

# Uncertainty-Aware Machine Translation Evaluation

Taisiya Glushkova, Chrysoula Zerva, Ricardo Rei, André F. T. Martins

# Automatic MT Evaluation Metrics

Recently there has been a very good progress in automatic MT Evaluation metrics [1,2]

METEOR, BLEU, BERTScore, COMET, BLEURT, PRISM, ...

but they all share the same limitation...

a single point estimate output

This paper: a **simple** way of getting a *distribution* of scores -- **confidence interval estimates**.

# What are we trying to achieve?

Example of uncertainty-aware MT evaluation for a sentence in the WMT20 dataset (Mathur et al., 2020).

**Source:** "She said, 'That's not going to work.'"

**Reference:** "Она сказала: "Не получится."

## Translation #1:

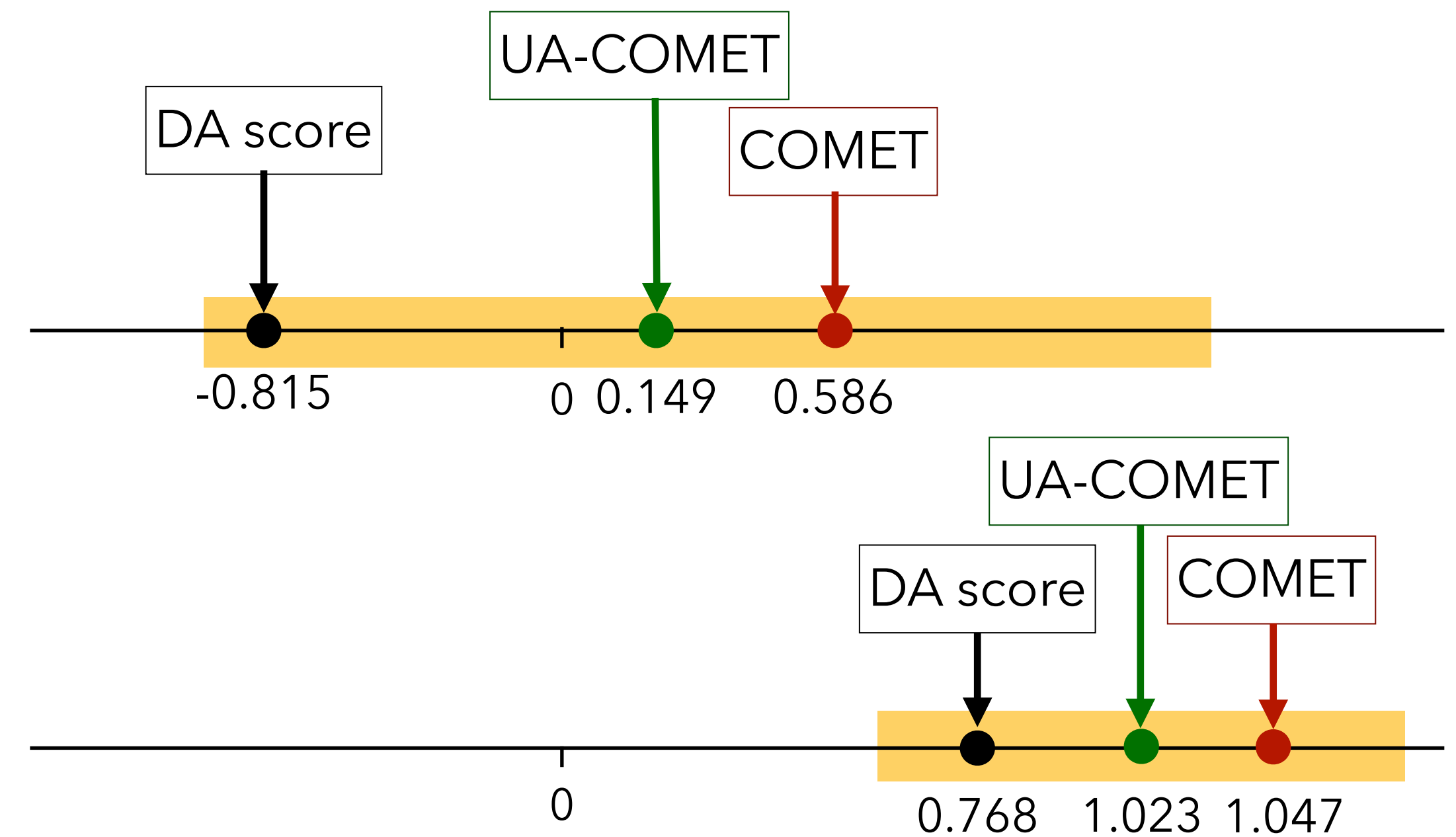
Она сказала, 'Это **не собирается** работать.

*Gloss:* «She said, that is **not willing** to work»

## Translation #2:

Она сказала: «Это не сработает.

*Gloss:* «She said, «That will not work»



# Sources of uncertainty in MT evaluation

- **Noisy DA/MQM scores**

Low inter-annotator agreement

- **Noisy or insufficient references**

- **Complex non-literal translations**

- **Out-of-domain text**

Domains of train and test data are different

aleatoric (data) uncertainty

epistemic (model) uncertainty

# Uncertainty-aware MT Evaluation

## Methods:

- Monte Carlo Dropout (MCD) (Gal et al, 2016)
- Deep Ensembles (DE) (Lakshminarayanan et al., 2017)

**Framework of choice:** COMET



## Experiments:

- Uncertainty-aware MT evaluation on segment-level
- Impact of reference quantity
- Detection of critical translation mistakes

Well established for many ML tasks

✱ Including MT (Fomicheva et al., 2020)

While previous work on MT evaluation that uses gaussian processes is not easy to integrate into NN (Beck et al., 2016), MCD and DE are **easily applicable** to different NN

# Notation – Problem Definition

## Typical MT evaluation

**input:**  $\langle s, t, \mathcal{R} \rangle$ , where  $\mathcal{R} = \{r_1, \dots, r_{|\mathcal{R}|}\}$

**ground truth score:**  $q^*$  (DA, MQM or HTER)

**output:**  $\hat{q} \in \mathbb{R}$

## Uncertainty-Aware MT evaluation

**input:**  $\langle s, t, \mathcal{R} \rangle$ , where  $\mathcal{R} = \{r_1, \dots, r_{|\mathcal{R}|}\}$

**ground truth score:**  $q^*$  (DA, MQM or HTER)

**output:**  $\hat{p}_Q(q)$  – a **distribution**, as apposed to a point estimate  $\hat{q}$

**assumption:** Gaussian distribution

$$\hat{p}_Q(q) = \mathcal{N}(q; \hat{\mu}, \hat{\sigma}^2)$$

so that we can estimate:  $\hat{\mu}$  ,  $\hat{\sigma}^2$

• • • • •  
• Using the predicted variance,  $\hat{\sigma}^2$  we can estimate the desired confidence intervals! •  
• • • • •

# Evaluation Metrics

## Quality prediction accuracy:

Predictive Pearson Score (PPS) .....  $r(q^*, \hat{\mu})$

## Uncertainty-related accuracy:

Uncertainty Pearson Score (UPS) .....  $r(|q^* - \hat{\mu}|, \hat{\sigma})$

Sharpness (sha) .....  $\text{sha}(\hat{p}_Q) = \frac{1}{|\mathcal{D}|} \sum_{\langle s, t, \mathcal{R} \rangle \in \mathcal{D}} \hat{\sigma}^2.$

Expected Calibration Error (ECE) .....  $\text{ECE} = \frac{1}{M} \sum_{b=1}^M |\text{acc}(\gamma_b) - \gamma_b|,$   
 $\text{acc}(\gamma_b) = \frac{1}{|\mathcal{D}|} \sum_{\langle s, t, \mathcal{R}, q^* \rangle \in \mathcal{D}} \mathbb{1}(q^* \in I(\gamma_b)).$

## Combination:

Negative Log-Likelihood (NLL) .....  $\text{NLL} = -\frac{1}{|\mathcal{D}|} \sum_{\langle s, t, \mathcal{R}, q^* \rangle \in \mathcal{D}} \log \hat{p}(q^* | \langle s, t, \mathcal{R} \rangle).$



# Experiment 1 - Segment-level

## Baseline

Original COMET score with Fixed (optimised) variance

$$\sigma_{\text{fixed}}^2 = \frac{1}{|\mathcal{D}|} \sum_{\langle s, t, \mathcal{R}, q^* \rangle \in \mathcal{D}} (q^* - \hat{\mu})^2$$

## MC dropout (MCD)

Dropout probability: 0.1

Number of runs:  $N = 100$

## Deep Ensembles (DE)

$N=5$  models with random initialisation

## Train data

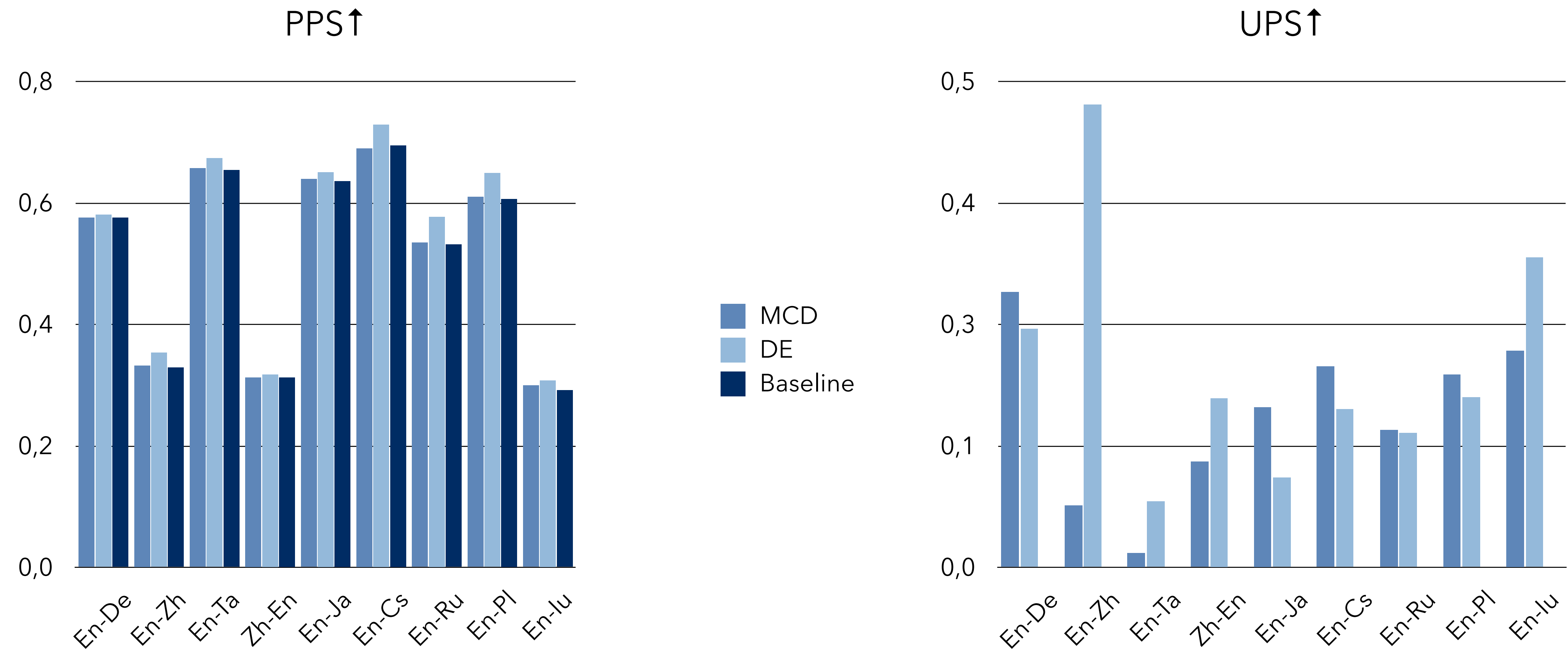
- WMT17-19 with DA scores
- 30 language pairs (LPs)

## Test data

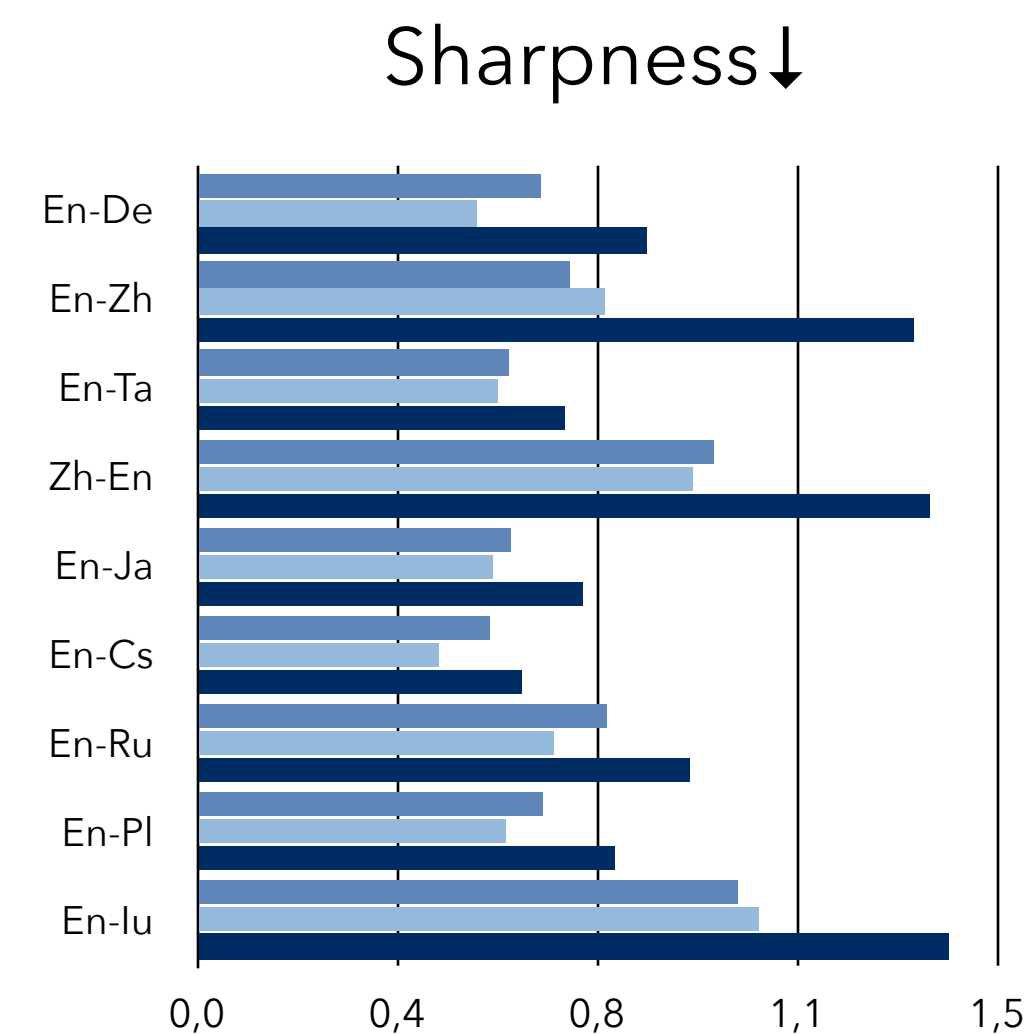
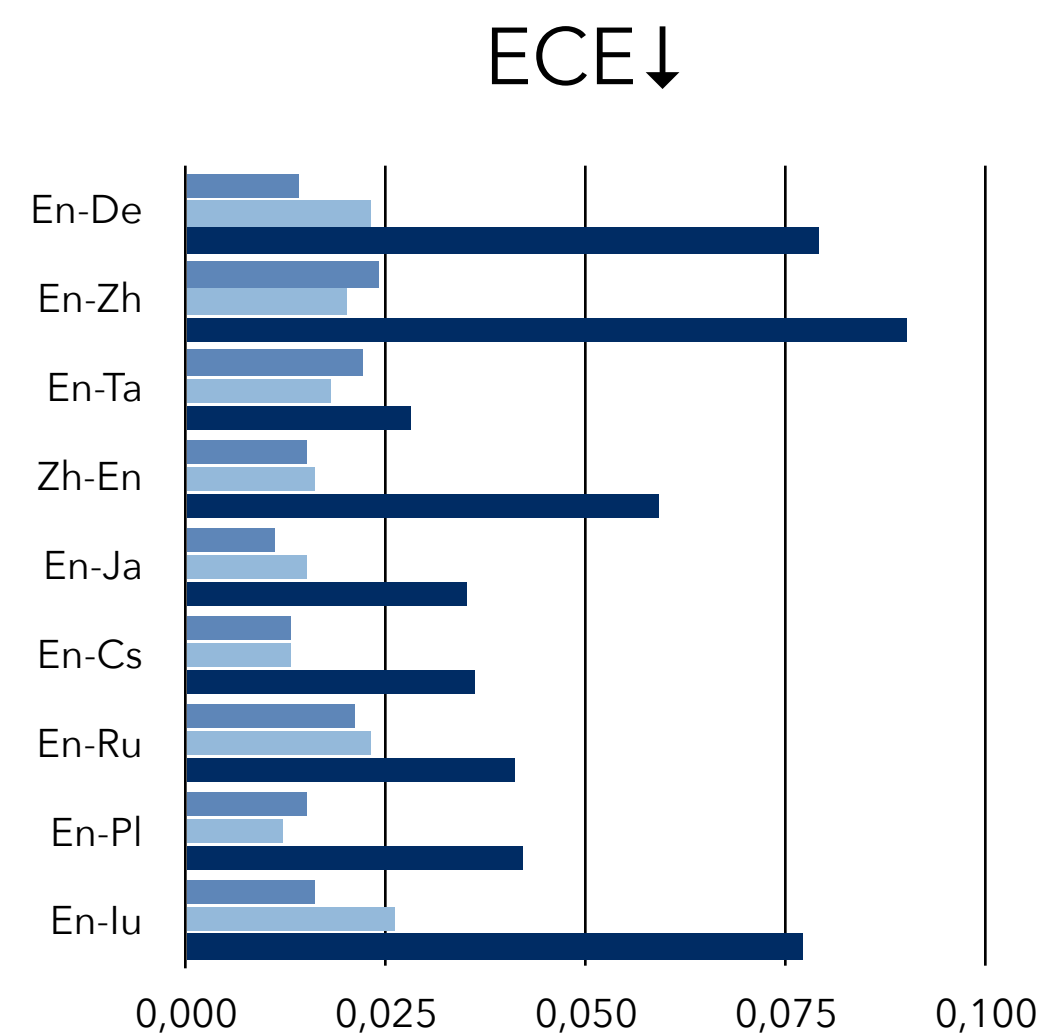
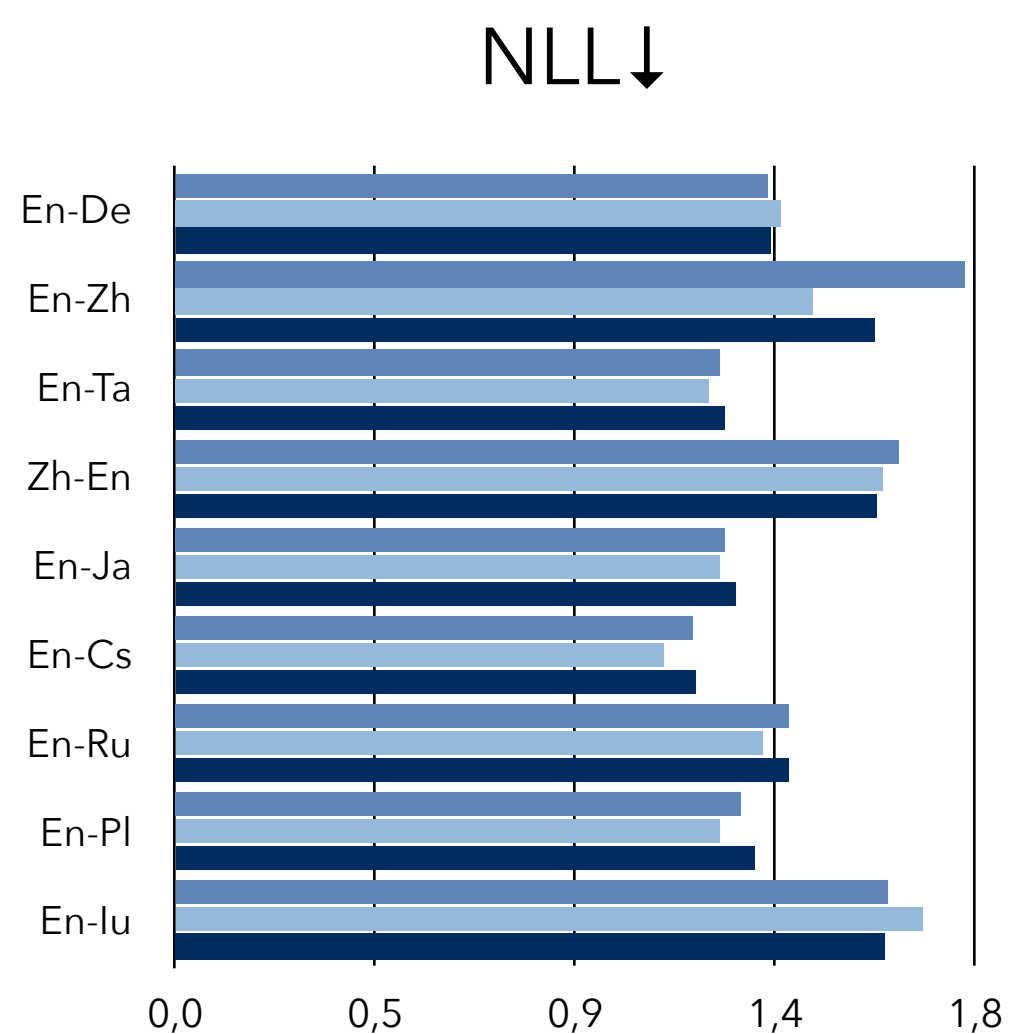
- WMT20 with DA scores, 9 LPs
- WMT20 with MQM, 2 LPs
- QT21 with HTER scores, 4 LPs



# Experiment 1 - Results for segment-level DA predictions



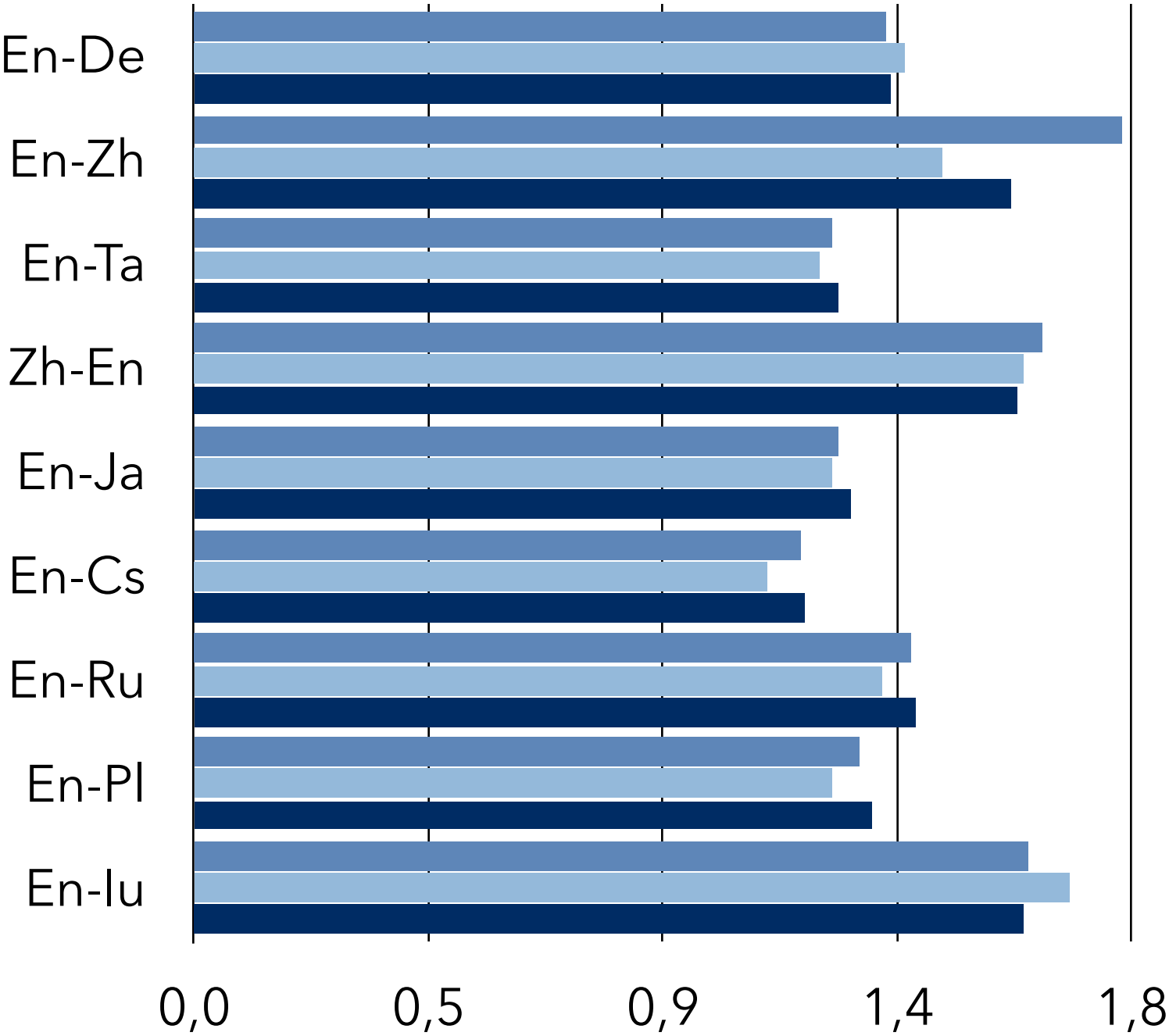
# Experiment 1 - Results for segment-level DA predictions



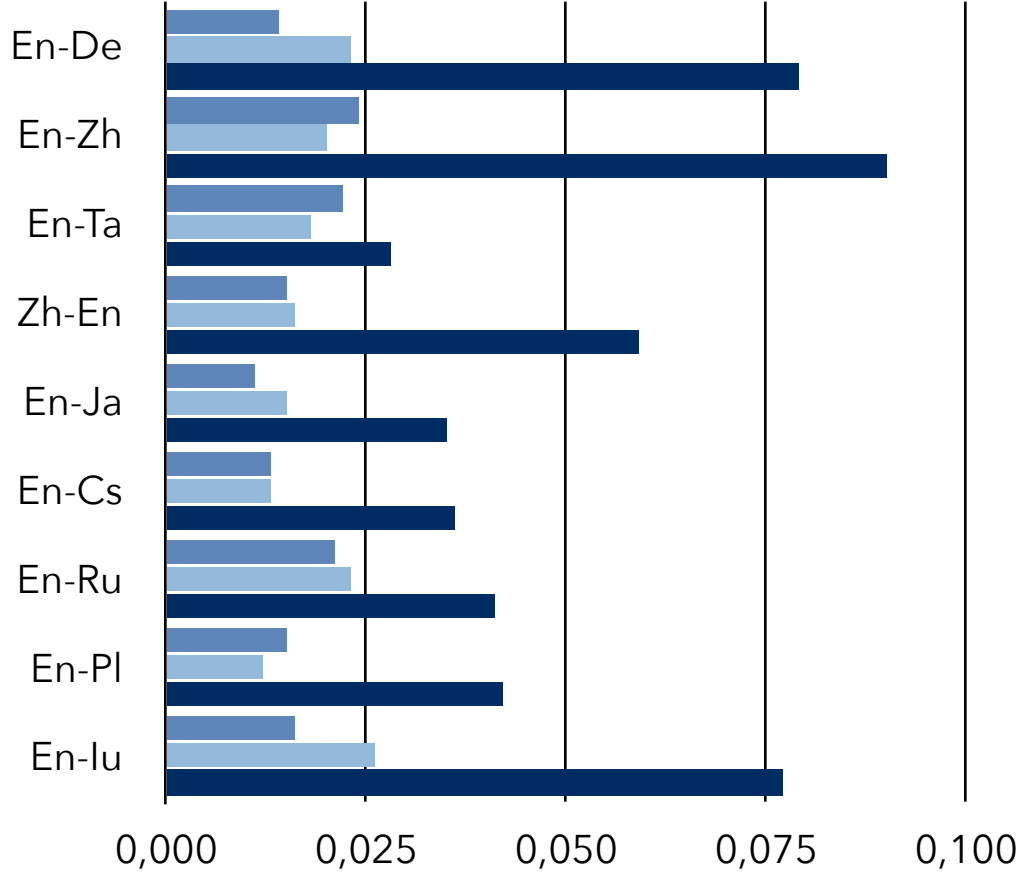
MCD DE Baseline

# Experiment 1 - Results for segment-level DA predictions

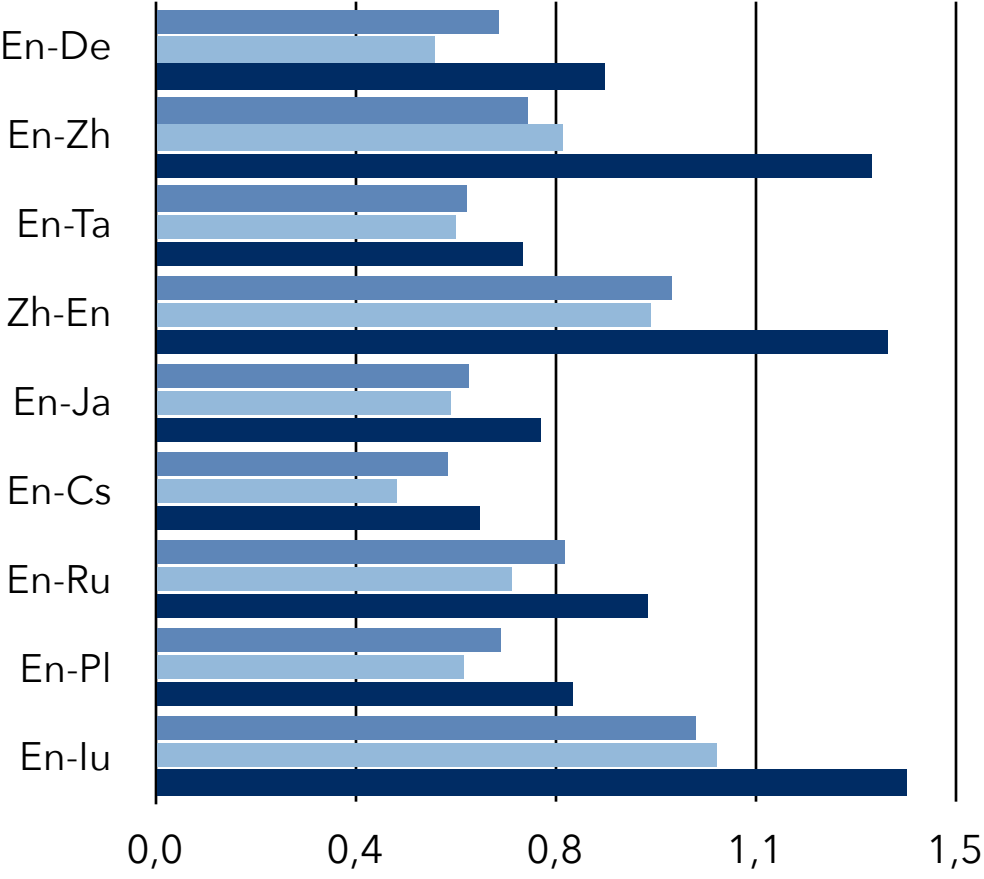
NLL↓



ECE↓

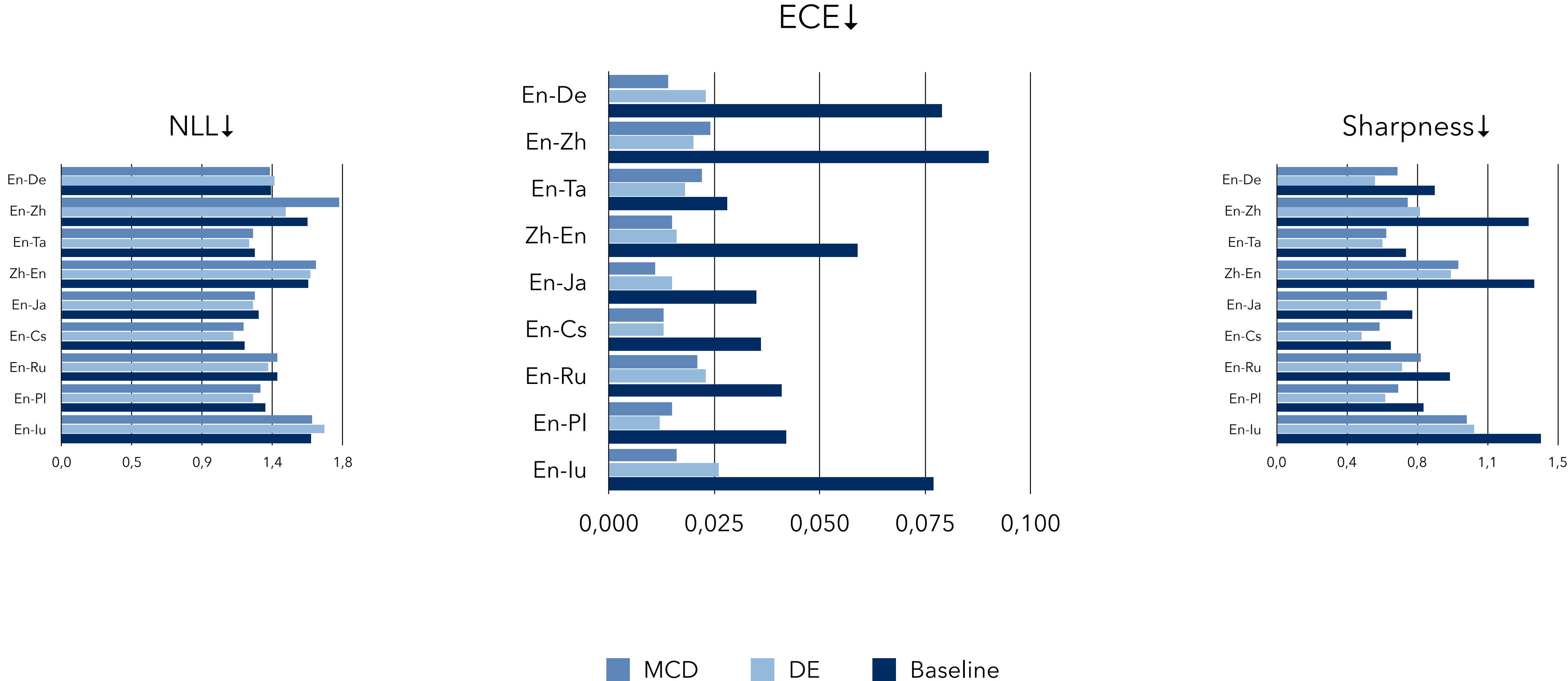


Sharpness↓

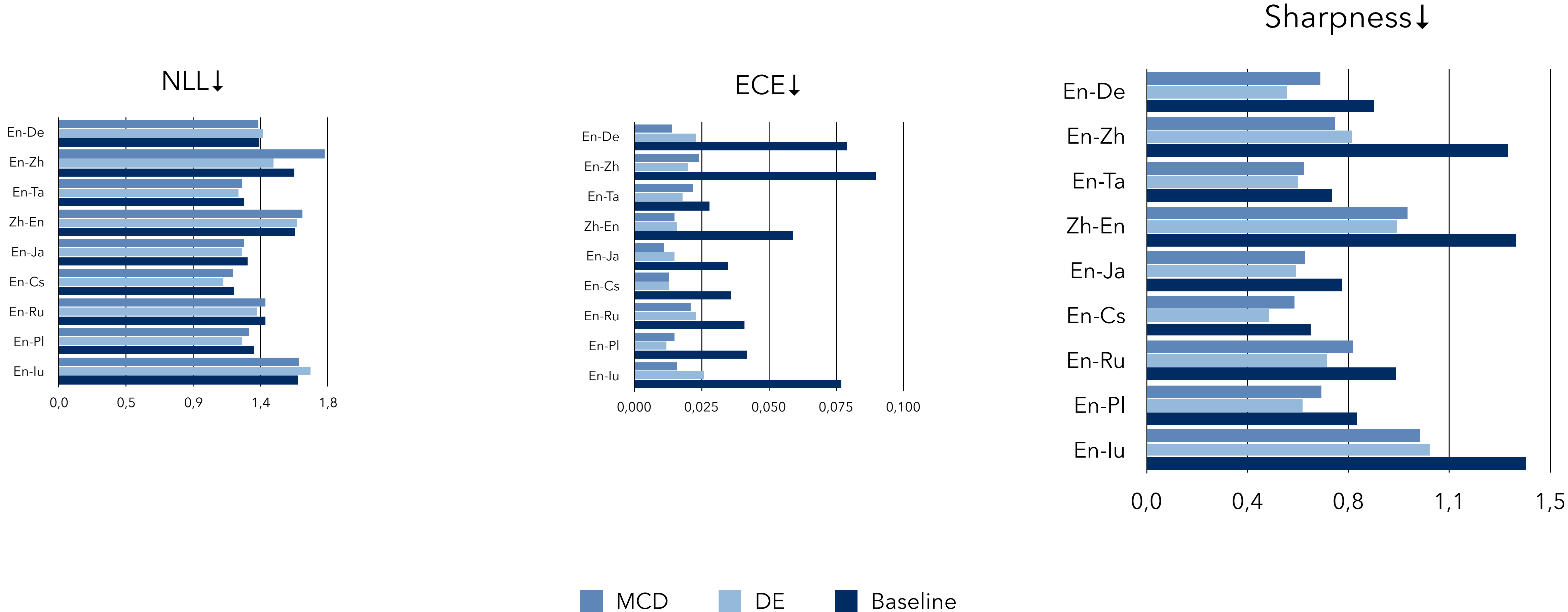


MCD DE Baseline

# Experiment 1 - Results for segment-level DA predictions



# Experiment 1 - Results for segment-level DA predictions



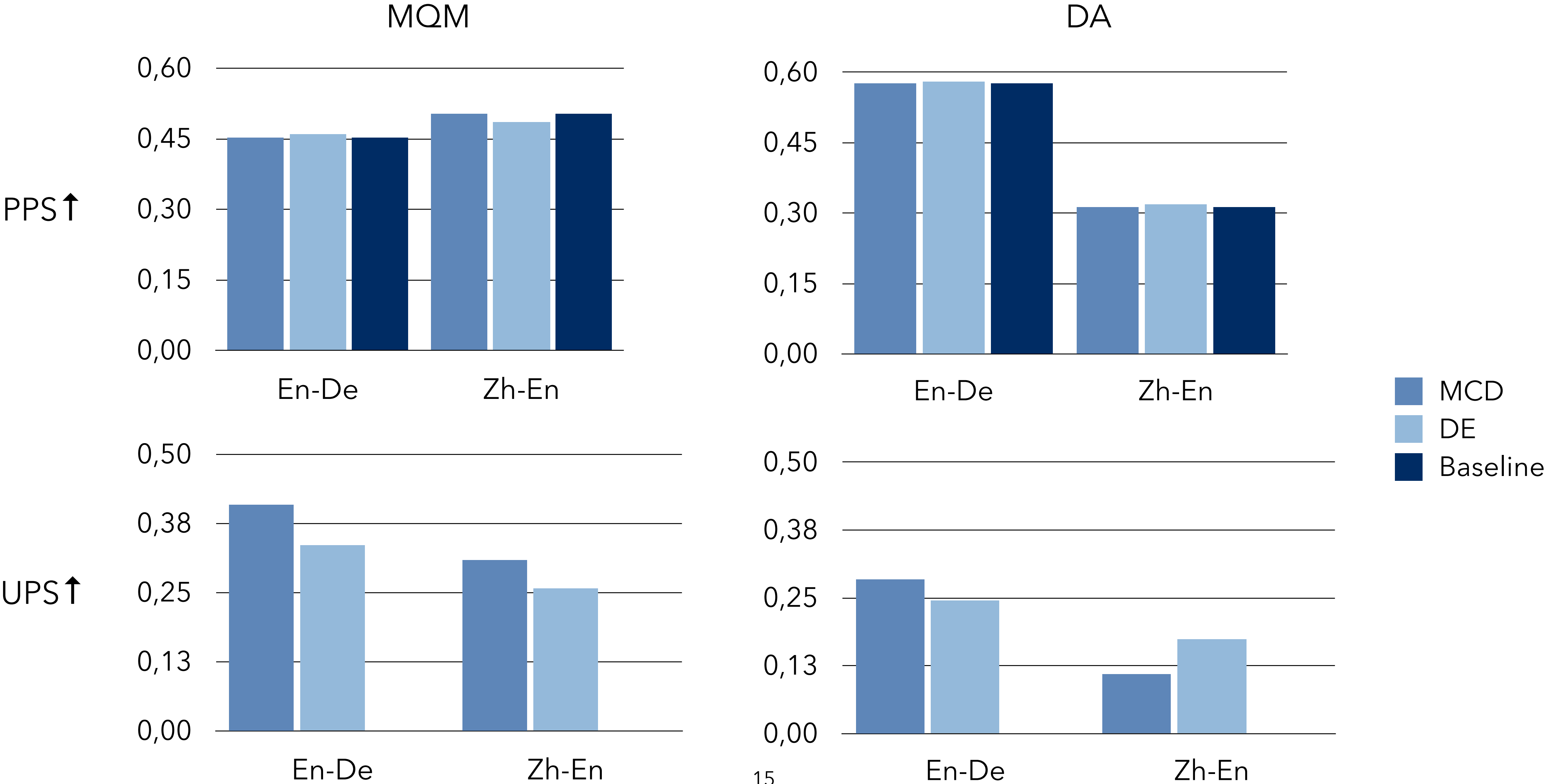
# Experiment 1 – Results for segment-level DA predictions

MCD and DE show **consistent improvement** over the baseline in all metrics and LPs

DE provide more accurate predictions and narrower confidence intervals

MCD is cheaper and competitive to DE performance

# Experiment 1 - Results for segment-level MQM predictions





# Experiment 2 - Multi-reference

## Impact of reference quantity

### Goal:

Simulate access to multiple references of varying quality

### Hypothesis:

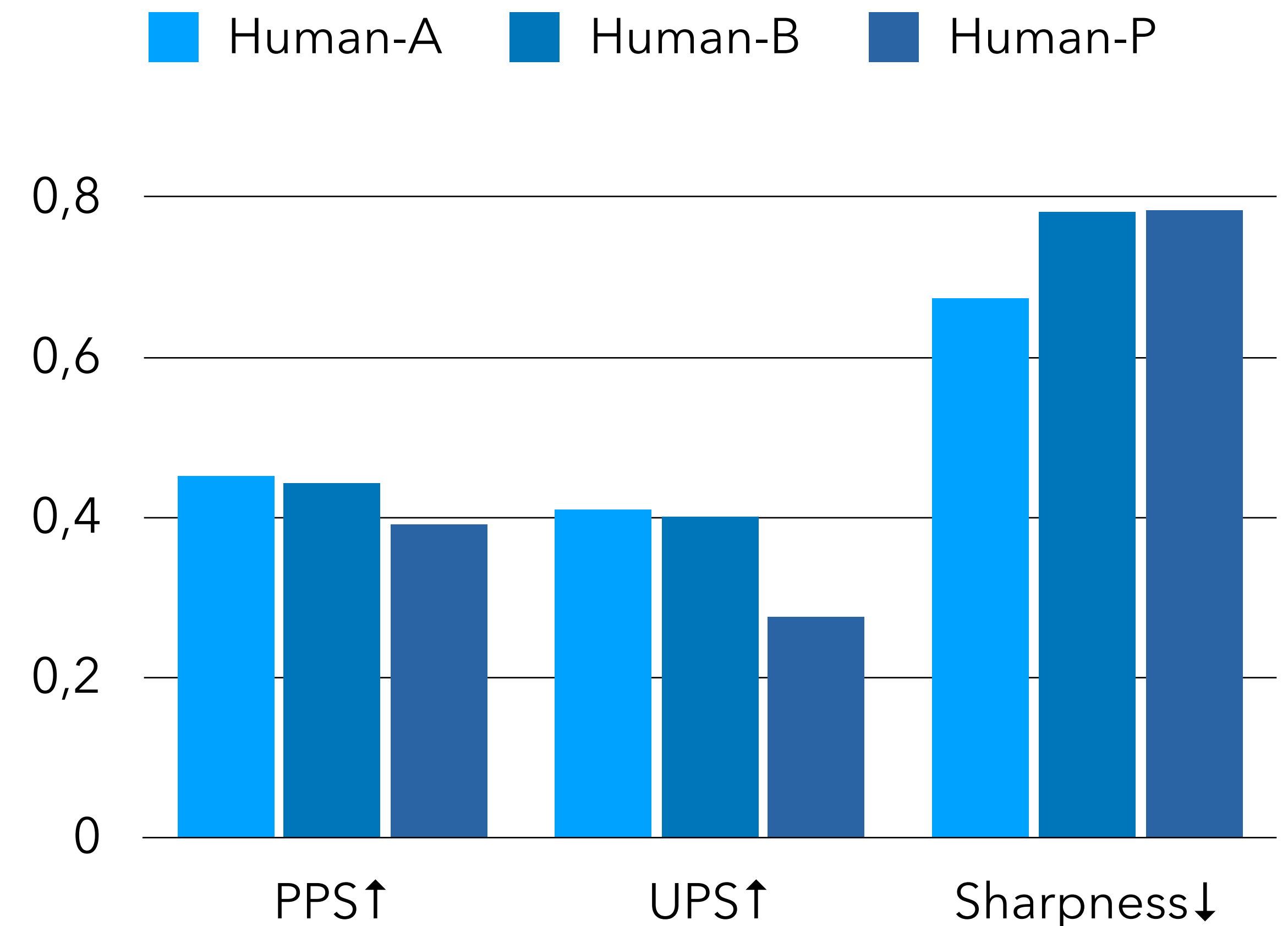
More references == Less uncertainty

### Experimental setup:

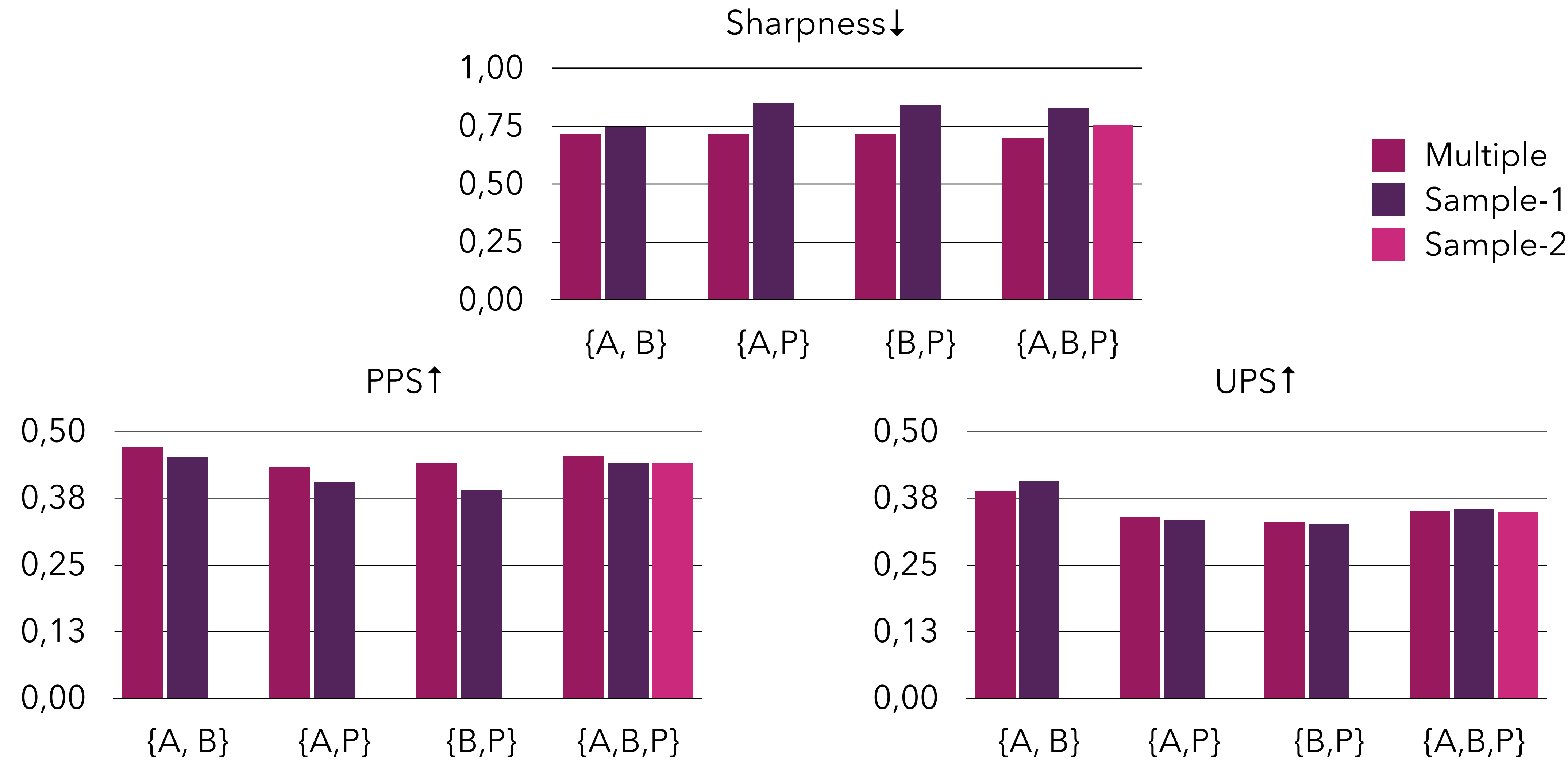
Compare

- **S-1** - Sampling single references
- **S-2** - Sampling pairs of references
- **MUL** - Combining all available references in  $R$  (averaging)

## En-De Google MQM annotations



# Experiment 2 - Multi-reference



# Experiment 3 – Critical translation mistakes

## Goal:

Improve retrieval of critical translation errors

## Dataset:

WMT20, DA and MQM

## Experimental setup:

- Rank segments by normalised MQM scores
- Normalize for MT length
- Target the lowest N%
- Assume no references --> Pseudo-references (PRISM)

## Hypothesis:

We can use the cumulative distribution function over  $Q$  for each  $\langle s, t, \mathcal{R} \rangle$  to predict  $P(Q \leq q_{\text{err}})$

$q_{\text{err}}$  – tuned threshold for Recall@N

# Experiment 3 - Critical translation mistakes

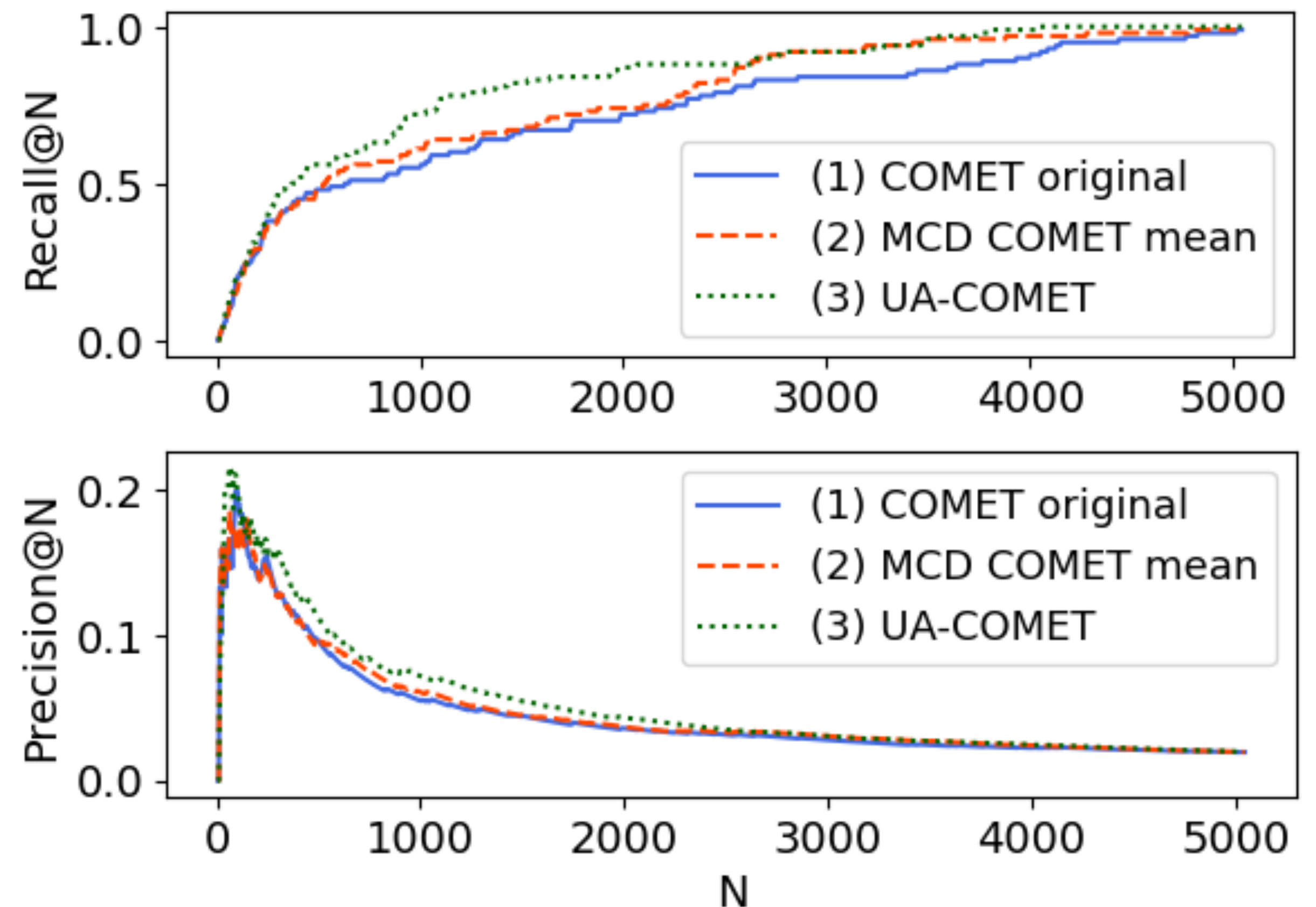
## UA-COMET:

- Better Recall as N increases
- Better Precision for small N

## Overall:

- Recall & Precision are low for small N
- Room for improvement for all 3 methods

2% lowest quality MTs for En-De MQM



# Conclusions

- A simple strategy for making MT evaluation metrics **uncertainty-aware**:
  - MC Dropout
  - Deep Ensembles
- UA-COMET matches COMET's prediction accuracy
  - but is **informative towards the reliability of the predicted quality scores**
- When number of (reliable) references **increases**, confidence intervals **shrink**
  - but bad references may be harmful!
- Confidence intervals show potential in detecting critical MT mistakes
- **Future work**: more sophisticated techniques for uncertainty quantification



# Thank you!



✉ taisiya.glushkova@tecnico.ulisboa.pt  
🐦 @glushkovato



✉ chrysoula.zerva@tecnico.ulisboa.pt  
🐦 @chryssaZrv



✉ ricardo.rei@unbabel.com  
🐦 @RicardoRei7



✉ andre.t.martins@tecnico.ulisboa.pt  
🐦 @andre\_t\_martins