



duke-energy.com  
800.653.5307

## Your Energy Bill

page 1 of 3

### Service address

3040 CORNWALLIS RD  
RTP, NC 27709

Bill date Jun 12, 2020

For service May 10 - Jun 10  
31 days

Account number **0003042988**

### Billing summary

Previous amount due	\$188,228.30
Payment received	-188,228.30
Customer Charge	32.17
On-Peak Actual Demand(Winter)	
On-Peak Billing Demand	18,616.80
On-Peak Actual Demand(Summer)	
On-Peak Billing Demand	16,752.90
Off-Peak Actual Demand	
On-Peak Energy(Winter)	14,286.50
On-Peak Energy(Summer)	11,149.60
Off-Peak Energy	46,157.78
Standby Generation Credit	-504.83
Extra Facilities	8,330.28
NC Renewable Energy	250.00
# Of Blocks Purchased - 100	
Renewable Energy Rider	4.65
Sales Tax	8,037.81
<b>Total amount due Jun 26</b>	<b>\$123,113.66</b>



Thank you for your payment.

Your current rate is *Optional Power Time of Use, Voltage Differential, Primary Large General (OPT-V)*.

For a complete listing of all North Carolina rates and riders, visit [duke-energy.com/rates](http://duke-energy.com/rates)

Our simplified energy bill is just one of many steps we are taking to improve your experience. Check out our online tutorial page at [duke-energy.com/TourTheBill](http://duke-energy.com/TourTheBill) to explore the enhancements and find answers to all your questions.

### How does this month compare to the same time last year?

	Jun 2020	Jun 2019
Energy Used	1,806,000 kWh	2,169,000 kWh
Days in billing period	31	31
Average kWh per day	58,258 kWh	69,968 kWh
Average cost per day	\$3,703.91	\$4,655.42

**Mail your payment at least 7 days before the due date or pay instantly at [duke-energy.com/billing](http://duke-energy.com/billing).**

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail  
PO Box 1090  
Charlotte, NC 28201-1090

Account number  
**0003042988**

### Amount due

**\$123,113.66**  
by Jun 26

Late fees are currently  
suspended due to COVID-19.

\$ \_\_\_\_\_ Amount enclosed

**RESEARCH TRIANGLE INSTITUTE**  
MAIN CAMPUS  
ATTN RTI INTERNATIONAL  
PO BOX 12194  
RTP NC 27709-2194

Duke Energy Payment Processing  
PO Box 70516  
Charlotte, NC 28272-0516

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## We're here for you

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### Report an emergency

Electric outage	<a href="https://duke-energy.com/outages">duke-energy.com/outages</a> 800.769.3766
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### Convenient ways to pay your bill

Online	<a href="https://duke-energy.com/billing">duke-energy.com/billing</a>
Automatically from your bank account	<a href="https://duke-energy.com/draft">duke-energy.com/draft</a>
Speedpay (fee applies)	<a href="https://duke-energy.com/pay-now">duke-energy.com/pay-now</a> 800.777.9898
By mail payable to Duke Energy	P.O. Box 70516 Charlotte, NC 28272
In person	<a href="https://duke-energy.com/location">duke-energy.com/location</a>

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### Help managing your account

Register for free paperless billing	<a href="https://duke-energy.com/paperless">duke-energy.com/paperless</a>
Update your account information	<a href="https://duke-energy.com/my-account">duke-energy.com/my-account</a>
Mobile website	<a href="https://duke-energy.com/my-account">duke-energy.com/my-account</a>

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### General questions or concerns

Online	<a href="https://duke-energy.com">duke-energy.com</a>
Call (7 a.m. to 7 p.m.)	800.777.9898
For hearing impaired TDD/TTY	919.324.3792 or 711

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### Check utility rates

Check rates and charges	<a href="https://duke-energy.com/rates">duke-energy.com/rates</a>
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### Correspond with Duke Energy

P.O. Box 70516  
Charlotte, NC 28272

## Important to know

### Your next meter reading:

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eight times from time to time. That's a normal part of the energy measuring process.

### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$29.03. A security deposit may also be required.

### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

### Late payment charges

A late payment charge of 1% will be added for any past due utility balance not paid by the due date.

### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.777.9898.



**Current electric usage for meter number 000747**

**Billing period May 10 - Jun 10**

Present	-	Previous	x	Multiplier	=	Total Usage
On-Peak Actual Demand(Winter)						
31.96		0.00		100		3196 KW
On-Peak Billing Demand						3196 KW
On-Peak Actual Demand(Summer)						
38.40		0.00		100		3840 KW
On-Peak Billing Demand						3840 KW
Off-Peak Actual Demand						
36.00		0.00		100		3600 KW
On-Peak Energy(Winter)						
30784		30561		1000		223000 KWH
On-Peak Energy(Summer)						
25314		25139		1000		175000 KWH
Off-Peak Energy						
227292		225486		1000		1408000 KWH



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

A multiplier is the factor that the meter reading is multiplied by to determine the correct energy usage.

