

Customer Agreement

Parties:

1. GMOPLUS GmbH

Address: Maria-Luiko-Str.12, 80636 Munich – Germany

Phone: +49 898 9679688

(hereinafter referred to as "**GMOPLUS**")

2. Customer

Name / Company:

Address:

Phone / Email:

(hereinafter referred to as "**Customer**")

1. Subject of the Agreement

This agreement governs the Customer's use of the GMOPLUS platform and the services or products purchased through it.

2. Definitions

- **Platform:** GMOPLUS websites and applications.
- **Service:** Any digital and/or physical service provided by GMOPLUS.
- **User Account:** Account created by the Customer on the Platform.

3. GMOPLUS Obligations

- Provide the services specified to the Customer.
- Ensure the Platform is secure and accessible.
- Protect Customer data confidentiality.

4. Customer Obligations

- Use the Platform only for lawful purposes.
- Make payments for services on time.
- Provide accurate and up-to-date information on the Platform.

5. Pricing and Payment

- Prices are applied as indicated on the Platform.
- Payment methods may include credit card, bank transfer, or digital payment systems.
- Price and payment terms are an integral part of this agreement.

6. Cancellation and Refund Policy

- Customers wishing to cancel a service must comply with the timelines and terms indicated on the Platform.
- Refunds will be processed according to GMOPLUS policies.

7. Privacy and Personal Data

- GMOPLUS protects Customer data in accordance with GDPR and applicable laws.
- Customer data may be processed to provide and improve services.

8. Limitation of Liability

- GMOPLUS is only limitedly liable for direct or indirect damages resulting from Customer actions on the Platform.
- Customer accepts the risks of using the Platform.

9. Intellectual Property

- All content, software, and visuals on the Platform belong to GMOPLUS.
- Customer may not reproduce or use content without permission.

10. Duration and Termination

- The agreement takes effect when the Customer starts using the services.
- Either party may terminate the agreement by written notice.

11. Dispute Resolution

- Any disputes arising from this agreement shall be subject to **Munich courts**.
- German law shall apply.

Signatures:

GMOPLUS GmbH

Name – Title – Signature

Customer

Name – Title – Signature

Date: ... / ... / 2025