Grant Hendricks
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EDUCATION – GPA: 4.0

Bachelor in Cybersecurity, *University of Cincinnati, Cincinnati, Ohio*   Anticipated May 2028

Transfer student as of Fall of 2025.

Related Course Work: Database Management, System Administration, Human Computer Interaction, Info Security & Assurance

Bachelor in Cybersecurity, *Northern Kentucky University, Highland Heights, KY*

Related Course Work: Information Technology Fundamentals, College Algebra, Unix Systems, Object-Oriented Programming, Computer Networks, Cybersecurity Analysis, Information Ethics, Statistics, Foundations of Informatics, Information Security Management, Software Security, Database Programming, Operating Systems

PROFESSIONAL EXPERIENCE

Raising Canes, *Cincinnati. Ohio*   April 2023 – September 2025

- Established highly empathetic relationships with clients and earned a reputation for surpassing standard goals for service.
- Responded to inquiries from customers regarding products, services, and company-related information, as well as provided outstanding support and personalized recommendations to address their needs.
- Oversaw cash drawers in multiple checkout stations and maintain an adequate cash supply.

Domino's Pizza, *Milford,* Ohio   April 2022 – January 2023

- Oversaw operations of the entire store, including providing customer service, maintain current knowledge of policy and procedure to ensure proper execution of product.
- Provide exceptional customer service to each customer by utilizing extensive knowledge of products and services to create welcoming and positive experiences.

Bed Bath and Beyond, *Mason, Ohio*   November 2020 – October 2022

- Responded to customer inquiries regarding products, services, and corporate information.
- Provided cross-training opportunities and served as a backup support for organizational leaders. In addition to enhancing operational efficiency and team productivity by implementing best practices.

PERSONAL EXPERIENCE

Programming Projects

- Developing personal projects to expand expertise in Python, SQL, Bash scripting, and Linux/Unix systems.

Networking Projects

- Built and maintain a homelab environment with smart home integrations and virtual machines, secured with a self-hosted VPN tunnel.

ADDITIONAL SKILLS

- Technical - Proficient
  - Web Design (HTML, CSS, JS)
  - Programming Languages (Python, Java, SQL)
  - Cybersecurity Analysis
  - Networking
  - Linux/Unix
- Clubs
  - UC 3D Design & Automation
  - UC Pickleball