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- https://gogolauren.github.io/di-site/ (\*portfolio)

### SKILLS SUMMARY

- Programming Langauges: HTML/CSS, JavaScript,
- UX Design: persona, wireframe, prototype | Axure, Sketch, InVision, Adobe Suite (Ps/Ai/Xd/Lr/Pr/Ae)
- *UX Research*: strict observation, think aloud, interview, pre-/post-test questionnaire
- Data Management: CMS | MATLAB, SPSS, MySQL
- Data Visualization: Tableau, D3 Link
- Language: English, Mandarin
- Visual: Photography Link, Film Production Link

### Professional Experience

Oct 2017 - Present

## Maryland International Incubator (MI2), UMD

Web Designer, Developer, Database Manager

- Design and develop a new website for MI2.
- Design a database to store collaborators' information.
- Prioritize the significance of information submitted on the web page.

May - Aug 2017

#### Anacostia Watershed Society + UMD Link

UX Designer, Front-end Developer in NatureNet Project

- Created information architecture for information resources.
- Conducted iterative participatory design: interviewed clients and users, conducted user tests on mock-ups, then presented findings in a usability report.
- Developed front end of the *website* based on approved design.

Aug - Oct 2015

# Huawei Technologies Co., Ltd. Nanjing Institution

UX Design Intern @ User Centered Design (UCD) Center

- Participated in user research and product comparison for a Huawei payment app.
- Designed the layout and developed webpages for an international conference.

Sep 2013 - Jun 2015

# **Newly-emerging Media Department, SEU**

Department Manager

- Produced videos and posters for multiple school activities.
- Updated content for the school social platforms.

#### **EDUCATION**

Aug 2016 - Expected May 2018

#### University of Maryland - College Park, US

Human-Computer Interaction Master GPA: 3.9 /4.0

Sep 2012 - Jun 2016

#### Southeast University (SEU), China

Bachelor of Information Engineering GPA: 87 /100

## CORE RESEARCH EXPERIENCE

Sep - Oct 2017

#### Contextual Design - Shopping Behavior Link UX & UI Designer

- Conducted 12 contextual interviews in grocery stores; interpreted them into affinity notes and experience models.
- Deeply analyzed user data, consolidated user identities and a day in their lives; drew product concepts.

Feb - May 2017

#### Web Applications Design For Seniors Link UX, UI Designer & User Analyst

- Designed 2 concepts for web assistant: horizontal split screen chat vs. right click gesture.
- Determined the final design from user test result: a chatbot that answers questions and explains how to perform simple tasks without the user having to leave the page.

Feb - May 2017

### Usability Test – Apple's MacBook Pro Touch Bar Functionality Test Link

UX Researcher, Data Visualizer

- Revised tasks according to 2 rounds of pilot test.
- Screened and selected participants with an average of 10 years in using Apple products.
- Visualized test results of success ratio and average time consumed on each task.
- Identified common problems and made key recommendations.

Oct - Nov 2016

# Inclusive Recipe Mobile App Design Link

UX Researcher, UX & UI Designer

- Broke down problems, compared personas between normal users and visually impaired users.
- Created 2 separate design points and user flows.
- Applied voice control and auto play function to benefit hands-free users.