

Agent	
id 🔑	SERIAL
email	VARCHAR(255) NN
username	VARCHAR(255) NN
password	VARCHAR(255) NN
role_id	VARCHAR(255)
Role	
id Ø	SERIAL -
role	VARCHAR(255) NN
description	VARCHAR(255)

Request	
id 🔑	SERIAL
from_email	VARCHAR(255) NN
customer_name	VARCHAR(255) NN
title	VARCHAR(255) NN
body	LONGTEXT
created_at	TIMESTAMP







