

System Analysis

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W1 - W4

1 Project management steps

- planning
 - The main purpose is to plan time, cost and resources for the project or problem
 - The planning is generally a document that outlines more details about the project, as well as provides a roadmap
- Scheduling
 - Scheduling allows us to plan each step of the project along with the expected time
 - We often use Gantt Charts and PERT chart to outline the time taken for each step of the project
 - Scheduling allows us to work out the critical path for the project timeline
- Budgeting
 - Budgeting helps us to allocate the financial resources of a project
 - This includes ensuring the budget can accommodate each step of the project without spending more than the project is worth.
- Tracking
 - Tracking allows us to keep up to date with every aspect of the project
 - Its important to keep an eye on each phase of the project to ensure its going to plan and there are no problems
 - Various tracking and collaboration software is available for groups working on projects, such as BaseCamp

2 Linear - Cascade/Waterfall

- The waterfall / cascade model is a sequential design process in which progress is seen flowing down through the stages, like a waterfall
- Each phase must be completed before the next phase can begin, hence being easy and simple to understand
- A review is conducted at the end of each phase to make sure the project is being carried out correctly
- Advantages
 - Very simple and easy to understand
 - Phases do not overlap which allows us to prioritise each phase as it happens

- Great for smaller projects where the requirements are well understood
- what is proposed is what is expected
- **Disadvantages**
 - Once in the testing stage, going back is virtually impossible if it was not thought out in the concept stage
 - High amounts of risk and uncertainty due to large amount of planning
 - Poor model for larger and ongoing projects
 - Not suitable for projects that are likely to change

3 Iterative - RAD

- Rapid application development (RAD) is sometimes used as a general term to describe an alternative to the waterfall method
- It can also be used to describe a methodology created by James Martin
- In this methodology less emphasis is put on planning and more on development
- Components (or functions) are developed simultaneously as if they were mini projects
- Each component is given a deadline after which all components are gathered and made in to a working prototype
- The prototype is used to assess the users feedback regarding requirements and expectations from the project.
- **Advantages**
 - Significantly reduced development time
 - Encourages customer feedback
 - Increases re-usability of components in the system
- **Disadvantages**
 - Requires highly skilled designers and developers
 - High dependency on modelling skills
 - Depends on a strong team to identify requirements
- **When would you use RAD?**
 - When we need to have a system built in a short time frame
 - When we have a high availability of designers that are able to design the product and
 - When our budget is high enough to supply numerous designers and tools needed for automated code generation.

4 Stages of the SDLC

- **What is the SDLC?**

- The system development life cycle (SDLC) is a process commonly used for planning, creating, testing and deploying an information system
- It can apply to software, hardware or a combination of both
- The SDLC is defined by a number of clearly grouped activities, known as phases used to develop a finished project or product.

- **Why do we use the SDLC**

- Gives us a structured, easy to follow approach when developing an information system.
- Phases allow us to break down each step in the development and allows for less errors or discrepancies due to planning.

- **Preliminary Analysis**

- first we define the problem of the system. Once complete we can allocate resources and prioritize tasks
 - * What is the common goal? What are the equipment costs? How many employees do we have? Do we need more? What are the employees willingness to learn? What is the employee current model?
- Feasibility report to test if the project can be done
 - * A feasibility study is getting your idea and breaking it down into quantifiable terms so you can see if it is worth undertaking or not
 - * It includes technical feasibility, if it is operational, if it is economically sustainable and if it fits within the schedule
 - * Technical, operational, economic, scheduling
 - TOES
 - Economic → How much will it cost? How much needs to be spent? Break down each component, staff salary and you try to make the most in depth and approx cost you can at this stage
 - Schedule → How much time will it take? How much time do you have as a company? Our competitors coming out with a similar product before us.
 - Technical Feasibility → What technology will be used? Does it exist? Do we have it in our organisation? Do we need to develop anything to work in conjunction with this technology?
 - Operational feasibility → What are the specific skills our staff need to operate this new system? Can our staff operate this new system or does it have new features they are unfamiliar with? Will we need additional training or outsourcing? Will we need to hire more staff?
- Analysis
 - * we define the project goals based off the client or end-users needs
 - * Work out a model for the current system. We create business rules based on user needs, ER diagram can start here, normalisation to search out redundancy issues
 - * We find out the requirements of the new system
 - * Determine the cause of the problem
 - create a context diagram to see what interacts with the system
 - Create a Data Flow Diagram to pin point where the information is travelling throughout the system and how this could be more efficient/upgraded

- * Systems Design

- Designing a newer and better system after analysing which improvements should be made
- Logical design → This explains what the new system will do
- Physical design → lists the equipment needed to perform the logical design.

- Design

- * We design both the physical and logical parts of the system
 - logical → an abstract design usually by modelling, ERD
 - physical → technology specific details from which all programming and system construction can be accomplished
- * Creating a design which satisfies the application requirements
- * Changing from "what" questions to how questions
- * Ensuring all specified functions are added to the system
- * Planning of the system documentation
- * Design GUI standards
- * design system architecture
- * design software components
- * Construct design prototype
- * Finalise testing strategy
- * Finalize conversion strategy
- * Ensuring design specifications are agreed upon and ready to develop

- Development - we gather our resources and build and test the system - the resources we obtain are the hardware and software that is needed - the system is created and tested - Design has laid the foundation for system development; the following phases ensure that the product functions as required - Establish standards - Hardware Acquisitions - Combining and integrating small systems into the larger overall system and testing to ensure everything is interoperable - Software completed - Ensure design specifications have been converted into a working information system that addresses all documented system requirements.

- Implementation - we implement the new system into its environment. - This can be done in many ways, each with their own advantages and disadvantages. - Direct cut → the old system is replaced fully by the new system - Pilot → A select group are given access to trial the new system before implementing globally - Parallel → both systems are run simultaneously until the new one is considered stable and usable - Phased → Parts of the new system are implemented as seen fit until the new system is fully installed. - System changeover is the process of putting the new information system online and retiring the old system. The four system changeover approaches description, advantages, disadvantages and the implications of using each of these approaches. - Direct Cutover - Is a direct approach where the old system is cut and over written by the new system. The direct cutover approach causes the changeover from the old system to the new system to occur immediately when the new system becomes operational

— pros — Cons — — — — — Least expensive method — High risk of data loss — — — Cannot revert to the old system as a backup option — — — Risk of total system failure — - Parallel Operation - when 2 things - Pilot operation - Phased operation

- Evaluation and maintenance - We consider the performance of the system to make sure the new system is working and fits the requirements from the pre-analysis and analysis stages - Performance evaluation - We conduct fault finding and make corrections.