

Zacheriah Grove

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541-212-0718

Objective: To work in a positive development environment where I can contribute my time and effort and in return be able to grow personally and professionally.

Skills Profile:

- Have the ability to work well with many personality types
- Punctual and responsible
- Quick at learning new things and able to easily teach others
- Honest and truthful
- Patient and respectful of others
- Can work autonomously if need be
- Team oriented mindset

Projects:**KanBan**

Application for creating and organizing tasks

Built the application using Vue for the front and a MongoDB on the backend. Was a rewarding project to complete and helped illustrate how truly useful applications can be built using Vue. Also learned a lot about partner programming and the pros and cons that come along with it.

BugLog

Application for tracking bugs. Users could create new bugs and close bugs once they were resolved.

BugLog was built with a Vue front and a MongoDB backend. It was a solo project so experiencing the entire process of building an app front to back was very rewarding.

Employment History:**Continuum Global Services**

June 2019 - September 2020

Technical Support Representative

- Over the phone technical support for Verizon Wireless customers
- Navigated multiple programs while talking to customers to help them resolve equipment/service issues
- Continually met or exceeded goals for different call metrics
- Performed remote troubleshooting for customer cell phones and internet devices

Lowe's Home Improvement Store

January 2017 - June 2018

Loader/Unloader

- Unloaded freight trucks and sorted contents by department to be moved to the sales floor
- Performed basic retail associate tasks (stocking, selling, zoning, etc.)
- Drove power equipment (forklift, narrow aisle reach truck, order picker) for moving/stocking freight
- Provided new employees with on the job training

United States Navy, Jacksonville FL and Kaneohe HI

April 2011 – November 2016

Work center supervisor/Collateral duty inspector/Aviation electronics technician

- Performed micro miniature repairs on electronic assemblies such as circuit cards
- Performed troubleshooting on aircraft electronic assemblies
- Performed troubleshooting and repairs on cable assemblies
- As a Collateral Duty Inspector I performed quality assurance checks in the work center
- As work center supervisor I was in charge of managing my junior sailors' schedules
- In charge of periodic evaluations for my junior sailors
- In charge of prioritizing tasks and managing work load
- In charge of maintaining standards of Naval Aviation within the work center
- Conducted periodic counseling and training for junior sailors

References:

Luis Mendoza	(281) 832-2213
Ryan Gentile	(727) 207-2747
Casey Horton	(808) 778-6693

More references available on request.

Summary:

I am honest and I get along well with others. I love a challenge and get a sense of fulfillment from being challenged. I believe positivity and enthusiasm are infectious and can make all the difference in the work place. I believe, given the opportunity, I can be an asset to any company.