

# GLORIA HANSEN

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to learn and grow my skills in any field.

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## EXPERIENCE

### **USU IT Computer Lab, Logan, UT — Consultant**

SEPT. 2022 - PRESENT

Handled lab equipment and cleaned keyboards, monitors, and disk drivers. Supported all computer lab operations. Monitored systems in operation and quickly troubleshooted errors. Responded to customer inquiries and provided technical assistance over the phone and in person.

### **USU IT Computer Lab, Logan, UT — Office and Supply Manager**

JAN. 2023 - SEPT. 2023

Helped plan and execute IT-related events over the Summer for USU. Restocked all computer labs and responded quickly to any issues. Worked closely with other IT employees and was tasked with the upkeep and cleanliness of the labs. (Stepped down due to health scare but am doing much better.)

### **Plato's Closet, Mesquite, TX — Retail Clerk**

NOV. 2021 - AUG. 2022

Communicated with supervisors and co-workers concerning day-to-day operations to promote goals and benefits. Bought and sold gently used and new clothing. Managed the floor to ensure a clean store for customers. Checked out customers and ensured cash registers were properly used.

### **Chick-fil-a Server, Mesquite, TX — Server**

FEB. 2021 - NOV. 2021

Greeted customers promptly, took orders, and kept the flow of traffic moving. Wiped the counters and sanitized equipment to maintain clean food prep and dining areas. Restocked workstations with supplies. Reduced customer wait times by quickly operating custom windows and sales registers. Followed food safety procedures and readied customers' take-out orders in secure bags.

## SKILLS

- Flexible
- Adaptable
- Responsible
- Hardworking
- Easy-going
- Ready to learn and challenge myself

## EDUCATION

### **Utah State University, Logan Campus — Computer Science**

FALL. 2022 - PRESENT

I am currently enrolled at USU and am planning to graduate in 2026.

### **Dallas College, Eastfield Campus — Generals**

FALL. 2020 - SPRING 2022

Participated in dual enrollment in high school and was able to earn 33 credit hours.

## CODING

I am familiar with Python, Java, CSS, and HTML. I feel confident in my abilities to apply my knowledge if needed.