

Gabriella Torres-Santiago

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Objective

As a graduated computer science student, my passion lies in developing innovative software and mastering cutting-edge techniques for both new and existing projects. I am actively pursuing opportunities for full-time positions after my graduation in May 2025 in areas such as software design, SharePoint development or web design.

Education | University of South Carolina Upstate

Spartanburg, SC

Bachelor of Science in Computer Science

May 2025

Relevant Coursework: Computer Science I, II, III, Intro to Computer Technology, Intro into Networks and Security, Web, Design I, Intro to Python, Computer Organization, Computer Architecture, Intro to Cybersecurity, Design and Analysis of Algorithms, Programming Language Structures

Projects

AI Emotion Detection Algorithm - Fall 2024 – Combined various pre-existing code to form an AI model that recognizes speech and faces to detect emotion of user. Trained model on audio clips from movies along with facial datasets from Kaggle. Tested model on clips of Youtubers from various types of videos.

Work Experience

IT Student Developer | University of South Carolina Upstate

January 2024 – Present

- Create automated flows using Power Automate for specific needs of the university
- Manage lists and forms in Sharepoint so that responses are handled correctly
- Developed webparts using Tyepscrip/Javascript in SPFX for more customization on university webpages
- Developed various complex Power Apps for better user experiences
- Document all my work so that future workers can easily pick up any projects

Software Intern | Spartan Technology Solutions

September 2023 – January 2024

- Coded templates from our database of merge fields
- Create templates from what the customer requested and made sure they were functional
- Checked and tested around 20 templates a day, making sure they were satisfactory for the customer
- Keeping in contact with around 3 clients a day to ensure client satisfaction
- Assisting with conversion of data to our specific software

IT Helpdesk Technician | University of South Carolina Upstate

August 2022 – May 2024

- Answered phone calls and provided assistance over the phone
- Replied to emails and offered over email assistance
- Reimaged and set up loaner laptops for school use, as well as set up faculty laptops for incoming staff use

Skills

Proficient in multiple languages including – Java, JavaScript, HTML/CSS, Python, JSON

Proficient in remote working technologies – Zoom, Teams, Google Drive, OneDrive

Proficient in Microsoft Office Suite – Excel, Outlook, OneDrive, Word, and PowerPoint

Effective communication and management skills - managed a group of individuals in a restaurant environment.

Applications – Active Directory, Azure, SharePoint, VM Ware, Windows Operating Systems, Power Automate, Power Apps

Clubs & Organizations

Secretary, Treasurer, Vice President | Computer Science Club

August 2023 – October 2024

- Recorded general meeting notes and managed the clubs social media accounts, designed and created flyers for events
- Made sure all officers were set up and assisted them if needed
- Created events as well as help run events with the budget allowed

Student Worker | SEEDS

September 2023 – May 2024

- Learned how to work in groups and proper work etiquette
- Gained understanding of techniques for setting goals in both work and personal life