7 Courses

Oct 8, 2024

Gnana Raj G

has successfully completed the online, non-credit Professional Certificate

AWS Cloud Support Associate

In this certificate, you'll learn about the role of a Cloud Support Associate, a front line expert who adds value by resolving customer issues and optimizing processes. A Cloud Support Associate supports individuals or businesses to migrate their infrastructure and applications to the cloud and offers troubleshooting techniques to resolve their issues. They may also partner with development teams on complex issues, participate in new hiring, write tools/scripts to help the team, or work with leadership on process improvement and strategic initiatives. The AWS Cloud Support Associate Professional Certificate is a thorough seven-course program that will take an aspiring professional to become a successful AWS Cloud Support Associate.

Morgan Willis, Principal Cloud Technologist, Raf Lopez, Principal Cloud Technologist, Alex Galvin, Senior Cloud Technologist, Oksana Hoeckele, Cloud Technologist

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