GUZALOI NOORI

+1(206)825-2390 || guzaloi.noori20@gmail.com || Seattle, WA

EXPERIENCE:

MINDTREE LIMITED, Bellevue, WA   Oct 2021 – Present
Big Data Support Engineer (Full-time)
- Assisted customer with troubleshooting NoSQL related errors.
- Supported customers directly through email, phone call and other Microsoft communication tools.
- Wrote KQL Kusto Explorer queries to better assist customers with NoSQL technical troubleshooting.
- Performed debugging for programming languages such as Python, Java, JavaScript associated with NoSQL query.
- Followed step-by-step instructions on handling technical cases/tickets related to CosmosDB.
- Followed case/ticket hygiene to report the progress of troubleshooting technical issues.

CENTRAL WASHINGTON UNIVERSITY, Ellensburg, WA   Oct 2020 – Jun 2021
Data Analyst (Part-time)   Oct 2019 – Jun 2020
- Generated data by writing T-SQL/PROC-SQL queries in Microsoft SQL Server, SAS.
- Analyzed and interpreted data using SAS Enterprise and PowerBI to prepare statistical and narrative reports.
- Resolved daily service requests using ticketing system - Team Dynamix.
- Updated department website using Drupal Web Development Tools.
- Used advanced Excel formulas to reduce manual work and make the data population faster.

CHELAN COUNTY PUD, Wenatchee, WA   Jul 2020 – Sep 2020
IT Software Application Developer (Internship)   Jun 2019 – Sep 2019
- Practiced Agile development strategy with the projects assigned using Azure DevOps.
- Wrote Python Scripts for automation of ArcGIS Geoprocessing.
- Developed automated reports using SQL and JavaScript for Maximo asset management system.
- Managed different versions of the source code for the SQL, JS programs using TortoiseSVN.
- Produced reports on geographic data using data visualizations (ArcGIS).
- Resolved daily service requests using IBM Maximo ticketing system.
- Worked closely with end users to meet their expectations for their complex technical service requests.

CENTRAL WASHINGTON UNIVERSITY, Ellensburg, WA   Mar 2019 – Dec 2019
Computer Science Lab Assistant/Teacher Assistant (Part-time)
- Assisted students better understand programming languages such as Java, Python, C/C++, SQL.
- Helped students with weekly Programming Lab assignments.

EDUCATION:

CENTRAL WASHINGTON UNIVERSITY, Ellensburg, WA   Sep 2017 – Jun 2021
Bachelor of Science || Arts and Sciences Honors
- **Major:** Computer Science || **Minor:** Mathematics || **GPA:** 3.77/4.0

TECHNICAL SKILLS:

- **Analytics**: ArcGIS, Microsoft Visio, PowerBI, SAS, IBM Maximo, Crystal Reports, Eclipse BIRT.
- **Programming**: Java, T-SQL, No SQL, PROC-SQL, JavaScript, HTML, CSS, Bootstrap, C/C++, GitHub, TortoiseSVN.
- **Cloud Computing/Database:** Azure SQL, Cosmos DB, Oracle DB, PostgreSQL, MongoDB, Google Cloud Platform.
- **Operating Systems/Containers:** Linux, Unix, Docker, Mac, Microsoft Windows.

PROJECTS:

iAcademic Website (Java, HTML/CSS/JS)   Jan 2021 – Mar 2021
Habit Tracker Android App (JS, React Native)   Jan 2020 – Mar 2020
Robotics Programming (Python)   Sep 2019 – Mar 2020