Grant Hendricks

grant@granthendricks.com | 513.725.8572 | https://granthendricks.com

EDUCATION - GPA: 4.0

Bachelor in Cybersecurity, *University of Cincinnati, Cincinnati, Ohio*　　　　　Anticipated May 2028

Transfer student as of Fall of 2025.

Related Course Work: Database Management, System Administration, Human Computer Interaction, Info Security & Assurance

Bachelor in Cybersecurity, *Northern Kentucky University, Highland Heights, KY*

Related Course Work: Information Technology Fundamentals, College Algebra, Unix Systems, Object-Oriented Programming, Computer Networks, Cybersecurity Analysis, Information Ethics, Statistics, Foundations of Informatics, Information Security Management, Software Security, Database Programming, Operating Systems

PROFESSIONAL EXPERIENCE

Micro Center, *Sharonville. Ohio*　　　　　October 2025 – Present

- Adapted to high-stakes fast-paced environments to help as many customers as efficiently and as helpful as possible.
- Created recurring sales relationships with clients, with maintained lines of communications.
- Balanced the needs of the customer with the needs of the store efficiently and effectively.
- Expanded expertise with computer-based systems and surrounding technologies.

Raising Canes, *Cincinnati. Ohio*　　　　　April 2023 – September 2025

- Established highly empathetic relationships with clients and earned a reputation for surpassing standard goals for service.
- Responded to inquiries from customers regarding products, services, and company-related information, as well as provided outstanding support and personalized recommendations to address their needs.

Oversaw cash drawers in multiple checkout stations and maintain an adequate cash supply.

Bed Bath and Beyond, *Mason, Ohio*　　　　　November 2020 – October 2022

- Responded to customer inquiries regarding products, services, and corporate information.

- Provided cross-training opportunities and served as a backup support for organizational leaders. In addition to enhancing operational efficiency and team productivity by implementing best practices.

PERSONAL EXPERIENCE

Programming Projects

- Developing personal projects to expand expertise in Python, SQL, Bash scripting, and Linux/Unix systems.

Networking Projects

- Built and maintain a homelab environment with smart home integrations, a media server, and virtual machines, secured with a self-hosted VPN tunnel.

ADDITIONAL SKILLS

- Proficient
  - Web Design (HTML, CSS, JS)
  - Programming Languages (Python, Java)
  - Cybersecurity Analysis
  - Networking
  - Linux/Unix