GASTON NAVEA

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Experienced Data & Cloud Infrastructure Manager

Accomplished and process-oriented executive with extensive experience in leading data-driven projects and high-performing IT teams that drive business decisions and improve customer experience. Has excellent Cloud technology skills and strong expertise in MS Data Platform, data security, data governance, data modelling, data integration and data visualisation. Skilled at turning data into actionable insights. Experience of the insurance and Public Sector industry with demonstrated success in defining and setting key data strategy using various tools and technologies, including AWS, MS Azure, MS Data Factory, SQL, and Agile Methodologies.

CORE PROFICIENCIES

Business/Data Analysis | Project/Client Engagement | Business Intelligence (BI) | Data Modelling | Enterprise Content Management | SDLC | Continuous Integration/Continuous Delivery | Data Visualisation & Reporting | Agile Methodology | Team Leadership | Strategic Planning| Predictive Modelling | Data & Cloud Infrastructure Management

Technical Skills

Office365 Admin | Power BI | MS Azure Architecture Design & Delivery | MS Power Platform | Azure Active Directory | MS DevOps | MS Azure SQL Server | SharePoint | SQL | ETL / Data Integration | Data Warehouse | OLAP Solutions Design & Delivery | SAP Business Objects Enterprise XI | AWS Cloud Computing | DevOps | Jenkins | Maven | Docker | MS Data Factory | Databricks |Data Lake| Delta Lake |Git Version Control | Github |Gitlab| Bash Scripting |Javascript |Bootstrap |HTML5 |CSS

ACCOMPLISHMENTS

- Defined strategy and architecture to deploy secure data storage and agile reporting solutions enabling organisation to respond more quickly and effectively to changing business needs.

- Successfully defined architecture and implemented MS Data Platform that included the Ingest process based on Data Factory, Storage applying Data Lake and Delta Lake, Prep environment using Databricks to feed a Data Warehouse housed in an Azure managed SQL Server environment using elastic pools for managing multiple instances. This baseline stack will support current demand and at a later stage incorporate Synapse Analytics and Azure Machine Learning.

- Reduced risk of data breaches, improved compliance, and increased overall security posture through planning and execution of security and retention policies.

- Implemented Power Platform Centre of Excellence to enhance LCC's capacity for developing low code solutions in a self-service platform in coordination with MS developer support team.

- Decreased backlog requirements problems by 90% upon implementing JIRA Service Desk and incorporating a self-service Portal with workflow rules to speed requirement approvals by the relevant department.

- Reduced agent backlogs for service requests by 80% by deploying solution to automatically obtain PDF insurance policies from Content Management server that could then be sent via email or FTP to insurance agent.

- Improved integration/reporting capabilities while reducing complexity by designing implementation of Microservices for integrating SAP Business Objects Enterprise with any web application required BI reporting services.

Lincolnshire County Council   August 2020 to September 2023
Data Services Manager

Directed team of developers and ensured provided team with adequate training to support reporting solutions implemented in Azure. Delivered immediate benefits creating the first company placement scheme to ensure access to a pool of technology talent from Lincoln University while contributing to the development of the next generation of technology professionals.

Selected Achievements:

- Investigated use of new technology (Azure Containers/Kubernetes) and migrated legacy C# Master Data Management solution to Azure Cloud that improved efficiency and scalability of technology solutions.
- Planned and ensured smooth implementation and configuration of Security policies within Power Platform Centre of Excellence (CoE) to guarantee security and privacy of data and resources.
- Designed a DevOps operational model enabling faster and more efficient software development and deployment.

Lincolnshire County Council   June 2022 to June 2023
Acting Head of Data Services & Business Intelligence

Stepped in to lead and mentor a team of developers, business analysts, data analysts, and support personnel to ensure security, integrity, and accessibility of the County Council's data. Define new architecture and operational model for data integration requirements, providing a data platform as a service (DPaaS) solution for the County Council, inclusive of planning, execution, and on-going maintenance.

Selected Achievements:

- Revamped department's services to focus current limited capacity in 4 key service areas for implementing a new operational model and supporting the County Council's data platform as a service solution.
- Devised and executed effective data strategy aligned with the County Council's BI implementation in line with company's business intelligence strategy to deploy data-driven decisions that support business objectives.

Applied Acumen Limited (A Management Consultancy)   October 2019 to July 2020
Technical Consultant

Implemented SharePoint to reduce problems with online documentation/records management, as well as improve collaboration and information sharing across the organisation. Oversaw automation of data pipeline to a commercial SAAS solution based on Azure SQL Server, PowerBI and Azure Power Automate to efficiently and accurately transfer data from one system to another.

Selected Achievements:

- Delivered immediate benefits with helpdesk requirements such as improved customer satisfaction, reduced support requests, and improved efficiency by implementing a service desk ticketing system.
- Boosted customer satisfaction with IT services and improved service levels by establishing Helpdesk support system.
- Played a key role in increasing productivity, reducing costs, and improving overall business performance by developing and supporting various PowerBI Dashboards, including implementing Row Level Security for a large customer user base.
- Managed support and administration of Office 365 including security and compliance of company's data/communications.

GNSIS-IT (An IT Consultancy Company)   June 2014 to May 2019
Innovation Manager

Set vision and strategy to move development services 100% to AWS Cloud by determining business requirements, developing a cloud adoption, planning for data migration, executing security/compliance controls, creating governance framework, and managing change. Provided advance support in software development and delivery efforts through a Continuous Integration/Continuous Delivery pipeline using a diverse set of technologies.

Selected Achievements:

- Minimized development time and costs, while improving quality of software produced by coordinating implementation of a cloud-based Software Development Life Cycle (SDLC) process using AWS and CI/CD practices.
- Trained departments on the use of Maven and Continuous Integration principles and correct use of version control with SVN Edge/Trunk based development to ensure applying best practices and customer reaped benefits of Agile Methodology.
- Reduced overall cost of administration of paper-based insurance policies with execution of Enterprise Content Management at Liberty Mutual using Alfresco.
- Reduced time to market for company's products by leading migration of Source Code Repository to AWS using SVN Edge.

Focus Business Solutions (An IBM Premier Business Partner)   March 2012 to March 2014
Consulting Manager

Delivered consulting services, conducting analysis, developing recommendations and providing solid architect solutions. Managed a team of consultants, set performance targets, and monitored progress towards to achieve targets. Created project plans for consulting engagements, defining project scope, identifying project deliverables, and developing timelines/budgets.

Selected Achievements:

- Strategized delivery for new consulting engagements that increased revenue by 30% by providing technical solutions and effort estimation, while maintaining client relationships and supporting presales activities.
- Delivered complex projects in Business Intelligence and Data Integration services achieving 100% of revenue target ($1.5M) while supervising team of 18 technical consultants.

Additional Experience:
Focus Business Solutions (An IBM Premier Business Partner) July 2006 – Feb 2012

Senior Project Leader @ LATAM Airline

Senior Consultant @ Penta Seguros (Insurance Company)

Penta Seguros (Insurance Company)   June 2000 – July 2006

Business Intelligence Project Manager

Soft Chile (a Software Reseller)   March 1998 – May 2000

Presales Consultant

BBC World Service, Bush House London   March 1992 – September 1997

Various Roles

EDUCATION & QUALIFICATIONS

Frontend Web Developer Bootcamp Certificate at edX 2023
ITIL 4 Fundamentals 2021 Agile Certification: ICAgile Certified Professional (ICP) 2021
Azure Fundamentals 2020
Strategic Decision Evaluation Course – Catholic University Chile 2014
IBM InfoSphere Warehouse v 10 Technical Mastery Certification - IBM 2012, Official IBM training

Other Certifications

IBM DB2 Enterprise Content Manager Solutions Designer Certification - IBM, Official IBM training
SAP Business Objects Authorised Crystal Engineer Certification - Official SAP Training
SAP Business Objects Enterprise XI – Canada
BBC World Service Admin & Finance Course 3 months City University
City & Guilds C418 Computer Programming (NVQ Level 3) - London City College, Systems Analyst

LANGUAGES

Fluency in both English and Spanish, Intermediate French