

# BALAJI GUNTUR

gg647@georgetown.edu | (703) 313-1476 | <https://www.linkedin.com/in/gnpthbalaji/>

Customer-focused and data-driven Program Manager with over seven years of experience in technical program management, process improvement, product development, data analytics, and cross-functional team management.

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## EDUCATION

### Master of Business Administration - STEM, Management Science Major

Georgetown University, McDonough School of Business

May 2020

Washington, DC

### Bachelor of Engineering, Electronics & Instrumentation Engineering

Anna University

May 2011

Chennai, India

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## SKILLS & CERTIFICATIONS

**Certification:** PMP, Certified Scrum Product Owner(CSPO), AWS Certified Cloud Practitioner.

**Functional:** MS Office, MS Project, Google Workspace, Git, Jira, Confluence, SAP ERP, Technical PMO.

**PM Skills:** Agile-Scrum/Kanban, SDLC, Product road-mapping, requirement gathering, process improvement.

**Technical:** System Design & Architecture, SQL, HTML, CSS, JS, VBA, Apache Kafka, AWS, REST APIs.

**Analytics:** Tableau, Google Analytics, Optimize 360, Google Data Studio, d3.js, Power BI.

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## EXPERIENCE

### THE ARENA INC

Washington, DC / Remote

#### Project Manager – Data Analytics – Part-time

September 2020 – December 2020

- Managed data analytics scope, and developed project plans and roadmap, achieved all four analytics project goals.
- Implemented web data stream processing to track and attain KPIs for the EOY product goal of 5000 users.
- Generated reports and implemented dashboards to track marketing projects, reducing data preparation time by 35%.

### WORLD BANK GROUP

Washington, DC

#### Independent Consultant – MBA Intern

January 2020 – March 2020

- Led three-member team to conduct market research and create a business case for carbon capture technologies; assessed 4+ technologies and 10+ vendors and recommended technologies and vendor partners with best ROI.

### DASSAULT SYSTÈMES

Detroit, MI

#### Business Consultant – Digital Transformation – MBA Intern

May 2019 – August 2019

- Conceptualized a digital transformation roadmap and developed ROI metrics for SaaS products and tools.
- Defined and tracked KPIs, prepared plans to achieve the KPIs, increasing Telecom 5G R&D efficiency by 30%.
- Authored a white paper to diversify the 5G product portfolio, reduce cost, and accelerate time to market by 20%.

### HONEYWELL INTERNATIONAL

Phoenix, AZ & Bangalore, India

#### Deputy Program Manager – Technical Program Management

September 2016 – June 2018

- Established a detailed work breakdown structure for a \$45M software program, created schedule, and secured resources; engaged stakeholders and functional teams to define program strategy, goals, and deliverables.
- Liaised with business stakeholders to identify requirements, co-ordinated with systems architects and engineers to conduct the software feasibility analysis and proposed execution roadmaps for three software programs.
- Foresaw a system integration risk by conducting qualitative and quantitative risk assessments and devised risk mitigation strategies to save \$200K in budget overrun and avoid a schedule overrun.
- Identified metrics to measure software program success, tracked the metrics throughout the program execution, and created action plans for issues and deviations, resulting in a 30% reduction in software change requests.
- Invented a new financial reporting model to examine the program's financial performance, reducing variances by 12%, which led to a \$2M overall program budget savings.

#### Program Analyst – Technical Program Management

May 2014 – September 2016

- Executed a \$21M software program using agile methodologies, delivering all milestones 2 weeks ahead of schedule.
- Upgraded project management processes and eliminated 82% of non-value-added tasks by implementing kaizen.
- Deployed RPA to generate performance reports for 20 programs, improving analyst's throughput by 15%.

### CGI GROUP INC.

Bangalore, India

#### IT Consultant – Software Development & Implementation

July 2011 – May 2014

- Collaborated with cross-functional teams to set up the IT PMO office, improving project delivery rate by over 10%.
- Improved project quality by 24%, saving \$120K by performing root cause analysis on the cost of poor quality.
- Designed a real-time dashboard to display software metrics such as risks, milestones, and issues for over 60 projects.

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## DISTINCTIONS

### Club Leadership:

Two-time Vice-President at Toastmasters International at Honeywell and CGI.

### Achievements:

Top Employee Award FY2017, presented to top performers at Honeywell India.