# GREGORY MURPHY

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## Technical Skills

| Languages | Technology & Frameworks | Databases |
|---|---|---|
| HTML/CSS, JavaScript | React, NodeJS, NPM, Express | MongoDB |

## Projects

**Stat Page**                                                                          August 2019
https://statpage.herokuapp.com/
- Created a personal site to quickly generate graphics for Instagram pages with over 450,000 followers.
- MERN Stack.  Also created a simple API with Python to get over 100 statistics automatically.

**Codenames**                                                                          March 2020
https://greg-codenames.herokuapp.com/
- An app based on the popular board game Codenames. Includes a live chat feature so players can join and play remotely
- MERN Stack.  Utilizes WebSocket for real-time communication.

**Movie Database**                                                                    February 2020
https://gregmovies.herokuapp.com/
- An app used to track and view information on movies and TV shows.
- MERN Stack.  Utilizes Open Movie Database API to add information automatically.

## Industry Experience

**GoReact –** Orem, UT                                                       December 2018-Present
Senior Support Engineer
- Responsible for the design, code, and implementation of industry-leading Help Center (HTML, CSS, JavaScript and jQuery).  Took this responsibility on of my own volition, earned a company "Extra Base" award for my efforts (which has only been awarded to a handful of others).
- Wrote and maintained over 170 help desk articles including a set of technical troubleshooting guides.  Helped drive 50% year-over-year growth in article views.
- Provided escalation support for other Support Representatives by utilizing Loggly, FullStory, MySQL database, and other tools.  Specialized in LTI integration support.

**GoReact –** Orem, UT                                                    August 2017-December 2018
Technical Support Representative
- Identified and reproduced over 200 bugs for the development team.  Documented the reproduction steps in Jira.
- Provided technical support for customers through chat, email, and phone.
- Utilized diagnostic tools to troubleshoot software and hardware issues related to video recording.

**FULL STACK WEB DEVELOPMENT CERTIFICATE**                                    March 2020

Helio Training - Salt Lake City, UT

- Certification of Skills Proficiency
- Certificate of Course Completion

**BACHELOR OF SCIENCE IN BUSINESS MANAGEMENT**                        December 2014

Brigham Young University  - Provo, UT

- 3.64 GPA