

Peer-graded Assignment: Booking a table on the Little Lemon website

You passed! Congratulations! You earned 97.5 / 100 points. Review the feedback below and continue the course when you are ready.

InstructionsMy submissionDiscussions

Online booking feature for the Little Lemon restaurant responsive website

Submitted on May 28, 2024Shareable Link

| | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>PROMPT</p> <p>Submit a clear definition of the problem you are trying to solve by entering it into the text box provided.</p> <p>Problem Description</p> <ul style="list-style-type: none">Current Scenario <p>The restaurant currently relies on a manual booking process where customers must call the restaurant or visit in person to make a reservation. This process is time-consuming and inconvenient, especially for busy professionals like Jennifer Lawson, who have hectic schedules and limited time.</p> <ul style="list-style-type: none">Challenges Faced by Customers <p>Customers need to call during business hours or visit the restaurant in person to make a reservation, which can be inconvenient and time-consuming. This manual process often leads to long waiting times on the phone or during peak hours at the restaurant. Without an automated system, it is challenging to provide real-time information on table availability.</p> <p>Customers face uncertainty about whether their desired reservation time will be available, leading to frustration and potential double-bookings or no availability at their preferred time. Moreover, customers cannot make reservations outside of the restaurant's business hours, restricting their ability to plan ahead. Busy individuals, like Jennifer Lawson, may find it difficult to align their schedule with the restaurant's booking hours, leading to missed opportunities for reservations.</p> <ul style="list-style-type: none">Operational Challenges for the Restaurant <p>The staff spends considerable time handling reservations manually, which could be better spent on providing excellent customer service. The lack of an automated system makes it harder to manage and optimize table assignments efficiently. Manual entry of reservations increases the risk of errors, such as double-bookings or incorrect entries, leading to customer dissatisfaction. Additionally, without an automated booking system, it is difficult to collect and analyze data on customer preferences and peak booking times, hindering the ability to make data-driven decisions to improve operations.</p> <p>Solution</p> <p>Implementing an online booking feature will address these challenges by providing a convenient, efficient, and reliable way for customers to make reservations. This will enhance the overall customer experience, improve operational efficiency, and reduce the risk of errors, ultimately leading to increased customer satisfaction and loyalty.</p> <p>Use Research to Inform Design Concepts and Identify Required Features</p> <ul style="list-style-type: none">Add a 'Make a Reservation' button on the Header to ensure easy access to the booking system from any page within the app.Design and implement the booking system to streamline the reservation process, making it intuitive and user-friendly.Add a table reservation component that allows customers to select their preferred seating area and make special requests. | <p>RUBRIC</p> <p>Does the problem description identify that Little Lemon currently has no online table reservation element?</p> <p>10 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the persona have a name and a photo?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the persona have important details such as age, gender, occupation and a statement that defines some of her characteristics?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the persona have a bio?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are the persona's core needs listed?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are the persona's frustrations listed?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>PROMPT</p> <p>Submit your Persona page in a Figma file. Your reviewers will open the Persona page and answer the questions provided.</p> <p>My whole project is submitted as a single zipped file including Figma, FigJam, PDF and video demo of all tasks</p> <p>My whole project is submitted as a single zipped file including Figma, FigJam, PDF and video demo of all tasks</p> <p>Including User Persona in both PDF and Figma's FigJam format</p> | <p>RUBRIC</p> <p>Does the persona have a name and a photo?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the persona have important details such as age, gender, occupation and a statement that defines some of her characteristics?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the persona have a bio?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are the persona's core needs listed?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are the persona's frustrations listed?</p> <p>2 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>PROMPT</p> <p>Submit your Journey Map in a Figma file. Your reviewers will open the Journey Map and answer the questions provided.</p> <p>User's Journey Map</p> <p>User's Journey Map</p> | <p>RUBRIC</p> <p>Does the Journey Map contain the persona's name?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does it contain the persona's photo?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are the user expectations listed?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does it list the steps the user is expected to take?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does it document what they are doing throughout the journey?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does it document what they are thinking throughout the journey?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does it document what they are saying throughout the journey?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does it document what they are feeling throughout the journey?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are the opportunities for improvement identified?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Is there a list of actions to be taken in the following steps of the design?</p> <p>1 point</p> <p>Yes</p> <p>0 points</p> <p>No</p> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>PROMPT</p> <p>Submit your Wireframe in a Figma file. Your reviewers will open the Wireframe and answer the questions provided.</p> <p>Wireframe</p> | <p>RUBRIC</p> <p>This submission should contain at least two wireframes. The first one needs to capture the details of the table reservation and link to the second wireframe. The first three questions are about the table reservation wireframe.</p> <p>1. Is there a Table Reservation wireframe and does it include elements to select the date and time?</p> <p>5 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>2. Does the Table Reservation wireframe include an element to select the number of diners?</p> <p>5 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>3. Does the Table Reservation wireframe include a button to submit the information users supply on this wireframe that links to a Customer Detail Input wireframe?</p> <p>5 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Questions 4, 5 and 6 are about the second wireframe. This wireframe needs to capture the customer details.</p> <p>4. Is there a Customer Detail Input wireframe and does it include elements to input the user's first and last name?</p> <p>5 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>5. Does the Customer Detail Input wireframe include an element to input the user's contact information?</p> <p>5 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>6. Does the Customer Detail Input wireframe include a button to submit the user's information?</p> <p>5 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>PROMPT</p> <p>Submit your Prototype in a Figma file. Your reviewers will open the Prototype and answer the questions provided.</p> <p>Prototype</p> | <p>RUBRIC</p> <p>Is there a high-fidelity prototype and does it resemble the logic and functionality of the wireframe?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Do the fonts in the prototype adhere to the style guide provided?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Do the colors in the prototype adhere to the style guide provided?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are there images?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the prototype contain an element so users can input a date?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the prototype contain an element so users can input a time?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Does the prototype contain an element so users can input the number of diners?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Is there a button to submit the user's information?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are there two interactive components such as radio buttons or buttons that change color when clicked?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> <p>Are the pages linked in a logical way?</p> <p>4 points</p> <p>Yes</p> <p>0 points</p> <p>No</p> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Start new attempt

Comments

Comments left for the learner are visible only to that learner and the person who left the comment.

Share your thoughts...

Richie Kishan

Good Job! Keep it up!

Translate to English

8 minutes ago

LikeDislikeReport an issue