Gabriella Torres-Santiago

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I am a recent Computer Science graduate currently working with SharePoint and Power Platform to deliver automated workflows and applications. In addition to professional experience, I've built personal and academic projects in web and application development, and I'm eager to expand into a full-time role where I can grow these skills and deliver user-focused solutions.

Experience

SharePoint Online Specialist | University of South Carolina Upstate   *January 2024 – Present*
- Created automated workflows in Power Automate to streamline university processes.
- Developed and customized web parts using TypeScript/JavaScript in SPFX for internal university pages.
- Built interactive Power Apps to improve user experience and operational efficiency.
- Maintained and documented projects for seamless team handovers and future maintenance.
- Promoted from student position based on work ethic and job review after graduation.

Software Intern | Spartan Technology Solutions   *September 2023 – January 2024*
- Designed and tested client-facing templates using proprietary merge field syntax.
- Managed direct communication with multiple clients daily to ensure satisfaction and project alignment.
- Tested dozens of templates daily for functionality and compliance with customer requirements.
- Assisted in converting legacy client data into a custom-built software system.

IT Helpdesk Technician | University of South Carolina Upstate   *August 2022 – May 2024*
- Provided technical support via phone, email, and in person walk-ins.
- Reimaged and set up loaner laptops for students and faculty.
- Configured laptops for new faculty and staff.

Education

University of South Carolina Upstate   Spartanburg, SC
Bachelor of Science in Computer Science, Minor in Creative Writing   *May 2025*

Relevant Coursework: Software Engineering, Design and Analysis of Algorithms, Operating Systems, Programming Language Structures, Applied Cryptography, Web Design I, Computer Architecture, Cybersecurity, Networks and Security

Clubs & Organizations

Computer Science Club (Secretary, Treasurer, Vice President)   *Aug 2023 – Oct 2024*
- Recorded meeting notes, managed social media, designed event flyers, and coordinated events.

SEEDS Student Worker Program   *Sep 2023 – May 2024*
- Collaborated in teams, learned workplace etiquette, and practiced goal-setting strategies.

Academic Projects

AI Emotion Detection (*Fall 2024*)
Built a Python-based AI to detect emotions in YouTube reaction videos using facial and voice analysis.

Dog-Like Robot with Facial Recognition (*Fall 2024*)
Assembled and programmed a robotic dog with Python-based facial recognition for member identification.

Pet Matching Website (*Fall 2024*)
Designed and hosted a quiz-based website using HTML, CSS, and JavaScript.
Collaborated with a team using SCRUM methodology to plan, build, and present the project.

Skills

Languages: JavaScript, HTML/CSS, JSON, Java, Python
Platforms & Tools: SharePoint, Power Automate, Power Apps, SPFX, Windows, VS Code, Git
Other Tools: Microsoft Office Suite, Zoom, Teams, Google Drive
Soft Skills: Communication, Teamwork, Project Documentation