

```

{
  "intents": [
    {
      "intent": "Covid_Cleaning_Disinfecting",
      "examples": [
        {
          "text": "What cleaning methods kill the coronavirus?"
        },
        {
          "text": "Should I spray myself or my kids with disinfectant?"
        },
        {
          "text": "How often do I need to clean my home to prevent the spread of
coronavirus?"
        },
        {
          "text": "All the stores are out of disinfecting wipes, what do I do?"
        },
        {
          "text": "Are there disinfectants available that can inactivate (kill)
COVID-19?"
        },
        {
          "text": "Do I have to use bleach to kill coronavirus?"
        },
        {
          "text": "Do I need lysol wipes?"
        },
        {
          "text": "Does alcohol kill the coronavirus?"
        },
        {
          "text": "How do I clean my home properly?"
        },
        {
          "text": "how do i get rid of germs at my home"
        },
        {
          "text": "Whats the difference between cleaning and disinfecting?"
        }
      ],
      "description": "How to clean and disinfect."
    },
    {
      "intent": "Covid_Description",
      "examples": [

```

```

    {
      "text": "How dangerous is this?"
    },
    {
      "text": "Where did the coronavirus come from?"
    },
    {
      "text": "what is the coronavirus?"
    },
    {
      "text": "what is novel coronavirus?"
    },
    {
      "text": "What is COVID-19?"
    },
    {
      "text": "Is the coronavirus the same as SARS?"
    },
    {
      "text": "Is the coronavirus the same as MERS?"
    },
    {
      "text": "Is the coronavirus the same as a cold?"
    },
    {
      "text": "How is COVID-19 spread?"
    },
    {
      "text": "Has the cause of COVID-19 been identified?"
    }
  ],
  "description": "Overview of Covid 19."
},
{
  "intent": "General_Greetings",
  "examples": [
    {
      "text": "How are things going?"
    },
    {
      "text": "Good day"
    },
    {
      "text": "Good evening"
    }
  ]
}

```

```
    "text": "Good morning"
  },
  {
    "text": "Good to see you"
  },
  {
    "text": "Greetings"
  },
  {
    "text": "Have you been well?"
  },
  {
    "text": "Hello Agent"
  },
  {
    "text": "Hello I am looking for some help here"
  },
  {
    "text": "Hello"
  },
  {
    "text": "Hey how are you doing"
  },
  {
    "text": "Hey there all"
  },
  {
    "text": "Hey there"
  },
  {
    "text": "Hey twin"
  },
  {
    "text": "Hey you"
  },
  {
    "text": "Hi advisor"
  },
  {
    "text": "Hi there"
  },
  {
    "text": "How are you today?"
  },
  {
    "text": "How have you been?"
  }
```

```

    },
    {
      "text": "How is it going?"
    },
    {
      "text": "How r u?"
    },
    {
      "text": "Looking good eve"
    },
    {
      "text": "Ok take me back"
    },
    {
      "text": "What's new?"
    },
    {
      "text": "What's up?"
    },
    {
      "text": "Who is this?"
    },
    {
      "text": "You there"
    }
  ],
  "description": "Greet the bot."
},
{
  "intent": "Covid_Case_Count",
  "examples": [
    {
      "text": "what is the count of coronavirus infected people?"
    },
    {
      "text": "Where are cases?"
    },
    {
      "text": "Are there any cases near me?"
    },
    {
      "text": "covid number in my state?"
    },
    {
      "text": "Does MA have a confirmed COVID case?"
    },
  ],

```

```

{
  "text": "Does the US have a confirmed COVID case?"
},
{
  "text": "How many cases of the virus are there in the world?"
},
{
  "text": "has anyone died of coronavirus in my state?"
},
{
  "text": "How many cases of COVID-19 are in the US?"
},
{
  "text": "How many coronavirus cases are there in my area?"
},
{
  "text": "how many people are infected in the us?"
},
{
  "text": "how many people are sick in the US?"
},
{
  "text": "is anyone near me sick"
}
],
"description": "Information on number of Covid 19 cases."
},
{
  "intent": "General_About_You",
  "examples": [
    {
      "text": "What's your name?"
    },
    {
      "text": "Can I use another language?"
    },
    {
      "text": "Describe your self"
    },
    {
      "text": "Do you have a name?"
    },
    {
      "text": "Do you know who you are?"
    }
  ]
}

```

```
    "text": "How can I configure you?"
  },
  {
    "text": "How do you function?"
  },
  {
    "text": "How old are you?"
  },
  {
    "text": "Why are you here?"
  },
  {
    "text": "Who are you?"
  },
  {
    "text": "Where were you born?"
  },
  {
    "text": "Where are you from?"
  },
  {
    "text": "I want to set up the chat bot for my shop"
  },
  {
    "text": "What should I know about you?"
  },
  {
    "text": "What languages do you speak?"
  },
  {
    "text": "Tell me something about yourself"
  },
  {
    "text": "Tell me about your life"
  },
  {
    "text": "Let us talk about you"
  },
  {
    "text": "Introduce your self"
  },
  {
    "text": "About you"
  }
],
"description": "Request generic personal attributes."
```

```
},
{
  "intent": "General_Ending",
  "examples": [
    {
      "text": "It was nice chatting with you"
    },
    {
      "text": "I'm leaving now"
    },
    {
      "text": "Im good thank you"
    },
    {
      "text": "Time to go"
    },
    {
      "text": "I am leaving"
    },
    {
      "text": "I am out of here"
    },
    {
      "text": "I d like to stop doing this"
    },
    {
      "text": "I have got to go"
    },
    {
      "text": "I want to quit"
    },
    {
      "text": "I'm done"
    },
    {
      "text": "Im done"
    },
    {
      "text": "Hey bot go away"
    },
    {
      "text": "Goodbye"
    },
    {
      "text": "Good. bye."
    },
  ],
}
```

```
{
  "text": "Going now"
},
{
  "text": "Go off"
},
{
  "text": "Go away"
},
{
  "text": "Get lost"
},
{
  "text": "Finished now, good bye"
},
{
  "text": "Ending this session"
},
{
  "text": "End trial"
},
{
  "text": "Cya later"
},
{
  "text": "Catch you later"
},
{
  "text": "Bye now"
},
{
  "text": "Bye bye"
},
{
  "text": "Have a nice day?"
},
{
  "text": "That's everything"
},
{
  "text": "That is all"
},
{
  "text": "Thanks very much, bye!"
},
{
```



```

        "text": "Thanks, bye!"
    },
    {
        "text": "Thank you for your time"
    },
    {
        "text": "Stop talking to me"
    },
    {
        "text": "Stop doing this"
    },
    {
        "text": "Shut up"
    },
    {
        "text": "See you"
    },
    {
        "text": "See you later"
    },
    {
        "text": "Ok goodbye"
    }
],
"description": "End the conversation."
},
{
    "intent": "supplies_needed",
    "examples": [
        {
            "text": "Who has some cleaning supplies",
            "mentions": [
                {
                    "entity": "supplies",
                    "location": [
                        13,
                        30
                    ]
                }
            ]
        }
    ],
    {
        "text": "Anyone have a mask",
        "mentions": [
            {
                "entity": "supplies",

```

```
        "location": [
            14,
            18
        ]
    }
]
},
{
    "text": "Anyone have an xyz",
    "mentions": [
        {
            "entity": "supplies",
            "location": [
                15,
                18
            ]
        }
    ]
},
{
    "text": "Anyone have extra gloves",
    "mentions": [
        {
            "entity": "supplies",
            "location": [
                18,
                24
            ]
        }
    ]
},
{
    "text": "Anyone have some canned fruits",
    "mentions": [
        {
            "entity": "supplies",
            "location": [
                17,
                30
            ]
        }
    ]
},
{
    "text": "Can I get a gallon of milk",
    "mentions": [
```

```
{
  "entity": "supplies",
  "location": [
    12,
    26
  ]
}
]
},
{
  "text": "Can I get an box of cereal",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        13,
        26
      ]
    }
  ]
},
{
  "text": "Can I get bread",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        10,
        15
      ]
    }
  ]
},
{
  "text": "Can I get some gloves",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        15,
        21
      ]
    }
  ]
},
{
```

```
"text": "Does anyone have a mask",
"mentions": [
  {
    "entity": "supplies",
    "location": [
      19,
      23
    ]
  }
],
},
{
  "text": "Does anyone have any paper towel",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        21,
        32
      ]
    }
  ]
},
{
  "text": "Does anyone have some canned vegetables",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        22,
        39
      ]
    }
  ]
},
{
  "text": "I need a bag of ice",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        9,
        19
      ]
    }
  ]
}
```

```
},
{
  "text": "I need hand sanitizer",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        7,
        21
      ]
    }
  ]
},
{
  "text": "I need some toilet paper",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        12,
        24
      ]
    }
  ]
},
{
  "text": "I want a bag of ice",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        9,
        19
      ]
    }
  ]
},
{
  "text": "I want some canned food",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        12,
        23
      ]
    }
  ]
}
```

```
    }
  ]
},
{
  "text": "I want vegetables",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        7,
        17
      ]
    }
  ]
},
{
  "text": "What is the closest location that has apples or bananas",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        38,
        44
      ]
    },
    {
      "entity": "supplies",
      "location": [
        48,
        55
      ]
    }
  ]
},
{
  "text": "What is the closest location that has fruits",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        38,
        44
      ]
    }
  ]
},
},
```

```
{
  "text": "What is the closest location that has some water bottles",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        43,
        56
      ]
    }
  ]
},
{
  "text": "What is the nearest location that has a gallon of milk",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        40,
        54
      ]
    }
  ]
},
{
  "text": "What is the nearest location that has disinfectant wipes",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        38,
        56
      ]
    }
  ]
},
{
  "text": "What is the nearest location that has some batteries",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        43,
        52
      ]
    }
  ]
}
```

```
]
},
{
  "text": "Where can I get a bag of rice",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        18,
        29
      ]
    }
  ]
},
{
  "text": "Where can I get milk and eggs",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        16,
        20
      ]
    },
    {
      "entity": "supplies",
      "location": [
        25,
        29
      ]
    }
  ]
},
{
  "text": "Where can I get some clorox",
  "mentions": [
    {
      "entity": "supplies",
      "location": [
        21,
        27
      ]
    }
  ]
},
{
```



```

    "text": "Who has a bottle of hand sanitizer",
    "mentions": [
      {
        "entity": "supplies",
        "location": [
          20,
          34
        ]
      }
    ]
  },
  {
    "text": "Who has fruits",
    "mentions": [
      {
        "entity": "supplies",
        "location": [
          8,
          14
        ]
      }
    ]
  }
],
},
{
  "intent": "Covid_Protecting_Against_Infection",
  "examples": [
    {
      "text": "prevent the spread of the virus"
    },
    {
      "text": "How do I avoid covid-19?"
    },
    {
      "text": "how do I ensure my family is safe?"
    },
    {
      "text": "How do I protect myself?"
    },
    {
      "text": "How often should I wash my hands?"
    },
    {
      "text": "How do I prevent myself from getting sick?"
    },
  ],

```

```

{
  "text": "Is it even possible to avoid the virus?"
},
{
  "text": "What is the risk of my child becoming sick with COVID-19?"
},
{
  "text": "How can I protect my family from the spread of coronavirus?"
},
{
  "text": "What's the best way to prevent coronavirus?"
},
{
  "text": "How to Prevent the Spread of the Virus"
},
{
  "text": "Do I need to wear a face mask?"
},
{
  "text": "what should i do to contain the spread of the virus"
}
],
"description": "How to prevent infection."
},
{
  "intent": "Covid_School_Shutdown",
  "examples": [
    {
      "text": "When will the schools open?"
    },
    {
      "text": "Are schools shut down?"
    },
    {
      "text": "How can I get the latest news on my school closure?"
    },
    {
      "text": "How will the shutdown impact my child's attendance records?"
    },
    {
      "text": "are schools open?"
    },
    {
      "text": "Should my child stay home from school?"
    }
  ]
}

```

```

        "text": "What does the ordered school closure mean for report cards?"
    },
    {
        "text": "What happens after the ordered three-week closure period
ends?"
    },
    {
        "text": "Will students still graduate this year?"
    },
    {
        "text": "Can my child go to school?"
    }
],
"description": "Information on local schools."
},
{
    "intent": "Covid_Travel_Restrictions",
    "examples": [
        {
            "text": "do i need to stay home"
        },
        {
            "text": "I just travelled. What do I do?"
        },
        {
            "text": "Is it safe to fly to Seattle?"
        },
        {
            "text": "Should I cancel my flight to Denver?"
        },
        {
            "text": "What if I urgently need to take a flight?"
        },
        {
            "text": "Are there any travel restrictions in place yet?"
        },
        {
            "text": "Can I travel?"
        },
        {
            "text": "Do I need a doctor's note to travel?"
        }
    ],
    "description": "Information on travel during Covid 19 pandemic."
},
{

```

```

    "intent": "Covid_Testing_Results",
    "examples": [
      {
        "text": "Who will give me my COVID test results?"
      },
      {
        "text": "My doctor hasn't given me my test results back yet."
      },
      {
        "text": "test outcomes?"
      },
      {
        "text": "When can I get my results?"
      },
      {
        "text": "Its been a week. Who can I call to get my test results?"
      },
      {
        "text": "How can I get my test results?"
      },
      {
        "text": "Do my test results come in the mail?"
      }
    ],
    "description": "How to get Covid 19 test results."
  },
  {
    "intent": "Covid_Symptoms",
    "examples": [
      {
        "text": "should i get tested"
      },
      {
        "text": "should I get tested if I have a cough?"
      },
      {
        "text": "I have travled recently. What do I do?"
      },
      {
        "text": "I think I might have the virus."
      },
      {
        "text": "am i sick"
      },
      {
        "text": "What are symptoms?"
      }
    ]
  }

```

```

    },
    {
      "text": "How do i know if I'm sick"
    },
    {
      "text": "Do I need to get tested?"
    },
    {
      "text": "I think I'm infected"
    },
    {
      "text": "I traveled to Italy recently. What do I do?"
    }
  ],
  "description": "Symptoms related to Covid 19."
},
{
  "intent": "Covid_Testing_Locations",
  "examples": [
    {
      "text": "testing spots for coronavirus?"
    },
    {
      "text": "Can I get tested at my doctors?"
    },
    {
      "text": "Where can I get tested?"
    },
    {
      "text": "testing locations?"
    },
    {
      "text": "How do I get tested?"
    },
    {
      "text": "Can I test myself at my house?"
    },
    {
      "text": "Can I get tested at Walgreens?"
    }
  ],
  "description": "Where to get tested for Covid 19."
},
{
  "intent": "Covid_Event_Shutdowns",
  "examples": [

```

```

    {
      "text": "What sports are being cancelled?"
    },
    {
      "text": "When will the NHL return?"
    },
    {
      "text": "When will the NCAA championships be held?"
    },
    {
      "text": "Should I feel safe going to the movies?"
    },
    {
      "text": "What is the maximum number of people allowed to meet right
now?"
    },
    {
      "text": "Why is the government shutting down my event?"
    },
    {
      "text": "Will I get a refund for a ticket I purchased?"
    },
    {
      "text": "events and large gatherings"
    },
    {
      "text": "Are events being shut down?"
    },
    {
      "text": "Are groups of people allowed to meet?"
    },
    {
      "text": "How do I know if my concert is cancelled?"
    }
  ],
  "description": "Information on events and large groups."
}
],
"entities": [
  {
    "entity": "supplies",
    "values": [
      {
        "type": "synonyms",
        "value": "box of cereal",
        "synonyms": []
      }
    ]
  }
]

```

```
},
{
  "type": "synonyms",
  "value": "hand sanitizer",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "mask",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "xyz",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "gloves",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "bread",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "vegetables",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "bananas",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "canned fruits",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "paper towel",
  "synonyms": []
},
},
```

```
{
  "type": "synonyms",
  "value": "gallon of milk",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "canned vegetables",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "water bottles",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "batteries",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "bag of ice",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "toilet paper",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "canned food",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "apples",
  "synonyms": []
},
{
  "type": "synonyms",
  "value": "bag of rice",
  "synonyms": []
},
{
```



```

        "type": "synonyms",
        "value": "fruits",
        "synonyms": []
    },
    {
        "type": "synonyms",
        "value": "disinfectant wipes",
        "synonyms": []
    },
    {
        "type": "synonyms",
        "value": "milk",
        "synonyms": []
    },
    {
        "type": "synonyms",
        "value": "eggs",
        "synonyms": []
    },
    {
        "type": "synonyms",
        "value": "clorox",
        "synonyms": []
    },
    {
        "type": "synonyms",
        "value": "cleaning supplies",
        "synonyms": []
    }
],
"fuzzy_match": true
}
],
"metadata": {
    "api_version": {
        "major_version": "v2",
        "minor_version": "2018-11-08"
    },
    "from-sample": true
},
"dialog_nodes": [
    {
        "type": "response_condition",
        "output": {
            "text": {
                "values": [

```

```

        "What supplies do you need"
    ],
    "selection_policy": "sequential"
}
},
"parent": "node_10_1584231342659",
"conditions": "true",
"dialog_node": "response_6_1585168432295",
"previous_sibling": "response_7_1585167995210"
},
{
    "type": "response_condition",
    "output": {
        "generic": [
            {
                "values": [
                    {
                        "text": "The supplies you need are <? @supplies.values ?>"
                    }
                ],
                "response_type": "text",
                "selection_policy": "sequential"
            }
        ]
    },
    "parent": "node_10_1584231342659",
    "context": {
        "supplies_needed_in": "@supplies"
    },
    "conditions": "@supplies",
    "dialog_node": "response_7_1585167995210"
},
{
    "type": "standard",
    "title": "Anything else",
    "output": {
        "generic": [
            {
                "values": [
                    {
                        "text": "I didn't understand. You can try rephrasing."
                    },
                    {
                        "text": "Can you reword your statement? I'm not understanding."
                    },
                    {

```

```

        "text": "I didn't get your meaning."
    }
],
    "response_type": "text",
    "selection_policy": "sequential"
}
]
},
"conditions": "anything_else",
"dialog_node": "Anything else",
"previous_sibling": "node_4_1584218971201",
"disambiguation_opt_out": true
},
{
    "type": "standard",
    "output": {
        "generic": [
            {
                "values": [
                    {
                        "text": "Hello"
                    },
                    {
                        "text": "Hi"
                    },
                    {
                        "text": "Hey"
                    }
                ],
                "response_type": "text",
                "selection_policy": "random"
            }
        ]
    },
    "conditions": "#General_Greetings",
    "dialog_node": "node_4_1584218872946",
    "previous_sibling": "Welcome"
},
{
    "type": "standard",
    "metadata": {
        "_customization": {
            "mcr": true
        }
    },
    "conditions": "#supplies_needed",

```

```

    "dialog_node": "node_10_1584231342659",
    "previous_sibling": "node_4_1584218872946"
  },
  {
    "type": "standard",
    "output": {
      "generic": [
        {
          "values": [
            {
              "text": "OK. See you later."
            },
            {
              "text": "Take care"
            },
            {
              "text": "Bye"
            },
            {
              "text": "Stay safe"
            }
          ],
          "response_type": "text",
          "selection_policy": "random"
        }
      ]
    },
    "conditions": "#General_Ending",
    "dialog_node": "node_4_1584218971201",
    "previous_sibling": "node_10_1584231342659"
  },
  {
    "type": "standard",
    "title": "Welcome",
    "output": {
      "generic": [
        {
          "values": [
            {
              "text": "Hello. I am a community cooperation virtual agent. I
can help answer your questions about what is available in your community. How
can I help you?"
            }
          ],
          "response_type": "text",
          "selection_policy": "sequential"
        }
      ]
    }
  }

```

```

        }
    ]
},
"conditions": "welcome",
"dialog_node": "Welcome"
}
],
"counterexamples": [],
"system_settings": {
    "off_topic": {
        "enabled": true
    },
    "disambiguation": {
        "prompt": "Did you mean:",
        "enabled": true,
        "randomize": true,
        "max_suggestions": 5,
        "suggestion_text_policy": "title",
        "none_of_the_above_prompt": "None of the above"
    },
    "system_entities": {
        "enabled": true
    },
    "human_agent_assist": {
        "prompt": "Did you mean:"
    },
    "spelling_auto_correct": true
},
"learning_opt_out": false,
"name": "starter-kit-jrt-test",
"language": "en",
"description": ""
}

```