

I aspire to create immersive, memorable, and delightful experiences, through user-centered design processes and iterative prototyping.

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# **SKILLS**

#### **SERVICES**

Code Development
Core Concept Development
Information Architecture
Interaction Design
Service & Strategy Design
User Research

#### CAPABILITIES

TOOLS

Actionscript 3

C#, C++, Java

Microsoft Office

PHP, Ruby

DESIGN
Axure. Balsamia

HTML, CSS, JS + JQuery

Processing, Max/MSP

Adobe Creative Suite 6

GAME DEVELOPMENT

GameBryo Engine

ScaleForm GFx 3

Customer Journey Visualization
Mobile Interface Design
Paper & Interactive Prototypes
Persona & Scenarios
Requirements Gathering
Responsive Web Design
Service Blueprint Design
Site Map & Architecture Design
Sketching & Storyboarding
Stakeholder Workshops
Usability Testing
User Journey & Flow Design
Website & App, Design + Dev
Wireframes & Flow Diagrams

# JUL 2012 + nurun

Senior User Experience Architect | Atlanta | Atlanta, GA

(In addition to similar responsibilities at Moxie)

- » Implemented an alternate responsive design project workflow & development lifecycle
- » Developed Interactive and responsive web app prototypes
- » Elicited and gather project and client requirements through client meetings
- » Nespresso, Assurant, Manheim, The Home Depot, General Electric, Peak10, Disney

#### OCT 2010 - Moxie

JUL 2012 User Experience Architect | Atlanta Headquarters | Atlanta, GA

- » Established requirements and functionality through wireframes and documentation.
- » Explored design concepts through wireframes, paper, and functional prototypes.
- » Designed sitemaps, userflow, and wireframes to illustrate interactivity.
- » Participated in campaign concepting and strategy and supported new business pitches.
- » Client projects include:
  - » Cartoon Network Mobile: Lead IA, interaction design, prototype development
  - » Coca Cola Live Positively: Information architecture, interaction design, QA
  - » Pennington Seed: Information architecture, interaction design
  - » Pennington Seed Facebook Contest: Information architecture & FB campaign design
  - » Verizon Wireless: Shopping path, campaigns, microsites, mobile, holiday sales & sponsorship campaigns, in-store displays & others: Information architecture, interaction design
  - » Other clients: BBC America, L'Oreal/Garnier, Autotrader, AMDRO, Nestea

#### MAY-AUG 2008 Microsoft

Program Manager Intern | Visual Studio Team Foundation Server | Raleigh, NC

- » Managed an intern-developed shell extension feature for Team Foundation Server.
- » Designed, pitched, researched and wireframed a real-time collaboration coding feature.

### University of Southern California

MAY-AUG 2007

Research Intern | Integrated Media Systems Center | Los Angeles, CA

» Created compelling real-time MIDI pattern generators and other sound tools in Max/MSP.

### **EDUCATION**

#### AUG 2009 -AUG 2010

## Carnegie Mellon University

Masters in Human-Computer Interaction | GPA: 3.79

#### First Responder

Technical Lead, Interface Designer, User Researcher | General Dynamics Viz | Pittsburgh, PA Project aimed at creating a real-time, unified collaboration and visualization tool for emergency response personnel and 911 response centers.

- » Performed user research, including methods such as interviews, contextual inquiries, directed storytelling with emergency personnel across all disciplines.
- » Developed ethnographic research material used to understand workflow and culture.
- » Designed and developed wireframes and rapid, iterative prototypes of collaboration tool, and designed and built webservice connecting our web app to GD's system.

### PG Connect

Service Designer, User Researcher, Research Analyst | Pittsburgh Post-Gazette | Pittsburgh, PA A Service Design project aimed at engaging and increasing readership for the largest Pittsburgh newspaper, the Pittsburgh Post-Gazette.

- Developed ethnographic user research tools and performed contextual research to explore and understand how locals consume news in various forms.
- » Sythesized, modeled and visualized user research data using various methods.

# SOUND DESIGN

Ableton Live Propellerhead Reason

WWise Sound Engine

2004–2009

# University of Maryland, Baltimore County

B.S. in Computer Science; Game Development Track; minor in psychology | GPA: 3.45