## How to Submit the Required Documentation

## Choose an option (Online or Fax) and follow the steps

## Online (Recommended)

- 1 Print, fill out and sign the Sworn Affidavit & Proof of Loss Statement. Found on page 2 of this document.
- 2 Scan or digitally photograph both the completed affidavit and your valid photo ID. Acceptable forms of photo ID: valid driver's license, passport, federally issued ID card or matricula consular ID.
- 3 Upload both documents at <a href="mailto:phoneclaim.com/sprint-uploader">phoneclaim.com/sprint-uploader</a>

#### **Fax**

- 1 Print, fill out and sign the Sworn Affidavit & Proof of Loss Statement.
- 2 Photocopy your valid photo ID and handwrite your wireless number on the paper.
- 3 Fax both documents to 1-888-832-0511.

## Tips to speed up your claim

The document is marked with a barcode that is specific to your claim. Using a photocopy with an incorrect barcode will delay your claim

#### Make sure you have a valid photo ID

- Acceptable forms of photo ID: valid driver's license, passport, federally issued ID card or matricula consular ID
- Unacceptable forms of ID: student ID, work ID, birth certificate and Social Security card
- Name on the ID must match name of the Sprint account holder / authorized user who completes the Affidavit
- If name does not match, then you may need to provide additional documentation
- The ID cannot be expired. If the ID appears altered, forged, illegitimate or unreadable, we may not be able to proceed with your claim

#### Make sure all document scans or faxes are clear and easy to read

- When making the photocopy of your photo ID, consider using the enlarge and contrast settings to make the ID easier to read
- Black and white copies are preferred

#### How to identify your device manufacturer and model

- On the back of the phone/device or under the battery (not all batteries are accessible)
- Your Customer Agreement (available at sprint.com)
- The box the phone/device came in
- The receipt from purchase or a recent copy of your bill

Return all documents within 60 days from the date you filed your claim or your claim may be denied

Questions? Get answers at phoneclaim.com/sprint. Or call us at 1-800-584-3666.

The Equipment Replacement Program is underwritten by Continental Casualty Company, a CNA company (CNA) and administered by Asurion Protection Services, LLC, a licensed agent of CNA (In California, Asurion Protection Services Insurance Agency, LLC, CA Lic. #OD63161. In Puerto Rico, Asurion Protection Services of Puerto Rico, Inc.).

# Sworn Affidavit & Proof of Loss Statement

THIS DOCUMENT MUST BE COMPLETED BY THE ACCOUNT HOLDER / AUTHORIZED USER ON YOUR SPRINT ACCOUNT. THE PERSON COMPLETING THE DOCUMENT MUST ALSO PROVIDE A PHOTOCOPY OF THEIR VALID PHOTO ID.

### **INSURANCE FRAUD IS A CRIME**

For your protection, a person who knowingly presents a false or fraudulent insurance claim with the intent to injure, defraud, or deceive any insurer is guilty of a crime and may be subject to fines and confinement in prison. When fraud is discovered, Asurion takes appropriate steps to stop such fraud and explores all of its available legal remedies.



What device are y	you claiming?	ALL FIELDS	ARE REQUIRE	D. PLEASE	PRINT USING	BLUE OR E	3LACK INK
Wireless Number:	26 6 This is the number of the device for which you are filling.						
Manufacturer:	( Examples: Apple, Samsung, LG, etc. )						
Model:	(Examples: iPhone6, GalaxyS6, G3, etc.)	X					
What happened to	o the device?						
Date of Occurrence:	ost Stolen Damaged M 3/30/2 Place of Occur ened: Phone & Opped	urrence: SCM	f-the Expeen	UW	Xe().		
	s damaged or malfunctioning, you are requir	red to return it to Asu	ırion upon receip	t of your re	placement.		
	tonio Conzalez						
Contact Number: 2	06 653 6761	Alternate Contact	Number: 스기기	5 351	4908	4	
Email Address:	pantonio 3/00	gmall.	COM				
Billing Address:	pantonio 3/00 1912 NC 190	th St					
City:	· 1		WA	Zip C	Code: OS	>1	
Claim agreement							
information in support of this	I am claiming is owned/leased by me and that the info- insurance claim with the intent to injure, defraud, or o presentation of insurance claims.						
Control # F-017-50-SEN Re	ev 12 EDT:11/1/07 RDf: 05/18/15 Q	surion	Asurion Att		claim.com/sprint-u		