



# Secureki -Cisco Duo & Webex Teams Integration





**Technical Specifications** 

Company Name : Glocomp Systems (M) Sdn Bhd

Application Name : SecureKi

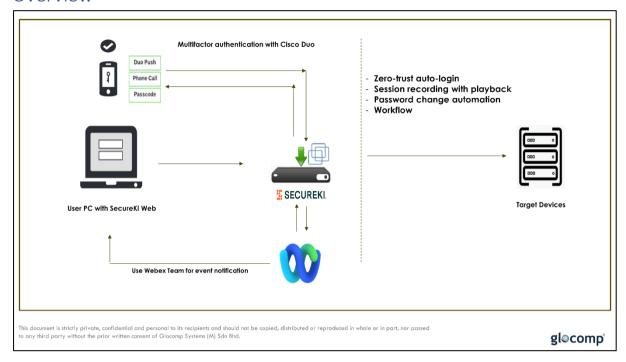


## Contents

Overview	/	3
Use Case	1 – User approve the DUO push	4
1.1.	APPM WEB	4
Use Case	2 – User denies the DUO push	8
2.1.	APPM WEB	8
Use Case	3 – Not Valid Cisco Duo User	11
3.1.	APPM WEB	11
Use Case	4 – Cisco DUO is inaccessible	13
4.1.	APPM WEB	13
Use Case	5 – User does not response to the DUO Push / Timed Out	15
5.1.	APPM WEB	15
Use Case	6 – User enters '6-digits passcode' instead of 'push'	18
6.1.	APPM WEB	18
Use Case	7 – Notification in Webex Team via Webex API	21
7.1.	APPM SERVICE	21
7.2.	Event Notification from Webex Team Space	22
Use Case	8 – Approval Notification via WebEx Cards and Buttons	25
8.1.	APPM SERVICE	25
Use Case	9 – Workflow Approval via WebEx Team Space	26
0.1	ADDM SEDVICE	26



### Overview



### **API Steps:-**

- 1. Check if DUO is active (auth/v2/ping)
- 2. Send PUSH notification to Cisco DUO users
  - a. Encode the password (generate from date authorization header.py)
  - b. Call the POST api (auth/v2/auth)
- 3. Wait for the API to response.
- 4. Success/Fail to login to APPM
- 5. User access to SSH/RDP using APPMClient
- 6. Admin will receive event notification via WebexTeam

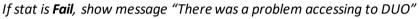
## Use Case 1 – User approve the DUO push

### 1.1. APPM WEB

1. User login to APPM using username and password



2. After user clicks the Login button, APPM should check if DUO server is up and running. If stat is **OK**, proceed to step 3.





GET: https://{{duo-API-HOST}}/auth/v2/ping {"response": {"time": 1619186110}, "stat": "OK"}

3. At 2FA page, Either enter passcode or approve/reject DUO Push





### **Authorization**

Key	Value	Remarks
Username	<to be="" provided=""></to>	Client ID
Username Password	<to be="" provided=""> &lt;<encrypted string="">&gt;</encrypted></to>	Client ID  Generate from date_authorization_header.py  Format as below:- <date> <get post=""> <api_address> <api_url> <api_query>  e.g. Fri, 23 Apr 2021 23:59:03+0800 POST api-*.duosecurity.com /auth/v2/auth</api_query></api_url></api_address></get></date>
		device=auto&factor=push&username=lukechen

### **HEADER**

Key	Value	Remarks
Date	Fri, 23 Apr 2021 23:59:03 +0800	Date format as RFC2822
Content-Type application/x-www-form-urlencoded		

### **PUSH**

Key	Value	Remarks
device	auto	Auto select user's device to be pushed
factor	push / auto	Get this value from Duo Radius Code If user key in "push", set factor=push
username	Secureki	Person ID

POST: https://{{duo-API-HOST}}/auth/v2/auth?device=auto&factor=push&username=lukechen

### **PASSCODE**

Key	Value	Remarks
factor	passcode	Get this value from <b>Duo Radius Code</b>
		If user key in 6-digits number, set
		factor=passcode
Passcode	123456	6-digits passcode
username	Secureki	Person ID

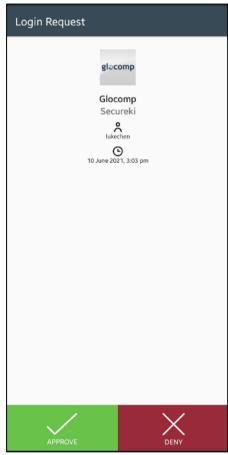
POST: https://{{duo-API-HOST}}/auth/v2/auth?factor=passcode&passcode=123456&username=lukechen

### Response/Return:-



Status	Results	
Approve	{"response": {"result": "allow", "status": "allow",	
	"status_msg": "Success. Logging you in"}, "stat": "OK"}	
Deny	{"response": {"result": "deny", "status": "deny", "status_msg":	
	"Login request denied."}, "stat": "OK"}	
	{"response": {"result": "deny", "status": "fraud",	
	"status_msg": "Login request reported as fraudulent."},	
	"stat": "OK"}	
Timed out	{"response": {"result": "deny", "status": "timeout",	
	"status_msg": "Login timed out."}, "stat": "OK"}	
Invalid User	{"code": 40002, "message": "Invalid request parameters",	
	"message_detail": "username", "stat": "FAIL"}	

4. User will receive the **PUSH** notification to approve or deny

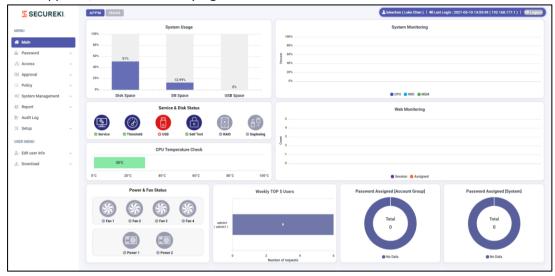


(Phone notification) (duo mobile app)

5. APPM Web will wait for the user to response on their DUO mobile (**Timeout**: 1 min)



6. Once approve, user successfully login to APPM Web





## Use Case 2 – User denies the DUO push

### 2.1. APPM WEB

1. User login to APPM using username and password



2. After user clicks the Login button, APPM should check if DUO server is up and running. *If stat is OK, proceed to step 3.* 

If stat is **Fail**, show message "There was a problem accessing to DUO"



GET: https://{{duo-API-HOST}}/auth/v2/ping

{"response": {"time": 1619186110}, "stat": "OK"}

3. At 2FA page, Enter passcode or approve/deny the DUO PUSH





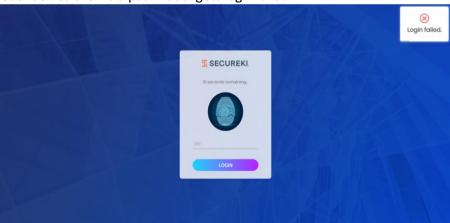
4. User will receive the **PUSH** notification to deny it





(Phone notification) (duo mobile app)

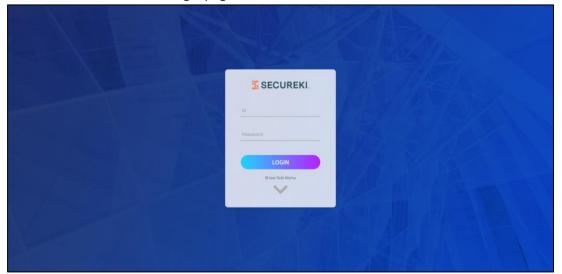
- 5. APPM Web will wait for the user to response on their DUO mobile (**Timeout**: 1 min)
- 6. User denies the DUO push. User gets login failed.



### Response/Return:-

Status	Results
Deny	{"response": {"result": "deny", "status": "deny", "status_msg": "Login request denied."}, "stat": "OK"}
	{"response": {"result": "deny", "status": "fraud",     "status_msg": "Login request reported as fraudulent."},     "stat": "OK"}

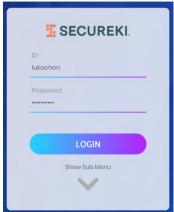
7. Redirect the APPM back to Login page



### Use Case 3 – Not Valid Cisco Duo User

### 3.1. APPM WEB

1. User login to APPM using username and password



2. After user clicks the Login button, APPM should check if DUO server is up and running. If stat is **OK**, proceed to step 3.

If stat is **Fail**, show message "There was a problem accessing to DUO"



GET: https://{{duo-API-HOST}}/auth/v2/ping

{"response": {"time": 1619186110}, "stat": "OK"}

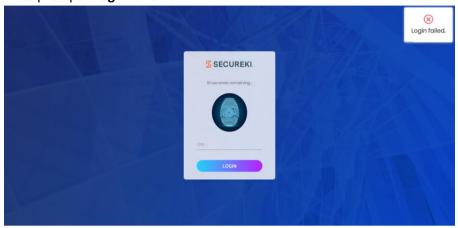
3. At 2FA page, Enter passcode or approve/deny the DUO PUSH



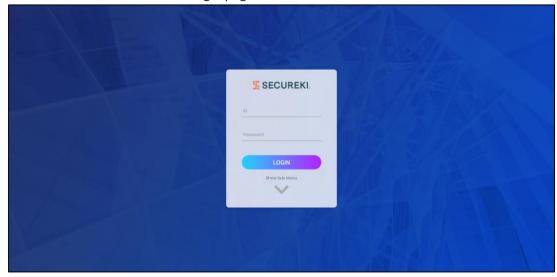
## Response/Return:-

Status	Results	
Invalid User	{"code": 40002, "message": "Invalid request parameters",	
	"message_detail": "username", "stat": "FAIL"}	

4. Error prompt "Login Failed."



5. Redirect the user back to main login page.





### Use Case 4 – Cisco DUO is inaccessible

### 4.1. APPM WEB

1. User login to APPM using username and password



2. After user clicks the Login button, APPM should check if DUO server is up and running. *If stat is OK, proceed to step 3.* 

If stat is **Fail**, show message "There was a problem accessing to DUO"

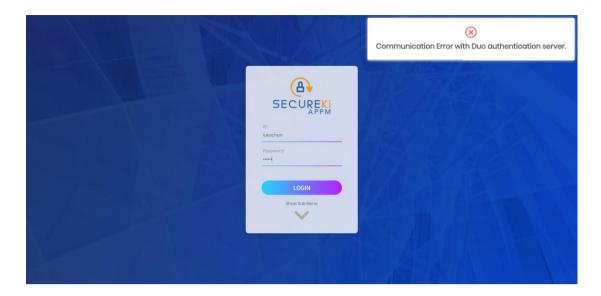


GET: https://{{duo-API-HOST}}/auth/v2/ping

{"response": {"time": 1619186110}, "stat": "Fail"}

3. APPM login failed when ping is fail. (e.g. There was an error communicating with Duo authentication server.)

## gl@comp<sup>®</sup>



## Use Case 5 – User does not response to the DUO Push / Timed Out

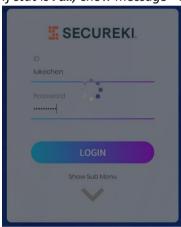
### 5.1. APPM WEB

1. User login to APPM using username and password



2. After user clicks the Login button, APPM should check if DUO server is up and running. *If stat is OK, proceed to step 3.* 

If stat is **Fail**, show message "There was a problem accessing to DUO"

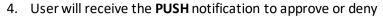


GET: https://{{duo-API-HOST}}/auth/v2/ping

{"response": {"time": 1619186110}, "stat": "OK"}

3. Enter passcode or approve/deny the DUO PUSH







5. APPM Web will wait for the user to response on their DUO mobile (**Timeout**: 1 min)



- 6. User does NOT approve/deny the request.
- **7.** Request is timed out after 1 minute.

### Response/Return:-

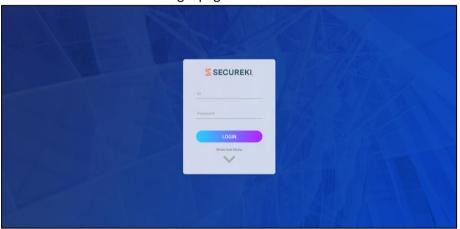
Status	Results	
Timed out	{"response": {"result": "deny", "status": "timeout",	
	"status_msg": "Login timed out."}, "stat": "OK"}	

8. Error prompt using the status\_msg (e.g. Login timed out.)

## gl@comp<sup>®</sup>



9. Redirect the APPM back to Login page



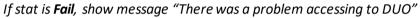
## Use Case 6 – User enters '6-digits passcode' instead of 'push'

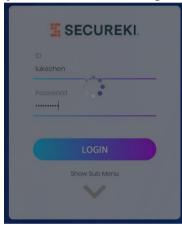
### 6.1. APPM WEB

1. User login to APPM using username and password



2. After user clicks the Login button, APPM should check if DUO server is up and running. *If stat is OK, proceed to step 3.* 

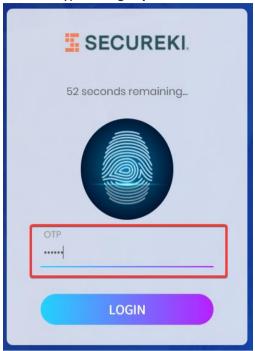




GET: https://{{duo-API-HOST}}/auth/v2/ping

{"response": {"time": 1619186110}, "stat": "OK"}

3. User will type "6-digits passcode" and click Login



### **Authorization**

Key	Value	Remarks
Username	<to be="" provided=""></to>	Client ID
Password	< <encrypted string="">&gt;</encrypted>	Generate from date_authorization_header.py
		Format as below:-
		<date></date>
		<get post=""></get>
		<api_address></api_address>
		<api_url></api_url>
		<api_query></api_query>
		e.g.
		Fri, 23 Apr 2021 23:59:03 +0800
		POST
		api-*.duosecurity.com
		/auth/v2/auth
		factor=passcode&passcode=123456&username=lukechen
		·

### **HEADER**

Key	Value	Remarks
Date	Fri, 23 Apr 2021 23:59:03 +0800	Date format as RFC2822
Content-Type application/x-www-form-		
	urlencoded	

### **PASSCODE**



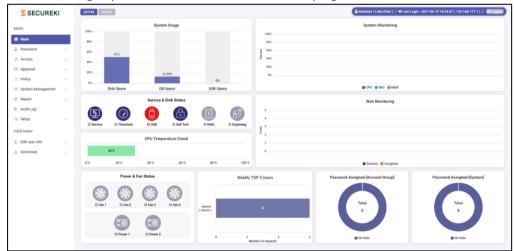
Key	Value	Remarks
factor	passcode	Get this value from <b>Duo Radius Code</b>
		If user key in 6-digits number, set factor=passcode
Passcode	123456	6-digits passcode
username	Secureki	Person ID

POST: https://{{duo-API-HOST}}/auth/v2/auth?factor=passcode&passcode=123456&username=lukechen

### Response/Return:-

Status	Results	
Approve	{"response": {"result": "allow", "status": "allow",	
	"status_msg": "Success. Logging you in"}, "stat": "OK"}	
Deny	{"response": {"result": "deny", "status": "deny", "status_msg":	
	"Login request denied."}, "stat": "OK"}	
	{"response": {"result": "deny", "status": "fraud",	
	"status_msg": "Login request reported as fraudulent."},	
	"stat": "OK"}	
Timed out	{"response": {"result": "deny", "status": "timeout",	
	"status_msg": "Login timed out."}, "stat": "OK"}	
Invalid User	{"code": 40002, "message": "Invalid request parameters",	
	"message_detail": "usemame", "stat": "FAIL"}	

- 4. APPM Web will wait for the user to response on their DUO mobile (**Timeout**: 1 min)
- 5. Once the 6-digits passcode is valid, user successfully login to APPM Web





## Use Case 7 – Notification in Webex Team via Webex API

### 7.1. APPM SERVICE

1. APPM Service will constantly check database for events. Once an event matched the criteria it will send a message to pre-created Webex Space via code snippet below

curl --request POST --url https://webexapis.com/v1/messages --header 'Authorization: Bearer ACCESS\_TOKEN' --header 'Content-Type: application/json' --data '{"roomId": "ROOM\_ID", "text": "FORMATTED\_MESSAGE"}'

Key	Value	Remarks
ACCESS_TOKEN	<access token=""></access>	Token is generated when creating bot at
		https://developer.webex.com/
ROOM_ID	<room id=""></room>	Room id retrieved via
		https://webexapis.com/v1/rooms
FORMATTED_MESSAGE	<pre-formatted< td=""><td></td></pre-formatted<>	
	message>	

### **HEADER**

Key	Value	Remarks
Content-Type	application/json	

### **RESPONSE**

\*below are the response codes refer to webexapi documentation\*

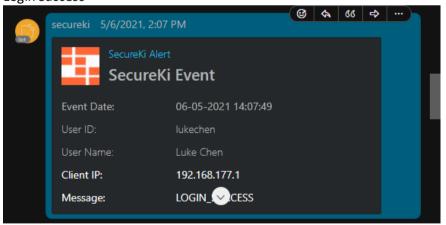
Code	Status	Description
200	ОК	Successful request with body content.
204	No Content	Successful request without body content.
400	Bad Request	The request was invalid or cannot be otherwise served. An accompanying error message will explain further.
401	Unauthorized	Authentication credentials were missing or incorrect.
403	Forbidden	The request is understood, but it has been refused or access is not allowed.
404	Not Found	The URI requested is invalid or the resource requested, such as a user, does not exist. Also returned when the requested format is not supported by the requested method.
405	Method Not Allowed	The request was made to a resource using an HTTP request method that is not supported.
409	Conflict	The request could not be processed because it conflicts with some established rule of the system. For example, a person may not be added to a room more than once.
410	Gone	The requested resource is no longer available.



Code	Status	Description
415		The request was made to a resource without specifying a media type or used a media type that is not supported.
423	Locked	The requested resource is temporarily unavailable. A Retry-After header may be present that specifies how many seconds you need to wait before attempting the request again.
428	Precondition Required	File(s) cannot be scanned for malware and need to be force downloaded.
429	Too Many Requests	Too many requests have been sent in a given amount of time and the request has been rate limited. A Retry-After header should be present that specifies how many seconds you need to wait before a successful request can be made.
500	Internal Server Error	Something went wrong on the server. If the issue persists, feel free to contact the Webex Developer Support team.
502	Bad Gateway	The server received an invalid response from an upstream server while processing the request. Try again later.
503	Service Unavailable	Server is overloaded with requests. Try again later.
504	Gateway Timeout	An upstream server failed to respond on time. If your query uses max parameter, please try to reduce it.

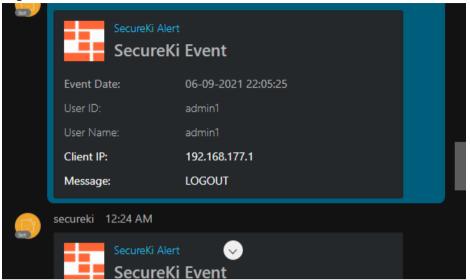
## 7.2. Event Notification from Webex Team Space

### 1. Login Success

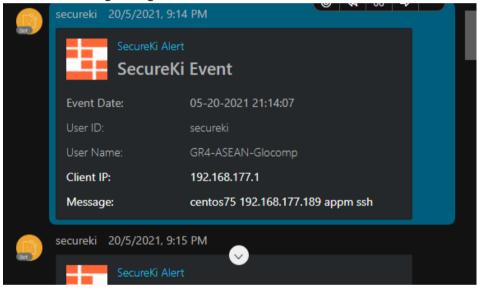




2. Logout

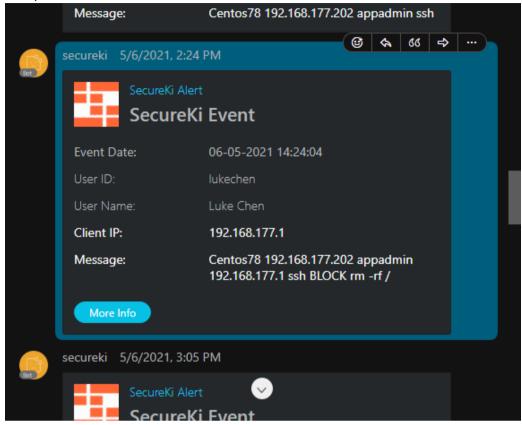


3. Remote accessing to target devices





4. Policy Violation with Card and Button





# Use Case 8 – Workflow Approval via WebEx Cards and Buttons 8.1. APPM SERVICE

1. APPM Service will constantly check database for events. Once an event matched the criteria it will send a message to pre-created Webex Space via code snippet below

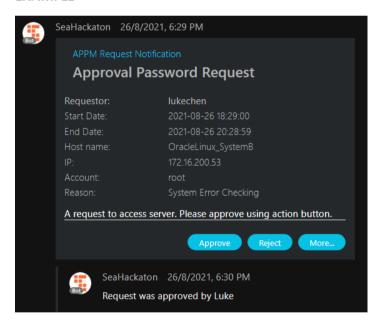
curl --request POST --url https://webexapis.com/v1/messages --header 'Authorization: Bearer <ACCESS\_TOKEN>' --header 'Content-Type: application/json' -d @<FORMATTED\_MESSAGE>

Key	Value	Remarks
ACCESS_TOKEN	<access token=""></access>	Token is generated when creating bot at
		https://developer.webex.com/
FORMATTED_MESSAGE	<pre-formatted< td=""><td></td></pre-formatted<>	
	message>	

### **HEADER**

Key	Value	Remarks
Content-Type	application/json	

### **EXAMPLE**





# Use Case 9 – Approved Notification via WebEx Team Space 9.1. APPM SERVICE

1. Once the request is approved, a direct message will be sent to the requester.

curl --request POST --url https://webexapis.com/v1/messages --header 'Authorization: Bearer <ACCESS\_TOKEN>' --header 'Content-Type: application/json' -d '{"toPersonEmail": "<EMAIL\_ADDR>","text": "Access application rejected by <APPROVER>"}

Key	Value	Remarks
ACCESS_TOKEN	<access token=""></access>	Token is generated when creating bot at
		https://developer.webex.com/
toPersonEmail	<email_addr></email_addr>	Room id retrieved via
		https://webexapis.com/v1/rooms
text	FORMATTED_MESSAGE	Access application rejected by
		<approver_name></approver_name>

#### **HEADER**

Key	Value	Remarks
Content-Type	application/json	

### **Example**



## gl@comp®

END OF DOCUMENT