

Conditions for separating the customer types

Customer Types	Current Month	Current Month-1	Current Month-2	Current Month-3
New				
Repeat				
Reactive				
Churn				

The customers have transactions on the month.
The customers don't have the transactions on the month.
Not specified

Target Final Table for Exploring with Data Studio

date	cust_types	n_cust
2008-07-01	ChurnCustomer	xxxx
2008-07-01	RepeatCustomer	xxx
2008-07-01	ReactiveCustomer	xxxx
2008-06-01	NewCustomer	xx

Summary Result

Part1: Separate NewCustomer, RepeatCustomer and ReactivedCustomer from raw data

▶ RUN
📄 SAVE ▼
🕒 SCHEDULE ▼
⚙️ MORE ▼

```

1 SELECT rpt_mth,cust_types,count (distinct cust_code) as n_cust
2 FROM
3 (
4     SELECT cust_code,shop_months as rpt_mth
5     ,CASE
6         WHEN DATE_DIFF(shop_months,pre_mths,month) is null then "NewCustomer"
7         WHEN DATE_DIFF(shop_months,pre_mths,month) = 1 then "RepeatCustomer"
8         WHEN DATE_DIFF(shop_months,pre_mths,month) > 1 then "ReactivatedCustomer"
9     ELSE "OTHERS" END as cust_types
10    from
11    (
12        SELECT DISTINCT cust_code, shop_months
13        ,LAG(shop_months, 1) OVER (PARTITION BY cust_code ORDER BY shop_months ASC) AS pre_mths
14    from
15    (
16        SELECT Distinct cust_code, date_trunc(parse_date('%Y%m%d', cast(SHOP_DATE as string)), month) shop_months
17        FROM `basic-breaker-331409.supermarket.rawdata`
18        where cust_code is not null
19    )
20    )
21 )
22 group by rpt_mth,cust_types
23 ORDER BY rpt_mth ASC

```

Processing location: EU

Query results
📄 SAVE RESULTS
📊 EXPLORE DATA ▼

Query complete (21.0 sec elapsed, 129.4 MB processed)

Job information	Results	JSON	Execution details
74	2008-05-01 RepeatCustomer		900
75	2008-06-01 RepeatCustomer		997
76	2008-06-01 ReactivedCustomer		602
77	2008-07-01 RepeatCustomer		465
78	2008-07-01 ReactivedCustomer		130

Part2: Separate Churn Customers from raw data

RUN
 SAVE ▾
 SCHEDULE ▾
 MORE ▾

```

1 SELECT count(*) as n_cust,rpt_mth,'ChurnCustomer' AS cust_types
2 FROM
3 (
4     SELECT shop_months ,date_add(shop_months , INTERVAL 1 month) AS rpt_mth, cust_code
5     FROM
6     (
7         SELECT Distinct cust_code, shop_months,
8             LAG(shop_months, 1) OVER (PARTITION BY cust_code ORDER BY shop_months DESC) AS next_months,
9             DATE_DIFF(LAG(shop_months, 1) OVER (PARTITION BY cust_code ORDER BY shop_months DESC), shop_months, MONTH) AS n_mth
10        FROM
11        (
12            SELECT Distinct cust_code, date_trunc(parse_date('%Y%m%d', cast(SHOP_DATE as string)), month) shop_months
13            FROM `basic-breaker-331409.supermarket.rawdata`
14        )where cust_code is not null
15    )WHERE (n_mth > 1 or n_mth is null)
16    ) where shop_months < (SELECT MAX(shop_months) FROM (SELECT distinct cust_code, date_trunc(parse_date('%Y%m%d', cast(SHOP_DATE as string)), month) shop_months
17      FROM `basic-breaker-331409.supermarket.rawdata`
18       where cust_code is not null))
19 group by rpt_mth,cust_types
20 ORDER BY rpt_mth ASC
  
```

Processing location: EU

Query results

SAVE RESULTS
 EXPLORE DATA ▾

Query complete (18.8 sec elapsed, 258.9 MB processed)

	Job information	Results	JSON	Execution details
22	454	2008-02-01	ChurnCustomer	
23	475	2008-03-01	ChurnCustomer	
24	523	2008-04-01	ChurnCustomer	
25	574	2008-05-01	ChurnCustomer	
26	594	2008-06-01	ChurnCustomer	
27	1134	2008-07-01	ChurnCustomer	

Part3: Combine the data in Part1 and Part2 by using union all

```

1 SELECT rpt_mth,cust_types, count (distinct cust_code) as n_cust
2 FROM
3 (
4   SELECT cust_code,shop_months as rpt_mth
5   ,CASE
6     WHEN DATE_DIFF(shop_months,pre_mths,month) is null then "NewCustomer"
7     WHEN DATE_DIFF(shop_months,pre_mths,month) = 1 then "RepeatCustomer"
8     WHEN DATE_DIFF(shop_months,pre_mths,month) > 1 then "ReactivatedCustomer"
9   ELSE "OTHERS" END as cust_types
10  FROM
11  (
12    SELECT DISTINCT cust_code, shop_months
13    ,LAG(shop_months, 1) OVER (PARTITION BY cust_code ORDER BY shop_months ASC) AS pre_mths
14    FROM
15    (
16      SELECT Distinct cust_code, date_trunc(parse_date('%Y%m%d', cast(SHOP_DATE as string)), month) shop_months
17      FROM "basic-breaker-331409.supermarket.rawdata"
18      where cust_code is not null
19    )
20  )
21  union all
22  SELECT Distinct cust_code,rpt_mth,'ChurnCustomer' AS cust_types
23  FROM
24  (
25    SELECT shop_months ,date_add(shop_months , INTERVAL 1 month) AS rpt_mth, cust_code
26    FROM
27    (
28      SELECT Distinct cust_code, shop_months,
29      LAG(shop_months, 1) OVER (PARTITION BY cust_code ORDER BY shop_months DESC) AS next_months,
30      DATE_DIFF(LAG(shop_months, 1) OVER (PARTITION BY cust_code ORDER BY shop_months DESC), shop_months, MONTH) AS n_mth
31      FROM
32      (
33        SELECT Distinct cust_code, date_trunc(parse_date('%Y%m%d', cast(SHOP_DATE as string)), month) shop_months
34        FROM "basic-breaker-331409.supermarket.rawdata"
35        )where cust_code is not null
36      )WHERE (n_mth > 1 or n_mth is null)
37    ) where shop_months < (SELECT MAX(shop_months) FROM (SELECT distinct cust_code, date_trunc(parse_date('%Y%m%d', cast(SHOP_DATE as string)), month) shop_months
38    FROM "basic-breaker-331409.supermarket.rawdata"
39    where cust_code is not null))
40  )
41  group by rpt_mth,cust_types
42  ORDER BY rpt_mth ASC

```

Part4: Result (Explore with Data Studio)

