

## Grant Hendricks

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### EDUCATION - GPA: 3.952

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**Bachelor in Cybersecurity**, *University of Cincinnati, Cincinnati, Ohio*

Anticipated May 2028

Transfer student as of Fall of 2025.

Related Course Work: Database Management, System Administration, Human Computer Interaction, Info Security & Assurance

**Bachelor in Cybersecurity**, *Northern Kentucky University, Highland Heights, KY*

Related Course Work: Information Technology Fundamentals, College Algebra, Unix Systems, Object-Oriented Programming, Computer Networks, Cybersecurity Analysis, Information Ethics, Statistics, Foundations of Informatics, Information Security Management, Software Security, Database Programming, Operating Systems

### PROFESSIONAL EXPERIENCE

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**Micro Center**, *Sharonville, Ohio*

October 2025 – Present

- Adapted to high-stakes fast-paced environments to help as many customers as efficiently and as helpful as possible.
- Created recurring sales relationships with clients, with maintained lines of communications.
- Balanced the needs of the customer with the needs of the store efficiently and effectively.
- Expanded expertise with computer-based systems and surrounding technologies.

**Raising Canes**, *Cincinnati, Ohio*

April 2023 – September 2025

- Established highly empathetic relationships with clients and earned a reputation for surpassing standard goals for service.
- Responded to inquiries from customers regarding products, services, and company-related information, as well as provided outstanding support and personalized recommendations to address their needs.

Oversaw cash drawers in multiple checkout stations and maintain an adequate cash supply.

**Bed Bath and Beyond**, *Mason, Ohio*

November 2020 – October 2022

- Responded to customer inquiries regarding products, services, and corporate information.
- Provided cross-training opportunities and served as a backup support for organizational leaders. In addition to enhancing operational efficiency and team productivity by implementing best practices.

### PERSONAL EXPERIENCE

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#### Programming Projects

- Developing personal projects to expand expertise in Python, SQL, Bash scripting, and Linux/Unix systems.

#### Networking Projects

- Built and maintain a homelab environment with smart home integrations, a media server, and virtual machines, secured with a self-hosted VPN tunnel.

### ADDITIONAL SKILLS

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- Proficient
  - Web Design (HTML, CSS, JS)
  - Programming Languages (Python, Java)
  - Cybersecurity Analysis
  - Networking
  - Linux/Unix