# Bhargavi G

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# **Professional Summary**

Data & BI Analyst with 5+ years of experience transforming complex healthcare and civic datasets into actionable insights. Expert in SQL, Power BI, Tableau, and end-to-end dashboard/reporting pipelines. Skilled in KPI development, DAX, Power Query, ETL automation, and executive storytelling. Proven track record of saving time, cost, and resources through clean analytics systems.

## **Core Competencies**

Languages & Tools: SQL (T-SQL, PL/SQL), DAX, Power Query (M), Python

BI & Visualization: Power BI (Desktop/Service), Tableau, SSRS, Excel, Looker Studio

**Databases & ETL:** SQL Server, Oracle, MySQL, DBT, Azure Data Factory, Redshift, SSIS, Alteryx **Cloud & Automation:** Azure, AWS (Glue), Power Automate, Power Apps, SharePoint Online

Methods: KPI design, dimensional modeling, star schema, self-service BI, stakeholder engagement

## **Experience**

#### Business Intelligence & Reporting Analyst - Healthcare Analytics

UnitedHealthcare | MN, USA | Feb 2023 – Present

- Designed internal dashboards supporting UHG's mobile/web product teams, giving real-time visibility into
   QA workflows used by millions of healthcare consumers.
- Led development of automated test case analytics using Power BI and DataDog logs, reducing manual QA by ~40–50 hours per quarter.
- Streamlined billing and financial reporting pipelines, surfacing KPIs that improved compliance readiness and revenue accuracy.
- Built compliance-ready reports in Power BI Report Builder and automated dataflows (Power Query, PowerShell).
- Delivered executive dashboards on provider utilization, patient wait times, and claim turnaround.
- Currently prototyping a ChatGPT-powered BI assistant that allows business users to query enterprise
  metrics using natural language a pilot to integrate LLMs with Power BI + SQL backend for self-service
  insights.

## Data Analyst & BI Developer – IT Services & Client Solutions

Algonox Technologies | India | Jun 2017 – Dec 2020

- Built custom BI dashboards for HR, Finance, and Ops functions using Tableau, SQL, and Excel Power Pivot.
- Migrated Oracle Discoverer reports to Tableau, improving performance and reducing licensing costs.

- Led ETL development using SQL-based pipelines powering client-facing dashboards.
- Automated report scheduling via Tableau Server and SSRS.
- Facilitated BI requirements workshops and trained stakeholders on dashboard usage.

# **Highlight Project**

#### **Portland Mobility Dashboard (Civic Analytics)**

Power BI | Public Sector | Urban Mobility 2025

- Built a self-contained Power BI dashboard analyzing Portland's traffic volume, crash corridors, and infrastructure data using open civic datasets.
- Modeled 4 independent datasets (vehicles, signals, crashes, neighborhoods) using Power Query to expose patterns in infrastructure aging and high-crash zones.
- Designed map overlays, time-based heatmaps, and interactive slicers to uncover trends in traffic safety and mobility equity across Portland.
- Published the dashboard to showcase civic-focused BI skills and data storytelling aligned with public-sector impact.

#### **Education**

M.S. in Computer Science University of New Haven, Connecticut, USA (Jan 2021 – Dec 2022)

Bachelor's in business administration Osmania University, Hyderabad, India (Jun 2014 – May 2017)