

Thee Curious Traveller Tours

## **Terms and Conditions**

Please read these terms and conditions carefully.

In completing and submitting your Tour Registration Form, you agree to be bound by these conditions which form an agreement between Thee Curious Traveller LTD and you.

The person making the booking for the tour warrants that, before making the booking, he or she has read and has agreed to be bound by these terms and conditions.

Where a tour booking is being made by one person on behalf of another/others, the person making the booking confirms that they have advised each person wishing to join the tour of these terms and conditions and confirms that each such person has agreed to them.

### **Introduction**

"Thee Curious Traveller Tours" is the trading name of "Thee Curious Traveller LTD".

Our company is based in England, United Kingdom and registered with United Kingdom Companies House.

Our company number is 11832859.

### **Our responsibilities to you**

We will provide:

- Sightseeing tours conducted by local guides.
- Admissions to sights we visit as a group.
- Meals if included in the tour package.
- Accommodation every night of the tour.
- All transportation for group activities mentioned in the itinerary only.
- Not included: Transportation for optional activities and independent sightseeing during the tour is at the tour participant's own cost),
- On the final day of the tour our services finish, therefore no activities or overnight accommodation is included on the tour end date. Airport drop off is at your own expense unless provided in the package.

### **Payment methods and currencies**

Our tours are priced in Great British Pounds (GBP). All payments made using a foreign currency such as USD must equal to the tour value of the tour in GBP, we are not responsible for any currency fluctuations and have no control over this.

All payments are to be made via PayPal and must reflect the expected amount to be received in Great British Pound (GBP) to us.

All payments made via PayPal are subject to 3.20% surcharge processing fee charged by PayPal, this fee will be included in the price of the tour.

A monthly direct debit will be set up via PayPal once you sign up to the tour, all payments are to be paid on the 1<sup>st</sup> of every month.

All payments must be made in full no later than 1 month before the Tour taking place.

Please note your spot on the tour is only reserved once we have received the registration form & deposit payment together.

### **Refunds**

Deposits are non-refundable.

All other payments are refundable at full price up to 6 months before the tour commences.

No refunds available up to less than 6 months before the tour commences.

In event you cannot attend and are outside the refund period we can allow you to transfer your spot to someone else, please email [info@theecurioustraveller.com](mailto:info@theecurioustraveller.com) to discuss.

### **International Charges**

We are not responsible for any charges required to travel internationally such as visa costs, local tax, flights, passport costs and medical related costs, it is your responsibility to plan for these costs and provide for them.

### **Cancellations by Thee Curious Traveller LTD**

In the highly unlikely event of your tour being cancelled by us due to unforeseen circumstances or lack of participation, the entire amount you have paid for the applicable tour will be refunded to you within 30 working days of the notified cancellation. Please be advised we'll refund the payment amount received to us in GBP.

After this Thee Curious Traveller tours has no other obligations to tour participants on cancelled tours. This includes any additional costs or fees related to the purchase and/or cancellation of airline tickets or other travel reservations not made by Thee Curious Traveller tours.

### **Itinerary changes and unused services**

Itineraries are subject to change due to unforeseen circumstances such as weather conditions.

Thee Curious Traveller LTD is not liable to refund tour participants the costs of any portion of services that are not used due to unforeseen circumstances or due to the tour participant deciding to opt out of a visit or activity on the day. This includes for reasons of ill health, jet lag or other personal issues.

### **Room Sharing**

All rooms are based on at least two people sharing, if more than two people are sharing you will be notified beforehand.

All room shares will be allocated to the same gender where possible, should this not be possible rooms will have to be mixed gender.

Should you request a private room, we can arrange this for you, please note an extra cost will be incurred for a private room to be paid by yourself. To request a private room email us [info@theecurioustraveller.com](mailto:info@theecurioustraveller.com) when you sign up, please note rooms are subject to availability of the hotel.

### **Age of travellers**

All travellers must be 18 and above to attend our tours.

### **Travel Insurance**

Thee Curious Traveller LTD strongly encourages all tour participants to purchase personal travel insurance prior to or at the time of booking a tour and to maintain this insurance for the duration of the tour.

We provide no travel insurance with the purchase of a tour and cannot provide legal advice as to the best companies to buy from.

Ideally you should purchase a policy that will provide indemnity to you for unlimited medical expenses, unlimited repatriation expenses, cancellation protection.

Other eventualities where travel insurance is invaluable include loss of luggage, trip delay, medical evacuation, personal liability for accidental damage to someone else's property and more.

### **Transportation Liability**

Thee Curious Traveller LTD acts only as an agent for transportation providers that we use during tours. Although we take all care possible when sourcing providers and encourage good health and safety practise on tours, we can assume no liability for injury, damage, delay, loss, accident or irregularity in connection with the services of any airplane, boat, motor-coach, minibus, train, or other conveyance, public or private, used in the course of our tours.

We accept no responsibility for losses or additional expenses due to delay or changes in transportation services due to sickness, weather, strike, war, quarantine, acts of God or other causes beyond our control.

All such losses and expenses will have to be borne by the tour participant, as tour rates provide for arrangements only for the time stated.

Thee Curious Traveller LTD does not accept liability for any airline cancellation penalty or change fee incurred by the purchase of non-refundable tickets to or from the tour.

### **Accommodation Liability**

Thee Curious Traveller LTD acts only as an agent for accommodation (hotel) providers that we use during tours.

Although we take all care possible when sourcing accommodation providers, we can assume no liability for injury, damage, delay, loss, accident or irregularity in connection with any hotel.

Any extra expenses incurred whilst staying at the accommodation (hotel) such as room service, tipping of staff or charges to the room shall be the responsibility of the individual tour participant to provide for these extra expenses incurred. Thee Curious Traveller LTD shall in no way be liable for these extra expenses.

In the rare event that we need to provide you with a different accommodation than originally planned, the new accommodation we provide will be of the same expected standards.

### **Acceptance of Risk.**

By participating in Thee Curious Traveller Tours you acknowledge that our tours may be considered to be, in full or in part, adventurous. In signing up to participate in the tour you agree that this consideration is taken into account. Your tour may involve personal risk, such risks to include illness, injury, disease, loss or damage to property, discomfort and inconvenience. You accept that this is the nature of international travel and you choose to participate, in making the booking you accept risk and agree that you are joining the tour upon condition of traveling at your own risk.

In agreeing to these terms and conditions you agree that you shall not make any claim against Thee Curious Traveller LTD for injury or loss, howsoever caused, arising out of the acceptance of such risk.

It is your responsibility to be informed about any travel advisories or warnings issued by any Government Department. If a travel advisory or warning is issued by a Government Department in relation to a destination on your tour, If you decide to proceed with the tour, you acknowledge and agree that you have decided to do so at your own risk and will not make any claims against Thee Curious Traveller LTD in relation to any matters arising from this.

### **Data Protection**

All customer data collected when you sign up for a tour (name, address, email address, date of birth) is handled sensitively.

We endeavour to the best of our abilities to protect any and all personal information you share with us over the course of making tour reservations.

In order to provide the services or products in question, tour participants should understand that some personal information must be passed to third parties, mainly hotels and transport providers.

For example hotels need to know sleeping arrangements and on occasion hotels require customer passport numbers prior to arrival for security reasons.

If you have any concerns over these details being held or wish for your details to be wiped from our database after the tour email [info@theecurioustraveller.com](mailto:info@theecurioustraveller.com)

If you wish to opt out of receiving tours information from Thee Curious Traveller Tours at any time please email [info@theecurioustraveller.com](mailto:info@theecurioustraveller.com).