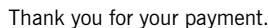


Bill date May 27, 2020
For service Apr 21 - May 24
33 days

Account number **1769654818**

Previous amount due	\$3,023.77
<i>Payment received</i>	-3,023.77
Electricity Usage	2,844.66
Renewable Energy Rider	4.65
Sales Tax	199.45
Total amount due Jun 10	\$3,048.76



Your current rate is Large General Service (LGS).

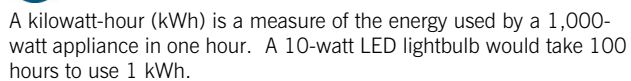
For a complete listing of all North Carolina rates and riders, visit duke-energy.com/rates

Our simplified energy bill is just one of many steps we are taking to improve your experience. Check out our online tutorial page at duke-energy.com/TourTheBill to explore the enhancements and find answers to all your questions.

	May 2020	May 2019
Energy Used	38,320 kWh	32,320 kWh
Days in billing period	33	33
Average kWh per day	1,161 kWh	979 kWh
Average cost per day	\$86.20	\$73.20

Billing period Apr 21 - May 24

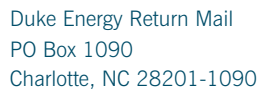
Present	-	Previous	x	Multiplier	=	Total Usage
Actual Demand						
1.08		0.00		80		86 KW
Billing Demand						86 KW
Electricity Usage						
12240		11761		80		38,320 KWH



A multiplier is the factor that the meter reading is multiplied by to determine the correct energy usage.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.

Please return this portion with your payment. Thank you for your business.



Account number
1769654818

\$3,048.76
by Jun 10

Late fees are currently suspended due to COVID-19.

\$ _____ Amount enclosed

RESEARCH TRIANGLE INSTITUTE
BIOMASS PROJECT BLDG
PO BOX 12194
RTP NC 27709-2194

Duke Energy Payment Processing
PO Box 70516
Charlotte, NC 28272-0516

99001769654818000440000000000000000030487600003048761



We're here for you

Report an emergency

Electric outage	duke-energy.com/outages 800.769.3766
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Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/draft
Speedpay (fee applies)	duke-energy.com/pay-now 800.777.9898
By mail payable to Duke Energy	P.O. Box 70516 Charlotte, NC 28272
In person	duke-energy.com/location

Help managing your account

Register for free paperless billing	duke-energy.com/paperless
Update your account information	duke-energy.com/my-account
Mobile website	duke-energy.com/my-account

General questions or concerns

Online	duke-energy.com
Call (7 a.m. to 7 p.m.)	800.777.9898
For hearing impaired TDD/TTY	919.324.3792 or 711

Check utility rates

Check rates and charges	duke-energy.com/rates
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Correspond with Duke Energy

P.O. Box 70516
Charlotte, NC 28272

Important to know

Your next meter reading: Jun 19 to Jun 24

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eight times from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$29.03. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1% will be added for any past due utility balance not paid by the due date.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.777.9898.