

# Account Deletion Policy - Pillar

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At **Pillar**, a product of **Boulevard Legacy LLC**, we respect your privacy and provide users with the ability to delete their accounts and associated data upon request. Below are the steps to request account deletion and details on what data will be erased.

## How to Request Account Deletion

To permanently delete your account and all associated data, follow these steps:

1. **Submit an Email Request**
  - Email us at [info@boulevardlegacy.com](mailto:info@boulevardlegacy.com) with the subject line: "**Pillar Account Deletion Request**"
  - Include your registered email and username in the request.
2. **Identity Verification**
  - We will send a confirmation email to verify your request.
  - Reply to confirm that you want to proceed with account deletion.
3. **Processing Time**
  - Once confirmed, your account and data will be deleted within **7 business days**.
  - A final confirmation email will be sent when the deletion is complete.

## What Data Will Be Deleted?

- ✓ Your account profile (username, email, password)
- ✓ Any saved tasks, habits, and progress tracking data
- ✓ Subscription and billing details (if applicable)

## What Data May Be Retained?

Certain data may be retained for legal, regulatory, or security reasons, including:

- ✓ Transaction records required for tax or compliance purposes
- ✓ Data necessary for fraud prevention or security investigations

After the required retention period, all remaining data will be permanently deleted.

## Important Notes

- If you have an **active subscription**, you must **cancel your subscription** before requesting account deletion.
- **Account deletion is permanent** and cannot be reversed.
- For any concerns or further assistance, contact us at **[info@boulevardlegacy.com](mailto:info@boulevardlegacy.com)**.