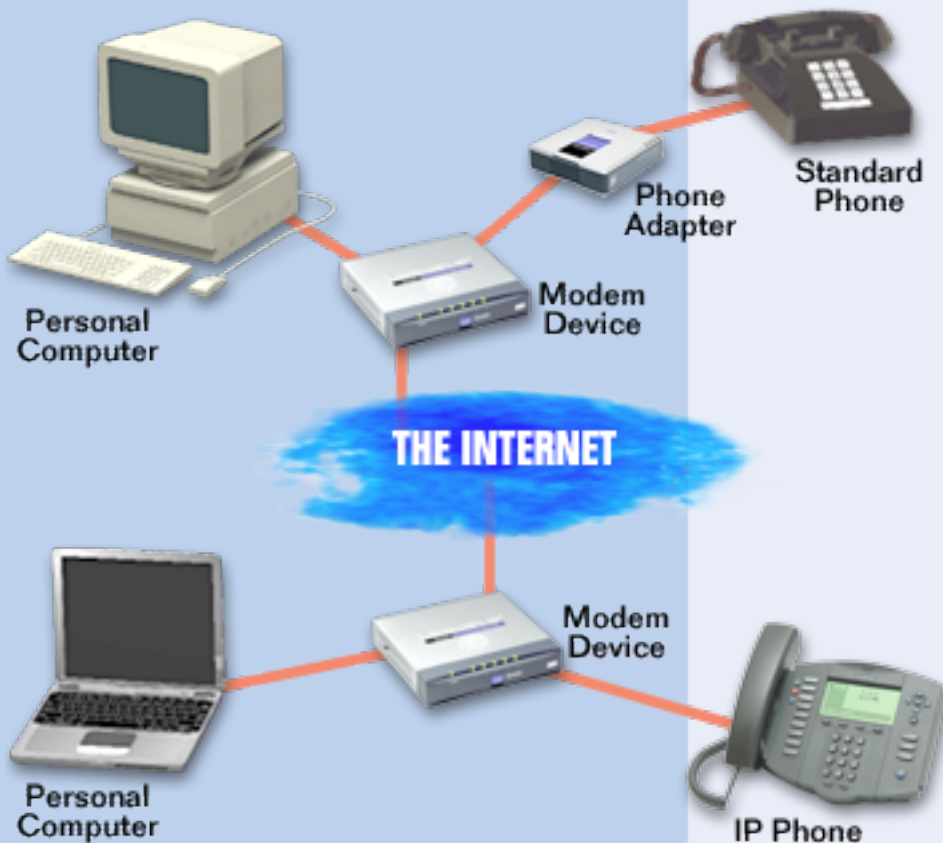# VOIP Recorder

The VOIP Recorder (VOIPREC) is a customized software solution for recording the incoming and outgoing calls on a PC by configuring SPAN (mirror) port over the Router/Switch and compatible to both Windows and Linux Operating Systems. It will use hard disk as a primary medium for recording and it will store in .wav file format with start date and time, stop date and time and text annotation. It will provide search facility for searching file(s) by using various filters like start time, stop time and text annotation.

Common VoIP Connection Methods

Personal Computer — Phone Adapter — Standard Phone — Modem Device — THE INTERNET — Modem Device — IP Phone — Personal Computer

Unique Features

- Dynamic SPAN port configuration using SNMP over the Cisco Router, when Operator issues a command to start recording.
- Start recording the VOIP conversation on operators request & stop recording.
- Terminate the SPAN port configuration using SNMP over the Cisco Router, when Operator issues a command to stop recording.
- Add start and stop time stamps to the recording.
- Playback the recorded file.
- Add the text annotation, while recording/end of recording.
- Retrieve the file with the help of either time stamps or text annotation added to the file.
- Record as .wav format on the hard disk.
- Indication of free space and used space of the hard disk.
- Configure the flash drive (through USB Port) path for backup.

NOTE : The specifications can be changed without notice due to technological advances.