Guruvali Gnaneshwar

Software Engineer

Email : guruvalignaneshwar@gmail.com
Phone : 7780787875
www.linkedin.com/in/gnaneshwar-guruvali-a71146229

About Me

- Software Engineer with 2 years of experience in Full-Stack Web Development.
- Proficient in frontend frameworks like Angular and React, and backend technologies including PHP, Python, Laravel, Django, and MySQL.
- Passionate about building scalable web applications, writing clean code, and continuously learning new technologies.

Skills

Python · PHP · TypeScript · Angular · HTML · CSS · JavaScript · jQuery · ReactJS · Django · Laravel · CodeIgniter · MySQL · REST APIs

Work Experience

Software Engineer - VMC Technologies Pvt Ltd *June 2023 - Present | Bangalore, India*

- Enhanced system performance by optimizing database queries, reducing data retrieval time by 30%, and improving overall application efficiency by 20%.
- Led the development of the MCUBE Big Basket Lead Management System, implementing role-based access, bulk lead assignments, and CSV data import features.
- Integrated Vodafone API, automating outbound call initiation and reducing manual call efforts by 40%, boosting user productivity.
- Revamped the MCUBE Master Panel, diagnosing and resolving critical bugs, leading to a 25% improvement in response time.
- Streamlined workflows by designing and deploying modules for city, department, and priority management, improving operational efficiency.
- Collaborated with cross-functional teams to enhance reporting systems, enabling real-time tracking and metric visualization.

Education

Bachelor of Technology in Electronics and Communication Engineering - Sree Venkateswara College of Engineering *2019 - 2023*

Projects

SYNTHEON - AI-Powered Call Analysis Platform

- Developed a smart call analytics system using Python to detect emotions, extract keywords, and analyze sentiments from call recordings.
- Integrated NLP (Natural Language Processing) techniques and speech-to-text conversion for real-time transcription and sentiment scoring.
- Created dynamic visualizations and reports to help businesses gain actionable insights from customer interactions.
- Designed RESTful APIs to bridge Laravel frontend with backend Python scripts, ensuring smooth and secure data flow.

MCUBE - Big Basket Lead Management System

- Designed and implemented a lead management system with role-based access control for Admins, Agents, and Managers.
- Developed a dashboard for lead tracking, including search, filtering, and key metric visualization.
- Created modules for agent and lead management, with features like bulk assignments and status updates.
- Integrated CSV data import for bulk lead uploads with validation.
- Built settings modules to manage cities, departments, and priorities.
- Implemented reporting features for call reports with download capabilities.
- Optimized database queries, improving performance and responsiveness.

MCUBE Master Panel Project

- Diagnosed and resolved critical bugs, enhancing the panel's overall performance and reliability.
- Independently managed the MCUBE Master Panel, ensuring smooth operations and timely updates.
- Incorporated user feedback to deliver new features and updates, aligning the project with evolving business needs.
- Streamlined project workflows by optimizing code structure and improving existing functionalities.
- Ensured project consistency by maintaining thorough documentation and delivering technical support post-deployment.

Vodafone Integration Project

- Integrated Vodafone API to enable direct outbound call initiation, streamlining communication processes for users.
- Enhanced the MCUBE Classic panel with mobile CLI options, allowing users to select caller IDs for efficient call management.
- Improved system functionality by automating the call initiation process, reducing user effort and increasing productivity.
- Collaborated with the team to test and deploy the API integration, ensuring seamless performance and reliability.
- Provided detailed documentation and support for the API integration, aiding in system maintenance and scalability.