

MeetX FAQ

1. What is MeetX?

MeetX is a secure platform purpose-built for senior leadership collaboration. With calibrated tools, MeetX raises executive visibility and makes process outcomes more timely and predictable.

2. How does MeetX help with meeting productivity?

By capturing the entire meeting process online, MeetX boosts the productivity that is often lacking in high-level meetings today. Individual documents are presented in context of a timeline that includes previous and current meetings.

3. How does MeetX help executives on the go?

MeetX offers an array of tools and process flows designed for executive use: approvals for green-lighting initiatives and eSigning agreements, conferencing for presenting at remote meetings, and secure email to support the need for one-on-one communication. These tools share a common purpose – driving process while on the go.

4. What if Wi-Fi is unavailable? How do I access my critical content?

As business travelers know, network access can be spotty, particularly on the road. MeetX overcomes this challenge by auto-syncing server and device. With this architecture, shared content online is instantly available offline, irrespective of the actions taken by the user. So whether there is Wi-Fi availability or not is entirely transparent. Users can review and annotate documents as well as sign documents even while offline. When the network connection is restored, all updates made in offline mode will automatically sync back to the server without action required on the part of the user.

5. How secure is MeetX?

MeetX is hosted in a highly secure, hardened data center with no third-party access. MeetX includes full-strength encryption, multi-factor authentication and certificates. Customer content is segregated into individual repositories and encrypted with unique keys. Only the customers' authorized users can access protected data, barring even BoardVantage system administrators from viewing content.

6. Can I use MeetX for my board?

Whereas traditional boards may prefer the look and feel of BoardVantage Director, tech-savvy boards will opt for MeetX because of the increased productivity that comes with its task-driven qualities.

7. Will I be able to customize the application with my company logo and colors?

Yes, you can brand the application to include your logo and your organization's colors.

8. How do you segregate content between different teams?

The MeetX architecture segregates content in separate portals, which function as focal points for team initiatives or processes. Because these portals are ring-fenced for security, users only have access to content for which they're explicitly authorized, thereby reducing the risk of sharing outside the team. At the same time, the user-friendly design allows authorized users to switch between portals without the burden of entering additional passwords.

9. How do end-users get started?

Once your company has provisioned MeetX and uploaded company and workgroup content, users can start using MeetX immediately. Just download it from iTunes® and enter your user name and password.

10. Can I try out MeetX to make sure it meets my needs?

You can check out MeetX in a no-charge test instance. This lets you verify performance, user experience and process flows with your content and in your environment. Register online to get a password and user ID.

Have other questions?

Contact us! Email sales@boardvantage.com