

Education

**The University of Michigan,
School of Information**
Ida Fine Scholarship recipient
M.S. in Information Science
*Concentrations in Human-Computer Interaction
and Information Analysis and Retrieval*
Expected August 2014

The University of Chicago
B.A. in English Language and Literature
(with Honors)
June 2006

Skills

- Qualitative design research

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using:

Contextual inquiry

Affinity diagramming

Usability testing methods

Participant interviews
- Data wrangling and analysis

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using:

R, Stata

Python, pandas

MySQL

Exploratory techniques
- Front-end web development

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using:

HTML, CSS, PHP,

JavaScript, jQuery
- Graphic and interaction design

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using:

Adobe Creative Suite

Axure

Incentive-centered principles
- Information visualization

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using:

D3

ggplot2

Professional Experience

School of Information, University of Michigan, Ann Arbor, MI
Research Assistant, Developer (March 2014 - present)
• Design and develop browser-based experiments to study cultural differences in online behavior
• Maintain labinthewild.org, our lab’s online experimental platform
• Co-supervise one undergraduate research intern

Institute for Social Research, Ann Arbor, MI
Designer (August 2013 - December 2013)
• Designed visualizations synthesizing social research from multiple departments at the University of Michigan
• Met regularly with client to improve design and achieve project goals

Institute for Research on Labor, Employment, and the Economy, Ann Arbor, MI
Designer, Research Assistant (January 2013 - December 2013)
• Designed print and digital interfaces for a project connecting foreign investment to underused manufacturing space
• Researched user needs by conducting usability testing, competitive and heuristic analyses, and expert interviews
• Documented research findings in reports used by the entire project team and by researchers on related projects

Andy Garcia Productions, Madison, WI
Production Assistant (January 2012 - August 2012)
• Wrote scripts, proposals, and other content for corporate clients
• Assisted creative team on video shoots and with graphic production

Coro Center for Civic Leadership, Pittsburgh, PA
Fellow (August 2010 - May 2011)
• Explored cross-sectoral public issues with a cohort of twelve Fellows
• Co-designed a civic engagement program for fifty Pittsburgh residents
• Completed four placements at local organizations.
Deliverables included:
• A nonprofit outreach and fundraising strategy
• A data-driven report on Housing Choice Voucher program trends
• A social media marketing strategy

Braddock Redux, Braddock, PA
Project Manager, Youth Instructor (October 2008 - August 2010)
• Co-managed community development projects, including a youth media engagement initiative and community newspaper project
• Wrote grants and project proposals, raising a total of \$112,000
• Mentored thirty at-risk youth in an after school work skills program