

WORK EXPERIENCE

2016 + FOUNDER

SUPPORTSAINT.COM

Developer and Web Designer

Designed a web app around the concept of an "uber-style" on demand I.T support service for both business and domestic (homeowner) support. Sold November 2016.

2015 + FREELANCE

Project Manager

Developed a derelict property. In 2014 started working as a micropreneur. Built two startups while freelancing as a technical consultant to an Angel investor.



2005 + SESSIONAL LECTURER

Amersham & Wycombe College

Qualified as a teacher, Electrician and Gas Engineer. Taught gas safety & plumbing while training as an Electrician and Gas Engineer.



2002 + PROJECT MANAGER

Pricewaterhouse Coopers I.T Contractor

Helped to deliver a new network, servers and an updated email system.



2001 + CONSULTANT

BNP Paribas I.T Consultant Contractor

Provided project management liaison between the development and email support team, architecture, server and client support. Created innovative solutions implementing projects; one of which saved 100s of hours email server support per year.

BNP PARIBAS



1997 + I.T SUPPORT & DEVELOPER

Accenture Support Specialist Contractor

Providing 3rd line support. Subsequently joined the I.T architecture team in charge of developing network and Windows apps for internal data migration projects.

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ABOUT ME

Since childhood my favourite pastime has been to take apart toys, watches and electronic items to see how they work; reassembling them to see if they would still work with fewer parts or make them work in a more interesting way. Today I continue to be inspired by innovative approaches to creating and modifying products and services for businesses and start-ups.

SIDE PROJECTS

Created a program to automate the data scrubbing and virus checking of client laptops.

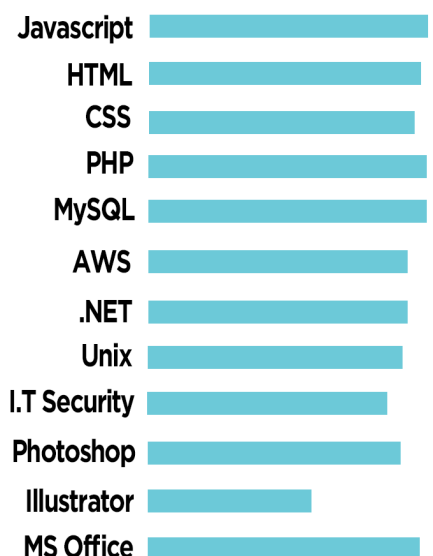
Built a browser app to host exam questions, record scores and print exam result reports.

Built a Windows utility app to manage X500 directory trees, used by helpdesk and I.T support. A client funded future development of the app which was later sold to external clients.

Reverse engineered a major vendor's file server security in order to re-set a lost root admin password.

At a client's request, successfully legitimately hacked a major vendor's corporate wide messaging system to prove it was not secure!

SKILLS



EDUCATION

Certs + Professional Qualifications

IBM Domino Certified Developer & Administrator
Novell Netware (CNE) Certified Novell Engineer.

Cert Ed + Amersham & Wycombe College

Completed and passed the teacher training (Certificate of Education) and the requisite NVQ exams to qualify as an Electrician & Gas Engineer.

MSC + The Open University

Completed and passed the M.sc level computing modules.
M865 Project Management OU Business School (OUBS) - PRINCE II equivalent.

BTEC + Carshalton College

Electronics and Micro Processing (Maths, Business Modelling, Physics and Computer Programming) passed with merit.