Online Shopping System

Use-Case Specification: Ship

Version 1.0

Revision History

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Use-Case Specification: Ship

# Use-Case Name

## Brief Description

The ship use case allows a Shopee **Buyer** to manage the shipping process.

# Flow of Events

## Basic Flow

# 1. The User actor log in to shopee through a registered account.

2. The **User** actor select the Seller channel on the top left of the screen to switch to the Seller channel. The **User** actor now becomes the **Seller** actor.

3. The seller channel interface shows up.

4. The **Seller** actor look at the left sidebar and click on the **Ship** option.

5. The **Ship** option drops down 3 sections to manage the shipping process including: shipping management, series delivery, shipping settings.

### Shipping management

1. The **Seller** actor selects shipping management section, the screen switches to shipping management screen.

2. Shopee provides 7 ways to display the shipping orders including: all, waiting for confirmation, waiting to pick up the goods, delivering, delivered, cancellation order, returns/refunds. The screen now displays Waiting to pick up the goods.

3. The **Seller** actor find orders using the Find orders search box on the top left of the interface.

4. The **Seller** actor displays orders in a period of time using Order date on the right of the search box.

5. The **Seller** actor exports shipping information to an excel file by clicking the Export button next to the Order date.

6. Shipping management provides 3 filters to display orders including: All, Unprocessed, Processed.

7. The **Seller** actor clicks the Sort by button to organize the orders.

8. The orders are displayed by: Product, Total, Countdown Status, Ship and Manipulate.

9. After the **Seller** actor is done, the actor can clicks the orange button Series Delivery to switch to the Series delivery interface.

### Series delivery

1. The **Seller** actor selects Series Delivery section to switch to Series delivery interface or clicks the Series Delivery button from Shipping management interface. The screen now switches to Series delievery interface.

2. The actor chooses a shipping unit to display deliveries.

3. Deliveries are displayed by: product, order id, buyer, shipping unit, order status.

4. The actor select other sections or click the Home page button at the top left conner to switch back to the seller channel.

### Shipping setting

1. The **Seller** actor selects Shipping settings section to switch to Shipping settings interface.

2. The actor can select one of the three shipping methods: express, fast, saving.

3. Each method has a list of shipping providers for the actor to choose.

4. The actor select the provider by turn on the switch next to the provider’s name.

5. After setting up shipping, the actor can select other section or click the Home page button at the top left conner to switch back to the seller channel.

## Alternative Flows

### None

# Special Requirements

None

# Preconditions

## Seller registered

The **User** actor has to provide information and register first to become a seller.

# Postconditions

None

# Extension Points

## Register

The extension is invoked if the **User** actor access the seller channel without have registered their seller information. The system will ask the actor to input required information then the system will redirect the actor to the seller channel.