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[ezPayPal Help](#)

Chapter 1

Introduction

Thank you for choosing **ezPayPal**. You will find it easy to setup and use. The initial setup is so simple and intuitive that you may be able to start earning revenue in a matter of minutes without even having to read this manual. You will find all the advanced features and options of **ezPayPal** documented in this manual.

What is it?

ezPayPal is a package to turn your website into an automated e-shop to sell your digital goods (such as eBooks, photos, programs etc.) It uses PayPal Instant Payment Notification (IPN) to automate everything from payments from your customers to product delivery. Aiming at simplicity and robustness, **ezPayPal** does all the heavy lifting involved in IPN posting, verification, product and payment validation, buyer download link generation, email etc., so that your e-shop can run unattended for months, generating revenue. As a payment solution, **ezPayPal** finds itself in between PayPal buy-now buttons and shopping carts.

Why not use PayPal buttons?

PayPal "Buy Now" buttons are great if you sell a couple of eBooks or photos or programs a week. You get the payment and either email the product or manually create a download link for your buyer. Clearly, it is not a scalable solution. For one thing, all your payment and delivery information is in your email account, and your product definitions are on PayPal site. They should all be in a database under your control. Besides, once your products become popular, you will be spending an inordinate amount of time servicing orders. If you want to add more products, you will have to generate new buttons and cut and paste the HTML code to your web pages.

With **ezPayPal**, you will add a new product using a dedicated web interface. The moment it is defined your new product will appear on your website ready to be bought by your customers. All the payment and customer data will be stored so that you can have detailed reports, start your own affiliate networks, or link exchange systems etc. Infinitely more powerful, yet simpler than buttons.

Why not use a shopping cart?

I found shopping carts too cumbersome both for my customers and for my backend administration purposes. My customers typically want to purchase and download one copy of a program or an eBook of mine with no fuss. Having them go through multiple screens of registration, login etc. before they can get to the payment gateway is suboptimal in the context of downloadable digital goods. The overall user experience needs to be as close to the one-click buy a la Apple App Store as possible. Hence **ezPayPal**.

In addition to the unwieldy user-experience, the backend administration (product setup, customer and payment management etc.) in shopping carts is also heavy-handed for the purpose of digital goods sales. Combined with their typically high price range, the administrative costs render the shopping carts unsuitable for me. **ezPayPal**, on the other hand, is designed specifically for downloadable digital goods, and provides a streamlined experience for your buyers and your admin staff. But, if your inventory includes physical goods, **ezPayPal** may not be the right solution for you.

Different Versions and Features

ezPayPal comes in two stand-alone versions, Standard (also known as Lite) and Pro. It also comes as a WordPress plugin, again in Standard and Pro versions.

Standard Features

1. Minimal setup and administration load: **ezPayPal** gets you started with your online shop within minutes, rather than hours and days.
2. Generous help and hints during setup: Whenever you need help, the information and hint is only a click away. (In fact, only a mouseover away.)
3. Automatic validation of admin and setup entries to minimize errors: **ezPayPal** catches all the usual data entry errors so that you can afford to be a bit sloppy.
4. Very little programming knowledge required: This program is written for creative people who have some digital products to sell. So it doesn't call for any deep computing knowledge. The most you will have to do is perhaps to set permission to a couple of folders.
5. Handles all the complex PayPal instant notification and data transfer to prevent unauthorized access.
6. Buyers are automatically redirected to a download page.

7. Self-service download link retrieval: If the PayPal information is not yet received by your server, your buyer will see a page where he can retrieve his purchase link. (This feature reduced my support load by 90%).
8. In addition to the download page, an automated email with the download link is sent to your buyer as well. Just in case...
9. Easy to add new products to your inventory.
10. Automatic generation of an online shop. Once the first product is added, you can already see it on your online shop.

ezPayPal is available as a freely distributed [WordPress plugin](#) as well as a [standalone package](#).

Security Features

Since **ezPayPal** deals with money, it takes the security and integrity of your data very seriously. It also puts serious roadblocks to prevent unauthorized access to your server.

1. All login type actions are implemented in such a way as to virtually eliminate the possibility of SQL injection attacks.
2. The `setup.php` (which you are advised to remove after successful installation) script doesn't let you set up your installation twice. In fact, it won't even display the setup information the second time you run it. Reinstallation will require database manipulation.
3. Only one admin user is permitted. You cannot add another admin user.
4. There is no interface to recover your password once you install your system. No amount of database hacking will recover it. So please be careful to note it down in some secure location.
5. Strong validation of all user entries exposed to the world.

Pro Features

In addition to the fully functional Lite version, there is a [Pro Stand-Alone Version](#) with many more features. The WordPress plugin is also available in the [Pro Plugin Version](#).

If the following features are important to you, consider buying the *Pro* version.

1. *Data Security*: The *Pro* version takes special measures to set up data verification links to ensure your sales data is safe and not susceptible to corruption. In technical terms, it checks for the existence of InnoDB in your MySQL installation, and uses it if found, setting up foreign keys to ensure referential integrity, and indices to guarantee performance. The Lite version uses the default MyISAM engine, fast and simple, but not exactly secure.
2. *Sandbox Mode*: In the *Pro* version, you have the option to choose PayPal sandbox mode so that you can check your setup before going live.
3. *HTML Emails*: In the *Pro* version, you can send impressive HTML email to your customers rather than the boring plain text messages.
4. *Template Editor*: The email body, thank you page and download display are all editable in the *Pro* version.
5. Automatic handling of refunds and disputes. When you issue a refund on the PayPal website, the corresponding sale in your database will be set to inactive. And if a buyer registers a dispute, he (and you) will get a friendly email message stating that the dispute is being reviewed and handled.
6. E-Check handling. The *Pro* version recognizes e-check payments and sends a mail to the buyer regarding the delay for the check clearance.
7. *Sales Editor*: You can load a single sale or a bunch of sales on to a friendly interface and change their data. For instance, it will let you change the download expiry date and resend a download notification message -- one of the frequent support requests from the buyers.
8. *Email Tools*: You can select a number of your buyers to notify, for example, of a critical update of your products, or of a free upgrade opportunity.
9. *Product Version Support*: The *Pro* version supports versioning of your products. It will keep track of the version sold to your buyers and your current versions. So, if you want to send a product and version specific upgrade notice, you can do it with *Pro* version.
10. *Batch Upload*: The *Pro* version gives an easy way to upload your product files (when you release new versions, for instance), and keeps track of their versions.
11. *Additional Tools*: The *Pro* version also gives you a bunch of tools (php example files) that can help you migrate your existing sales data or product definitions.
12. *Data Migration*: Using this *Pro* tool, your database tables can be automatically upgraded to the later version without losing your sales info and other settings.
13. *DB Backup*: The *Pro* version has an option to generate a backup of your sales info to download to a safe location.
14. *DB Restore*: It also provides a means to restore (of course) a previously backed up data file, overwriting (or appending to, as you wish) the existing sales info. (WIP)
15. *Security Audit*: The *Pro* version provides you with a tool to check your settings and installation for possible security issues.
16. *Product Updates*: Your customers can initiate product update checks. If the version they purchased is older than the current version on your shop, they can download the latest version. By default, the first update is provided free of cost, and the subsequent ones are chargeable at \$0.95. In later versions, this update policy will be configurable on a product-by-product basis.
17. *Upgradeable Products*: You can define products that are upgradeable. For instance, you can sell a short eBook at an introductory price. If your buyer likes it, he has the option of buying the full book by paying the difference. (WIP)

If you buy the *Pro* version, you will get an upgrade notice (using the last item listed above) when the features that are

Work-in-Progress are completed. You will be able to update free of charge.

Optional Packages


[ezPayPal](#) is designed to be extensible. Already in the pipeline are the following optional extensions:


1. **ezAffiliates:** Create your own affiliate network and go viral by turning your satisfied customers into your advertising affiliates. This package, built on the publicly available Affiliates-for-All, integrates perfectly with to automate affiliate sales tracking and commission computation and more.
2. **ezReports:** Maximize your sales by analyzing your sales. This reporting package makes slicing and dicing your sales and affiliate data a snap, so that you can spot opportunities.
3. **ezTextLinks:** Do you have a high page-rank site? Do you get a lot of requests for text links? They can be significantly more lucrative (by a factor of 100, in my case) than contextual ads such as AdSense. The returns can be even greater if you can deal with your advertisers directly, rather than via providers like Text Link Ads that take 50% of your revenue. ezTextLinks will handle payment, activate and expire links, send reminder emails and handle renewals etc.
4. **ezSupport:** Every complex software project, once deployed, generates significant support load. Most of the support questions are frivolous, where the end-user presents silly issues that are easily resolved by a cursory look at the documentation. How do we ask the end-user to RTFM without antagonizing them? I found that it could be done by switching to a paid support model. I started charging 95 cents per support questions, and my support load went down by two orders of magnitude. This ezSupport package is built on the excellent osTicket program. It works hand in hand with [ezPayPal](#) and provides you with a configurable support system.

Note that these extensions are designed to work with [Standalone Pro](#) version. They will be ported to the [Plugin Pro](#) version as well if possible.

Support and Product Updates

[ezPayPal](#) comes with extensive documentation both on [its website](#) and as a part of the distribution. The documentation is also available as a PDF file. But the design of [ezPayPal](#) is to make it so intuitive that you will seldom need to refer to the documentation. To this end, the documentation is actually integrated with the [ezPayPal](#) interface at two levels.

Timely Help: On all setup, admin and Pro screens in [ezPayPal](#), you can hover over the  icon next to a feature or option to bring up a tooltip with detailed information about feature or option under consideration so that you don't have to refer to this manual every time you need help. [ezPayPal](#) will also validate your inputs and present warnings or error messages to guide you along.


To get the help page specific to an [ezPayPal](#) screen you are working with, look for the  icon to the right of the page title. Click on it and you will get a page specific to the page. If such a help file is not ready yet, you will see this message.


Despite this large documentation effort, if you still find yourself needing support, we have a paid support model. Please visit our [Support Portal](#) and raise a ticket.

[ezPayPal](#) and other programs sold at [our e-shop](#) can be updated by visiting our [Update Portal](#). This portal will list the updates available to you and let you download or purchase them. The first update for each of the programs is provided free of cost, and the subsequent ones are charged a nominal \$0.95.

Installation

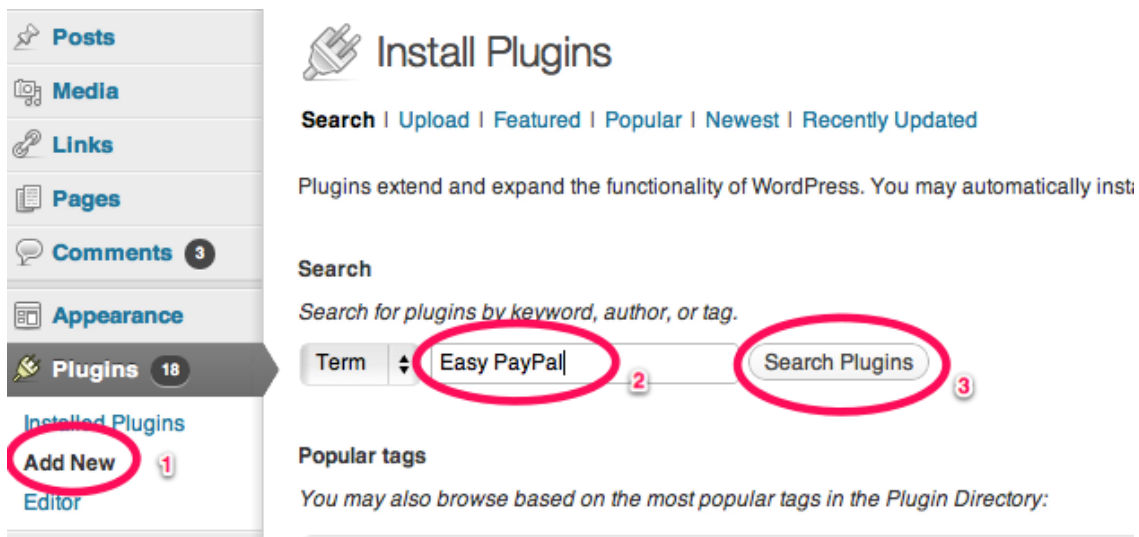
ezPayPal is a database program written in PHP. It requires PHP and MySQL on your webserver. Don't worry, most web servers do. If you run WordPress or any other kind of blog or content management system on your server, you have what it takes to run **ezPayPal**. Please have the database connection details handy so that you can complete **ezPayPal** setup.

Timely Help: On all setup, admin and Pro screens in **ezPayPal**, you can hover over the  icon next to a feature or option to bring up a tooltip with detailed information about feature or option under consideration so that you don't have to refer to this manual every time you need help. **ezPayPal** will also validate your inputs and present warnings or error messages to guide you along.

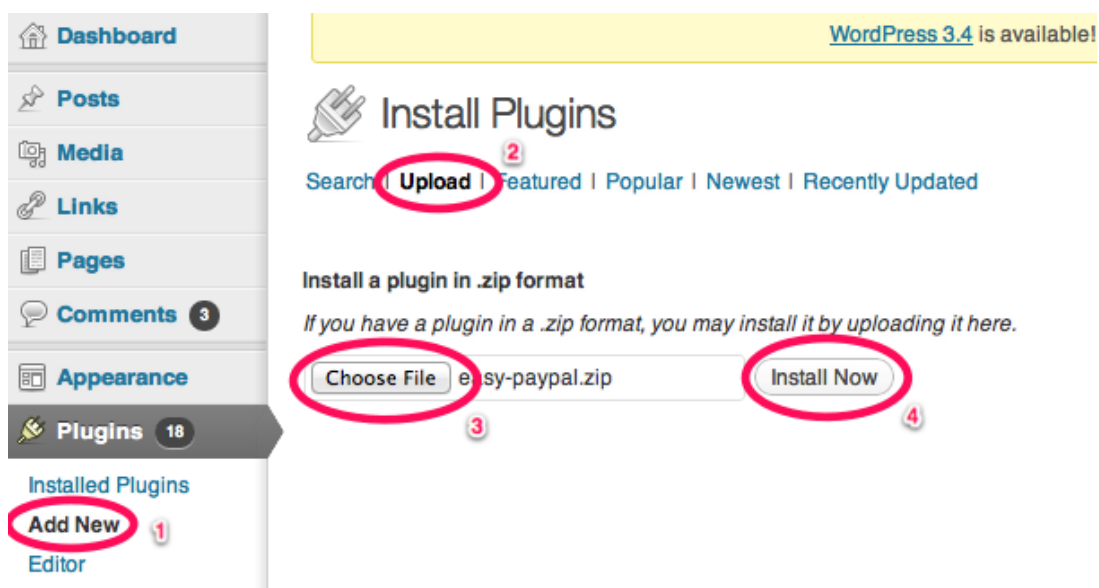
To get the help page specific to an **ezPayPal** screen you are working with, look for the  icon to the right of the page title. Click on it and you will get a page specific to the page. If such a help file is not ready yet, you will see this message.

Wordpress Versions

The standard plugin version can be downloaded and installed from within the admin interface of your blog. Search for Easy PayPal and hit "Install Now."



You can use your blog admin interface to install the Pro version of the plugin as well. Use the Upload page to locate and install the downloaded zip archive.



Congratulations! Your installation is now complete.

Standalone Versions

Unlike the WordPress version, the standalone version needs to know your database connection details. It also needs you to set up an admin user name and password for security. In the WordPress version, these entities are already defined in your blog, and reuse them.

1. Unzip and upload the downloaded package (ezpapal.zip or ezpaypal-pro.zip) to your sever.
2. Browse to the location using your web browser.

ezPayPal

Login | Admin | Sell Your Digital Products Using PayPal

General Errors will be shown here

Admin User and Database Setup

Please configure ezPayPal first. [Config file not found or is too small]

Admin User
Min of six characters for the password. You cannot change it later.

Admin User Name: manoj

Password:

Password (again):

Database
Enter your database details below

Table Prefix:

Hostname:

Database Name:

Username:

Password:

Email ID:

Errors and Warnings will be shown here

Hover over (?) for immediate help

Install Reset

After entering the details, click on "Install"

3. Choose a admin user name and a strong password, and enter your database connection details. The setup page will generate the configuration file. Your ezPayPal is now fully set up. You will get the following message indicating the successful installation.

Admin User and Database Setup


Config file (ezppCfg.php) successfully written.
For your security, please write-protect it (chmod 644 ezppCfg.php)
and remove the setup files (rm -rf /Applications/XAMPP/xamppfiles/htdocs/dev/ezpaypal/setup.php).
Please proceed to [Admin](#) to set up your products.

4. If there are errors in creating the configuration file, you will get detailed instructions as to how to correct the issue. Just follow the instructions to complete the installation.

Admin User and Database Setup

Unable to open config file (ezppCfg.php) for writing. Permission denied!
Try creating the file on your server and making it writable. On Unix, the commands are
\$ touch ezppCfg.php
\$ chmod 777 ezppCfg.php

5. If you have misconfigured ezPayPal, you will have to remove the configuration file (rm ezppCfg.php) and recreate it following the instructions in the previous step. ezPayPal intentionally makes it difficult to recover from errors because error recovery interfaces are also security holes.

Here are the descriptions of the various fields on the installation screen. In keeping with the [ezPayPal](#) philosophy of providing help where it most matters, these descriptions are available to you on the installation screen itself, by hovering over the  icon next to the field.

- **Admin User Name:** Use an alphanumeric string as the username, with the first character a letter. Best not to use names like admin, root, staff or your name -- these can be easily guessed.
- **Password:** Use a password that cannot be easily guessed. Be sure to note it down or keep it some secure password keeper program. ezPayPal takes security very seriously and you will not be able to retrieve the password or reinstall the package without some serious work. You are not allowed to change Admin password, although you can create a new Admin account.
- **Password (again):** Type in your password again for verification.
- **Table Prefix:** Use a prefix for all the database tables so that you can easily identify them. The suggested prefix `ezpp_` is a decent one, but to enhance your security, you may want to choose a different one.
- **Hostname:** If your database is hosted on a different server, please provide its name. Usually, MySQL databases are hosted at the same server as your Webserver, in which case, you can use `localhost` as your database server.
- **Database Name:** If you are using a dedicated database created using your CPanel or other hosting provider interface, please provide its name. It usually has the form `username_dbname`. If you have limits on the number of databases you can create on your server, you can reuse an existing database. If not, it is best to create a dedicated one for your PayPal activities.
- **Username:** Your username to log on to the database server. It is typically the same as the database name itself.
- **Password:** Your database password.
- **Email ID:** Optional. This email ID will be used to send Database error messages from your ezPayPal installation. If there are errors during IPN transactions, ezPayPal sends messages to the support email ID you have (or will) set up in `admin.php`. However, if the DB cannot be connected to, the support email ID stored in the DB cannot be accessed, and diagnostic messages cannot be sent. So, this is the only email ID the program will have access to. If you do not want emails about DB errors, please give a fake email ID like `nobody@nowhere.com`

Important: Be careful about the admin username and password. Since [ezPayPal](#) takes security very seriously, it wouldn't let you retrieve a lost password. Resetting the password will require database operations.


Optional Addon Modules


[ezPayPal](#) is designed to be extensible. You can enhance the functionality of the Pro Standalone version by purchasing and installing optional modules. Their installation is even easier than the simple installation of [ezPayPal](#) described above. The array of modules available and under development are listed below, and described in greater detail in subsequent chapters.

1. **ezAffiliates:** Create your own affiliate network and go viral by turing your satisfied customers into your advertising affiliates. This package, built on the publicly available Affiliates-for-All, integrates perfectly with to automate affiliate sales tracking and commission computation and more.
2. **ezReports:** Maximize your sales by analyzing your sales. This reporting package makes slicing and dicing your sales and affiliate data a snap, so that you can spot opportunities.
3. **ezTextLinks:** Do you have a high page-rank site? Do you get a lot of requests for text links? They can be significantly more lucrative (by a factor of 100, in my case) than contextual ads such as AdSense. The returns can be even greater if you can deal with your advertisers directly, rather than via providers like Text Link Ads that take 50% of your revenue. ezTextLinks will handle payment, activate and expire links, send reminder emails and handle renewals etc.
4. **ezSupport:** Every complex software project, once deployed, generates significant support load. Most of the support questions are frivolous, where the end-user presents silly issues that are easily resolved by a cursory look at the documentation. How do we ask the end-user to RTFM without antagonizing them? I found that it could be done by switching to a paid support model. I started charging 95 cents per support questions, and my support load went down by two orders of magnitude. This ezSupport package is built on the excellent osTicket program. It works hand in hand with [ezPayPal](#) and provides you with a configurable support system.

Administration

Once you complete the initial setup, you can access the admin page, where you specify your PayPal details, general options and define your digital products.

Timely Help: On all setup, admin and Pro screens in *ezPayPal*, you can hover over the  icon next to a feature or option to bring up a tooltip with detailed information about feature or option under consideration so that you don't have to refer to this manual every time you need help. *ezPayPal* will also validate your inputs and present warnings or error messages to guide you along.

To get the help page specific to an *ezPayPal* screen you are working with, look for the  icon to the right of the page title. Click on it and you will get a page specific to the page. If such a help file is not ready yet, you will see this message.

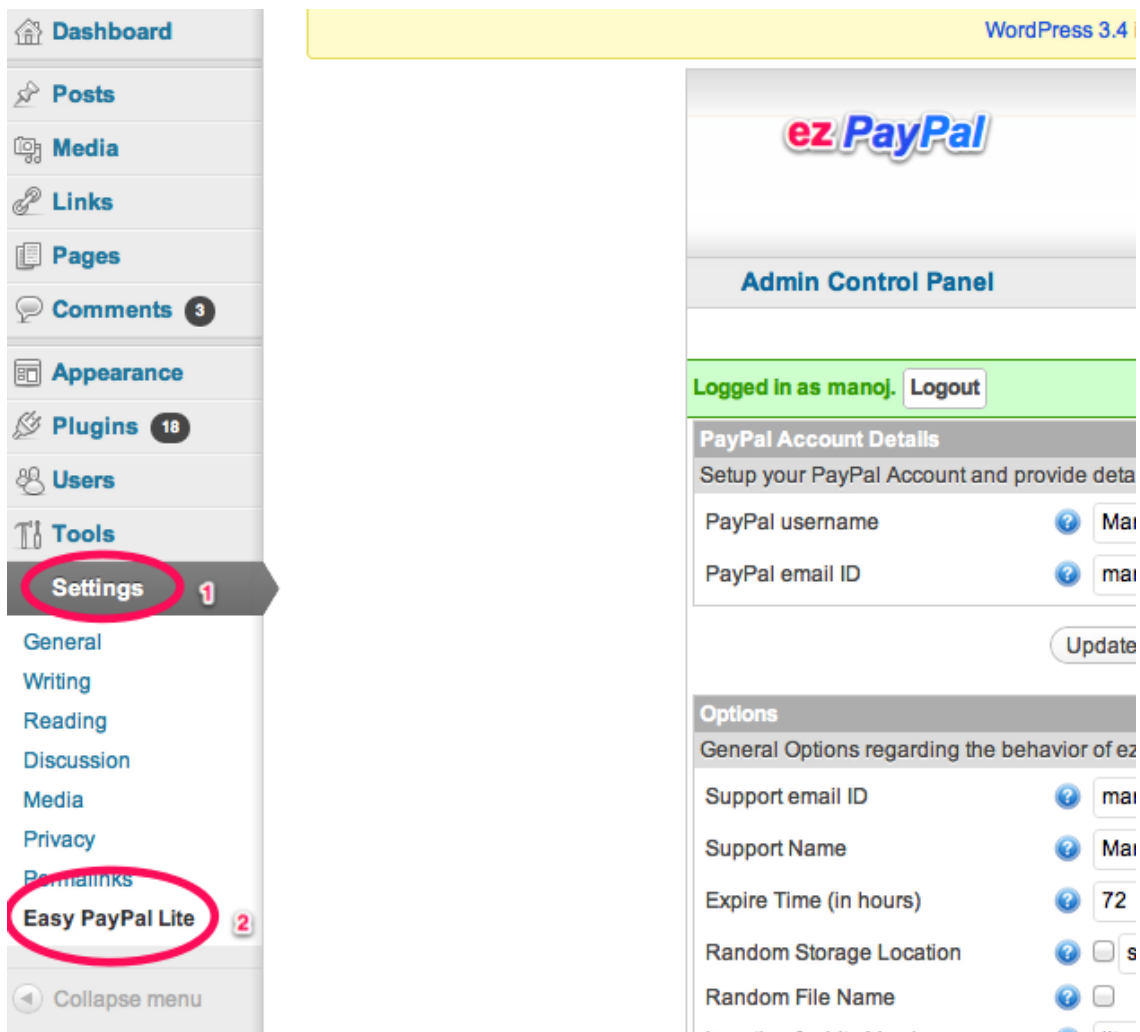
Note: The screenshots below are from the Pro version of *ezPayPal*. In the standard version, the Pro features and options will not be presented.

Once you have set up your *ezPayPal*, you can enter the admin area to configure it. You will need your admin credentials (that you set up during installation setup), your PayPal email address (so that your customers can pay you), and your database details (to save your potential purchases -- you may need to contact your web server admin for this information).









Entering the Admin Control Panel

WordPress Plugin Versions

To access the Admin Control Panel in your WordPress installation, log on to your blog admin section (<http://yourblog/wp-admin>) and click on "Easy PayPal Lite" or "Easy PayPal Pro" under your "Settings" menu.

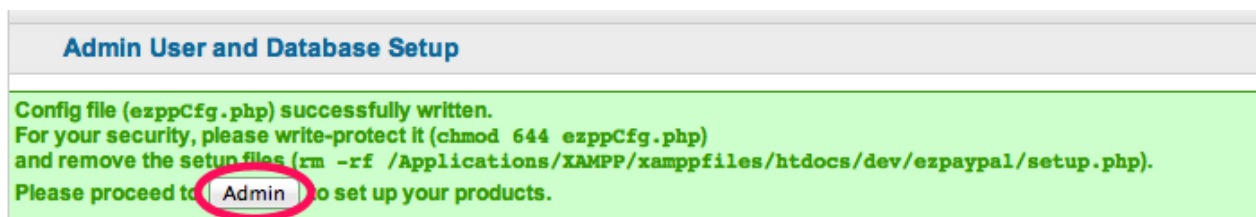


The screenshot displays the WordPress Admin Control Panel. On the left sidebar, the 'Settings' menu item is circled in red, and the 'Easy PayPal Lite' sub-menu item is also circled in red. The main content area shows the 'ezPayPal Admin Control Panel' with the following sections:

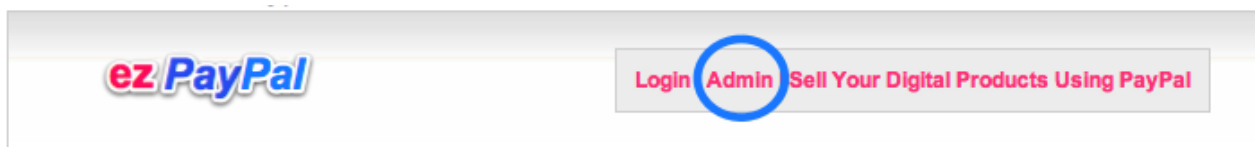
- Logged in as manoj.** [Logout]
- PayPal Account Details**
Setup your PayPal Account and provide details
- PayPal username  [Mail]
- PayPal email ID  [mail]
- [Update]
- Options**
General Options regarding the behavior of ezPayPal
- Support email ID  [mail]
- Support Name  [Mail]
- Expire Time (in hours)  [72]
- Random Storage Location  ☐ [s]
- Random File Name  ☐
- Location for Lite Versions  [Lite]

Standalone Versions

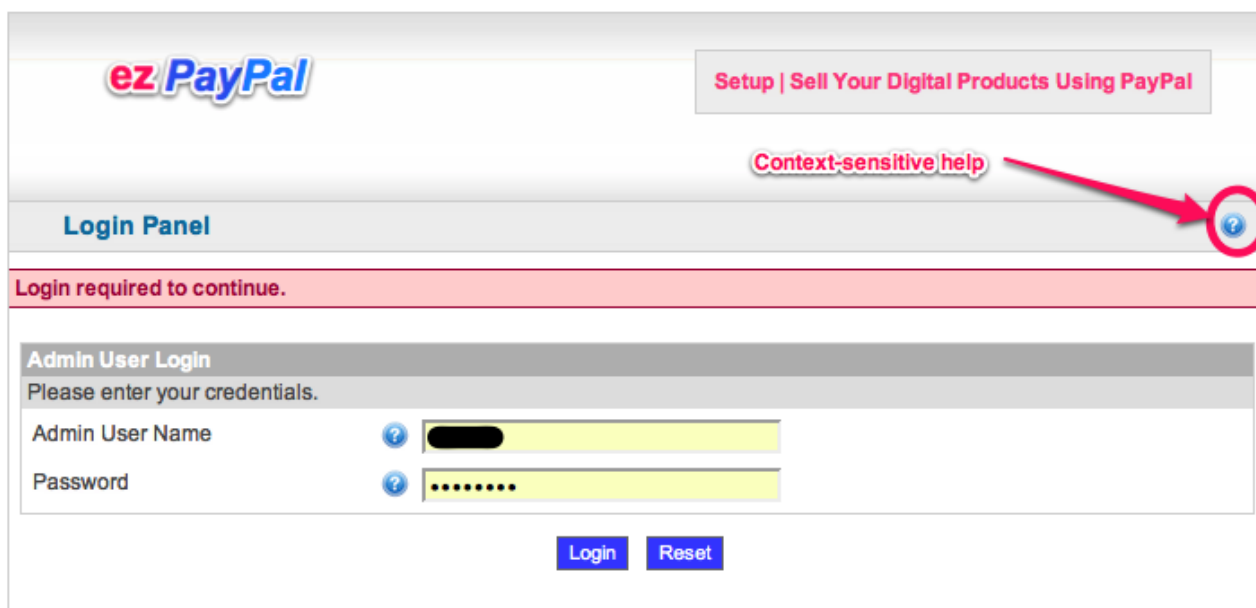
You can enter the admin screen by clicking Admin button right after installing **ezPayPal**.



You can also find a link to the Admin page in all the pages presented by **ezPayPal**. Look for it in the right hand side top corner as shown below.




Once you enter the admin page, the first thing you will be asked to do is to authenticate yourself.



Warning: Please enter your Admin username and password. If you have forgotten either, there is no way to recover it. You will have to access your database and delete the table with a name like `ezpp_5e81f9859d223ea420aca993c647b839M`, where the part before the underscore is the database prefix you chose during installation, and the part after is a random string. After deleting this file, please go to the installation script (<http://yoursite/setup.php> where yoursite is the location where you installed **ezPayPal**).

Admin Sections

Regardless of whether you are using the standalone or the WordPress plugin version of **ezPayPal**, you will get an Admin Control Panel as the screenshots below. The Admin Control Panel has three sections, and we will discuss them separately below.

The screenshots shown are from the Pro version of **ezPayPal**. If you have installed the Lite edition, you may see fewer option entries on this screen. The easiest way to get information on a feature or option is to hover over the  icon next to it.

PayPal Details

ezPayPal Admin | Setup | Pro Features & Tools | Affiliates | Logout

Admin Control Panel

Logged in as manoj. [Logout](#)

PayPal Account Details
Setup your PayPal Account and provide details here

PayPal username		<input type="text"/>
PayPal email ID		<input type="text"/>
PayPal SandBox email ID		<input type="text"/>
Use SandBox [test] mode		<input checked="" type="checkbox"/>
Email IPN Logs		<input type="checkbox"/>

[Update PayPal Details](#) [Reset](#)

This section has the following fields.

- **PayPal username:** Enter your name (or your company name). This is used for display purposes.
- **PayPal email ID:** Enter your PayPal email ID, which will receive your payments.
- **PayPal SandBox email ID:** PayPal SandBox email ID, which you can use for testing your setup. This entry is optional.
- **Use SandBox [test] mode:** If checked, PayPal SandBox will be used.
- **Email IPN Logs:** If checked, the PayPal IPN details (logs of the conversations between your server and PayPal) will be emailed to the support email address even in live mode.

General Options

Options
General Options regarding the behavior of ezPayPal.

Support email ID		<input type="text"/>
Support Name		<input type="text"/>
Expire Time (in hours)		<input type="text" value="72"/>
Random Storage Location		<input checked="" type="checkbox"/> Show
Random File Name		<input checked="" type="checkbox"/>
Location for Lite Versions		<input type="text" value="lite"/>
Send HTML emails		<input checked="" type="checkbox"/>

[Hover to get help](#) [Update Options](#) [Reset](#)

This section has the following fields.

- **Support email ID:** An email ID where your buyers can contact you for support.
- **Support Name:** A friendly name to go with your support email ID.
- **Expire Time (in hours):** The number of hours after which the download links will expire. When a purchase is made, an auto-generated email is sent to the buyer with a download link. The link expires after the number of hours you specify here. (I use 72 hours).
- **Random Storage Location:** Randomize the storage location of your digital goods so that potential hackers cannot easily guess it? Recommended. Note that you will have to set the permission to the storage directory so that files can be uploaded there.
- **Random File Name:** Randomize the file name of your digital goods on the server as you upload it so that potential hackers cannot easily guess it? Recommended.
- **Location for Lite Versions:** Optional. If you plan to provide **Lite** versions of your products, here is where they will reside. Give the full pathname on the server, or a relative pathname under the **ezPayPal** folder.
- **Location for Pro Versions:** If you plan to use non-random location for the **Pro** versions of your products, here is where they will reside. Note that non-random location is not recommended because it can be easily guessed and

hacked into.

Give the full pathname on the server, or a relative pathname under the ezPayPal folder.

- **Send HTML emails:** If checked, the emails sent your buyers with their download links will be in HTML format. You can customize the default HTML template with the Template editor, which you will find under Pro Tools.

Product Definition

The screenshot shows a web form titled 'Products' with the instruction 'Setup your Products. Enter your digital goods inventory one by one.' The form contains the following fields: Product Code (dropdown with 'ezpaypal'), Product Name (text input with 'ezPayPal'), Activate this Product? (checkbox checked), Product Category (dropdown with 'PHP Packages'), Product Grouping (empty text input), Product Price (text input with '4.95'), Product Currency (dropdown with 'USD'), Shipping Address Needed (dropdown with '1'), Product File Name (text input with 'ezpaypal.zip'), Your Digital Product (button 'Choose File' and text 'No file chosen'), and Product Version (text input with '2.30'). A red box highlights the question mark icons next to each field. A red arrow points from the text 'Hover, to get help' to the first question mark. Another red arrow points from the text 'Multiple Currencies supported' to the Product Currency dropdown. Two red arrows point from the text 'Organize your products to show them grouped on your e-shop' to the Product Category and Product Grouping dropdowns.


Here is where you define your digital products. This section has the following fields.


- **Product Code:** A short code for the digital product you want to sell. e.g., ezPro. This key field needs to be unique.
- **Product Name:** A descriptive name of the digital product you want to sell. e.g., Easy AdSense Pro - Premium AdSense Plugin for WordPress bloggers
- **Activate this Product?:** Leave this option checked to list the product in your shop. Unchecking it is equivalent to deleting the product. It will not be listed, nor can it be bought.
- **Product Category:** An optional category for the product, which you can use for grouping similar products together. You can have categories like Apps, Plugins, eBooks, Photos, Songs etc.
- **Product Grouping:** An optional grouping for your products, this field can contain higher level groupings, like Software (for Apps, Plugins, for instance), Creative (e.g. for eBooks, Photos) and so on. This field can help you organize or autogenerate your e-shop pages as your business grows.
- **Product Price:** Enter only numbers. e.g. 4.95
- **Product Currency:** Specify the currency in which the product price is given. e.g. USD.
- **Shipping Address Needed:** Specify whether PayPal will ask for a shipping address for this product:
 0. Prompt for (but not require) an address
 1. Do not prompt for an address
 2. Prompt for an address, and require one
- **Product File Name:** When your customers buy your digital product, this is the file they will download.
- **Your Digital Product:** This is the actual digital product that you want to put up for sale using ezPayPal. It can be a zip archive, photos, PDF files etc. If you have multiple files making up the product, please make a zip archive of it first. Note that the file you upload does not need to have the same name you specify as **Product File Name**. The real file will be saved on your server under a random file name in a random location so that it will not be easily discovered by potential hackers.
- **Product Version:** Your sales will keep track of the product versions so that you can, for example, send upgrade notifications to your buyers. You would use the Email Tools (found under Pro Tools) for this purpose. Use a numeric version with two decimals (like 3.12 to indicate major version 3, minor version 1 and update 2, for instance). String versions (like V3.1.2) are not supported.

Once you have defined at least one product, your e-shop is already up (in the standalone versions) at <http://yoursite/ez-shop.php>. In WordPress plugin editions, you will use shortcodes to generate a shop front or "Buy Now!" kind of links. See the chapter on Your Shop for details.

Your Shop

The moment you define your first product using the Admin Control Panel, it is ready for sale on your shop. This chapter describes the features of your shop and tells you how to link to it from other web pages of yours or your affiliates.


Timely Help: On all setup, admin and Pro screens in *ezPayPal*, you can hover over the  icon next to a feature or option to bring up a tooltip with detailed information about feature or option under consideration so that you don't have to refer to this manual every time you need help. *ezPayPal* will also validate your inputs and present warnings or error messages to guide you along.

To get the help page specific to an *ezPayPal* screen you are working with, look for the  icon to the right of the page title. Click on it and you will get a page specific to the page. If such a help file is not ready yet, you will see this message.

Note: The screenshots below are from the Pro version of *ezPayPal*. In the standard version, the Pro features and options will not be presented.

Basic Shop

Your shop front generated by *ezPayPal* is shown in the image below. You can access it by browsing to your installation in the standalone versions. In the WordPress plugin versions, you will use the so-called shortcodes to access the shop front, as described below.



[Enter Quantity and Click Buy](#) **Admin**

[Quick link to your Admin page](#)

ezPayPal Shop

Product	Price	Quantity	Buy?
AdSense Now! Pro	\$3.95	<input type="text" value="1"/>	Buy now!
Easy Ads Pro	\$8.95	<input type="text" value="1"/>	Buy now!
Easy AdSense Pro	\$4.95	<input type="text" value="1"/>	Buy now!
Easy LaTeX Pro	\$2.95	<input type="text" value="1"/>	Buy now!
The Unreal Universe - eBook	\$1.49	<input type="text" value="1"/>	Buy now!
iPhotoTagger	\$1.99	<input type="text" value="1"/>	Buy now!
Theme Tweaker Pro	\$3.95	<input type="text" value="1"/>	Buy now!
Easy Translator Pro	\$1.95	<input type="text" value="1"/>	Buy now!
ezPayPal	\$4.95	<input type="text" value="1"/>	Buy now!
Easy Google	\$4.95	<input type="text" value="1"/>	Buy now!
PHP Validator Pro	\$0.99	<input type="text" value="1"/>	Buy now!
phpValidator	\$1.49	<input type="text" value="1"/>	Buy now!
ezPayPal Pro	\$9.95	<input type="text" value="1"/>	Buy now!
ezAffiliates for ezPayPal Pro	\$4.95	<input type="text" value="1"/>	Buy now!
Easy PayPal (Plugin)	\$6.95	<input type="text" value="1"/>	Buy now!

Check for Updates

To retrieve the list of updates available to you, please use the button below

The first update to each of the products you purchase is provided free of cost to you. Subsequent product updates can be purchased at \$0.95.

[Link to our Update Portal](#)

[Find Updates](#)

WordPress Plugin Versions

Once a product is added to your repository, your e-shop is ready to be displayed on your blog. The display is controlled using WordPress ShortCodes. In order to show the whole shop, create a new page or post with the short code [ezshop]. This will present your whole e-shop in a neat tabular form within the page or post.

Note that by default, a page with the slug ez-shop is created for you. Please do not delete this page even if you create other e-shop pages. This page is used as the IPN listener, which will receive the messages from PayPal. This page also serves as your digital goods delivery portal. In other words, if you delete this page, your **ezPayPal** e-shop may not work at all.

Each product can be displayed as a "Buy Now" kind of link with the short code [ezshop buy='prodID' link='yes']Buy this product now! [/ezshop]. This will insert a link, which when clicked, will take your reader to a PayPal page to buy the product.

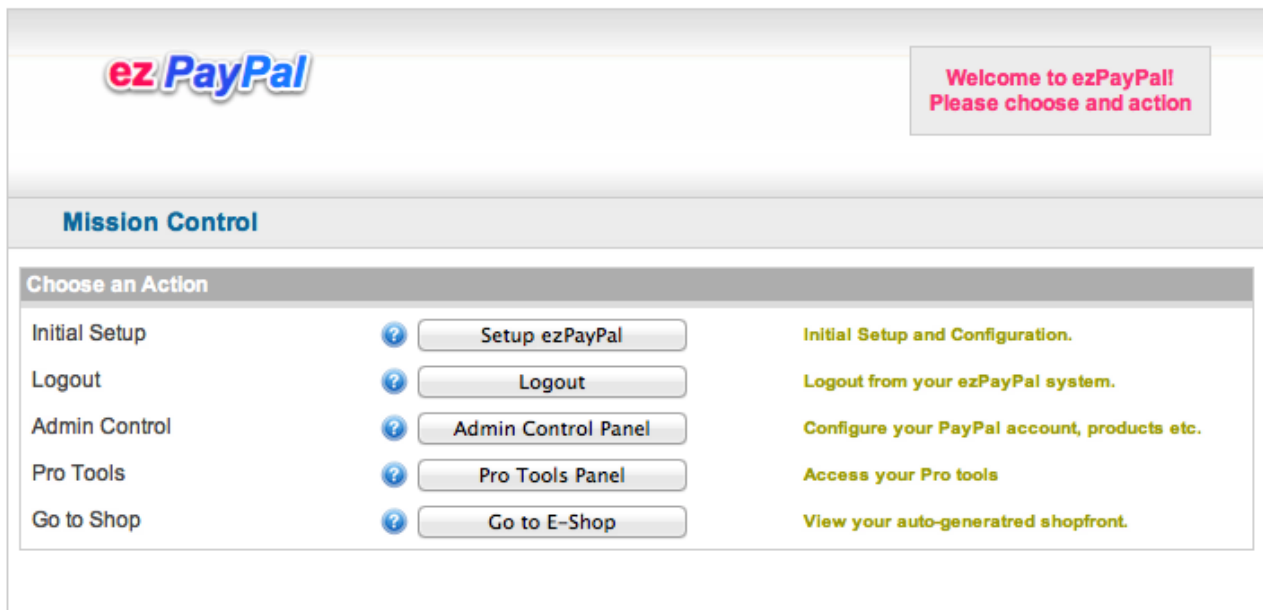
If you drop the link='yes' part, the page will transfer the reader to PayPal without waiting for user click.

You can display your product links using [ezshop show='prodID' link='yes']Buy this product now! [/ezshop]. This part is not fully developed yet, but it will show page describing your product benefits, with a count-down timer which will take your reader to PayPal in fifteen seconds.

Standalone Versions

In standalone versions, both the Pro and the Lite (also called the Standard) editions, you can access your e-shop by

simply browsing to the location where you installed **ezPayPal**. If you are logged in, you will see the following screen, giving you all the actions you can take as the administrator.



If you are not logged in to your **ezPayPal**, you will see your e-shop directly, which is the view your customers will be presented with. Note that even in this view, there is an easy access link to your admin page. Clicking on it, while not being logged in, will bring up a login request.

Buy and Show Links

Similar to the WordPress plugin version, the standalone version also has the "Buy Now" and the count-down links. The format for a "Buy Now" link would be `http://yoursite/?buy=product_code`, which takes your customer directly to PayPal site. And `http://yoursite/?show=product_code` takes them to a product information page, which redirects to the PayPal payment page in 15 seconds. The customer can abort the count-down if they so choose.

Advanced Shop

The basic shop front generated by **ezPayPal** may not be fancy enough for your purposes. It is possible to develop fancier presentations of the shop front. In [my own e-shop](#), for instance, I make use of the `product_meta` table to generate the following e-shop.

ezPayPal Shop

eBooks			
Product	Price	Quantity	Buy?
The Unreal Universe - eBook More Info	\$1.49	<input type="text" value="1"/>	Buy now!
PHP Packages			
Product	Price	Quantity	Buy?
ezAffiliates for ezPayPal Pro More Info Get ezAffiliates for ezPayPal Pro	\$4.95	<input type="text" value="1"/>	Buy now!
ezPayPal More Info Get ezPayPal	\$4.95	<input type="text" value="1"/>	Buy now!
ezPayPal Pro More Info Get ezPayPal Pro	\$9.95	<input type="text" value="1"/>	Buy now!
phpValidator More Info Get phpValidator	\$1.49	<input type="text" value="1"/>	Buy now!
Premium Plugins for WordPress			
Product	Price	Quantity	Buy?
AdSense Now! Pro More Info Get Lite Version Get Pro Version	\$3.95	<input type="text" value="1"/>	Buy now!
Easy Ads Pro More Info Get Lite Version Get Pro Version	\$8.95	<input type="text" value="1"/>	Buy now!
Easy AdSense Pro More Info Get Lite Version Get Pro Version	\$4.95	<input type="text" value="1"/>	Buy now!
Easy Google More Info Get Lite Version Get Pro Version	\$4.95	<input type="text" value="1"/>	Buy now!
Easy LaTeX Pro More Info Get Lite Version Get Pro Version	\$2.95	<input type="text" value="1"/>	Buy now!
Easy PayPal (Plugin) More Info Get Lite Version Get Pro Version	\$6.95	<input type="text" value="1"/>	Buy now!
Easy Translator Pro More Info Get Lite Version Get Pro Version	\$1.95	<input type="text" value="1"/>	Buy now!
PHP Validator Pro More Info Get Lite Version Get Pro Version	\$0.99	<input type="text" value="1"/>	Buy now!
Theme Tweaker Pro More Info Get Lite Version Get Pro Version	\$3.95	<input type="text" value="1"/>	Buy now!
Mac Apps			
Product	Price	Quantity	Buy?
iPhotoTagger More Info Get Lite Version Get Pro Version	\$1.99	<input type="text" value="1"/>	Buy now!
Check for Updates			
To retrieve the list of updates available to you, please use the button below			
The first update to each of the products you purchase is provided free of cost to you. Subsequent product updates can be purchased at \$0.95.			
Find Updates			

While this shop front may not look much fancier than the basic one, note how products are grouped together based on their categories, and how links to product description pages are presented. Furthermore, the product information page (http://yoursite/?show=product_code) also uses the information in the meta table as shown below.

Easy AdSense Pro

Easy AdSense is an updated version of a very popular (downloaded over 600,000 times) WordPress plugin. This premium plugin manages all aspects of Google AdSense for your blog. Easy and complete! **Easy AdSense** provides a very easy way to generate revenue from your blog using Google AdSense. It can insert ads into posts and sidebar, and add a Google Search box. With its full set of features, **Easy AdSense** is perhaps the first plugin to give you a complete solution for everything AdSense-related.

Easy AdSense Pro comes in two versions: Lite and Pro. The Lite version of **Easy AdSense** is fully functional. But the Pro version gives you more features and control. In the Pro version, you get a filter to minimize the chance of your AdSense account getting banned. It uses a fast and effective keyword matching algorithm to examine the contents (including comments that you may have no control over) of each page on the fly and determines whether the page content could look offensive to Google. If so, it prevents your ads from appearing on those pages. And you can tweak the strength of the algorithm. The Pro version also lets you specify a list of computers where your ads will not be shown, in order to prevent accidental clicks on your own ads – one of the main reasons AdSense bans you.

You will be redirected to PayPal to buy **Easy AdSense Pro** (for \$4.95) in

Page counts down from 15 to zero and forwards to PayPal



The count down can be interrupted. When clicked, button turns to a link.

Customization

Setting up an advanced shop requires some PHP programming and database manipulations. If you want to get it done by your in-house team, you can start by making a copy of `ez-shop.php`, modifying the product rendering part to make use your `product_meta` table, and then point your website to use the modified version instead of the original one.

I can help by providing the code that generates [my own e-shop](#) as an example. If you would like me to customize your shop front, get in touch with me through [Support Portal](#).

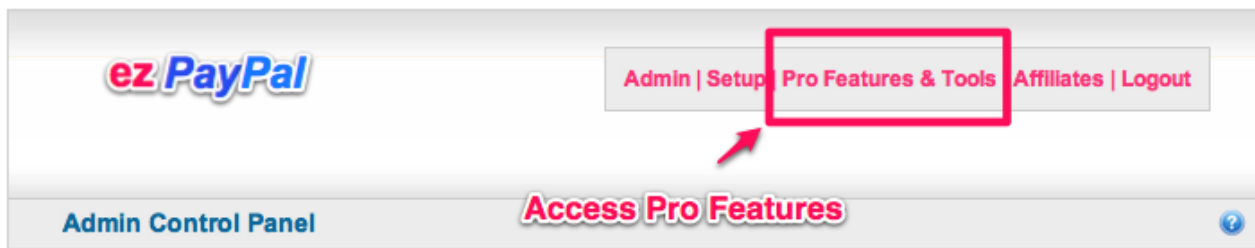
Future Plans

I plan to make the customization process accessible to my end-users by providing a template where they can define how their e-shop and product information pages will look like. They will also have an interface where they can add and modify their `product_meta` table.

Pro Features and Tools

Accessing Pro Sections

If you have the Pro version of *ezPayPal*, either the standalone version or the WordPress plugin version, you can access the Pro Features and Tools from any Admin page as shown below.



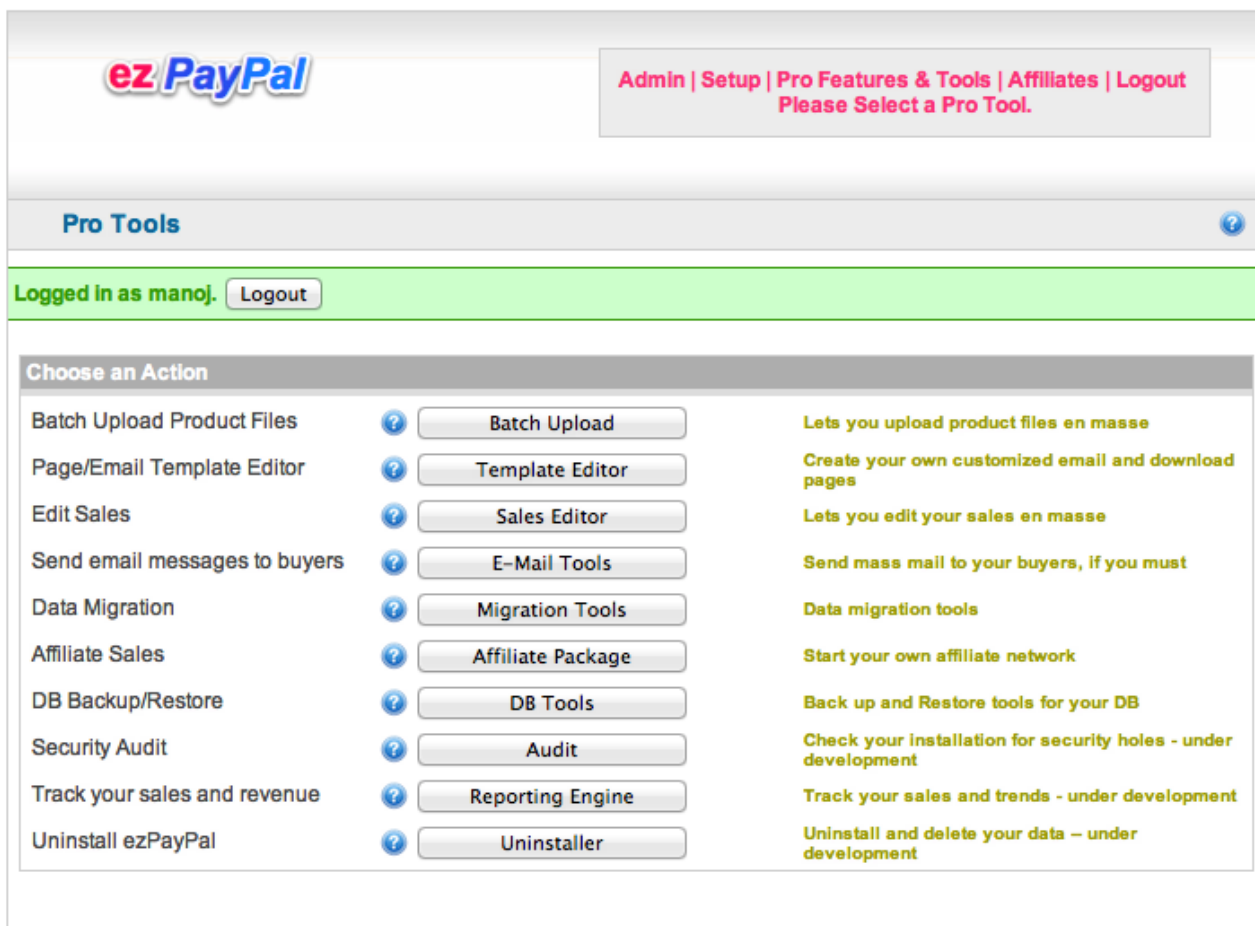
Note: If you are using the Lite version of *ezPayPal*, you will get a dialog inviting you to purchase the Pro version.

Timely Help: On all setup, admin and Pro screens in *ezPayPal*, you can hover over the ? icon next to a feature or option to bring up a tooltip with detailed information about feature or option under consideration so that you don't have to refer to this manual every time you need help. *ezPayPal* will also validate your inputs and present warnings or error messages to guide you along.

To get the help page specific to an *ezPayPal* screen you are working with, look for the ? icon to the right of the page title. Click on it and you will get a page specific to the page. If such a help file is not ready yet, you will see this message.

Overview of Pro Features

The Pro control panel looks like the figure below.



The following list gives you an overview of each of the features. The detailed descriptions follow.

- **Batch Upload Product Files:** Upload your product files to a location on your server (default: ../zips) and use this tool to copy them to the actual product file locations as specified in the product definitions in your database.
- **Page/Email Template Editor:** Edit your Download Page and Email templates.
- **Edit Sales:** If you want to edit the details of a set of sales or an individual sale (to resend the download mail, for instance), use this tool.
- **Send email messages to buyers:** If you want to send email messages to your buyers (to inform them of a particular product update or critical fix, for example), you can use this tool to selectively send mail.
- **Data Migration:** Sample files to illustrate how to migrate your data from existing flat files or PHP config files to ezPayPal.
- **Affiliate Sales:** Go viral with your sales by turning your satisfied customers into affiliates who make sales for you while earning commission. [Optional Add-on].
- **DB Backup/Restore:** Save your precious data from your database to your local computer or restore from a previous backup.
- **Security Audit:** Check your configuration for potential security holes.
- **Track your sales and revenue:** Get detailed reports on your sales and revenue trends using the reporting package. [Optional Add-on].
- **Uninstall ezPayPal:** In the unlikely event that you want to get rid of ezPayPal, here is how to do it gracefully.

Batch Upload

The batch upload facility copies your product files *en-masse* from a staging area on your server to your **ezPayPal** product file storage area, with the right randomized file names. This way, you don't have to remember or look up the storage location (which has a hard-to-remember randomized name) and the file names (again, random strings, typically). All you do is to copy your product files to a staging area (which defaults to zips under the **ezPayPal** installation folder), and launch the batch uploader.

Note that the staging area has to have the right kind of protection via .htaccess or equivalent mechanism. The default area is protected.

Upon launching the batch uploader, you get a simple window as shown below.

The screenshot shows the ezPayPal web interface. At the top, there's a navigation bar with the ezPayPal logo and links for 'Admin | Setup', 'Pro Features & Tools' (highlighted with a red box), and 'Affiliates Logout'. Below this is a section titled 'Batch Update Your Product Files' with a 'Back to Pro Control Panel' link. A green bar indicates the user is 'Logged in as manoj.' with a 'Logout' button. The main form area has a 'Location of files' label, a text input field containing '../zips' (highlighted with a red box), and a 'Submit' button. A red arrow points to the input field with the text 'Location of the product files on the server, not on your local client machine'.

Ensure that the staging area *on your server* is correctly entered and hit the Submit button. You will get a screen similar to the following figure.

ezPayPal

Admin | Setup **Pro Features & Tools** | Affiliates Logout

[Back to Pro control panel](#)

Batch Update Your Product Files

Logged in as manoj. [Logout](#)

Source for easy-paypal-pro is ../zips/easy-paypal-pro.zip.
 Pro: ☒ Okay to copy(../zips/easy-paypal-pro.zip, [redacted])?
 Version: ☒ Okay to update version for easy-paypal-pro (from 3.13 to 3.20)? **Product versioning support**

Source for ezaffiliates is ../zips/ezaffiliates.zip.
 Pro: ☒ Okay to copy(../zips/ezaffiliates.zip, [redacted])? **Prevent individual actions, if desired**

Source for ezpaypal-pro is ../zips/ezpaypal-pro.zip.
 Pro: ☒ Okay to copy(../zips/ezpaypal-pro.zip, [redacted])?

Source for phpvalidator-pro is ../zips/phpvalidator-pro.zip.
 Pro: ☒ Okay to copy(../zips/phpvalidator-pro.zip, [redacted])?

Source for php-validator-pro is ../zips/php-validator-pro.zip.
 Pro: ☒ Okay to copy(../zips/php-validator-pro.zip, [redacted])?

Source for easy-google is ../zips/easy-google.zip.
 File not found: ../zips/easy-google.zip **Color, coded error, messages**

Source for easy-bidvertiser is ../zips/easy-bidvertiser.zip.
 File not found: ../zips/easy-bidvertiser.zip **Color, coded error, messages**

Note how the files missing in your staging area are highlighted in red error messages. And how you can prevent the batch uploader from taking a particular action by unchecking the appropriate checkbox.

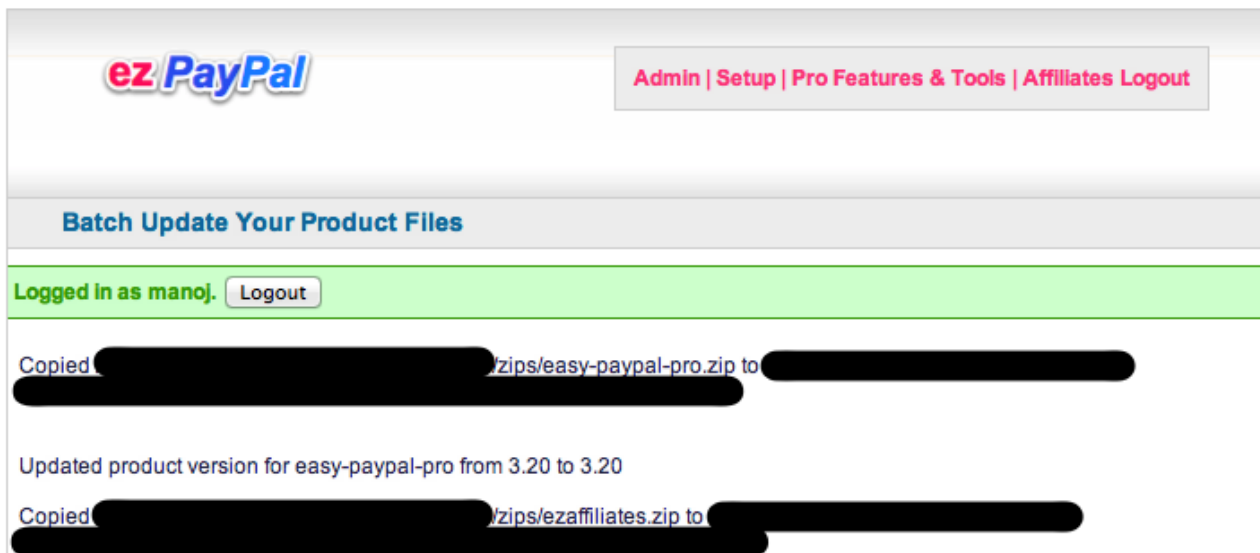
You can update your product versions as well, by specifying them in a text file `versions.txt` in the staging area. The batch uploader will read this file and offer to update the product versions, if needed. The `versions.txt` file I used to create the screenshot above is shown below.

```

adsense-now: 3.10
easy-ads: 2.05
easy-adsense: 5.15
easy-chitika: 1.22
easy-latex: 3.01
easy-paypal: 3.20
easy-translator: 2.04
ezaffiliates: 1.12
ezpaypal: 3.13
php-validator: 1.01
phpvalidator: 1.01
theme-tweaker: 3.05
  
```

In the example above, this version was different from what was in the database

Once satisfied with the actions that the batch loader will carry out, hit the Submit button at the bottom of the screen (not shown in the screenshot above), and you will get a report of what has been done.



Template Editor

ezPayPal uses editable templates to generate emails and download pages. For instance, when your customer buys a product from your e-shop, he gets redirected to a download page after he makes the payment at PayPal. This download page is generated out of the "Download Page" template. The email your customer receives informing him of the purchase and giving him purchase details also is template-driven. The email uses three templates: "Email Subject", "Email Body" and "Email Body Html".

A large number of templates are included with your ezPayPal Pro purchase. The Template Editor tool helps you make modifications to them (or to add new ones for your own purpose).

When you enter the Template Editor page by clicking on its button on the Pro Control Panel, you will get the screen shown below.

Edit or Create Email & Download Templates

Logged in as manoj. [Logout](#)

Available Fields

Enter {field} in your template.

active
affiliate_id
business_name
created
customer_email
customer_name
download_button
download_link
download_url
expire_date
expire_hours
file
filename
id
img:
lite_location
lite_version
mc_currency
no_shipping
product_category
product_code
product_grouping
product_name
product_price
purchase_amount
purchase_date
purchase_mode
purchase_status
quantity
random_file
random_storage
sold_version
storage_location
support_email
support_name
txn_id
updated_version
version

Template Selection

Template Name: Affiliate Body Load Template from DB

Category/Grouping for the Template

This template will be used only for the products with the category and grouping specified below.

Category: All categories (default template)
Grouping: All groupings (default template)

Template Text

Enter your template code here

Save Options

☒ Template Active? ☐ New Template? New Template Name:

[Preview](#)

[Save Template to DB](#)


Fields you can use in the template as {field}

To create a new template

To load an existing template from your database

To apply different templates to different product groups

The various elements of this daunting interface are shown in the screenshot above. To edit an existing template, load it from your database using the drop-down menu titled "Template Selection." Once the template is loaded, you can make modifications to it. You can add or remove or modify various fields from the list of available fields. Please study the annotated screenshot for instructions.



[Admin](#) | [Setup](#) | [Pro Features & Tools](#) | [Affiliates](#) | [Logout](#)

Edit or Create Email & Download Templates

Logged in as manoj. [Logout](#)

Loaded email_body_html from the Database.

Available Fields
 Enter {field} in your template.
 active
 affiliate_id
 business_name
 created
 customer_email
 customer_name
 download_button
 download_link
 download_url
 expire_date
 expire_hours
 file
 filename
 id
 img:
 lite_location
 lite_version
 mc_currency
 no_shipping
 product_category
 product_code
 product_grouping
 product_name
 product_price
 purchase_amount
 purchase_date
 purchase_mode
 purchase_status
 quantity
 random_file
 random_storage
 sold_version
 storage_location
 support_email
 support_name
 txn_id
 updated_version
 version

Template Selection
 Template Name: Email Body Html Load Template from DB

Category/Grouping for the Template
 This template will be used only for the products with the category and grouping specified below.
 Category: Premium Plugins for WordPress
 Grouping: All groupings (default template)

Template Text

```

<table cellpadding=4 style="width:500px; margin:5px auto 10px auto; border:1px solid #ccc; color:#224; font-family:arial, helvetica, sans-serif; font-size:10pt; align="center">
<tr>
<td>
<a href="http://www.thulasidas.com/plugins/ezpaypal" title="ezPayPal">

</a>
<td align="right" border=1 valign="top">
<span style="padding:5px; border:1px solid #ccc; background:#ecec; margin:10px; text-align:center; float:right;">
<a href="http://buy.thulasidas.com/ezpaypal" target="_blank" style=" color:#f37; font-weight:bold;">
Sell Your Digital Products Using PayPal
</a>
</span>
<br /> <br />
</td>
</tr>
<tr>
<td colspan=2 style="margin-bottom: 1.5em; padding: 0.3em; text-align: left; font-weight:bold; border-top: 1px solid; border-bottom: 1px solid; background-color: #390; border-color: #390; color: #390; background: #CFC;">Thank you for your purchase!
</td>
</tr>
<tr>
<td colspan="2">
<h2 style="font-size: 1.3em; margin: 0.6em 0 0 0; letter-spacing: -1px; color: #25d;">
Download Page for {product_name}

```

Save Options
☒ Template Active? ☐ New Template? New Template Name:

Fields you can use in the template as {field}

Preview

Save Template to DB

To create a new template

To load an existing template from your database

To apply different templates to different product groups

List of Templates

In addition to the Download page template, ezPayPal has a few triplets of templates as you will see in the complete list of default templates below.

Template Name in DB	Display Name
affiliate_body	Affiliate Body
affiliate_body_html	Affiliate Body Html
affiliate_subject	Affiliate Subject
dispute_body	Dispute Body
dispute_body_html	Dispute Body Html
dispute_subject	Dispute Subject
download_page	Download Page

<code>echeck_body</code>	Echeck Body
<code>echeck_body_html</code>	Echeck Body Html
<code>echeck_subject</code>	Echeck Subject
<code>email_body</code>	Email Body
<code>email_body_html</code>	Email Body Html
<code>email_subject</code>	Email Subject
<code>refund_body</code>	Refund Body
<code>refund_body_html</code>	Refund Body Html
<code>refund_subject</code>	Refund Subject
<code>reversal_body</code>	Reversal Body
<code>reversal_body_html</code>	Reversal Body Html
<code>reversal_subject</code>	Reversal Subject
<code>update_body</code>	Update Body
<code>update_body_html</code>	Update Body Html
<code>update_subject</code>	Update Subject

Using Templates

The triplets are used in various parts of the program. For instance, the `echeck` triplet is used when your buyer pays using an e-check, when PayPal recommends that you not send your product until the check clears. Similarly, when a dispute is raised by your buyer, **ezPayPal** uses the `dispute` triplet to send a friendly mail to your buyer. The triplets can also be used to initiate mass mail to a selected group of your customers from [E-Mail Tools](#) -- another Pro tool.

Previewing and Saving

During your edits, you can also preview your edits using the "Preview" button. Once satisfied, you can save it your database using button near the bottom. You can also save the edited template under a new name by checking the appropriate button (refer to the screenshots above for details). For new templates, please follow the naming conventions for template triplets as in the list of templates above, so that the E-Mail Tools can find them.

Sales Editor

One of the major difficulties with most e-commerce packages is the near-impossibility of editing your transactions in any meaningful way. All you can do is to manipulate your database using some tool like phpMyAdmin. Since you may not know the data semantics that the developer had in mind, you are playing with fire when you edit the data directly. You may end up violating some referential constraint and make your program unusable.

Despite this danger, there are times when you have to do it. For instance, a particular sale may have expired before your buyer had a chance to download his product (which tends to happen quite often for me). You may want to reset the expiry of this particular sale so that the download link works again.

ezPayPal enables you to edit your transactions in a semantic-aware fashion (meaning, you won't irrevocably mess up the data while editing). The interface to do this is the Sales Editor.

Single Sale Editing

When you start up the Sales Editor by hitting appropriate button on the Pro Control Panel, you enter the Single Sale Editor mode. As the text in the interface says, if you want to quickly modify a single sale, and/or send a fresh download email to your buyer, you can use this section. First, load the single sale by providing either the email ID of the buyer or the PayPal transaction ID. If you provide the email ID, the latest sale by that buyer will be loaded. You can then change the expiry date (of the download link) below, if you like. If the expiry date is in the future, you will have the option to resend the email message with the download information to your buyer.

ez PayPal

Admin | Setup | Pro Features & Tools | Affiliates | Logout

Sales Editor

Logged in as manoj. Logout

Sales Editor Mode: Single Sale Editor

Sales Editor Mode:
Single Sale Editor
Multiple Sale Editor or
Edit Unprocessed Sales

Load Single Sale
If you want to quickly modify a single sale, and/or send a fresh download email to your buyer, you can use this section. First, load the single sale by providing either the email ID or the PayPal transaction ID. You can then change the expiry date (of the download link) below, if you like. If the expiry date is in the future, you will have the option to resend the email message with the download information to your buyer.

Transaction ID or Customer email:

Sale Identifier

Load Single Sale Show Hide Discard

Reset Expiry Resend Email to Buyer

To discard the loaded sale from the Sales Editor

Once you load the sale, you can inspect it by clicking on the "Show" button, or discard it and start over by hitting the "Discard" button. Discarding means unloading the sale from the Sales Editor memory, not deleting it from your database. (In fact, there is no interface in **ez PayPal** that will let you delete critical information from the database. You will have to use other tools, like phpMyAdmin or a DB client, to do that.)

Note that the actions on Sales Editor (like resetting the expiry or sending email) will require further confirmation on a popup dialog box.

Bulk Editing Multiple Sales

When you select the Multiple Sales Editor mode, you will get the window below. To get started with editing sales, first load all your sales from your database. Click on the button below. Don't worry, it is a non-destructive, read-only operation. Once loaded, you can view them by clicking on the 'Show Sales' button. And hide the displayed table by the 'Hide Sales' button.

ez PayPal

Admin | Setup | Pro Features & Tools | Affiliates | Logout

Sales Editor

Logged in as manoj. Logout


All loaded sales discarded. Please start over.

Sales Editor Mode: Multiple Sales Editor

Load Multiple Sales
To get started with editing sales, first load all your sales from your database. Click on the button below. Don't worry, it is a non-destructive, read-only operation. Once loaded, you can view them by clicking on the 'Show Sales' button. And hide the displayed table by the 'Hide Sales' button.

Load All Sales

Once the sales are loaded (which might take a few minutes if you have a lot of them in your database), you will get the following window. The window contains generous amount of help in terms of text, status messages and tooltips.



Admin | Setup | Pro Features & Tools | Affiliates | Logout

Sales Editor

Logged in as manoj. [Logout](#)

All sales loaded.

Sales Editor Mode: Multiple Sales Editor

Load Multiple Sales
 To get started with editing sales, first load all your sales from your database. Click on the button below. Don't worry, it is a non-destructive, read-only operation. Once loaded, you can view them by clicking on the 'Show Sales' button. And hide the displayed table by the 'Hide Sales' button.

Loaded 531 sales ☒ Direct DB Connection.
 [Show Sales](#)
[Hide Sales](#)
[Discard](#)
[Load All Sales](#)

Filter Multiple Sales
 Product Code: All Codes
 Purchase Date Range
 From Select Date
To Select Date
☐ Not Expired.
☐ Updates Available.
 Mode: All
Status: All
[Apply Filters](#)
[Discard](#)

View Filtered Trades
 Before editing the sale information below, you may want to take a look at the filtered sales. Click on the buttons below to show or hide the sales

[Show Filtered Sales](#)
[Hide Table](#)

Edit the Filtered Sales
 With the sales filtered above, the following modifications can be applied.

These modifications will be applied to the database right away. No undo's, no further confirmation. Please be careful!

Expiry Date	Affiliate	Status	Sold Version	Updated Version
Select Date	Affiliate			

[Apply Edits](#)
[Start Over](#)

The top part of the screen shows the number of sales loaded, and gives you options to display them. The second part, titled "Filter Multiple Trades," lets you narrow the sales loaded in a variety of ways. Once the filtering is done, you can examine the selected sales. The last part of the window (titled "Edit the Filterd Sales") will let you set the expiry date, affiliate ID (if you want to manually track affiliate sales -- not fully implemented yet), the sale status (Refunded, Voided, Completed or Pending), the version sold to the buyer, and the current version of the product.

Despite the dire warning in red about the finality of the edits, your modifications are not actually applied in the current version. The code to do so is not hard to write, but such direct database manipulations have to be done with extreme care. After more tests, the code will be activated in a future version.

Editing Unprocessed Sales

Unprocessed sales are the ones where the communication between PayPal and **ezPayPal** was disrupted in some fashion. In order to understand it, you need to know how PayPal IPN works.

From [PayPal](#) site:

- PayPal sends your IPN listener a message that notifies you of the event
- Your listener sends the complete unaltered message back to PayPal; the message must contain the same fields in the same order and be encoded in the same way as the original message

- PayPal sends a single word back, which is either VERIFIED if the message originated with PayPal or INVALID if there is any discrepancy with what was originally sent

The network traffic can fail at any of these steps. Knowing this, **ezPayPal** plays it safe -- as soon as it receives the information from the first step, it saves the information into your database. If the communication or the processing fails during any subsequent steps, you can still recover from the error later on using this "Editing Unprocessed Sales" feature. The window you get when you choose this mode is shown below.

The screenshot shows the ezPayPal web interface. At the top, there is a navigation bar with the ezPayPal logo on the left and a menu with links: Admin | Setup | Pro Features & Tools | Affiliates | Logout. Below this is a header section titled 'Sales Editor' with a help icon on the right. A green status bar indicates 'Logged in as manoj.' with a 'Logout' button. The main content area is titled 'Sales Editor Mode:' and shows a dropdown menu currently set to 'Edit Unprocessed Sales'. Below this, there is a section titled 'Load Unprocessed Sales' with a paragraph of explanatory text and a button labeled 'Load Unprocessed Sales'.

ezPayPal

Admin | Setup | Pro Features & Tools | Affiliates | Logout

Sales Editor

Logged in as manoj. Logout

Sales Editor Mode: Edit Unprocessed Sales

Load Unprocessed Sales

This mode helps you locate unprocessed sales and process them. An unprocessed sale is one which got PayPal IPN info, but either failed validation or post-back. (Refer to IPN guide for more information). These transactions could, in principle, be fraudulent -- attempts by hackers to get your product without paying for it. But most often, it is some network issue preventing your server from validating the transaction with PayPal. Action: verify the transaction on the PayPal website before shipping your product.

Load Unprocessed Sales

From the help text on the interface: this mode helps you locate unprocessed sales and process them. An unprocessed sale is one which got PayPal IPN info, but either failed validation or post-back. (Refer to IPN guide for more information). These transactions could, in principle, be fraudulent -- attempts by hackers to get your product without paying for it. But most often, it is some network issue preventing your server from validating the transaction with PayPal. Action: verify the transaction on the PayPal website before shipping your product.

Once you load the unprocessed sales (by clicking on the button titled "Load Unprocessed Sales"), you get the following window. In order to display the unprocessed sales loaded, hit the "Show Filtered Sales" button. You can then process the individual sales by clicking on the "Process" button on the corresponding row. If you so choose, you can send the download email to the buyer while processing the sale by checking the option.

Sales Editor

Logged in as manoj. [Logout](#)

Number of Unprocessed Sales = 2.

Sales Editor Mode: [Edit Unprocessed Sales](#)

Load Unprocessed Sales

This mode helps you locate unprocessed sales and process them. An unprocessed sale is one which got PayPal IPN info, but either failed validation or post-back. (Refer to IPN guide for more information). These transactions could, in principle, be fraudulent – attempts by hackers to get your product without paying for it. But most often, it is some network issue preventing your server from validating the transaction with PayPal. Action: verify the transaction on the PayPal website before shipping your product.

[Load Unprocessed Sales](#)

View Filtered Trades

Before editing the sale information below, you may want to take a look at the filtered sales. Click on the buttons below to show or hide the sales

[Show Filtered Sales](#)

[Hide Table](#)

Edit the Filtered Sales

With the sales filtered above, the following modifications can be applied.

These modifications will be applied to the database right away. No undo's, no further confirmation. Please be careful!

Expiry Date Affiliate Status Sold Version Updated Version

[Select Date](#)



Affiliate

[Apply Edits](#)


[Start Over](#)

Process the displayed Sale

Created	Customer Name	Customer Email	Expire Date	Product Code Set	Email Process
2012-04-27 07:08:49	[REDACTED]	[REDACTED]	2012-03-02 21:13:33	<input type="checkbox"/>	Process it
2012-04-27 07:08:49	[REDACTED]	[REDACTED]	2012-07-04 21:41:11	eaPro <input type="checkbox"/>	Process it

Email Tools

The Email Tools lets you keep in touch with your customers in a variety of ways. When you launch it from the Pro Control Panel, you are greeted with the following window.



Admin | Setup | Pro Features & Tools | Affiliates Logout

Email Tools

Logged in as manoj. [Logout](#)

Template Selection

Template Name: Email

Load Template from DB

Create/Edit Templates

Filter Email Addresses

☐ Live Sales.
 ☐ Test Sales.
 ☐ Not Expired.
 ☒ Updates Available.

Apply Filters

Show Email IDs (0 found)

Test Bulk Email

Test email Address:

Send Test Emails

Really Send Bulk Email

You may want to edit your sales (to reset download expiry date, for instance) before proceeding further

Edit Sales

The 'Confirm' button below becomes active once you have loaded a template (Load Template from DB button above) and tested it (Send Test Emails button above). The 'Really Send' button becomes active when you click the 'Confirm' button. I know, a lot of confirmations...

Preview

Hide Preview

Confirm

Really Send 0 emails

Template to use for emails

Shortcut to the Template Editor

Sends five emails to a test email address

Shortcut to the Sales Editor

As you can see, this window is designed to be self-documenting, with generous help texts and tooltips to guide you along. For instance, once you filter a set of email addresses to send messages to, you get the following message about what kind of email templates you can use.

Loaded affiliate from the Database. Click the Preview button below to see it.
 Hint: Load a *_body_html template and hit Preview to see what the email body will look like.
 Click on 'Create/Edit Templates' to create new templates or edit existing ones.
 You need three (*_subject, *_body and *_body_html) templates before you can use it emailing.

Since sending potentially large number of emails is usually frowned upon by the recipients, the Email Tools warns you about it multiple times and makes you jump through some software hoops (confirmation dialogs, test emails etc.) before you can actually send out bulk email.

ezPayPal Help System.