

## Grant Hendricks

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### PERSONAL EXPERIENCE

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- Developing personal projects to expand expertise in Python, SQL, Bash scripting, and Linux/Unix systems.
- Built and maintain a homelab environment with smart home integrations, a media server, and virtual machines, secured with a self-hosted VPN tunnel.
- Personally crafted and constructed multiple websites for projects using standard languages, such as HTML, CSS, and JS.
- Built the backends to personal project websites, as well as local to system programs, using programming languages such as Python and Java
- Extensive personal experience using Unix interfaces, including the CLI, on platforms such as Debian Linux and MacOS

### EDUCATION - GPA: 3.952

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**Bachelor of Cybersecurity**, *University of Cincinnati, Cincinnati, Ohio*

Anticipated May 2028

Related Coursework

- Database Management, System Administration, Human Computer Interaction, Info Security & Assurance, Information Technology Fundamentals, College Algebra, Unix Systems, Object-Oriented Programming, Computer Networks, Cybersecurity Analysis, Information Ethics, Statistics, Foundations of Informatics, Information Security Management, Software Security, Database Programming, Operating Systems

**Bachelor of Cybersecurity**, *Northern Kentucky University, Highland Heights, KY*

- Studied Cybersecurity for three years at Northern Kentucky University.
- Transferred to the University of Cincinnati with an in progress degree.

### PROFESSIONAL EXPERIENCE

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**Micro Center**, *Sharonville, Ohio*

October 2025 – Present

- Adapted to high-stakes fast-paced environments to help as many customers as efficiently and as helpful as possible.
- Curated recurring relationships with clients, with maintained lines of communication.
- Balanced the needs of the customer with the needs of the store efficiently and effectively.
- Expanded expertise with computer-based systems and surrounding technologies.

**Raising Canes**, *Cincinnati, Ohio*

April 2023 – September 2025

- Established highly empathetic relationships with clients and earned a reputation for surpassing standard goals for service.
- Responded to inquiries from customers regarding products, services, and company-related information, as well as provided outstanding support and personalized recommendations to address their needs.
- Worked to balance the fast paced environment of the workplace while staying steady and stable.

**Bed Bath and Beyond**, *Mason, Ohio*

November 2020 – October 2022

- Responded to customer inquiries regarding products, services, and corporate information.
- Provided cross-training opportunities and served as a backup support for organizational leaders. In addition to enhancing operational efficiency and team productivity by implementing best practices.

### AVAILABILITY FOR CO-OP/INTERNSHIP

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Available – Fall 2026