
NICHOLAS M. GOLDSTEIN

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Contact me for more info:

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Profile

Results-driven IT Consultant with a strong background in client relationship management and problem-solving. Adept at navigating complex professional scenarios while maintaining clear communication. Passionate about leveraging technology to drive business solutions, with a keen interest in fullstack web and mobile development.

Experience

IT Consultant, Oracle; Remote Position Oct. 2022–Present

- Troubleshoot complex device and software issues, providing timely and effective solutions
- Navigate intricate professional scenarios, demonstrating strong problem-solving and interpersonal skills
- Maintain clear and consistent communication with clients throughout project lifecycles
- Collaborate with cross-functional teams to deliver comprehensive IT solutions

Education

SUNY Oneonta; Oneonta, NY — Business Economics,
Graduated August 2022

Skills

- Client Relationship Management
- IT Troubleshooting
- Problem Solving
- Professional Communication
- Backend Development
- Mobile App Development
- Development: Flutter, Go, TypeScript
- Project Management

Technical Projects

PLATO5 – Social Networking App (Side Project)

August 2023–Present

- Developed a web app using TypeScript to facilitate social connections based on location, personality traits, and mutual interests
 - Developed a comprehensive social ecosystem, including a forum, chat capabilities, and AI conversation assistants
 - Implemented backend architecture using PostgreSQL and Go, focusing on scalable and secure solutions
 - Integrated features promoting safe and positive user interactions to enhance retention and user satisfaction
 - Gained hands-on experience in managing app development from concept to deployment
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