# **Customer Use case Description**

Use case Name: Check Status	<b>ID</b> : 3	Importance Level: High
Primary Actor: Customer	Use case Type: Detail, Essential	
Stakeholders and Interests:		

Customer: Wants to check order status Server: Updates the order status

Brief Description: This use case describes how order status is checked on the website.

**Trigger:** Customer visits the orders section on the website.

Type: Internal

## Relationships:

Associations: Customer, Server

Include:

Extend:

Generalization:

### **Normal Flow of Events:**

- 1. The Customer Logins Into the website using their credentials.
- 2. The Customer Enters the Orders Tab.
- 3. The Customer finds the item they ordered.
- 4. Customer selects the item.
- 5. Customer Clicks on check status to find the order status.

#### Sub Flows:

## **Alternative/Exceptional Flows:**

1a. Credentials are Invalid, Login is rejected.