GREGORY MURPHY

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Technical Skills

Languages	Technology & Frameworks	Databases
HTML, CSS, JavaScript	React, NodeJS, NPM, Express	MongoDB

Projects

Stat Page   August 2019
http://statpage.herokuapp.com/

- Created a React app to quickly generate graphics for Instagram pages with over 450,000 followers (graphics were previously made with Photoshop)
- Utilized JavaScript, Express, and MongoDB to create and store the information used for a dozen different layouts

Industry Experience

GoReact – Orem, UT   December 2018-Present
Senior Support Engineer

- Responsible for the design, code, and implementation of the Help Center (HTML, CSS, and JavaScript)
- Wrote and maintained over 150 help desk articles
- Provided escalation support for other Support Representatives by utilizing Loggly, FullStory, and MySQL database

GoReact – Orem, UT   August 2017-December 2018
Technical Support Representative

- Identified and reproduced bugs for the development team
- Documented reproduction steps in Jira
- Provided technical support for customers through chat, email, and phone
- Utilized diagnostic tools to troubleshoot software and hardware issues related to video recording

Education

FULL STACK WEB DEVELOPMENT CERTIFICATE
Helio Training - Salt Lake City, UT – March 2020

- Certification of Skills Proficiency
- Certificate of Course Completion

BACHELOR OF SCIENCE IN BUSINESS MANAGEMENT
Brigham Young University - Provo, UT – December 2014

- 3.64 GPA