



City of Poway  
P.O. Box 51097  
Los Angeles, CA 90051-5397

Questions about this Utility Bill? Please call (858) 668-4401

City Offices are located at 13325 Civic Center Drive

#### ACCOUNT INFORMATION

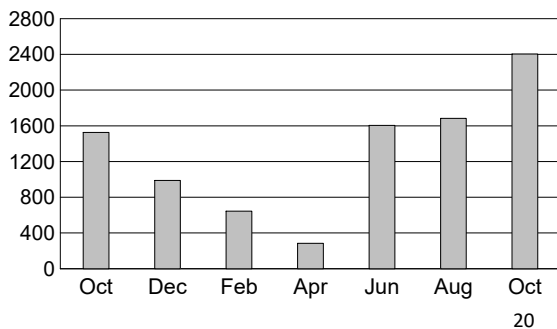
**Account Number:** 15808710-01  
**Customer Number:** 37149  
**Service Address:** 14113 STOWE DR  
**Read Dates:** 8/14/2020 - 10/20/2020  
**Statement Date:** 10/29/2020  
**Due Date:** 11/9/2020

#### METER INFORMATION

Meter Number:	Meter Size:	Billing Days:	Previous Read:	Current Read:	Units Used:
60037307	2R"	67	14525	16928	2403

1 unit = 748 gallons      **Gallons Used:** 1,797,444

#### WATER USAGE HISTORY (UNITS)



#### ACCOUNT SUMMARY

**PREVIOUS BALANCE** \$ 7,080.86

#### WATER

Basic Service @ \$243.82 \$ 243.82

Consumption 2,403 @ \$4.06 \$ 9,756.18

**WATER CHARGES** \$ 10,000.00

**Total Current Charges** \$ 10,000.00

**Balance Forward** \$ 7,080.86

**TOTAL AMOUNT DUE** \$ 17,080.86

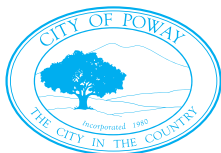
#### BILL MESSAGE

Office hours: 7:30 AM to 5:30 PM Monday- Thursday, 8:00 AM to 5:00 PM Fridays. Closed every other Friday.

Pay your bill online at [www.poway.org](http://www.poway.org)

PLEASE RETURN THIS PORTION AND WRITE YOUR ACCOUNT # ON YOUR CHECK

Cycle 4



**City of Poway**  
P.O. Box 51097  
Los Angeles, CA 90051-5397

<b>ACCOUNT NUMBER</b>	15808710-01
<b>NAME</b>	GENERAL ATOMICS ASI
<b>SERVICE ADDRESS</b>	14113 STOWE DR
<b>AMOUNT DUE BY (11/9/2020)</b>	\$17,080.86
<b>PAST DUE DATE (12/01/2020)*</b>	

Please make checks payable to City of Poway

\*A late payment fee of 10% or \$50, whichever is less, will be added to past due amounts.

**AMOUNT ENCLOSED:** \$ \_\_\_\_\_

POS1029A  
9000000108 00.0000.0108 108/1



GENERAL ATOMICS ASI  
14200 KIRKHAM WY  
POWAY CA 92064-7103



CITY OF POWAY  
PO BOX 51097  
LOS ANGELES, CA 90051-5397

15808710010001708086

## **PAYMENT**

Your bill is due and payable by the due date. Accounts not paid before the Past Due Date are subject to a late fee. Payments are processed and posted the same day received; mailing remittance does not constitute payment, and the City assumes no liability for mail delays. Payments are considered paid when received by Customer Services. Any customer desiring to initiate a complaint or request an investigation concerning services or charges shown on this bill must do so in writing within eight (8) days of the receipt of this bill.

## **HOW TO PAY YOUR BILL**

1. **In Person.** Bring your payment and return stub to City Hall during normal business hours. You may pay by check, money order or cash.
2. **After-Hours Drop Box.** A drop box located in the City Hall parking lot across from the flag poles. Please do not leave cash in the drop box.
3. **Mail.** Mail check or money order and return stub in envelope provided. Allow (5) business days for delivery.
4. **Credit Card Payments by Phone or Online.** Credit card payments may be made over the phone by calling **(858) 248-4291** or via the website at [poway.org/billpay](http://poway.org/billpay). Mastercard and Visa accepted. Payments are limited to \$400 per transaction and a service fee of \$4.95 is charged by the company providing this service. Multiple payments will be required for bills over \$400 with a bill limit of \$2,500.
5. **eCheck Payment Online.** Electronic check payments via direct withdrawal from your checking or savings account may be made online at [poway.org/billpay](http://poway.org/billpay). There is no cost to the customer for this service.
6. **Automatic Payments.** Sign up for direct payments, and the city will debit your checking or savings account for the amount owed on your water bill each bill period. The amount of your bill will be deducted from your account on the due date shown on your statements. There is no cost to the customer for this service. For more information on how to establish automatic payments, please contact Customer Services.

## **RETURNED PAYMENT CHARGES**

Returned checks, automatic payments, and returned online payments do not constitute payment. Returned payments are subject to additional fees and must be replaced with cash or certified funds to avoid late fees and water shut off by the due dates on your bill.

## **RATES**

Your water bill may contain charges for water capacity, water usage and sewer charges based on meter size and customer class. The City bills for water consumption based on the number of units used. One unit is equal to 100 cubic feet (748 gallons).

## **CLOSING YOUR ACCOUNT/VACATIONS**

Customers are subject to all rules and regulations of the City and are responsible for all charges until you notify the City to stop your water service. To close your account and receive a closing bill, you must contact Customer Service via email at [customerservices@poway.org](mailto:customerservices@poway.org), call (858) 668-4401, or fax (858) 668-1200 your request with the required account information. You will need to provide a closing date, the service address, a forwarding address and phone number. Please follow up with a phone call to confirm your information is received.

Customers planning extended vacations or other travel may pay their water bill before departure to avoid late fees and possible shut-off of services.

## **ABOUT THIS BILL**

This notice relates to charges due for water service. Failure to pay water charges can result in discontinuation of water service. The City's policy on residential water service shut-off for non-payment can be viewed at [poway.org/waterpolicy](http://poway.org/waterpolicy). Please contact Customer Services at 858-668-4401 for more information.

Este aviso se refiere a los cargos adeudados por el servicio de agua. El impago del cargo del agua puede resultar en la interrupción del servicio. La política de la Ciudad acerca del corte del suministro de agua residencial por falta de pago se puede consultar en [poway.org](http://poway.org). Llame a servicios al cliente al 858-668-4401 para obtener más información.

Ang abiso na ito ay nauugnay sa mga singil na dapat bayaran para sa serbisyo ng tubig. Ang bigong mabayaran ang singil sa tubig ay maaaring mag-resulta sa pagtigil sa serbisyo ng tubig. Ang patakaran ng Lungsod sa pagsara ng serbisyo ng tubig sa tirahan dahil sa hindi pagbabayad ay makikita sa [poway.org/waterpolicy](http://poway.org/waterpolicy). Pakitawagan ang mga serbisyo para sa customer sa 858-668-4401 para sa higit pang impormasyon.

본 통지서는 수도 서비스를 위해 지불해야 할 요금에 관한 것입니다. 수도 요금 지불을 하지 않을 경우 수도 서비스 중단의 결과를 초래할 수 있습니다. 체불로 인한 주거용 수도 서비스 중단에 관한 시의 정책은 [poway.org/waterpolicy](http://poway.org/waterpolicy) 에서 볼 수 있습니다. 더 많은 정보는 소비자 서비스부 858-668-4401 로 연락하십시오.

Thông báo này liên quan đến vấn đề tiền nước chưa được thanh toán. Không thanh toán tiền nước có thể khiến khách hàng bị cúp nước. Chính sách của Thành phố về việc cúp nước sinh hoạt vì lý do không thanh toán hóa đơn được đăng trên trang web [poway.org/waterpolicy](http://poway.org/waterpolicy). Vui lòng gọi cho Bộ phận Dịch vụ Khách hàng theo số 858-668-4401 để biết thêm thông tin.

此通知与供水服务收费相关。不缴付水费可导致供水停止。如需查阅市政府关于不缴付水费停止住宅用水服务的政策，请登陆 [poway.org/waterpolicy](http://poway.org/waterpolicy)。请致电 858-668-4401 联系客户服务获得更多信息。

### **EMERGENCY SERVICES**

Emergency service is available 24 hours a day. Please call (858) 668-4449.

City Hall Located: 13325 Civic Center Drive, Poway, CA 92064 Phone: 858-668-4401  
Office Hours: 7:30 AM - 5:30 PM, Monday through Thursday. 8:00 AM – 5:00 PM, Fridays. Closed every other Friday.  
Visit our website at [poway.org](http://poway.org)