USER	login page	search	research	checkout	confirm order& shipping address	order confirmation	tracking details	order delivery
user1 issue with create new account	**new customer: -** *downloaded the app from play store *open the app and click on create new account *enter the name, mobile number, email, password. *It shows email already exist *user changed the email and try to login *user face issue with password strength and after changing password *user successfully logged in	Search for the product that user wish to order	compare the product cost and discount provided with another similar product and ratings provided by the customer	selected the product User wants to order	confirmed the order and shipping address that was provided by the user	done with payment and confirmed order	tracking details were received to mobile and mail	product delivered on time and User was satisfied with the product
user 2 Issue with password during login	**Existing customer: -** *Incorrect password * Forget password - user should receive a verification link to the mail that was linked *User reset Password from the link received, login was successful	Search for the product that user wish to order	compare the product cost and discount provided with another similar product and ratings provided by the cudtomer	selected the product User wants to order	confirmed the order and shipping address that was provided by the user	done with payment and confirmed order	tracking details were received to mobile and mail	product delivered on time and User was satisfied with the product

user3 **issue with order** **confirmation**	user successfully login	Search for the product that user wish to order	compare the product cost and discount provided with another similar product and ratings provided by the customer	selected the product User wants to order	confirmed the order and shipping address that was provided by the user	after payment **order was not confirmed** and **money has debited** from account	no response from the customer support executives	order was not placed
user4 **issue with order** **discount and** **tracking details**	user successfully login	Search for the product that user wish to order	compare the product cost and discount provided with another similar product and ratings provided by the customer	selected the product User wants to order	confirmed the order and shipping address that was provided by the user	done with payment and confirmed order **Promo code didn't work and user didn't get a discount as expected**	**NO SHIPPING NOTIFICATION FROM THE VENDOR**	product ordered was cancelled by the user
user5 **issue with** **prime account** **user order**	user successfully login	Search for the product that user wish to order	compare the product cost and discount provided with another similar product and ratings provided by the customer	selected the product User wants to order	**during confirmation of order delivery charges were charged and delivery time was too long**	not done with payment and cancelled order	No tracking details	Not ordered the product
user6 **issue with app** **update**	user successfully login	**after update it takes long time to open the home screen**	**if user use sort by low to high it didn't show properly**	selected the product User wants to order	confirmed the order and shipping address that was provided by the user	done with payment and confirmed order	**for tracking details, the app interface has changed and found difficult for tracking**	product delivered on time and User was satisfied with the product