

Justin Glock

(412) 605-7571 • glock.justin@yahoo.com
5150 Orchard Avenue Bethel Park, PA 15102

Accomplishments

- ♦ **Promoted to Pittsburgh Penguins Lead Writer.** In less than two years, thehockeywriters.com promoted me as their top writer to cover the Penguins. As such, my articles are promoted more than my colleagues due to my ability to attract site traffic and grow our site.
- ♦ **Provided Expert Hockey Analysis on Pittsburgh Radio Station.** Invited to appear on WDX 105.9 The X Morning Show as hockey analyst and give expert opinion on Pittsburgh Penguins. My opinion and public speaking are respected on live radio airwaves around the city.
- ♦ **Featured/Published Articles.** Multiple web-based hockey articles featured as topic of discussion on WDX 105.9 The X, Yahoo! Puck Daddy, and PittsburghPenguins.com. Proven ability to publish articles that spark public interest and debate.
- ♦ **Broke Lead News Story.** Was the only person to break a WPXI exclusive about the Pittsburgh Penguins having a Stanley Cup celebration. WPXI was the only news station to feature the celebration on the 11 O'clock News.
- ♦ **Participated in Cutting Edge New Technology Group.** Participated in first group ever at Thermo Fisher Scientific, Inc. to use Interwoven TeamSite (CMS). Demonstrated adaptability to new technologies.
- ♦ **Audited as Top Quality Control Analyst.** Evaluated as having the highest quality rating by Lender Processing Services, Inc for the calendar year of 2011. Demonstrated a high level of attention to detail and deadlines.

Experience

Pittsburgh Penguins Lead Hockey Writer February 2011 - Present
thehockeywriters.com

Use Word Press to write, edit and publish web content while using SEO optimization and social networking techniques to promote articles and Website. Credentialed media member who interviews and interacts with NHL players and organizations. Analyze site data to improve blog by using keywords, link-building, and social media platforms.

Quality Control Analyst March 2013 - Present
United Lender Services Corporation

Work in Mercury Network daily with clients, appraisers and customers while evaluating appraisal products to benefit all sides in a timely manner. Responsible for supervising and advising appraisers how to meet client guidelines and specifications while reviewing appraisal reports. Responsible for working under strict deadlines in a team environment.

Content Editor (Contract Position) August 2012 - November 2012
Thermo Fisher Scientific, Inc.

Worked in Interwoven TeamSite to produce newly managed Website. Edited content to support its reuse in catalogs, on websites, or in other publications to ensure content complied with brand guidelines and standards. Created and wrote product descriptions, used HTML and CSS code while developing site.

Quality Control Analyst (Contract Position) January 2012 - June 2012
ValuAmerica, Inc.

Reviewed appraisal products while following customer and client guidelines to establish a mutual satisfaction between parties. Multitasked in a team environment under strict time restraints while achieving daily productivity goals with high quality.

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Quality Control Analyst

August 2010 - January 2012

Lender Processing Services, Inc.

Reviewed and evaluated broker price opinions while interacting with real estate agents and brokers to achieve a high quality product for clients. Maintained daily productivity goals and high quality rating in a fast-paced environment.

Internship

Multimedia Specialist Intern

May 2009 - September 2009

WPXI Channel 11 News

Responsible for networking and marketing WPXI.com Website to attract site traffic. Attended social/entertainment events to write, report, photograph and video record original Web content for WPXI.com. Published articles, slideshows and videos to Website. Enhanced communication and marketing skills while promoting WPXI.com Website at events.

Volunteer Experience

Junior Varsity Head Hockey Coach

October 2012 - Present

Upper St. Clair High School

Promoted to Head Coach at the Junior Varsity Level after one year as assistant coach. Interact and responsible for high school hockey athletes while teaching them how to work together as a team to accomplish one common goal.

Curriculum Developer

July 2009

Washington & Jefferson College

Assisted and developed three college education courses: *Nutrition for Health & Fitness*, *Attaining the Mental Edge*, and *National Guard Technology Leadership Professional Certificate Program*. Wrote syllabus and assisted in online course content.

Education

University of Pittsburgh

Bachelor of Arts - English Writing

May 2010

References

Available upon request