SANTA CLARA COUNTY TRANSPORTATION AGENCY POLICY NO. 286

PERSONNEL POLICY AND DATE: 1/02/95 PROCEDURE MANUAL REVISED: 7/17/95

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#### I. PURPOSE

To create a visible Transportation Agency identity for employees and customers, and promote safety and security objectives within our Agency Facility worksite environment.

#### II. POLICY

All Agency employees and other authorized persons shall be issued an Agency photo-identification badge.

Agency employees and other authorized persons are required to wear an Agency-issued ID badge displayed on their outermost garment, above the waist, at all times when working at or visiting a Agency Facility.

Agency employees who wear a distinctive (TA patch) uniform will not be required to wear an Agency ID badge.

### III. PROCEDURE AND RESPONSIBILITIES

The Agency ID Badge Program will be administered by the Protective Services Department.

Agency-issued ID badges are Agency property and shall be returned to the Protective Services Department when no longer authorized or required.

### A. <u>Agency Employee ID Badge</u>

1. Permanent Agency employees will be issued an Agency employee photo-identification badge as approved by the Personnel Department.

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#### Agency ID Badge Program, Continued

### B. <u>Agency Courtesy ID Badge</u>

- 1. Other Agency employees in non-permanent status will be issued a Courtesy photo-identification badge as approved by the Personnel Department.
- 2. Other individuals will be issued a Courtesy photo-identification badge as approved by Division Directors or their authorized representatives.
- 3. Requests for Courtesy ID badge issuance shall be forwarded to Protective Services for issuance processing. ID badge requests should include: name, position, worksite location, duration of employment or assignment, and information applicable to Facility access authorization.

# C. <u>Visitor Badge</u>

- 1. Visitor badge shall be issued to authorized individuals who are granted access to non-public worksite areas of Agency Facilities.
- 2. Visitors are required to wear a Visitors badge displayed on their outermost garment, above the waist, at all times when engaged in any business or calling at an Agency Facility.

### D. <u>Lost Agency ID Badges</u>

- 1. Lost or misplaced ID badges shall be immediately reported to Division management and Protective Services.
- 2. Replacement ID badge will be issued pursuant to Division Director approval and the payment of a reissuance fee.

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# Agency ID Badge Program, Continued

3. No reissuance fee will be charged for: change in status, other personal data revisions, or replacement of damaged or defective ID badges.

## E. <u>Misuse of Agency-issued ID Badge</u>

- 1. An Agency-issued ID badge is issued to an authorized individual only, and is <u>non-transferable</u>.
- 2. Agency Ordinance TD No. 6.1.section 15. prohibits counterfeiting, forgery, or alteration of an Agency issued ID cards.
- 3. An Agency-issued ID badge may be confiscated for misuse by TA management or other "authorized representative".