

- 8204 Baltimore Ave, Apt 1405A, College Park, MD 20740
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- @ https://gogolauren.github.io/di-site/ (*portfolio)

SKILLS SUMMARY

- ✓ HTML/CSS, JavaScript, C++, Axure, Sketch, Adobe Suite (Ps/Ai/Xd/Lr/Pr/Ae), InVision, 上TFX
- ✓ **UX Design**: persona, wireframe, prototype
- ✓ **UX Research**: strict observation, think aloud, pre-/ post-test questionnaire, interview
- ✓ Data Management: MATLAB, SPSS, MySQL, php
- ✓ **Data Visualization**: Tableau, D₃ *Link*
- ✓ Language: English, Mandarin
- ↑ Visual: Photography Link, Film Production Link

PROFESSIONAL EXPERIENCE

Oct 2017 - Present

Maryland International Incubator (MI2), UMD

Web Designer, Developer, Database Manager

- Design and develop a new website for MI2.
- Design a database to store info of collaborating companies.
- Prioritize the significance of information submitted on the web page.

May - Aug 2017

Anacostia Watershed Society + UMD Link

UX Designer, Front-end Developer in NatureNet Project

- Created information architecture for information resources.
- Conducted iterative participatory design:interviewed clients and users, conducted user tests on mock-ups, then analyzed outcomes into the usability report.
- Developed front end of the *website* based on approved design.

Aug - Oct 2015

Huawei Technologies Co., Ltd. Nanjing Institution *UX Design Intern* @ User Centered Design (UCD) Center

- UX Design Intern @ User Centered Design (UCD) Center
- Participated in user research and product comparison for a Huawei payment app.
- Developed webpages for an international conference, designed layout and wrote user-friendly help documents.

Sep 2013 - Jun 2015

Newly-emerging Media Department, SEU Department Manager

- Produced videos and posters for multiple school activities.
- Updated content for the school social platforms.

EDUCATION

Aug 2016 - Expected May 2018

University of Maryland - College Park, US

Human-Computer Interaction Master GPA: 3.9 /4.0

Sep 2012 – Jun 2016

Southeast University (SEU), China

Bachelor of Information Engineering GPA: 87 /100

CORE RESEARCH EXPERIENCE

Sep - Oct 2017

Contextual Design – Shopping Behavior *Link UX & UI Designer*

- Conducted 12 contextual interviews in grocery stores, interpreted them into affinity notes and experience models.
- Deeply analyzed user data, understood user identities and a day in their lives, drew product concepts.

Feb - May 2017

Web Applications Design For Seniors *Link UX*, *UI Designer & User Analyst*

- Designed two concepts of web assistant: horizontal split screen chat v.s right click gesture.
- Determined the final design from user test result:
 a chatbot answers questions and explains how to
 perform simple tasks without the user having to leave the page.

Feb - May 2017

Usability test – Apple's MacBook Pro Touch Bar Functionality Test *Link*

UX Researcher, Data Visualizer

- Revised tasks according to 2 rounds of pilot test.
- Carefully picked participants with an average of 10 years in using Apple products.
- Visualized test results of success ratio and average time consumed on each task.
- Identified common problems and made key recommendations.

Oct - Nov 2016

Inclusive Recipe Mobile App Design *Link*

UX Researcher, UX & UI Designer

- Broke down problems, compared personas between normal users and visually impaired users.
- Created 2 separate design points and user flows.
- Applied voice control and auto play function to benefit hands-free users.