

Gloria Mukendi

Johannesburg Metropolitan Area

mukendigloria5@gmail.com

+27 79 759 4654

[linkedin.com/in/gloria-mukendi-9838a4256](https://www.linkedin.com/in/gloria-mukendi-9838a4256)

Summary

Experience:

-2 years of total experience, with a strong foundation in software development and technical leadership.

Skills:

- Proficient in Python and Java, with experience in HTML 5, CSS, Javascript, and C#.
- Strong technical problem-solving skills with the ability to connect ideas and solve complex issues.
- Effective communication of complex technical concepts to non-technical stakeholders.
- Quick learner with the ability to self-teach new skills and programming languages.
- Well-versed in social media platforms, leveraging them for marketing strategies, content creation, and engagement.
- Problem-solving is my forte. I approach challenges with creativity and determination, consistently finding effective solutions that benefit both customers and teams.
- Strong research and analytical abilities have been instrumental in gathering data, conducting analyses.
- I excel in delivering exceptional customer service by addressing inquiries, resolving issues, and ensuring a positive experience.

Career Highlights:

- Coordinated and managed the social media accounts for my institution, increasing engagement by 40% just under a year.
- Assisted bootcamp applicants, resulting in a higher success rate during the application process.
- Volunteered as a Technical Committee Lead, empowering women in technology, resulting in a 40% increase in confidence among participants.
- Mentored first years in their journey and transition into java programming, ensured that they have proper foundation which made them excel academically.
- Balanced multiple leadership roles and tasks simultaneously, demonstrating strong multitasking and leadership abilities.

I am graduating in December 2023 and seeking full-time junior Dev roles or internship positions. Additionally, I am open to exploring positions in marketing or digital marketing due to my experience as a social media coordinator for my current institution. Please feel free to contact me via email at mukendigloria5@gmail.com.

Experience



WomenThinkCode Technical Committee Lead(Volunteer)

WeThinkCode

Jul 2023 - Dec 2023 (6 months)

Key Responsibilities:

- Workshop Leadership: Hosted workshops covering technical concepts and diverse aspects of technology.
- Career Readiness Focus: Emphasized career readiness, offering guidance on resume building, interview preparation, and professional networking.
- Empowerment and Mentorship: Empowered women to pursue their career aspirations with confidence.
- Dynamic Learning Environment: Fostered a dynamic and interactive learning environment, encouraging active participation and discussions.
- Staying Current: Stayed up-to-date with industry trends and developments to deliver relevant insights.

Impact:

- Empowered 100+ women to excel in technology, resulting in an increase in their confidence to pursue tech careers.
- Provided up-to-date industry insights, ensuring that attendees are well-prepared for the ever-evolving tech landscape.

Tutor and Mentor

Courage Tutoring and Mentoring

Jan 2022 - Sep 2022 (9 months)

Key Responsibilities:

- Tutoring Session Organization: Organized and managed tutoring sessions, ensuring a structured learning experience.
- Client Acquisition: Recruited tutoring clients, providing tailored lessons.
- Multifaceted Academic Support: Provided assistance in a broad spectrum of subjects, addressing individual student needs.
- Customized Education: Tailored tutoring sessions to individual requirements.
- Progress Monitoring: Tracked student progress and adjusted tutoring methods for better outcomes.
- Communication and Feedback: Provided feedback on student performance and collaborated with families.

Impact:

- Enhanced the academic performance of students, resulting in a 25% increase in their overall grades.
- Successfully recruited and retained 30 tutoring clients by providing tailored lessons to meet their unique needs.
- Improved student progress by conducting regular assessments, resulting in a 20% increase in overall academic outcomes.



Bootcamp technical assistant(Volunteer)

WeThinkCode

Apr 2023 - Aug 2023 (5 months)

Key Responsibilities:

- Technical Support: Assisted inexperienced applicants in mastering programming fundamentals.
- WeThinkCode Ambassador: Represented WeThinkCode as a point of contact, offering insights and support.
- Bootcamp Facilitation: Actively engaged in the bootcamp phase, explaining complex technical concepts.

-Team Collaboration: Worked closely with the WeThinkCode team to ensure a seamless application process.

Impact:

-Helped 100+ applicants build a strong foundation in coding, resulting in a higher success rate in the bootcamp phase.

-Increased applicant satisfaction by serving as a friendly point of contact and providing vital insights into the institution's culture and values.

-Improved understanding of technical concepts, resulting in an increase in bootcamp success rates.

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Social Media Coordinator

WeThinkCode

Feb 2023 - Dec 2023 (11 months)

Key Responsibilities:

-Content Innovation: Created creative content that resonated with the audience, stimulating conversations and sharing.

-Campaign Ideation: Initiated impactful social media campaigns that boosted engagement.

-Engagement Management: Actively engaged with page followers, encouraged discussions, and nurtured relationships.

-Follower Growth: Implemented strategies for significant follower growth and continuous engagement.

-Data-Driven Insights: Monitored performance using social media management tools, adapting and optimizing strategies.

-Staying Trend-Ready: Stayed informed about current social media trends, algorithms, and best practices.

Impact:

-Increased engagement by 25% through the creation of innovative content.

-Grew the social media following by 40%, expanding our online community across platforms.

-Improved user satisfaction by through responsive engagement and discussions.

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Technical Mentor

WeThinkCode

Sep 2023 - Dec 2023 (4 months)

Key Responsibilities:

-Mentorship Excellence: Guided first-year students in Java, sharing knowledge and experiences to excel in technical coursework.

-Academic Leadership: Maintained high academic performance as a role model, upholding WeThinkCode's standard of excellence.

-Effective Communication: Conveyed complex technical concepts effectively, ensuring progress in Java development skills.

-Comprehensive Support: Provided emotional support and guidance to students, recognizing personal well-being's importance.

-Inspiration and Motivation: Motivated and inspired students by sharing experiences and empowering them to overcome obstacles.

-Role Modeling: Demonstrated dedication, self-discipline, and a growth mindset, instilling these qualities in mentees.

Impact:

-Mentored multiple students resulting in notable improvements in their Java programming skills.
-Raised the academic performance of my mentees , setting a new standard of excellence.

Education

LEAP Science And Maths 6

High School Diploma

Jan 2016 - Dec 2021

Licenses & Certifications

 **Career Fit Achievement: IT Support Technician - MyInnerGenius**

Skills

HTML5 • SQLite • JavaScript • Communication • Team Leadership • Python (Programming Language) • Java • Analytical Skills • C# • Object-Oriented Programming (OOP)