```
# Installing packages
install.packages('tidyverse')
install.packages('lubridate')
install.packages('ggplot2')
# Setting the environment
library(tidyverse)
library(lubridate)
library(ggplot2)
# Preparing the working directory
setwd("/Users/goktugyaman/Documents/Data Analysis Case Study/CSV")
# Data collection: importing csv files into RStuido
all 2013 <- read csv("2013.csv")
q3 2014 07 <- read csv("2014 07.csv")
q3 2014 08 09 <- read csv("2014 08 09.csv")
q1 q2 2014 <- read csv("2014 Q1 Q2.csv")
q4 2014 <- read csv("2014 Q4.csv")
q3 2015 07 <- read csv("2015 07.csv")
q3 2015 08 <- read csv("2015 08.csv")
q3 2015 09 <- read csv("2015 09.csv")
q1 2015 <- read csv("2015 Q1.csv")
q2 2015 <- read csv("2015 Q2.csv")
q4_2015 <- read_csv("2015_Q4.csv")
q2 2016 04 <- read csv("2016 04.csv")
q2_2016_05 <- read_csv("2016_05.csv")
q2 2016 06 <- read csv("2016 06.csv")
q1 2016 <- read csv("2016 Q1.csv")
q3 2016 <- read csv("2016 Q3.csv")
q4 2016 <- read csv("2016 Q4.csv")
q1 2017 <- read csv("2017 Q1.csv")
q2_2017 <- read_csv("2017_Q2.csv")
q3 2017 <- read csv("2017 Q3.csv")
q4 2017 <- read csv("2017 Q4.csv")
q1 2018 <- read csv("2018 Q1.csv")
q2 2018 <- read csv("2018 Q2.csv")
q3 2018 <- read csv("2018 Q3.csv")
q4 2018 <- read csv("2018 Q4.csv")
q1 2019 <- read csv("2019 Q1.csv")
q2 2019 <- read csv("2019 Q2.csv")
q3 2019 <- read csv("2019 Q3.csv")
q4 2019 <- read csv("2019 Q4.csv")
q1 2020 <- read csv("2020 Q1.csv")
```

```
q2 2020 04 <- read csv("2020 04.csv")
q2 2020 05 <- read csv("2020 05.csv")
q2 2020 06 <- read csv("2020 06.csv")
q3 2020 07 <- read csv("2020 07.csv")
q3 2020 08 <- read csv("2020 08.csv")
q3 2020 09 <- read csv("2020 09.csv")
q4 2020 10 <- read csv("2020 10.csv")
q4 2020 11 <- read csv("2020 11.csv")
q4_2020_12 <- read_csv("2020_12.csv")
q1 2021 01 <- read csv("2021 01.csv")
q1 2021 02 <- read csv("2021 02.csv")
q1 2021 03 <- read csv("2021 03.csv")
q2 2021 04 <- read csv("2021 04.csv")
q2 2021 05 <- read csv("2021 05.csv")
q2 2021 06 <- read csv("2021 06.csv")
q3 2021 07 <- read csv("2021 07.csv")
q3 2021 08 <- read csv("2021 08.csv")
q3_2021_09 <- read_csv("2021_09.csv")
q4 2021 10 <- read csv("2021 10.csv")
q4 2021 11 <- read csv("2021 11.csv")
q4_2021_12 <- read_csv("2021_12.csv")
# Standardizing tables in order to join them into single dataframe
all 2013 <- rename(all 2013,
          ride id = trip id,
          rideable type = bikeid,
          started_at = starttime,
          ended at = stoptime,
         start station id = from station id,
          start station name = from station name,
          end station_id = to_station_id,
          end station name = to station name,
          member_casual = usertype)
q1 q2 2014 <- rename(q1 q2 2014,
           ride id = trip id,
           rideable type = bikeid,
           started at = starttime,
           ended at = stoptime,
           start station id = from station id,
           start station name = from station name,
           end station id = to station id,
           end station name = to station name,
           member casual = usertype)
q3 2014 07 <- rename(q3 2014 07,
```

```
ride id = trip id,
           rideable type = bikeid,
           started at = starttime,
           ended at = stoptime,
           start station id = from station id,
           start station name = from station name,
           end station id = to station id,
           end station name = to station name,
           member_casual = usertype)
q3 2014 08 09 <- rename(q3 2014 08 09,
            ride id = trip id,
            rideable type = bikeid,
            started at = starttime,
            ended at = stoptime,
            start station id = from station id,
            start station name = from station name,
            end station id = to station id,
            end_station_name = to_station_name,
            member casual = usertype)
q4 2014 <- rename(q4 2014,
         ride id = trip id,
         rideable type = bikeid,
         started at = starttime,
         ended at = stoptime,
         start station id = from station id,
         start station name = from station name,
         end_station_id = to_station_id,
         end station name = to station name,
         member casual = usertype)
q1 2015 <- rename(q1 2015,
         ride id = trip id,
         rideable type = bikeid,
         started_at = starttime,
         ended at = stoptime,
         start station id = from station id,
         start station name = from station name,
         end station id = to station id,
         end station name = to station name,
         member_casual = usertype)
q2 2015 <- rename(q2 2015,
         ride id = trip id,
         rideable type = bikeid,
         started at = starttime,
         ended at = stoptime,
```

```
start station id = from station id,
         start station name = from station name,
         end_station_id = to_station_id,
         end station name = to station name,
         member casual = usertype)
q3 2015 07 <- rename(q3 2015 07,
           ride id = trip id,
           rideable type = bikeid,
           started_at = starttime,
           ended at = stoptime,
           start station id = from station id,
           start_station_name = from_station_name,
           end station id = to station id,
           end station name = to station name,
           member casual = usertype)
q3_2015_08 <- rename(q3_2015_08,
           ride id = trip id,
           rideable_type = bikeid,
           started at = starttime,
           ended at = stoptime,
           start_station_id = from_station_id,
           start station name = from station name,
           end station id = to station id,
           end station name = to station name,
           member_casual = usertype)
q3 2015 09 <- rename(q3 2015 09,
           ride_id = trip_id,
           rideable type = bikeid,
           started at = starttime,
           ended at = stoptime,
           start_station_id = from_station_id,
           start station name = from station name,
           end_station_id = to_station_id,
           end station name = to station name,
           member casual = usertype)
q4 2015 <- rename(q4 2015,
         ride id = trip id,
         rideable type = bikeid,
         started_at = starttime,
         ended at = stoptime,
         start station id = from station id,
         start station name = from station name,
         end_station_id = to_station_id,
         end station name = to station name,
```

```
member casual = usertype)
q1 2016 <- rename(q1 2016,
         ride id = trip id,
         rideable type = bikeid,
         started at = starttime,
         ended at = stoptime,
         start_station_id = from_station_id,
         start station name = from station name,
         end_station_id = to_station_id,
         end station name = to station name,
         member casual = usertype)
q2_2016_04 <- rename(q2_2016_04,
           ride id = trip id,
           rideable type = bikeid,
           started at = starttime,
           ended_at = stoptime,
           start station id = from station id,
           start_station_name = from_station_name,
           end station id = to station id,
           end station name = to station name,
           member_casual = usertype)
q2 2016 05 <- rename(q2 2016 05,
           ride id = trip id,
           rideable type = bikeid,
           started_at = starttime,
           ended at = stoptime,
           start_station_id = from_station_id,
           start station name = from station name,
           end station id = to station id,
           end station name = to station name,
           member_casual = usertype)
q2_2016_06 <- rename(q2 2016 06,
           ride_id = trip_id,
           rideable type = bikeid,
           started at = starttime,
           ended at = stoptime,
           start station id = from station id,
           start station name = from station name,
           end_station_id = to_station_id,
           end_station_name = to_station_name,
           member casual = usertype)
q3 2016 <- rename(q3 2016,
         ride_id = trip_id,
         rideable type = bikeid,
```

```
started at = starttime,
         ended at = stoptime,
         start station id = from station id,
         start station name = from station name,
         end station id = to station id,
         end station name = to station name,
         member casual = usertype)
q4 2016 <- rename(q4 2016,
         ride_id = trip_id,
         rideable type = bikeid,
         started at = starttime,
         ended at = stoptime,
         start station id = from station id,
         start station name = from station name,
         end station id = to station id,
         end station name = to station name,
         member casual = usertype)
q1_2017 <- rename(q1_2017,
         ride id = trip id,
         rideable type = bikeid,
         started at = start time,
         ended at = end time,
         start station id = from station id,
         start station name = from station name,
         end_station_id = to_station_id,
         end station name = to_station_name,
         member_casual = usertype)
q2 2017 <- rename(q2 2017,
         ride id = trip id,
         rideable type = bikeid,
         started at = start time,
         ended at = end time,
         start_station_id = from_station_id,
         start station name = from station name,
         end station id = to station id,
         end station name = to station name,
         member casual = usertype)
q3 2017 <- rename(q3 2017,
         ride_id = trip_id,
         rideable type = bikeid,
         started at = start time,
         ended at = end time,
         start station id = from station id,
         start station name = from station name,
```

```
end station id = to station id,
         end station name = to station name,
         member casual = usertype)
q4 2017 <- rename(q4 2017,
         ride id = trip id,
         rideable type = bikeid,
         started_at = start_time,
         ended at = end time,
         start_station_id = from_station_id,
         start station name = from station name,
         end station id = to station id,
         end station name = to station name,
         member casual = usertype)
q1 2018 <- rename(q1 2018,
         ride id = "01 - Rental Details Rental ID",
         rideable type = "01 - Rental Details Bike ID",
         started at = "01 - Rental Details Local Start Time",
         ended_at = "01 - Rental Details Local End Time",
         start station name = "03 - Rental Start Station Name",
         start station id = "03 - Rental Start Station ID",
         end station name = "02 - Rental End Station Name",
         end station id = "02 - Rental End Station ID",
         member casual = "User Type")
q2 2018 <- rename(q2 2018,
         ride id = trip id,
         rideable type = bikeid,
         started_at = start_time,
         ended at = end time,
         start station id = from station id,
         start station name = from station name,
         end_station_id = to_station_id,
         end station name = to station name,
         member_casual = usertype)
q3 2018 <- rename(q3 2018,
         ride id = trip id,
         rideable type = bikeid,
         started at = start time,
         ended at = end time,
         start station_id = from_station_id,
         start station name = from_station_name,
         end station id = to station id,
         end station name = to station name,
         member casual = usertype)
q4 2018 <- rename(q4 2018,
```

```
ride id = trip id,
         rideable type = bikeid,
         started at = start time,
         ended at = end time,
         start station id = from station id,
         start station name = from station name,
         end station id = to station id,
         end station name = to_station_name,
         member_casual = usertype)
q1 2019 <- rename(q1 2019,
         ride id = trip id,
         rideable type = bikeid,
         started at = start time,
         ended at = end time,
         start station id = from station id,
         start station name = from station name,
         end station id = to station id,
         end_station_name = to_station_name,
         member casual = usertype)
q2 2019 <- rename(q2 2019,
         ride id = "01 - Rental Details Rental ID",
         rideable type = "01 - Rental Details Bike ID",
         started at = "01 - Rental Details Local Start Time",
         ended at = "01 - Rental Details Local End Time",
         start station name = "03 - Rental Start Station Name",
         start station id = "03 - Rental Start Station ID",
         end station name = "02 - Rental End Station Name",
         end station id = "02 - Rental End Station ID",
         member casual = "User Type")
q3 2019 <- rename(q3 2019,
         ride id = trip id,
         rideable type = bikeid,
         started_at = start_time,
         ended at = end time,
         start station id = from station id,
         start station name = from station name,
         end station id = to station id,
         end station name = to station name,
         member_casual = usertype)
q4 2019 <- rename(q4 2019,
         ride id = trip id,
         rideable type = bikeid,
         started at = start time,
         ended at = end time,
```

```
start station id = from station id,
         start station name = from_station_name,
         end_station_id = to_station_id,
         end station name = to station name,
         member casual = usertype)
# Converting data types into characters to stack them together
## ride_id and rideable_type turned into characters
all 2013 <- mutate(all 2013, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q1_q2_2014 <- mutate(q1_q2_2014, ride_id = as.character(ride_id),
            rideable type = as.character(rideable type))
q3 2014 07 <- mutate(q3 2014 07, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q3_2014_08_09 <- mutate(q3_2014_08_09, ride_id = as.character(ride_id),
             rideable type = as.character(rideable type))
q4_2014 <- mutate(q4_2014, ride_id = as.character(ride_id),
          rideable type = as.character(rideable type))
q1 2015 <- mutate(q1 2015, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q2 2015 <- mutate(q2 2015, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q3 2015 07 <- mutate(q3 2015 07, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q3 2015 08 <- mutate(q3 2015 08, ride id = as.character(ride id),
            rideable_type = as.character(rideable_type))
q3 2015 09 <- mutate(q3 2015 09, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q4 2015 <- mutate(all 2013, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q1 2016 <- mutate(q1 2016, ride id = as.character(ride id),
          rideable_type = as.character(rideable_type))
q2 2016 04 <- mutate(q2 2016 04, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q2 2016 05 <- mutate(q2 2016 05, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q2 2016 06 <- mutate(q2 2016 06, ride id = as.character(ride id),
            rideable_type = as.character(rideable_type))
q3 2016 <- mutate(q3 2016, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q4 2016 <- mutate(q4 2016, ride id = as.character(ride id),
          rideable_type = as.character(rideable_type))
```

q1 2017 <- mutate(q1 2017, ride id = as.character(ride id),

```
rideable type = as.character(rideable type))
q2 2017 <- mutate(q2 2017, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q3 2017 <- mutate(q3 2017, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q4 2017 <- mutate(q4 2017, ride id = as.character(ride id),
          rideable_type = as.character(rideable_type))
q1 2018 <- mutate(q1 2018, ride id = as.character(ride id),
          rideable_type = as.character(rideable_type))
q2 2018 <- mutate(q2 2018, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q3 2018 <- mutate(q3 2018, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q4 2018 <- mutate(q4 2018, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q1_2019 <- mutate(q1_2019, ride_id = as.character(ride_id),
          rideable type = as.character(rideable type))
q2_2019 <- mutate(q2_2019, ride_id = as.character(ride_id),
          rideable type = as.character(rideable type))
q3 2019 <- mutate(q3 2019, ride id = as.character(ride id),
          rideable_type = as.character(rideable_type))
q4 2019 <- mutate(q4 2019, ride id = as.character(ride id),
          rideable type = as.character(rideable type))
q1 2020 <- mutate(q1 2020, ride id = as.character(ride id),
          rideable_type = as.character(rideable_type))
q2 2020 04 <- mutate(q2 2020 04, ride id = as.character(ride id),
            rideable_type = as.character(rideable_type))
q2 2020 05 <- mutate(q2 2020 05, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q2 2020 06 <- mutate(q2 2020 06, ride id = as.character(ride id),
            rideable_type = as.character(rideable_type))
q3 2020 07 <- mutate(q3 2020 07, ride id = as.character(ride id),
            rideable_type = as.character(rideable_type))
q3 2020 08 <- mutate(q3 2020 08, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q3_2020_09 <- mutate(q3_2020_09, ride_id = as.character(ride_id),
            rideable type = as.character(rideable type))
q4 2020 10 <- mutate(q4 2020 10, ride id = as.character(ride id),
            rideable_type = as.character(rideable_type))
q4 2020 11 <- mutate(q4 2020 11, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q4_2020_12 <- mutate(q4_2020_12, ride_id = as.character(ride_id),
            rideable_type = as.character(rideable_type))
q1 2021 01 <- mutate(q1 2021 01, ride id = as.character(ride id),
```

```
rideable type = as.character(rideable type))
q1 2021 02 <- mutate(q1 2021 02, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q1 2021 03 <- mutate(q1 2021 03, ride id = as.character(ride id),
           rideable type = as.character(rideable type))
q2_2021_04 <- mutate(q2_2021_04, ride_id = as.character(ride id),
           rideable type = as.character(rideable type))
q2 2021 05 <- mutate(q2 2021 05, ride id = as.character(ride id),
           rideable_type = as.character(rideable_type))
q2 2021 06 <- mutate(q2 2021 06, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q3 2021 07 <- mutate(q3 2021 07, ride id = as.character(ride id),
            rideable type = as.character(rideable type))
q3 2021 08 <- mutate(q3 2021 08, ride id = as.character(ride id),
           rideable type = as.character(rideable type))
q3_2021_09 <- mutate(q3_2021_09, ride_id = as.character(ride_id),
           rideable type = as.character(rideable type))
q4_2021_10 <- mutate(q4_2021_10, ride_id = as.character(ride_id),
           rideable type = as.character(rideable type))
q4 2021 11 <- mutate(q4 2021 11, ride id = as.character(ride id),
           rideable_type = as.character(rideable_type))
q4 2021 12 <- mutate(q4 2021 12, ride id = as.character(ride id),
           rideable type = as.character(rideable type))
## date columns turned into POSIXct, tables with problems to convert data type have been
exported into excel and problem fixed
### Installing packages
install.packages('Rcpp')
### Setting the environment
library(readxl)
### Setting the working directory for excel files
setwd("/Users/goktugyaman/Documents/Data Analysis Case Study/Excels")
### Importing the files after csv's splitted through terminal via split command
n_q1_q2_2014 <- read_excel("2014_Q1Q2.xlsx")
n q3 2014 07 <- read excel("2014 Q3 07.xlsx")
n q3 2014 08 09 <- read excel("2014 Q3 0809.xlsx")
n q4 2014 <- read excel("2014 Q4.xlsx")
n q1 2015 <- read excel("2015 Q1.xlsx")
n q2 2015 <- read excel("2015 Q2.xlsx")
```

```
n q3 2015 07 <- read excel("2015 Q3 07.xlsx")
n q3 2015 08 <- read excel("2015 Q3 08.xlsx")
n q3 2015 09 <- read excel("2015 Q3 09.xlsx")
n q4 2015 <- read excel("2015 Q4.xlsx")
n q1 2016 <- read excel("2016 Q1.xlsx")
n q2 2016 04 05 <- read excel("2016 Q2 04 05.xlsx")
n q2 2016 06 <- read excel("2016 Q2 06.xlsx")
n_q3_2016_01 <- read_excel("2016 Q3 1.xlsx")
n_q3_2016_02 <- read_excel("2016_Q3_2.xlsx")
n q4 2016 <- read excel("2016 Q4.xlsx")
n q1 2017 <- read excel("2017 Q1.xlsx")
n q2 2017 01 <- read excel("2017 Q2 1.xlsx")
n q2 2017 02 <- read excel("2017 Q2 2.xlsx")
n q3 2017 01 <- read excel("2017 Q3 1.xlsx")
n q3 2017 02 <- read excel("2017 Q3 2.xlsx")
n_q4_2017 <- read_excel("2017_Q4.xlsx")
### Adujusting column names
n q1 q2 2014 <- rename(n q1 q2 2014,
            ride id = trip id,
            started at = start time,
            ended at = stop time,
            start station id = from station id,
            start station name = from station name,
            end station id = to station id,
            end station name = to station name,
            member_casual = user_type)
n q3 2014 07 <- rename(n q3 2014 07,
            ride id = trip id,
            started at = start time,
            ended at = stop time,
            start station id = from station id,
            start_station_name = from_station_name,
            end station id = to station id,
            end station name = to station name,
            member casual = user type)
n_q3_2014_08_09 <- rename(n_q3_2014_08_09,
             ride id = trip id,
             started_at = start_time,
             ended at = stop time,
             start station id = from station id,
             start station name = from station name,
             end station id = to station id,
             end station name = to station name,
```

```
member casual = user type)
n q4 2014 <- rename(n q4 2014,
          ride_id = trip_id,
          started at = start time,
          ended at = stop time,
          start station id = from station id,
          start station name = from station name,
          end station id = to station id,
          end_station_name = to_station_name,
          member casual = user type)
n q1 2015 <- rename(n q1 2015,
          ride id = trip id,
          started at = start time,
          ended at = stop time,
          start station id = from station id,
          start_station_name = from_station_name,
          end station id = to station id,
          end_station_name = to_station_name,
          member casual = user type)
n q2 2015 <- rename(n q2 2015,
          ride id = trip id,
          started at = start time,
          ended at = stop time,
          start station id = from station id,
          start station name = from station name,
          end station id = to station id,
          end station_name = to_station_name,
          member casual = user type)
n q3 2015 07 <- rename(n q3 2015 07,
            ride id = trip id,
            started_at = start_time,
            ended at = stop time,
            start_station_id = from_station_id,
            start station name = from station name,
            end_station_id = to_station_id,
            end station name = to station name,
            member_casual = user_type)
n q3 2015 08 <- rename(n q3 2015 08,
            ride_id = trip_id,
            started at = start time,
            ended at = stop time,
            start station id = from station id,
            start station name = from station name,
            end station id = to station id,
```

```
end station name = to station name,
            member casual = user type)
n_q3_2015_09 <- rename(n_q3_2015 09,
            ride id = trip id,
            started at = start time,
            ended at = stop time,
            start_station_id = from_station_id,
            start station name = from station name,
            end_station_id = to_station_id,
            end station name = to station name,
            member casual = user type)
n_q4_2015 <- rename(n_q4_2015,
          ride id = trip id,
          started at = start time,
          ended at = stop time,
          start_station_id = from_station_id,
          start station name = from station name,
          end_station_id = to_station_id,
          end station name = to station name,
          member casual = user type)
n_q1_2016 <- rename(n_q1_2016,
          ride id = trip id,
          started at = start time,
          ended at = stop time,
          start_station_id = from_station_id,
          start station name = from station name,
          end_station_id = to_station_id,
          end station name = to station name,
          member casual = user type)
n q2 2016 04 05 <- rename(n q2 2016 04 05,
             ride_id = trip id,
             started at = start_time,
             ended_at = stop_time,
             start station id = from station id,
             start station name = from station name,
             end station id = to station id,
             end station_name = to_station_name,
             member casual = user type)
n_q2_2016_06 <- rename(n_q2_2016_06,
            ride id = trip id,
            started at = start time,
            ended at = stop time,
            start_station_id = from_station_id,
            start station name = from station name,
```

```
end station id = to station id,
            end station name = to_station_name,
            member casual = user type)
n q3 2016 01 <- rename(n q3 2016 01,
            ride id = trip id,
            started at = start time,
            ended at = stop time,
            start station id = from station id,
            start_station_name = from_station_name,
            end station id = to station id,
            end station name = to_station_name,
            member_casual = user_type)
n_q3_2016_02 <- rename(n_q3_2016_02,
            ride id = trip id,
            started at = start time,
            ended at = stop time,
            start station id = from station id,
            start_station_name = from_station_name,
            end station id = to station id,
            end station name = to station name,
            member casual = user type)
n q4 2016 <- rename(n q4 2016,
          ride id = trip id,
          started at = start time,
          ended at = stop time,
          start station id = from station id,
          start_station_name = from_station_name,
          end station id = to station id,
          end station name = to station name,
          member casual = user type)
n_q1_2017 <- rename(n_q1_2017,
          ride id = trip id,
          started_at = start_time,
          ended at = stop time,
          start station id = from station id,
          start station name = from station name,
          end station id = to station id,
          end station name = to station name,
          member_casual = user_type)
n_q2_2017_01 <- rename(n_q2_2017_01,
            ride id = trip id,
            started at = start time,
            ended_at = stop_time,
            start station id = from station id,
```

```
start station name = from station name,
            end station id = to station id,
            end station_name = to_station_name,
            member casual = user type)
n q2 2017 02 <- rename(n q2 2017 02,
            ride id = trip id,
            started_at = start_time,
            ended at = stop time,
            start_station_id = from_station_id,
            start station name = from station name,
            end station id = to station id,
            end_station_name = to_station_name,
            member casual = user type)
n q3 2017 01 <- rename(n q3 2017 01,
            ride id = trip id,
            started at = start time,
            ended at = stop time,
            start_station_id = from_station_id,
            start station name = from station name,
            end station id = to station id,
            end_station_name = to_station_name,
            member casual = user type)
n_q3_2017_02 <- rename(n_q3_2017_02,
            ride id = trip id,
            started_at = start_time,
            ended at = stop time,
            start_station_id = from_station_id,
            start station name = from station name,
            end station id = to station id,
            end station name = to station name,
            member_casual = user_type)
n q4 2017 <- rename(n q4 2017,
          ride_id = trip_id,
          started at = start time,
          ended at = stop time,
          start station id = from station id,
          start station name = from station name,
          end station id = to station id,
          end_station_name = to_station_name,
          member casual = user type)
### Converting ride_id, end_station_id, and start_staiton_id columns into character type
n_q1_q2_2014 \leftarrow mutate(n_q1_q2_2014, ride_id = as.character(ride_id))
n q3 2014 07 <- mutate(n q3 2014 07, ride id = as.character(ride id))
```

```
n q3 2014 08 09 <- mutate(n q3 2014 08 09, ride id = as.character(ride id))
n q4 2014 <- mutate(n q4 2014, ride id = as.character(ride id))
n_q1_2015 \leftarrow mutate(n_q1_2015, ride_id = as.character(ride_id))
n q2 2015 <- mutate(n q2 2015, ride id = as.character(ride id))
n q3 2015 07 <- mutate(n q3 2015 07, ride id = as.character(ride id))
n_q3_2015_08 < -mutate(n_q3_2015_08, ride id = as.character(ride id))
n_q3_2015_09 <- mutate(n_q3_2015_09, ride_id = as.character(ride_id))
n q4 2015 <- mutate(n q4 2015, ride id = as.character(ride id))
n_q1_2016 \leftarrow mutate(n_q1_2016, ride_id = as.character(ride_id))
n q2 2016 04 05 <- mutate(n q2 2016 04 05, ride id = as.character(ride id))
n q2 2016 06 <- mutate(n q2 2016 06, ride id = as.character(ride id))
n_q3_2016_01 <- mutate(n_q3_2016_01, ride_id = as.character(ride_id))
n q3 2016 02 <- mutate(n q3 2016 02, ride id = as.character(ride id))
n q4 2016 <- mutate(n q4 2016, ride id = as.character(ride id))
n q1 2017 <- mutate(n q1 2017, ride id = as.character(ride id))
n_q2_2017_01 <- mutate(n_q2_2017_01, ride_id = as.character(ride_id))
n q2 2017 02 <- mutate(n q2 2017 02, ride id = as.character(ride id))
n_q3_2017_01 <- mutate(n_q3_2017_01, ride_id = as.character(ride_id))
n q3 2017 02 <- mutate(n q3 2017 02, ride id = as.character(ride id))
n q4 2017 <- mutate(n q4 2017, ride id = as.character(ride id))
n q1 q2 2014 <- mutate(n q1 q2 2014, start station id = as.character(start station id))
n q3 2014 07 <- mutate(n q3 2014 07, start station id = as.character(start station id))
n_q3_2014_08_09 < -mutate(n_q3_2014_08_09, start_station_id =
as.character(start station id))
n q4 2014 <- mutate(n q4 2014, start station id = as.character(start station id))
n_q1_2015 <- mutate(n_q1_2015, start_station_id = as.character(start_station_id))
n q2 2015 <- mutate(n q2 2015, start station id = as.character(start station id))
n_q3_2015_07 <- mutate(n_q3_2015_07, start_station_id = as.character(start_station_id))
n q3 2015 08 <- mutate(n q3 2015 08, start station id = as.character(start station id))
n_q3_2015_09 <- mutate(n_q3_2015_09, start_station_id = as.character(start_station_id))
n q4 2015 <- mutate(n q4 2015, start station id = as.character(start station id))
n_q1_2016 <- mutate(n_q1_2016, start_station_id = as.character(start_station_id))
n q2 2016 04 05 <- mutate(n q2 2016 04 05, start station id =
as.character(start station id))
n q2 2016 06 <- mutate(n q2 2016 06, start station id = as.character(start station id))
n_q3_2016_01 <- mutate(n_q3_2016_01, start_station_id = as.character(start_station_id))
n q3 2016 02 <- mutate(n q3 2016 02, start station id = as.character(start station id))
n_q4_2016 <- mutate(n_q4_2016, start_station_id = as.character(start_station_id))
n q1 2017 <- mutate(n q1 2017, start station id = as.character(start station id))
n q2 2017 01 <- mutate(n q2 2017 01, start station id = as.character(start station id))
n_q2_2017_02 <- mutate(n_q2_2017_02, start_station_id = as.character(start_station_id))
n_q3_2017_01 <- mutate(n_q3_2017_01, start_station_id = as.character(start_station_id))
n q3 2017 02 <- mutate(n q3 2017 02, start station id = as.character(start station id))
```

```
n q4 2017 <- mutate(n q4 2017, start station id = as.character(start station id))
q1_2021_01 <- mutate(q1_2021_01, start_station_id = as.character(start_station_id))
q1 2021 02 <- mutate(q1 2021 02, start station id = as.character(start station id))
q1 2021 03 <- mutate(q1 2021 03, start station id = as.character(start station id))
q2 2021 04 <- mutate(q2 2021 04, start station id = as.character(start station id))
q2 2021 05 <- mutate(q2 2021 05, start station id = as.character(start station id))
q2_2021_06 <- mutate(q2_2021_06, start_station_id = as.character(start_station_id))
q3 2021 07 <- mutate(q3 2021 07, start station id = as.character(start station id))
q3_2021_08 <- mutate(q3_2021_08, start_station_id = as.character(start_station_id))
q3 2021 09 <- mutate(q3 2021 09, start station id = as.character(start station id))
q4_2021_10 <- mutate(q4_2021_10, start_station_id = as.character(start_station_id))
q4 2021 11 <- mutate(q4 2021 11, start station id = as.character(start station id))
q4 2021 12 <- mutate(q4 2021 12, start station id = as.character(start station id))
q1 2020 <- mutate(q1 2020, start station id = as.character(start station id))
q2 2020 04 <- mutate(q2 2020 04, start station id = as.character(start station id))
q2_2020_05 <- mutate(q2_2020_05, start_station_id = as.character(start_station_id))
q2 2020 06 <- mutate(q2 2020 06, start station id = as.character(start station id))
q3_2020_07 <- mutate(q3_2020_07, start_station_id = as.character(start_station_id))
q3 2020 08 <- mutate(q3 2020 08, start station id = as.character(start station id))
q3_2020_09 <- mutate(q3_2020_09, start_station_id = as.character(start_station_id))
q4 2020 10 <- mutate(q4 2020 10, start station id = as.character(start station id))
q4 2020 11 <- mutate(q4 2020 11, start station id = as.character(start station id))
q4 2020 12 <- mutate(q4 2020 12, start station id = as.character(start station id))
q1 2018 <- mutate(q1 2018, start station id = as.character(start station id))
q2 2018 <- mutate(q2 2018, start station id = as.character(start station id))
q3 2018 <- mutate(q3 2018, start station id = as.character(start station id))
q4_2018 <- mutate(q4_2018, start_station_id = as.character(start_station_id))
q1 2019 <- mutate(q1 2019, start station id = as.character(start station id))
q2 2019 <- mutate(q2 2019, start station id = as.character(start station id))
q3 2019 <- mutate(q3 2019, start station id = as.character(start station id))
q4 2019 <- mutate(q4 2019, start station id = as.character(start station id))
all 2013 <- mutate(all 2013, start station id = as.character(start station id))
n q1 q2 2014 <- mutate(n q1 q2 2014, end station id = as.character(end station id))
n q3 2014 07 <- mutate(n q3 2014 07, end station id = as.character(end station id))
n q3 2014 08 09 <- mutate(n q3 2014 08 09, end station id =
as.character(end station id))
n q4 2014 <- mutate(n q4 2014, end station id = as.character(end station id))
n_q1_2015 <- mutate(n_q1_2015, end_station_id = as.character(end_station_id))
n q2 2015 <- mutate(n q2 2015, end station id = as.character(end station id))
n q3 2015 07 <- mutate(n q3 2015 07, end station id = as.character(end station id))
n_q3_2015_08 <- mutate(n_q3_2015_08, end_station_id = as.character(end_station_id))
n q3 2015 09 <- mutate(n q3 2015 09, end station id = as.character(end station id))
n q4 2015 <- mutate(n q4 2015, end station id = as.character(end station id))
```

```
n q1 2016 <- mutate(n q1 2016, end station id = as.character(end station id))
n q2 2016 04 05 <- mutate(n q2 2016 04 05, end station id =
as.character(end station id))
n q2 2016 06 <- mutate(n q2 2016 06, end station id = as.character(end station id))
n q3 2016 01 <- mutate(n q3 2016 01, end station id = as.character(end station id))
n q3 2016 02 <- mutate(n q3 2016 02, end station id = as.character(end station id))
n_q4_2016 <- mutate(n_q4_2016, end_station_id = as.character(end_station_id))
n q1 2017 <- mutate(n q1 2017, end station id = as.character(end station id))
n_q2_2017_01 <- mutate(n_q2_2017_01, end_station_id = as.character(end_station_id))
n q2 2017 02 <- mutate(n q2 2017 02, end station id = as.character(end station id))
n q3 2017 01 <- mutate(n q3 2017 01, end station id = as.character(end station id))
n_q3_2017_02 <- mutate(n_q3_2017_02, end_station_id = as.character(end_station_id))
n q4 2017 <- mutate(n q4 2017, end station id = as.character(end station id))
q1 2021 01 <- mutate(q1 2021 01, end station id = as.character(end station id))
q1 2021 02 <- mutate(q1 2021 02, end station id = as.character(end station id))
q1_2021_03 <- mutate(q1_2021_03, end_station_id = as.character(end_station_id))
q2 2021 04 <- mutate(q2 2021 04, end station id = as.character(end station id))
q2_2021_05 <- mutate(q2_2021_05, end_station_id = as.character(end_station_id))
q2 2021 06 <- mutate(q2 2021 06, end station id = as.character(end station id))
q3 2021 07 <- mutate(q3 2021 07, end station id = as.character(end station id))
q3 2021 08 <- mutate(q3 2021 08, end station id = as.character(end station id))
q3 2021 09 <- mutate(q3 2021 09, end station id = as.character(end station id))
q4 2021 10 <- mutate(q4 2021 10, end station id = as.character(end station id))
q4 2021 11 <- mutate(q4 2021 11, end station id = as.character(end station id))
q4 2021 12 <- mutate(q4 2021 12, end station id = as.character(end station id))
q1 2020 <- mutate(q1 2020, end station id = as.character(end station id))
q2_2020_04 <- mutate(q2_2020_04, end_station_id = as.character(end_station_id))
q2 2020 05 <- mutate(q2 2020 05, end station id = as.character(end station id))
q2 2020 06 <- mutate(q2 2020 06, end station id = as.character(end station id))
q3 2020 07 <- mutate(q3 2020 07, end station id = as.character(end station id))
q3_2020_08 <- mutate(q3_2020_08, end_station_id = as.character(end_station_id))
q3 2020 09 <- mutate(q3 2020 09, end station id = as.character(end station id))
q4_2020_10 <- mutate(q4_2020_10, end_station_id = as.character(end_station_id))
q4 2020 11 <- mutate(q4 2020 11, end station id = as.character(end station id))
q4 2020 12 <- mutate(q4 2020 12, end station id = as.character(end station id))
q1 2018 <- mutate(q1 2018, end station id = as.character(end station id))
q2 2018 <- mutate(q2 2018, end station id = as.character(end station id))
q3 2018 <- mutate(q3 2018, end station id = as.character(end station id))
q4_2018 <- mutate(q4_2018, end_station_id = as.character(end_station_id))
q1 2019 <- mutate(q1 2019, end station id = as.character(end station id))
q2 2019 <- mutate(q2 2019, end station id = as.character(end station id))
q3 2019 <- mutate(q3 2019, end station id = as.character(end station id))
q4 2019 <- mutate(q4 2019, end station id = as.character(end station id))
all 2013 <- mutate(all 2013, end station id = as.character(end station id))
```

```
# Combining tables
all trips <- bind rows(all 2013,
           n_q1_q2_2014, n_q3_2014_07, n_q3_2014_08_09, n_q4_2014,
           n q1 2015, n q2 2015, n q3 2015 07, n q3 2015 08, n q3 2015 09,
n q4 2015,
           n_q1_2016, n_q2_2016_04_05, n_q2_2016_06, n_q3_2016_01, n_q3_2016_02,
n q4 2016,
           n_q1_2017, n_q2_2017_01, n_q2_2017_02, n_q3_2017_01, n_q3_2017_02,
n q4 2017,
           q1 2018, q2 2018, q3 2018, q4 2018,
           q1_2019, q2_2019, q3_2019, q4_2019,
           q1 2020, q2 2020 04, q2 2020 05, q2 2020 06, q3 2020 07, q3 2020 08,
q3 2020 09, q4 2020 10, q4 2020 11, q4 2020 12,
           q1 2021 01, q1 2021 02, q1 2021 03, q2 2021 04, q2 2021 05, q2 2021 06,
q3_2021_07, q3_2021_08, q3_2021_09, q4_2021_10, q4_2021_11, q4_2021_12)
# Cleaning the data environment to open up space on RAM
rm(q3 2015 07,
 q3 2015 08,
 q3_2015_09,
 q1 2015,
 q1 2016,
 q1 2017,
 q1_q2_2014,
 q2 2015,
 q2_2016_04,
 q2 2016 05,
 q2_2016_06,
 q2 2017,
 q3_2014_07,
 q3 2014 08 09,
 q3_2016,
 q3 2017,
 q4 2014,
 q4 2015,
 q4 2016,
 q4 2017,
 n_q1_q2_2014,
 n q3 2014 07,
 n q3 2014 08 09,
 n_q4_2014,
 n_q1_2015,
 n_q2_2015,
```

```
n_q3_2015_07,
n_q3_2015_08,
n_q3_2015_09,
n_q4_2015,
n_q1_2016,
n q2 2016 04 05,
```

n\_q2\_2016\_06,

n\_q3\_2016\_01,

n\_q3\_2016\_02,

n\_q4\_2016,

n\_q1\_2017,

n\_q2\_2017\_01,

n\_q2\_2017\_02,

n\_q3\_2017\_01,

n q3 2017 02,

n\_q4\_2017,

n\_q1\_q2\_2014,

n\_q3\_2014\_07,

n\_q3\_2014\_08\_09,

n\_q4\_2014,

n\_q1\_2015,

n\_q2\_2015,

n\_q3\_2015\_07,

n q3 2015 08,

n\_q3\_2015\_09,

n\_q4\_2015,

n\_q1\_2016,

n\_q2\_2016\_04\_05,

n\_q2\_2016\_06,

n\_q3\_2016\_01,

n\_q3\_2016\_02,

n\_q4\_2016,

n\_q1\_2017,

n\_q2\_2017\_01,

n\_q2\_2017\_02,

n\_q3\_2017\_01,

n\_q3\_2017\_02,

n\_q4\_2017,

q1\_2021\_01,

q1\_2021\_02,

q1\_2021\_03,

q2\_2021\_04,

q2\_2021\_05,

q2\_2021\_06,

```
q3_2021_07,
```

- q1\_2020,
- q2\_2020\_04,
- q2\_2020\_05,
- q2\_2020\_06,
- q3\_2020\_07,
- q3\_2020\_08,
- 95\_2020\_00,
- q3\_2020\_09,
- q4\_2020\_10,
- q4\_2020\_11,
- q4\_2020\_12,
- q1\_2018,
- q2\_2018,
- q3\_2018,
- q4\_2018,
- q1\_2019,
- q2\_2019,
- q3\_2019,
- q4 2019,
- all\_2013,
- n\_q1\_q2\_2014,
- n\_q3\_2014\_07,
- n\_q3\_2014\_08\_09,
- n\_q4\_2014,
- n\_q1\_2015,
- n\_q2\_2015,
- n\_q3\_2015\_07,
- n\_q3\_2015\_08,
- n\_q3\_2015\_09,
- \_\_\_\_\_\_
- n\_q4\_2015,
- n\_q1\_2016,
- n\_q2\_2016\_04\_05,
- n\_q2\_2016\_06,
- n\_q3\_2016\_01,
- n\_q3\_2016\_02,
- n\_q4\_2016,
- n\_q1\_2017,
- n\_q2\_2017\_01,
- n\_q2\_2017\_02,

```
n_q3_2017_01,
 n q3 2017 02,
 n_q4_2017,
 q1_2021_01,
 q1_2021_02,
 q1 2021 03,
 q2_2021_04,
 q2 2021 05,
 q2_2021_06,
 q3_2021_07,
 q3 2021 08,
 q3 2021 09,
 q4_2021_10,
 q4_2021_11,
 q4 2021 12,
 q1_2020,
 q2 2020 04,
 q2_2020_05,
 q2_2020_06,
 q3 2020 07,
 q3_2020_08,
 q3_2020_09,
 q4_2020_10,
 q4 2020 11,
 q4_2020_12,
 q1 2018,
 q2_2018,
 q3 2018,
 q4_2018,
 q1_2019,
 q2_2019,
 q3 2019,
 q4_2019,
 all_2013)
# Standardizing member casual column
all_trips <- mutate(all_trips, member_casual = recode(member_casual,
                           "Subscriber" = "member",
                           "Customer" = "casual",
                           "Dependent" = "casual"))
# Adding columns for aggregation
all_trips$date <- as.Date(all_trips$started_at) #The default format is yyyy-mm-dd
all trips$month <- format(as.Date(all trips$date), "%m")
```

```
all trips$day <- format(as.Date(all trips$date), "%d")
all trips$year <- format(as.Date(all trips$date), "%Y")
all_trips$day_of_week <- format(as.Date(all_trips$date), "%A")
# Adding a column for ride length into whole table
all trips$ride length <- difftime(all trips$ended at,all trips$started at)
all trips$ride length <- as.numeric(as.character(all trips$ride length))
# Dropping inconsistent and unrelated columns to analysis
all trips <- all trips %>% select(-c("start station id",
                     "end station id",
                     "start station name",
                     "end station name",
                     "birthyear",
                     "gender",
                     "birthday",
                     "trip day",
                     "01 - Rental Details Duration In Seconds Uncapped",
                     "Member Gender",
                     "05 - Member Details Member Birthday Year",
                     "start lat",
                     "start Ing",
                     "end lat",
                     "end Ing",
                     "tripduration",
                     "ride id",
                     "rideable type"))
# Removing the trips that lasted less than 120 seconds in order to eliminate test rides and
untypical rides
all trips v2 <- all trips[!(all trips$ride length<120),]
all_trips_v3 <- all_trips_v2
# Openinng up space on RAM
rm(all trips)
# Fixing the ride lengths in last 4 years
all_trips_v3$ride_length <- ifelse(all_trips_v3$year == 2015, all_trips_v3$ride_length/1000,
all trips v3$ride length)
rm(all trips v2)
all trips v4 <- all trips v3
all trips v4$ride length <- ifelse(all trips v4$year == 2016, all trips v4$ride length/1000,
all trips v4$ride length)
```

```
rm(all trips v3)
all trips v5 <- all trips v4
all trips v5$ride length <- ifelse(all trips v5$year == 2017, all trips v5$ride length/1000,
all trips v5$ride length)
all trips v6 <- all trips v5
rm(all trips v4)
all trips v6$ride length <- ifelse(all trips v6$year == 2014, all trips v6$ride length/10,
all trips v6$ride length)
rm(all_trips_v5)
# Summary statistics (values in seconds)
summary(all trips v2$ride length)
aggregate(all trips v2$ride length ~ all trips v2$member casual, FUN = mean)
aggregate(all trips v2$ride length ~ all trips v2$member casual, FUN = median)
aggregate(all trips v2$ride length ~ all trips v2$member casual, FUN = max)
aggregate(all trips v2$ride length ~ all trips v2$member casual, FUN = min)
aggregate(all trips v2$ride length ~ all trips v2$member casual + all trips v2$day of week,
FUN = mean)
# Sorting the data according to weekday
all_trips_v6$day_of_week <- ordered(all_trips_v6$day_of_week,
                   levels=c("Monday", "Tuesday", "Wednesday", "Thursday", "Friday",
"Saturday", "Sunday"))
# Plotting the summary data
## Number of rides
### Daily
all trips v6 %>%
 group by(member casual, day of week) %>%
 summarise(number of rides = n()) %>%
 arrange(member casual, day of week) %>%
 ggplot(aes(x = day of week, y = number of rides, fill = member casual)) +
 geom col(position = "dodge") +
 scale fill manual(values = c("navy",
                "maroon")) +
labs(title = "Daily Number of Trips Taken", fill = "Member or Casual", x = "", y = "Number of
Daily Trips")
#### The daily number of different customer groups shows that the number of members is
always higher than the casual riders.
#### The number of members during weekends is lower than on weekdays but it is vice versa
for the casual riders.
### Monthly
all trips v6 %>%
```

```
group by(member casual, month) %>%
 summarise(number of rides = n()) %>%
 arrange(member casual, month) %>%
 ggplot(aes(x = month, y = number of rides, fill = member casual)) +
 geom_col(position = "dodge") +
 scale fill manual(values = c("navy",
                "maroon")) +
 labs(title = "Monthly Number of Trips Taken", fill = "Member or Casual", x = "", y = "Number of
Monthly Trips")
### Yearly
all trips v6 %>%
 group by(member casual, year) %>%
 summarise(number of rides = n()) %>%
 arrange(member casual, year) %>%
 ggplot(aes(x = year, y = number of rides, fill = member casual)) +
 geom col(position = "dodge") +
 scale_fill_manual(values = c("navy",
                "maroon")) +
labs(title = "Yearly Number of Trips Taken", fill = "Member or Casual", x = "", y = "Number of
Yearly Trips")
#### More than half of the customers of Cyclistic are members.
#### The only exception is the Covid-19 period but the number of members is still higher than
casual riders.
## Ride length
### Daily
all trips v6 %>%
 group by(member casual, day of week) %>%
 summarize(ride length = sum(ride length)) %>%
 arrange(member_casual, day_of_week) %>%
 ggplot(aes(x = day of week, y = ride length, fill = member casual)) +
 geom_col(position = "dodge") +
 scale fill manual(values = c("navy",
                "maroon")) +
labs(title = "Daily Total Trip Duration", fill = "Member or Casual", x = "", y = "Daily Trip
Duraiton")
#### Members are using the bikes with a similar frequency during the week.
#### Casual riders are preferring the weekends.
#### In total, weekends are the most used time of the week.
### Monthly Average
all trips v6 %>%
 group by(member casual, month) %>%
```

```
summarize(ride length = sum(ride length)) %>%
 arrange(member casual, month) %>%
 ggplot(aes(x = month, y = ride_length, fill = member_casual)) +
 geom col(position = "dodge") +
 scale_fill_manual(values = c("navy", "maroon")) +
 labs(title = "Monthly Total Trip Duration", fill = "Member or Casual", x = "", y = "Monthly Trip
Duraiton")
#### Summer has the highest demand for bikes for both customer groups.
#### Casual riders have a special interest during the summer.
### Yearly
all_trips_v6%>%
 group by(member casual, year) %>%
 summarize(ride length = sum(ride length)) %>%
 arrange(member casual, year) %>%
 ggplot(aes(x = year, y = ride length, fill = member casual)) +
 geom col(position = "dodge") +
 scale_fill_manual(values = c("navy",
                "maroon")) +
 labs(title = "Yearly Total Trip Duration", fill = "Member or Casual", x = "", y = "Yearly Trip
Duraiton")
#### Until Covid-19, both customer groups were contributing similarly.
#### After 2019, trips taken by members decreased.
#### Total trip duration stayed stable because the increase in casual riders during the period
compensated for the decrease in members.
```

## # Recommendations

## Casual riders have a higher average trip duration, therefore, increasing the number of casual riders will have a more significant marginal effect than the members. Preparing special campaigns targeting casual riders will be more profitable for the company.

## Summer has the highest demand, prepare campaigns for summer focusing on both customer groups in order to increase the number of total users instead of only focusing on the number of members. Because this attempt may cause a decrease in the number of casual riders which has a higher marginal effect on the revenue.

## Prepare campaigns for weekends since the demand is at the top on weekends.

## # Food for tought

## Data includes observations about station locations of each trip. It is possible to run further analysis on the density of the stations in order to replace advertisement tools and balance the number of bikes docked at each station. Moreover, it is possible to manage the bike distribution among stations seasonally since there are data available.