GREGORY MURPHY

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Technical Skills

Languages HTML, CSS, JavaScript Technology & Frameworks React, NodeJS, NPM, Express **Databases** MongoDB

Projects

Stat Page August 2019

https://statpage.herokuapp.com/

- Created a personal site to quickly generate graphics for Instagram pages with over 450,000 followers (graphics were previously made with Photoshop)
- Utilized React, JavaScript, Express, and MongoDB to create and store the information used for a dozen different layouts

Codenames February 2020

https://greg-codenames.herokuapp.com/

- Created a React app based on the popular board game Codenames. Includes a live chat feature so players can join and play remotely
- Utilized React, JavaScript, WebSockets, Express, and MongoDB

Movie Database February 2020

https://gregmovies.herokuapp.com/

- Created a React app used to track and view information on movies and TV shows.
- Utilized Open Movie Database API to add movie and TV show information automatically.

Industry Experience

GoReact - Orem, UT

December 2018-Present

Senior Support Engineer

- Responsible for the design, code, and implementation of the Help Center (HTML, CSS, and JavaScript)
- Wrote and maintained over 150 help desk articles
- · Provided escalation support for other Support Representatives by utilizing Loggly, FullStory, and MySQL database

GoReact - Orem, UT

August 2017-December 2018

Technical Support Representative

- Identified and reproduced bugs for the development team and documented the reproduction steps in Jira
- Provided technical support for customers through chat, email, and phone
- Utilized diagnostic tools to troubleshoot software and hardware issues related to video recording

Education

FULL STACK WEB DEVELOPMENT CERTIFICATE

Helio Training - Salt Lake City, UT – March 2020

- Certification of Skills Proficiency
- Certificate of Course Completion

BACHELOR OF SCIENCE IN BUSINESS MANAGEMENT

Brigham Young University - Provo, UT – December 2014

• 3.64 GPA