See Excel	182.77 % PASS	150.04 % PASS	1	1	Last Fire Cannon Training Test (VIDEO & Timing) - 23 JUL 2022. Need to update SOP's re: Fire Pump activation. Very professional team; consistent results. New Uniforms are being sent
VISY-Carrara [VR]	100.00 % PASS	0.00 % FAIL	See Excel	211.77 % PASS	114.87 % PASS	3	0	Overall good and stable results.
VISY-Crestmead [VR] (Logan)	100.00 % PASS	0.00 % FAIL	See Excel	0.00 % N/A	0.00 % N/A	0	0	No Shifts Required for entire Month
VISY-Gibson Island [VR] (FSO)	100.00 % PASS	37.50 % FAIL	See Excel	147.50 % PASS	122.19 % PASS	1	0	VR need to confirm if they want us to FLIR the new FRF (2x BALE machines)
VISY-Maroochydore [VR]	100.00 % PASS	0.00 % FAIL	See Excel	182.82 % PASS	110.00 % PASS	0	0	We need confirmation when VESDA will be 100% active as it was going through learning mode commissioning
VISY-Rocklea [VR]	100.00 % PASS	0.00 % FAIL	See Excel	283.68 % PASS	137.77 % PASS	4	1	Nothing to report. Guards are rotated through Gibson Island.
VISY-Banyule [VR]	100.00 % PASS	100.00 % PASS	See Excel	169.24 % PASS	138.83 % PASS	5	2	Last Fire Cannon Test (Video and timing) = 05 SEP 2021. VISY worked overtime multiple times = patrol fails are false; Guard has issues accessing site at times = VISY dont answer the gate call
VISY-Laverton [VR]	100.00 % PASS	0.00 % FAIL	See Excel	166.74 % PASS	100.00 % PASS	6	0	Patrol path altered due to ongoing Construction = guards need to be flexible and adapt each weekend to changes. AAA issues being looked at

IR RECORDS PERCENTAGE BY SITE

- VISY-Laverton [VR] (30%)
- VISY-Banyule [VR] (25%)
- VISY-Rocklea [VR] (20%)
- VISY-Carrara [VR] (15%)
- VISY-Wollongong [VR] (5%)
- VISY-Gibson Island [VR] (FSO) (5%)
- VISY-Crestmead [VR] (Logan) (0%)
- VISY-Maroochydore [VR] (0%)

IR RECORDS PERCENTAGE BY AREA/WARD

- N/A (90%)
- OC1 (10%)

IR EVENTTYPE QUANTITY

- 02 OH&S / Patrol KPI Issues (19%)
- 03 Security / Site Policy Breach (4.8%)
- 04 Equipment damage / Missing Items (14.3%)
- 07 Site COLOUR Code Alert (4.8%)
- 10 Alarm is Active (Alarm Panel, FIP, VESDA, duress) (19%)
- 12 Client was still onsite (ie; not an intruder) (19%)
- 14 Other Categories, including Feedback & Suggestions (19%)

LEGEND

PASS = Required KPI were met

ONGOING = Some Data exists from the AM shift; shift is split; Nightshift is expected to "top up" short fall to reach KPI

FAIL = Required KPI not met needs to be investigated to determine if IR exists to explain situation, if there is a tehcnical fault, or if guard failed preformance

N/A = Weekend only site or no fixed shift (ADHOC support)

IR = How many Incident Reports were lodged or created; default value is 0

Excluded VISY VR Sites that Citywatch have done Fire Watch at and are C4i upgraded :	Total VISY Data Files 04 FEB 2023 = 3.14 million @ 2.27 TB
VISY - NSW - Smithfield: Site is FSO RATED; has Fire Watch on Weekends only	Data Set 1: VISY Recycling (FSO) Project generates approximately 105k images each month (day channel + thermal). This is across 8x sites (1x NSW, 5x QLD, 2x VIC)
VISY-VIC - Coolaroo Building "E": Site is FSO RATED; has ADHOC Fire Watch (we generally only operate in summer)	Data Set 2: VISY Infrastructure (Weighbridge) Project generates approximately 12k (day channel only) images each month. This is across 4x sites (Smithfield & Coolaroo & Gibson.Island & Albury) ;
VISY-VIC-Springvale: Site is FSO RATED; and can have FSO to support (ADHOC request)	Data Set 3: VISY Paper = VISY-VIC-Dandenong and VISY-NSW-Warrick.Farm generate approx. 3k images each month
	Projection: 120,000 new images (+/-) added each month = 1.4 million new VISY images managed per annum