**Introduction**

Follow the procedures in this work instruction to add Google Analytics tracking code and user feedback forms to your WebHelp systems.

**Download Ruby**

Download the rubyinstaller-1.8.7-p352.exe file from the [RubyInstaller](http://rubyinstaller.org) site to your hard disk and run it to install Ruby on your system.

**Download the script**

1. Download the [hpp.zip](https://docs.google.com/a/mdsol.com/viewer?a=v&pid=explorer&chrome=true&srcid=0By7Er1_HcptyMTAwZGJjOTItMjJlNC00NTJmLWI5MGItNmI3OGYzYTc4NThh&hl=en_US) file and unzip it to a folder on your hard disk, for example C:\hpp.

This work instruction assumes that the script is installed in C:\hpp.

**Verify the script version and upgrade if necessary**

The current version is **1.0.0**.

The version displays each time you run the script on a help system. You can also view the version without processing a help system. To do so:

1. Launch the Ruby command window by clicking **Ruby1.8.7-p352 > Start Command Prompt with Ruby**on the main Windows menu.
2. Type cd c:\hpp\ruby in the command window to navigate to the folder containing the script.
3. Type ruby hpp.rb -v or ruby hpp.rb --version to display the script version.
4. If your script is not the current version, download and install the current version as described in Download the script.

**Note**: Make sure to back up your settings files for use with the new script when you upgrade the script.

**Prepare WebHelp system for processing**

1. Follow the standard workflow described in the [Online Help Development Lifecycle](https://sites.google.com/a/mdsol.com/km-team/km-process-home-page/tcs-processes/online-help-development-lifecycle) to prepare your WebHelp system for publication.
2. Make backup copies of your WebHelp systems in case you need to re-run the script.

If you need to re-run the script, do so on a backup copy of your WebHelp system. Do not try to run the script twice on the same system.

**Changing the Windows locale**

This procedure applies only if you are processing Japanese files and the names of the HTML files contains Japanese characters. If not, go straight to [Configu](https://sites.google.com/a/mdsol.com/glynn/#_Move_content_files_1)re the script.

1. Select **Control Panel > Region and Language** to open the **Region and Language** dialog box.
2. Select the Administrative tab.
3. Click **Change system locale**.
4. Select “Japanese (Japan)” from the list of locales.

**Configure the script**

1. If you are using the script for the first time, copy the ...\ruby\settings\hpp-example.yml settings file to hpp.yml or to <name>.yml, where you specify <name>.

By default the script reads the values from the hpp.yml file in the settings folder. If you specify a settings file on the command line when you run the script, the script looks for that file in the settings folder and reads its values. This allows you to run the script on multiple help systems.

1. Update the help\_system\_status key with live if you are processing a live system or test if you are processing a test system.

Example: help\_system\_status: live

Google Analytics statistics for your help system are recorded in the “Help Tracking – Live” or “Help Tracking – Test” profile depending on this value.

Use test unless you are deploying a help system for a GA or pre-release, to avoid compromising the live data.

1. Update the product key with the name of the help system you are processing.

For example, product: Balance.

The settings file contains all the valid values for the product key. Copy and paste one of these values into the key.

1. Update the webhelp key with the full path and name of the root file of the WebHelp system.

For example, webhelp: C:/WebHelp/Balance.htm processes the WebHelp system in the C:\WebHelp folder whose root file is Balance.htm. The root file is the HTML file used to launch the help system.

**Note**: always use forward slashes in paths in the settings file, even though Windows displays paths with backward slashes.

1. If the folder containing your WebHelp content files is not the same as the name of the root file without the .htm extension, update the webhelp\_content\_folder key with the fully-qualified path of the content folder.

For example, if your root file is C:/WebHelp/Balance.htm and your content folder is C:/WebHelp/BalanceHelpText, specify the following keys:

webhelp:  C:/WebHelp/Balance.htm

webhelp\_content\_folder:  C:/WebHelp/BalanceHelpText

You can include <LANG> placeholders in the path.  See the next step for an explanation of <LANG> placeholders.

1. If the folder containing your WebHelp content files is the same as the name of the root file without the .htm extension, specify "default" for the webhelp\_content\_folder key.

For example, if your root file is C:\WebHelp\Balance and your content folder is C:\WebHelp\Balance, specify the following keys:

webhelp:  C:/WebHelp/Balance.htm

webhelp\_content\_folder:  default

1. Update the language key with the standard three-letter code for the language of the WebHelp system you are processing.

For example, language: ENG specifies an English WebHelp system.

If you store your WebHelp system in a path that includes a language folder, you can include <LANG> placeholders in the WebHelp path to tell the script to replace <LANG> with the language specified in the language key.  For example, the settings

webhelp: C:/WebHelp/<LANG>/Balance.htm

language: ENG

tell the script to process the C:\WebHelp\ENG\Balance.htm WebHelp system.

This feature is mainly useful for processing multiple language versions of a WebHelp system at the same time. To do so, specify multiple languages separated by commas in the language key.

For example, the settings

webhelp: C:/WebHelp/<LANG>/Balance.htm

language: ENG,JPN

tell the script to process the C:\WebHelp\JPN\Balance.htm and C:\WebHelp\ENG\Balance.htm WebHelp systems.

**Note**: You must always specify a value for the language key even if you do not use <LANG> in your paths.

1. If you want to tag showme HTML wrappers with Google Analytics code when the script runs, see Tag showme wrappers.

**Tag showme wrapper files**

You can tag all the HTML files in a folder as showme wrapper files so that they appear as showmes in Google Analytics statistics when they are accessed.

You typically use this feature once only, when you first tag your showme wrappers. When you subsequently add showmes, it is probably easier to copy and rename existing wrappers.

1. Create a folder beneath the contents folder of your Webhelp system and copy your showme wrappers into it.
2. Uncomment the showme\_wrappers\_folder key and update it with the location of this folder.

For example, the setting showme\_wrappers\_folder: C:\Balance\Showmes tells the script to tag all the files in the C:\Balance\Showmes folder as showme wrappers.

**Note**: the script does not add feedback forms to showme wrappers even when the setting do\_feedbackforms: yes appears in the settings file.

**Run the script**

1. Launch the Ruby command window by clicking **Ruby1.8.7-p352 > Start Command Prompt with Ruby** on the main Windows menu.
2. Type cd c:\hpp\ruby in the command window to navigate to the folder containing the script.
3. Type ruby hpp.rb to launch the script and use the default settings/hpp.yml settings file, or ruby hpp.rb <settings-file> to launch the script and use the settings/<settings-file>.yml settings file.

For example, type ruby hpp.rb balance to launch the script and use the settings/balance.yml settings file.

**Notes:**

1. Do not include the settings/ folder before the settings file when you specify a settings file. The script always looks in the settings folder by default.
2. Do not include the .yml extension when you specify the settings file.

If the script runs without errors, the screen displays the following text:

File: <webhelp-file-name>  
Working……Done!