

ShareX

Frequently Asked Questions

1. What is ShareX?

ShareX is a file-sharing app purpose-built for controlling the distribution of sensitive content to dispersed teams.

2. How secure is ShareX?

ShareX offers the same high caliber security as the BoardVantage board portal. This includes full strength encryption, strong perimeter defense, secure site hosting and two-factor authentication. Control over all content is centralized with the Site Administrator or IT.

3. What is the Briefcase?

The Briefcase makes the online-offline experience seamless. In those cases when Wi-Fi is unavailable, the Briefcase lets users view and annotate their documents. Then, when the network connection is restored, notes made offline will auto-sync back to the server without any action required by the user.

4. How are documents kept secure when they are downloaded to the Briefcase?

Not only is the Briefcase encrypted and password protected, all content downloaded to the Briefcase remains under the central control of the Administrator. That means the Administrator has the ability to remotely purge any content from any team member's device, whether this is because the project was completed or the device was lost or stolen.

5. How is ShareX different than the Cloud?

ShareX is not a cloud solution. ShareX is hosted in a highly secure, hardened data center with no third party access. Data is encrypted using strong ciphers, both during network transport and while resident on the servers. Only the customers' authorized users can access the data, barring even BoardVantage staff from viewing content. Also, unlike typical cloud solutions, because ShareX is a closed-loop environment, users do not have the ability to leak content outside the system.

6. How do users sync between online and offline?

ShareX auto-syncs, so shared files viewed online are available offline without any action required from the user.

7. What is pin-code authentication?

It's common knowledge that password policies are often circumvented in daily use. That's because passwords for serious business applications are so complex that they are difficult to remember. To cope, users react by posting passwords on sticky notes for all to see, or if in a group setting, passwords are often emailed around for shared use. These practices expose the organization to serious risk while frustrating the user. The ShareX pin-code login addresses this issue. A pin-code, tied to the device creates the security of two-factor authentication, while the four-digits in the pin-code are a comparatively easy thing to remember. This makes for an architecture that is at once more secure while delivering a more user-friendly experience.

8. Will I be able to customize the application with my company logo and colors?

Yes, you can brand the application to include your logo and your organization's custom colors.

9. How is ShareX different than your board portal?

Our board portal captures all the aspects of paper process found in the boardroom, for example the creation and distribution of board books, e-signatures, written consents and other functionality. On the other hand, ShareX is a file-sharing product. It was purpose-built for the controlled distribution of sensitive content among dispersed teams.

10. How many sites can you run in ShareX?

ShareX has no limitation on the sites or initiatives that can be run in parallel. Because all sites are ring-fenced, content is segregated by site, and users only have access to the sites and content for which they are explicitly authorized.

11. How do end-users get started?

Users can simply download ShareX from iTunes, enter a user name and password, and begin use right away.

12. Can I try out ShareX to make sure it meets my needs?

You can check out ShareX under actual use conditions for a free test instance. For more information, email sales@boardvantage.com.

Have other questions?

Don't hesitate to contact us. Email sales@boardvantage.com.