#### Increase speed to value

### **CHALLENGES TO LISTEN FOR:**

- Lack of alignment towards company objectives hindering outcomes
- Highly matrixed organization increases complexity and friction
- Inefficient execution causes delays and budget overruns from misaligned project workstreams
- Broken processes moving between disparate, unintegrated tools
- Lack of visibility for leadership gets in the way of quick decision making





#### Increase speed to value

## **MEASUREABLE ISSUES & SYMPTOMS**

- X Low productivity, even though teams are staying busy
- Misalignment or conflicting priorities between their departments
- X Frequent reprioritization because of misaligned priorities
- Missing on strategic goals like revenue targets, market share, or customer satisfaction
- $\chi$  Reduced speed to market from their delivery teams.

## Increase speed to value

## **CUSTOMER GOALS**

Faster time to more predictable value with tighter alignment between company mission, goals & outcomes.

Stronger connection between multiple business units

## Improve employee engagement

### **CHALLENGES TO LISTEN FOR:**

- Distributed work environments make it more challenging to collaborate
- Lack of context between teams and projects hinders collaboration, quality and effectiveness
- Poor employee experiences detract top talent
- Time wasted in meetings gaining context and giving status updates
- Lack of team performance insights needed to drive continuous optimizations and improvement





### Improve employee engagement

## **MEASUREABLE ISSUES & SYMPTOMS**

- X Overall reduced employee satisfaction
- Productive time spent searching for information or translating work across tools
- $\checkmark$  It takes a long time for new employees to deliver impact to teams
- Decreased satisfaction with cross-departmental collaboration, resulting in miscommunication and frequent misalignment
- X An increased amount of regretful attrition

## Improve employee engagement

# **CUSTOMER GOALS**

Easier access to context and information

Fewer, more productive meetings.

## **Maximize technology ROI**

#### **CHALLENGES TO LISTEN FOR:**

- Lack of tooling strategy leads to duplicative tools across the business and increased costs
- Too many vendor relationships result in higher management overhead
- Disparate data across tools is costly and time-consuming vto extract and gain insights from
- Tool sprawl leads to difficulty managing risk and compliance





### **Maximize technology ROI**

## **MEASUREABLE ISSUES & SYMPTOMS**

- X High bottom line costs
- X Spends a lot of time and money on manual administration overhead
- ★ Increased security risks
- X Spends a lot of time on managing multiple tool licenses and subscriptions

## **Maxmize technology ROI**

# **CUSTOMER GOALS**

Lower risks and total cost of ownership

Fewer redundant tools to manage