

I aspire to create immersive, memorable, and delightful experiences, through user-centered design processes and iterative prototyping.

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SKILLS

SERVICES

Code Development Core Concept Development Information Architecture Interaction Design Service & Strategy Design User Research

CAPABILITIES

Customer Journey Visualization Mobile Interface Design Paper & Interactive Prototypes Persona & Scenarios Requirements Gathering Responsive Web Design Service Blueprint Design Site Map & Architecture Design Sketching & Storyboarding Stakeholder Workshops **Usability Testing** User Journey & Flow Design Website & App, Design + Dev Wireframes & Flow Diagrams

TOOLS

CODE

HTML, CSS, SASS JS + JQuery Actionscript 3 Processing, Max/MSP PHP, Ruby C#, C++, Java

DESIGN

Axure, Balsamiq Adobe Creative Suite 6 Microsoft Office

GAME DEVELOPMENT

GameBryo Engine ScaleForm GFx 3 WWise Sound Engine

SOUND DESIGN

Ableton Live Propellerhead Reason

JUL 2012 + nurun

Senior User Experience Architect | Atlanta | Atlanta, GA

(In addition to similar responsibilities at Moxie)

- » Implemented an alternate responsive design project workflow & development lifecycle
- Developed Interactive and responsive web app prototypes
- Elicited and gather project and client requirements through client meetings
- Nespresso, Assurant, Manheim, The Home Depot, General Electric, Peak10, Disney

OCT 2010 -JUL 2012

Moxie User Experience Architect | Atlanta Headquarters | Atlanta, GA

- » Established requirements and functionality through wireframes and documentation.
- Explored design concepts through wireframes, paper, and functional prototypes.
- Designed sitemaps, userflow, and wireframes to illustrate interactivity.
- Participated in campaign concepting and strategy and supported new business pitches.
- Client projects include:
 - Cartoon Network Mobile: Lead IA, interaction design, prototype development
 - Coca Cola Live Positively: Information architecture, interaction design, QA
 - Pennington Seed: Information architecture, interaction design
 - Pennington Seed Facebook Contest: Information architecture & FB campaign design
 - Verizon Wireless: Shopping path, campaigns, microsites, mobile, holiday sales & sponsorship campaigns, in-store displays & others: Information architecture, interaction design
 - Other clients: BBC America, L'Oreal/Garnier, Autotrader, AMDRO, Nestea

MAY-AUG 2008 Microsoft

Program Manager Intern | Visual Studio Team Foundation Server | Raleigh, NC

- » Managed an intern-developed shell extension feature for Team Foundation Server.
- » Designed, pitched, researched and wireframed a real-time collaboration coding feature.

MAY-AUG 2007

University of Southern California

Research Intern | Integrated Media Systems Center | Los Angeles, CA

» Created compelling real-time MIDI pattern generators and other sound tools in Max/MSP.

EDUCATION

AUG 2009 -AUG 2010

Carnegie Mellon University

Masters in Human-Computer Interaction | GPA: 3.79

First Responder

Technical Lead, Interface Designer, User Researcher | General Dynamics Viz | Pittsburgh, PA Project aimed at creating a real-time, unified collaboration and visualization tool for emergency response personnel and 911 response centers.

- Performed user research, including methods such as interviews, contextual inquiries, directed storytelling with emergency personnel across all disciplines.
- Developed ethnographic research material used to understand workflow and culture.
- Designed and developed wireframes and rapid, iterative prototypes of collaboration tool, and designed and built webservice connecting our web app to GD's system.

PG Connect

Service Designer, User Researcher, Research Analyst | Pittsburgh Post-Gazette | Pittsburgh, PA A Service Design project aimed at engaging and increasing readership for the largest Pittsburgh newspaper, the Pittsburgh Post-Gazette.

- Developed ethnographic user research tools and performed contextual research to explore and understand how locals consume news in various forms.
- Sythesized, modeled and visualized user research data using various methods.
- Developed conceptual models and visualizations to make sense of research data.

2004-2009 University of Maryland, Baltimore County

B.S. in Computer Science; Game Development Track; minor in psychology | GPA: 3.45