

GLORIA MOON

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EDUCATION

CARNEGIE MELLON UNIVERSITY

Pittsburgh, PA | AUG 2019 - MAY 2023

- B.S. in Information Systems and Human-Computer Interaction
- QPA: **3.9/4.0**
- Women in IS Mentoring, Tartan Scholar, IS Student Ambassador, Spirit Racing Systems, UXA

COURSEWORK

INFORMATION SYSTEMS

- Project Management
- Application Design & Dev.
- Database Design & Dev.
- Practical Data Science
- Principles of Imperative Computation
- Fundamentals of Programming & Computer Science

HUMAN-COMPUTER INT.

- Programmable User Interfaces
- User-Centered Research & Evaluation
- Service Design
- Persuasive Design
- Communication Design Fundamentals

SKILLS

- **Technical:** SQL, Python, Java, Ruby, C, HTML, CSS, JS
- **Tools:** Figma, Miro, Ruby on Rails, React, Adobe Illustrator, Adobe InDesign, Balsamiq, Trello, Microsoft Project, Visio

AWARDS

- Tapia Conference Scholarship
- Grace Hopper Scholarship
- Dean's List (High Honors)

EXPERIENCE

COURSE INSTRUCTOR

Carnegie Mellon University | Pittsburgh, PA | SEPT 2021 - PRESENT

- Instructor for the student-organized course 98-014 Project Management Methodologies
- Planned a 14-week curriculum and taught important concepts in project/program/product management to 20+ students
- Invited well-known, professional guest speakers and provided networking opportunities

IT BUSINESS SOLUTIONS INTERN

Duquesne Light Company | Pittsburgh, PA | MAY 2021 - SEPT 2021

- Identified current problems and developed a BRM Dashboard in PowerBI
- Presented iterations and incorporated feedback from BRMs
- Gathered and documented data history requirements

PROJECTS

ZILLOWCONNECTED, NETWORK FOR HOMEBUYING

FEB 2021 - MAY 2021

- Partnered with Blend to understand the problem space and develop an innovative solution for young adult homebuyers
- Generated insights through research methods and developed a working prototype of our app, ZillowConnected
- Organized meetings, tracked team progress, delegated work, and presented deliverables over the course of 10 weeks

INNOVATIVE SERVICE @ PENNMAC

SEPT 2021 - DEC 2021

- Developed a new innovative service for a local client Pennsylvania Macaroni Company over 12 weeks
- Conducted contextual inquiries and generated insights with a team of four members (PM, Designer, Researchers)
- Prototyped physical components and bodystormed during the final pitch

ACTIVITIES

WOMEN IN INFORMATION SYSTEMS MENTORING

Leadership Board, Lead Mentor | MAR 2020 - PRESENT

- Initiated the Women in IS Mentoring program at CMU and built an IS community
- Planned social and professional development events for 80+ undergraduate female students in IS
- Mentored IS students with encouragement and support on academic, career, and personal goals

SPIRIT RACING SYSTEMS

Head Driver, Media & Design Team | AUG 2019 - PRESENT

- Practiced and drove buggy for the annual CMU buggy race
- Created year plans for the driver sector and organized recruitment activities
- Held weekly meetings for drivers and evaluated performances