

# GLYN THOMAS

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## WORK EXPERIENCE

NOW +	<b>FOUNDER</b> <b>OK Sauce Developer, Web Designer, Creative</b> Developing a simple web site to promote and sell hard to find, or unusual products.	OK!
2016 +	<b>FOUNDER</b> <b>SupportSaint Developer and Web Designer</b> Designed a web app around the concept of an “uber-style” on demand I.T support service for both business and domestic (homeowner) support. Sold November 2016.	SUPPORTSAINT.COM
2014 +	<b>FREELANCE</b> <b>Project Manager</b> Developed derelict property while working as a micropreneur. Built two startups while freelancing as a technical consultant to an Angel investor.	
2004 +	<b>SESSIONAL LECTURER</b> <b>Amersham &amp; Wycombe College</b> Tutored Gas Safety & Plumbing. Qualified Teacher, Electrician and Gas Engineer.	
2001 +	<b>PROJECT MANAGER</b> <b>Pricewaterhouse Coopers Contractor</b> Helped to deliver a new network, servers and updated email architecture.	
2000 +	<b>CONSULTANT</b> <b>BNP Paribas Consultant Contractor</b> Project management email support team, architecture, server and client support.	
1996 +	<b>TECHNICAL SUPPORT &amp; DEVELOPER</b> <b>Accenture Support Specialist Contractor</b> Providing 3rd line support. Subsequently joined the I.T architecture team in charge of developing network and Windows apps for internal data migration projects.	
1993 +	<b>TECHNICAL SUPPORT</b> <b>Goldman Sachs Support Contractor</b> Provided 1st line support for trading floors and back office in a fast moving environment.	
1992 +	<b>TECHNICAL SUPPORT &amp; DEVELOPER</b> <b>Deloitte Support, Network Admin &amp; Developer</b> Part of the network team, secondments to development and consultancy teams client work, developing software, architecting solutions.	
1987 +	<b>SOFTWARE TRAINER</b> <b>Reed Office Support, Reed Employment Services</b> Trained accountants including Chairman Sir Alex Reed in spreadsheet packages. Trainer of the year twice, worked with other trainers to continually improve the quality of training.	

## EDUCATION

Certs +	<b>Professional Qualifications</b> IBM Domino Certified Developer & Administrator Novell Netware Certified Novell Engineer.
Cert Ed +	<b>Amersham &amp; Wycombe College</b> Completed and passed the teacher training (Certificate of Education) and requisite NVQ exams to qualify as an Electrician & Gas Engineer.
MSC +	<b>The Open University</b> Completed and passed the M.sc level computing modules. M865 Project Management OU Business School (OUBS) - PRINCE II equivalent.
BTEC +	<b>Carshalton College</b> Completed Electronics and Micro Processing, Physics and Computer Programming Years I & II.

## ABOUT ME

Since childhood my favourite pastime has been making things, from a keyless locking system when I was 8 years to custom made guitar effects pedals as a teenager.

Sometimes I took apart toys, watches and electronic stuff to see how they worked; reassembling them to see if they would still work with fewer parts or make them work in a more interesting way.

Today I continue to be; interested in the creative process in software, art, science and inspired by innovative approaches to making, modifying and developing new products and services.

## SIDE PROJECTS

 Created a program to automate the data scrubbing and virus checking of client laptops.

 Built a browser app to host exam questions, record scores and print exam result reports.

 Built a Windows utility app to manage X500 directory trees, used by helpdesk and I.T support. A client-funded future development of the app was later sold to external clients.

 Reverse engineered a major vendor's file server security in order to re-set a lost root admin password.

 At a client's request, successfully and legitimately hacked a major vendor's corporate wide messaging system to prove it was not secure!

## SKILLS

