

# Garrett W. Morgan

843.986.7266 | [garrett.morgan@byu.net](mailto:garrett.morgan@byu.net)  
<http://www.linkedin.com/in/garrett-morgan4>

## EDUCATION

---

**Brigham Young University** – Ira A. Fulton College of Engineering

Provo, UT

*Bachelor of Science in Information Technology*

Apr 2023

- 3.3 Cumulative GPA
- Relevant Coursework: Computer Networks, Operating Systems, Data Structures and Algorithms, Discrete Structures, Information Technology & Cybersecurity, Fundamentals of Web-Based Information Technology, Computer Architecture, User Experience Design

## EXPERIENCE

---

**Brigham Young University Marriott School of Business**

Provo, UT

*Computer Support Representative*

Aug 2021 - Present

- Analyze and diagnose software and hardware issues for 261 faculty members within the school
- Keep updated inventory of all Marriott School affiliated devices, including software, warranty, and hardware updates
- Coordinate with peers in weekly team meetings to create solutions for software advancements
- Organize each support ticket by level of urgency and assign projects based on employee expertise

**Brigham Young University Residence Life**

Provo, UT

*Heritage Halls, Resident Assistant*

Aug 2020 - Apr 2021

- Submit weekly written reports to the hall advisor
- Promote hall safety and security, and tenant personal safety, by educating tenants on safety and security issues
- Conduct monthly inspections of rooms for fire hazards, proper maintenance, and housekeeping

**Chick-fil-A**

Beaufort, SC

*Manager*

June 2015 - Aug 2021

- Managed day to day business activities, shift organization and cash responsibilities
- Helped other workers prepare for the upcoming busy hours, using time effectiveness
- Engaged and resolving customer complaints

## LEADERSHIP & SERVICE

---

**The Church of Jesus Christ of Latter-day Saints**

Australia

*Full-time Volunteer Representative*

July 2017 - July 2019

- Performed weekly analysis of key indicators to increase productivity
- Served in various top-level leadership roles
- Organize and lead regular religious services
- Taught, trained, and supervised groups of 20-30 missionaries

**The Church of Jesus Christ of Latter-day Saints**

Australia

*Financial Secretary*

July 2018 - Mar 2019

- Reconcile and provide monthly and annual financial reports
- Oversees all financial transactions including ensuring that all financial systems are in place
- Managed 150+ missionary support fund cards and 5+ corporate cards – surveillance and analyzed all transactions
- Analyzed and presented a 6-figure budget each month to a group of church leaders

## SKILLS & INTERESTS

---

- Coding Languages: Proficient in HTML, CSS, Javascript, PHP, novice in C, C++, C#, Linux, Python, and SQL
- Familiar with MS Office
- Languages: native English
- *Eagle Scout*, Boy Scouts of America
- Interests: Sports, Piano, Raspberry Pi Projects, Networking Projects