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| Gomathi Shankar |

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| Professional Summary | * Having **9 *years of experience in Manual Testing*** withemphasis on Software Quality Assurance. * Have completed ***ISTQB certification***. * Possess clear understanding of ***Software Testing Life Cycle (STLC),*** that includes Requirement Study, Testcase design ,Test execution and Reporting. * Possess good knowledge on ***Defect Management Life Cycle(DMLC),*** Defect Tracking and Reporting. * Have worked on Test Management Tools: HP Quality Center 9.2,Test Director & Microsoft TFS * Trained in **Python** during my maternity break * Have been a part of Process Improvement team . |
| Professional Experience | |  |  |  | | --- | --- | --- | | **Organisation** | **Role** | **Year** | | Equiniti India Pvt.Ltd | Senior Test Analyst | Oct 2016 -Oct 2017 | | Senior Test Engineer | Jan 2015 -Sep 2016 | | Verizon Data Services India Pvt.Ltd | Senior Analyst | Oct 2009 - Jan 2012 | | Analyst | Oct 2006 - Sep 2009 | | Software Engineer | Jun 2005 - Sep 2006 | |
| Skills & Abilities | Hard Skills: SQL, HP UFT, VB Script  Soft Skills: Good Communicator, Experience in *cross cultural environment, Analytical* |
| Education | Bachelor of Engineering in Information Technology – India. |
| Hobbies | Singing (Indian Classical) |

# Detailed Project Experience

# Project Sirius

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| Organisation | Equiniti India Pvt.Ltd, a subsidiary of Equiniti Group PLC-UK |
| Duration | January 2015-October 2017 |
| Location | Chennai, India |
| Project Description | Implementation and enhancement of a scalable and robust capital markets IT platform. This web application isan internet- based Share Registration and Employee Share Plan platform, providing a single source of truth to employees. |

# Roles and Responsibilities:

* Providing an High Level Estimate based on the detailed assessment document provided by the business
* Attending a walk through for more clarification the Detailed assessment document.
* Going through the Use case Document and identifying any static or design issues
* Creating TestPlan and detailed test estimates.
* Creating Test design documents
* Creation and execution of Test scripts
* Identifying Test data by writing complex queries in SQL.
* Defect Management
* Created a Review log for all the test design document after the peer review of the test design of other resources in the team.

*Process Improvements brought in this role:*

* Several improvements to Business Acceptance Testing including Root cause templates
* Streamlined the Test repository
* Trained young professionals and assisgned them to a workable daily plan.

# Project IT-National Ordering

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| Organisation | Verizon Data Services India Pvt.Ltd |
| Duration | June 2005-January 2012 |
| Location | Chennai, India |
| Project Description | Handled multiple projects within Verizon, focusing on online ordering systems for different regions in the US. Project scope included testing multiple Legacy application and required an integrated knowledge about three different systems in the IT landscape. |

# Roles and Responsibilities:

* Involved in Functional testing of SOP Application .
* Writing test scenarios and test cases into the test management tool called Test Director.
* Staging orders for other teams required for testing change,disconnect and move orders in NYNE region.
* Handling Dataman request, which involves loading of test accounts into the test region for testing change,move,disconnect orders
* Interacted and worked with the development team to solve the trouble tickets encountered in the test scenario run.
* Preparing Regression testcases and executiong them manually.
* Attending Daily status calls, test case reviews and weekend support for Production Releases
* Performed regression testing on front end ordering system using automation tool like QTP.
* Was involved in Creating a Automation Framework.
* Have written a lot of reusable functions and created functional libraries,associated them as required.
* Execution of test scipts, connecting to Quality Center.