

Gabriel Mishaan

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PROFESSIONAL EXPERIENCE

TD Bank

2022 – Present

Business Analyst

- ▶ Managed cross-functional collaboration throughout the Software Development Life Cycle (SDLC) and CICD Pipeline, leading initiatives to enhance and streamline releases for five distinct client-facing applications.
- ▶ Pioneered the development of dynamic project management dashboards with Tableau to visualize data and metrics related to software releases, significantly enhancing real-time project tracking, and expediting report generation by 30%.
- ▶ Contributed to the data and reporting infrastructure using SQL to identify trends and provide insights into the software release and deployment performance and business KPIs leading to actionable recommendations.
- ▶ Conducted impact analyses, evaluating the implications of proposed changes on existing systems and processes, ensuring seamless transitions and minimal disruptions.
- ▶ Orchestrated effective communication and cooperation between business units, development teams, and stakeholders, ensuring the successful delivery of high-impact releases while adhering to international financial regulations.
- ▶ Aligned interdepartmental and cross-pod efforts, resulting in comprehensive release schedules. Achieved a success rate of >95% in deployment tasks by adeptly identifying dependencies and managing their execution.
- ▶ Led meetings for cross-disciplinary pods, aligning interests and ensuring project objectives were met. Leveraging Jira and Confluence to effectively track tasks and deliverables.

Langan Engineering and Environmental Services

2019 – 2022

Project Manager

- ▶ Directed scheduling and task allocation across >20 projects to maintain an average billable utilization rate over 90%, 10% above target.
- ▶ Executed the initiative for the adoption of numerical modeling software for the design of Civil Engineering projects, resulting in a savings of >\$6M in project budgets for clients annually by optimizing structural design.
- ▶ Performed Target Value Analysis to develop budgets and logistics in alignment with the needs of high-profile Clients.
- ▶ Designed geo-structural components for projects, resulting in 100% compliance to the regulations and industry best practice, while coordinating with key internal and external stakeholders in developing scope, schedule, and execution.
- ▶ Launched an automated and streamlined process for billing code requests, resulting in a 66% reduction in manual input and 30% reduction in user error, saving over 4 hours per week in staff time.

EDUCATION

Master of Science in Civil Engineering – University of Illinois Urbana-Champaign (GPA 3.95/4.00)

Bachelor of Science in Civil Engineering, Minor in Computer Science – Technion – Israel Institute of Technology (GPA 4.00/4.00)

TECHNICAL SKILLS

Technical Skills: Tableau, SQL, Jira, Confluence, Python, JavaScript, ServiceNow, Java, AWS, Microsoft Office Suite, Agile Methodology, Scrum, English (Fluent), Spanish (Fluent)

Permanent US Resident