

# **GEMGEM MEJIA**



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Jumeirah Village Circle, Dubai, United Arab Emirates

**DETAILS** 

Date of Birth: 09/11/2001 Marital Status: Single Nationality: Filipino

**OBJECTIVE** 

I seek challenging opportunities where I can fully use my skills for the success of the organization. Willing to learn everything that can help me grow and become stronger.

**EDUCATION** 

2008- 2014 BOLOSAN ELEMENTARY SCHOOL

2014- 2018 PIMSAT COLLEGES DAGUPAN

2018 -2021 STI COLLEGE DAGUPAN

Bachelor of Science in Information Technology (BSIT)

**SKILLS** 

Customer Service Communication and Writing
Database Management HTML (Hypertext Markup Language)

Microsoft Office Suite CSS (Cascading Style Sheet)

Basic Java and Android Studio UI/UX

Multi-tasking Organization and Management

Canva Creativity
Fast Worker

CERTIFICATIONS / AWARDS

• Leaders Enhancement of Attributes Program (2018-2022)

## **WORK EXPERIENCE**

## **Reception Cum Sales**

Prime Fitness Gym LLC (Dubai, United Arab Emirates) | 2024

- Greeted members and guests, providing exceptional customer service.
- Managed phone inquiries, scheduling appointments, and processing payments.
- Supported membership sales and renewals, updating database records.
- · Assisted with marketing activities and promotional campaigns.
- Maintained cleanliness and organization of reception area.
- Provided administrative support and resolved customer issues promptly.

### **Sales Accountant and Logistics**

Marina Yachts LLC (Dubai, United Arab Emirates) | 2023

- Prepare Quotation and follow-up of the same
- Negotiate/close deals
- Build strong and successful relationships with clients
- Organizing and attending the exhibitions.
- · Scheduling up coming projects with clients
- Responsible for Daily and Monthly Sales
- Inventory management
- Logistics
- Sort Mails
- Performs physical count of inventory and reconciles actual stock count to computer-generated reports
  - Records purchases
  - Maintains database
  - Receives, unpacks, and delivers goods; re-stocks items as necessary; labels shelves Processes and/or approves invoices for payment
- File documents in physical and digital records
- Monitor the team's progress, identify shortcomings and propose improvements
- · Responding to incoming email and phone inquiries

### **Receptionist and Admin Assistance**

Advance Care Prosthetics Orthotics Center (Dubai, United Arab Emirates) | 2022 - 2023

- Applying Insurance for the patients
- Doing quotations for Insurance referral
- Responsible for Daily and Monthly Sales
- Inventory management
- Logistics
- Maintain calendars for appointments
- Sort Mails
- Performs physical count of inventory and reconciles actual stock count to
- computer-generated reports
- Records purchases
- Maintains database
- Receives, unpacks, and delivers goods; re-stocks items as necessary; labels shelves Processes and/or approves invoices for payment
- File documents in physical and digital records

This here by certifies that the above information is true and correct to the best of my knowledge.

**GEMMAROSE B. MEJIA**