



Support ticket 7101 - Talant Queen FZE

##- Please type your reply above this line -##

You are registered as a CC on this support request (31691). Reply to this email to add a comment to the request.



Tushar Dabholkar (Telr)

Oct 7, 11:45 AM +04

Hi Charles,

We have again processed on end to end transactions against your store ID and it went properly from our end. So request you to please verify and do let us know if any details require from our end.

030023775587	07 Oct 2019	07:02	C/Auth	Sale	Dh12.00	Tushar Dabholkar	22108: Talant Queen FZE	Test system	Authorised
030023775389	07 Oct 2019	06:45	ECom	Sale	Dh1.00	Tushar Dabholkar	22108: Talant Queen FZE	Test system	Authorised
040023421793	07 Oct 2019	06:40	ECom	Sale	Dh1.00	Tushar Dabholkar	22108: Talant Queen FZE	Test system	Authorised
040023421750	07 Oct 2019	06:36	ECom	Sale	Dh1.00	Tushar Dabholkar	22108: Talant Queen FZE	Test system	Authorised

1. Please find the below 1st request details for Ecom Sale transaction.

POST https://secure.telr.com/gateway/order.json

Send

200 OK

TIME 531 ms

SIZE 253 B

20 Minutes Ago

Form 30	Auth	Query	Header 10	Docs
ivp_method	create			
ivp_store	22108			
ivp_authkey	GKLJZ@sf8z^zbH7			
ivp_amount	1.00			
ivp_currency	AED			
ivp_cart	Telr/349342217442122			
ivp_test	1			
ivp_desc	Test Transaction From TelrDev			
ivp_trantype	sale			
return_auth	https://www.telr.com			
return_ded	https://www.telr.com			
return_can	https://www.telr.com			
bill_fname	Tushar			
bill_sname	Dabholkar			
bill_addr1	SIT Tower			
bill_city	Dubai			

Preview

Header 10

Cookie

Timeline

```
1 {
2   "method": "create",
3   "trace": "4000/22667/5d9aded2",
4   "order": {
5     "ref": "6A243C6F204BCD61EACB9733E6F79AE4519331C9BF82BA305769FEDFF769C4F",
6     "url": "https://secure.telr.com/gateway/process.html?o=6A243C6F204BCD61EACB9733E6F79AE4519331C9BF82BA305769FEDFF769C4F"
7   }
8 }
```

2. To get previous transaction details below is the "Check" request where we received all details of transactions.

POST <https://secure.telr.com/gateway/order.json> Send 200 OK TIME 656 ms SIZE 733 B

Form ⁴ Auth Query Header ¹ Docs

ivp_method	check	✓	✕
ivp_store	22108	✓	✕
ivp_authkey	GkJJZ@sF8z^zbHf7	✓	✕
order_ref	6A243C6F2048CDE61EACB9733E6E79AE4519331C981	✓	✕
New name	New value		

Preview ¹⁰ Header ¹⁰ Cookie Timeline

```
1 {
2   "method": "check",
3   "trace": "4001/28102/5d9ae27b",
4   "order": {
5     "ref": "6A243C6F2048CDE61EACB9733E6E79AE4519331C98F828A305769FEDFF769C4F",
6     "cardid": "Telr/349342217442122",
7     "test": 1,
8     "amount": "1.00",
9     "currency": "AED",
10    "description": "Test Transaction From TelrDev",
11    "status": {
12      "code": 3,
13      "text": "Paid"
14    },
15    "transaction": {
16      "ref": "030023775389",
17      "type": "sale",
18      "class": "ECom",
19      "status": "A",
20      "code": "923652",
21      "message": "Authorised"
22    },
23    "payment": {
24      "method": "Card",
25      "card": {
26        "type": "Visa Credit",
27        "last4": "1111",
28        "country": "AE",
29        "first6": "411111",
30        "expiry": {
31          "month": 10,
32          "year": 2025
33        }
34      },
35      "customer": {
36        "email": "tushar.dabholkar@telr.com",
37        "name": {
38          "forenames": "Tushar",
39          "surname": "Dabholkar"
40        },
41        "address": {
42          "line1": "SIT Tower",
43          "city": "Dubai",
44          "state": "Dubai",
```

3. Remote C/Auth transaction details which has been processed properly from our end.

POST <https://secure.telr.com/gateway/remote.xml> Send 200 OK TIME 3.75 s SIZE 363 B

XML ¹ Auth Query Header ¹ Docs

```
1 <?xml version="1.0" encoding="UTF-8"?>
2 <remote>
3   <store>22108</store>
4   <key>9HChb-Hc2Q-98PwH</key>
5   <tran>
6     <type>sale</type>
7     <class>cont</class>
8     <cardid>Telr/349342217442122</cardid>
9     <description>Test Remote API CONT</description>
10    <test>1</test>
11    <currency>AED</currency>
12    <amount>12</amount>
13    <ref>030023775389</ref>
14  </tran>
15 </remote>
```

Preview ¹⁰ Header ¹⁰ Cookie Timeline

```
1 <?xml version="1.0" encoding="UTF-8"?>
2 <remote>
3   <auth>
4     <status>A</status>
5     <code>922282</code>
6     <message>Authorised</message>
7     <tranref>030023775587</tranref>
8     <cvv>X</cvv>
9     <avs>X</avs>
10    <trace>4000/22281/5d9ae313</trace>
11  </auth>
12  <payment>
13    <code>VC</code>
14    <description>Visa Credit ending 1111</description>
15    <card_end>1111</card_end>
16    <card_bin>411111</card_bin>
17  </payment>
18 </remote>
19
20
```

Regards,
Tushar Dabholkar
TECHNICAL SUPPORT & INTEGRATION
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IND +91 22-25777914



Tushar Dabholkar (Telr)

Oct 4, 4:21 PM +04

Hi,

E 22 Invalid transaction reference : -

Below 1 screen shot is your original initiated transactions which was not processed due to invalid card inputs.

Sale 030023515102 - Error

Transaction details	
NOTE: This is a test transaction	
Merchant:	12720: Talant Queen FZE
Store:	22108: Talant Queen FZE
Time:	13 Sep 2019 06:04 GMT (13 Sep 2019 10:04 GST)
Amount:	AED 100.00
Status:	22 - Invalid transaction reference
Cart ID:	Your Cart ID
Description:	Product Description
Integration:	Remote
Class:	Continuous Authority
Tracking Ref:	--N/A--

<input type="button" value="Blacklist"/>		
--	--	--

Payment	Acquirer data	Address details
Method:	Card	
Card number:	??	
Card type:	Unknown	
Expiry date:	Date not valid.	
Card issue country:	Unknown	

E 25 Original transaction not authorized : -

Due to original transaction is not authorized this C/Auth will not accept hence original transactions should be authorized transaction.

Sale 040023395047 - Error

Transaction details	
NOTE: This is a test transaction	
Merchant:	12720: Talant Queen FZE
Store:	22108: Talant Queen FZE
Time:	04 Oct 2019 09:59 GMT (04 Oct 2019 13:59 GST)
Amount:	AED 19.00
Status:	25 - Original transaction not authorised
Cart ID:	TRN001
Description:	Product Description
Integration:	Remote
Class:	Continuous Authority
Tracking Ref:	--N/A--
Related transaction:	030023515102 - 13 Sep 2019 10:04, C/Auth, Sale, AED 100.00
<div>Blacklist</div>	
Payment	
04 Oct 2019	13:59
04 Oct 2019	13:59
04 Oct 2019	13:59

Acquirer data	
Original transaction not authorised	
Invalid/no card number	
Invalid expiry date	

Address details	
-----------------	--

Extra data fields (
---------------------	--

Regards,

Tushar Dabholkar

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