

Gnana Raj G

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Objective

Highly Skilled and dedicated QA professional experienced in diverse testing methodologies. Seeking to leverage my technical skills and extensive knowledge in Quality assurance and management to ensure high-quality software deliverables in a challenging role.

Experience

April 2023- Current

Associate consultant, Capgemini Technology Services Ltd

Project: "KPMG - Generative AI Enterprise"

- Working on Agile methodology – analyzing user stories, estimating & developing Tests, daily scrum meetings and deployment in higher environments.
- Key contributor to project success, specializing in AI architecture and testing.
- Utilized AI testing tools such as Lang Fuse and Lang Chain.
- Expertise in prompt engineering Validating different RAG process to retrieve data efficiently from GPTs.
- Tested APIM on top of GPT-3.5 and GPT-4.0 with postman.

May 2021 – April 2023

Senior Analyst, Capgemini Technology Services Ltd

Project: KCW

Main Application: KPMG - KCW Clara

Supported diverse testing efforts (smoke, functional, regression, integration) to ensure application stability and reliability.

Downstream Applications:

RFGS: Solely managed all QA activities, ensuring high-quality deliverables with comprehensive testing.

Gatekeeping: Independently handled all testing tasks, maintaining high standards through thorough testing.

Attachment: Frequently supported testing processes, enhancing application robustness.

API Testing:

Used Postman for API testing, validating data accuracy and system interactions.

Responsibilities included:

Test Strategy Development: Developed and executed comprehensive test strategies covering functional, regression, automation, and integration testing.

Testing Execution: Led testing efforts across all phases of STLC, meticulously executing test cases to ensure robustness and adherence to requirements.

Tool Management: Managed STLC activities using industry-standard tools like JIRA, Azure DevOps and Service Now. Utilized these platforms proficiently for test case management, defect tracking, documentation, and escalation management.

Documentation: Produced high-quality QA documents like test cases, reports, root cause analyses, and other relevant artifacts.

Escalation Support: Provided exceptional support for escalated issues, demonstrating a proactive approach to problem-solving and a commitment to maintaining project timelines and quality standards.

TECHNICAL SKILLS	Programming Language: C, C++, C#, Python Operating System: Windows, Linux. Scripting Language: HTML, CSS. Database: DBMS, MySQL Tool skills: Agile, JIRA, Confluence, ServiceNow, Azure DevOps, Defect Reporting, UFT Cloud platform: AWS, Azure Version control: Git
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Achievements	Certified Software Professional in Microfocus UFT. Certified AZ and AWS cloud Practitioner. Recognized with Rockstar performer award 3 times in Capgemini. Acquired Extensive knowledge in Generative AI in multiple learning platforms. Robust foundation in Automation using python.
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Education

B.E (Electronics & Communications) from C. ABDUL HAKEEM College of Engineering & Technology,

H.S.C. from Tamil Nadu State Board, Vellore.

S.S.C. from Tamil Nadu State Board, Vellore.

Skills

- Analytical Perceptiveness
- Agile learner
- Leadership and Team Management
- Communication and Collaboration
- Technical Expertise and Domain Knowledge

Contact

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I hereby declare that the above written particulars are true to the best of my knowledge and belief.

G. Gnana Raj

Place: Bangalore