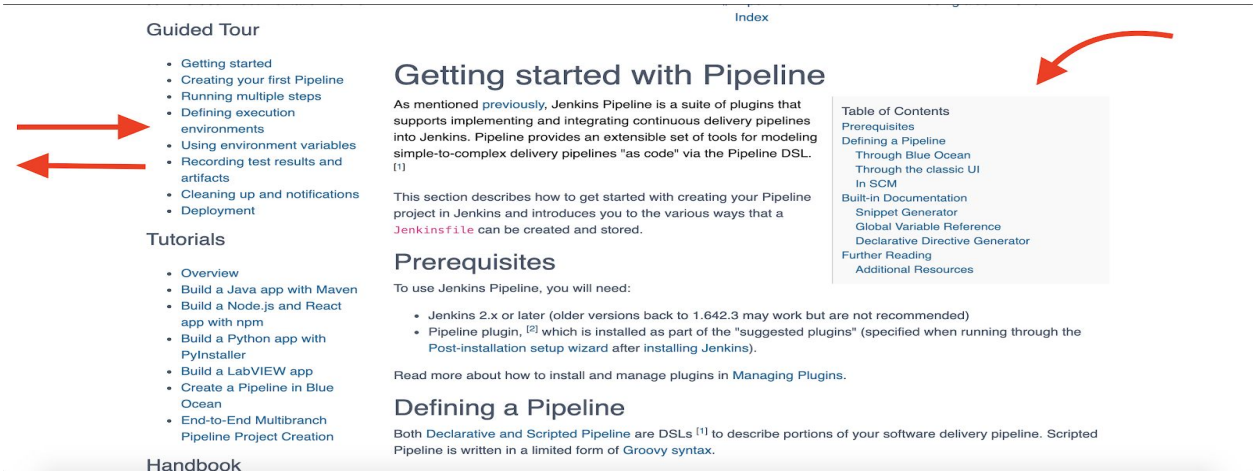
Jenkins User Handbook Feedback

Congestion:

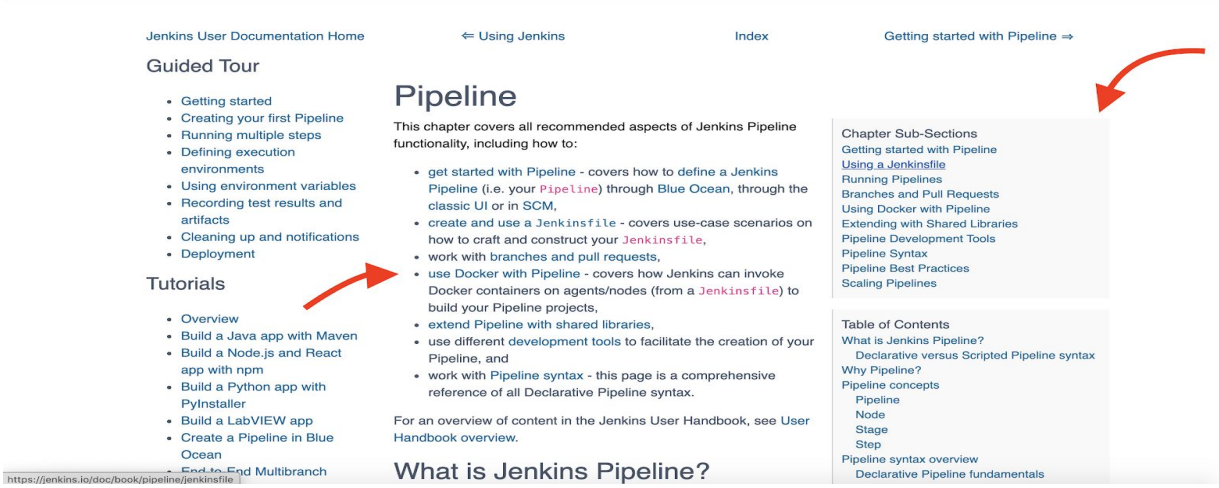
The top of the pages seem to be predominantly bounded by the table of contents and the links leading to other tutorials and documentation, like “*Guided Tour*”, ”*Tutorials*” and “*Tutorial Blog Posts*”, to name a few. This overuse of space makes the pages seem cluttered:



Extra space on the left and Table of Contents is placed in the middle of the content

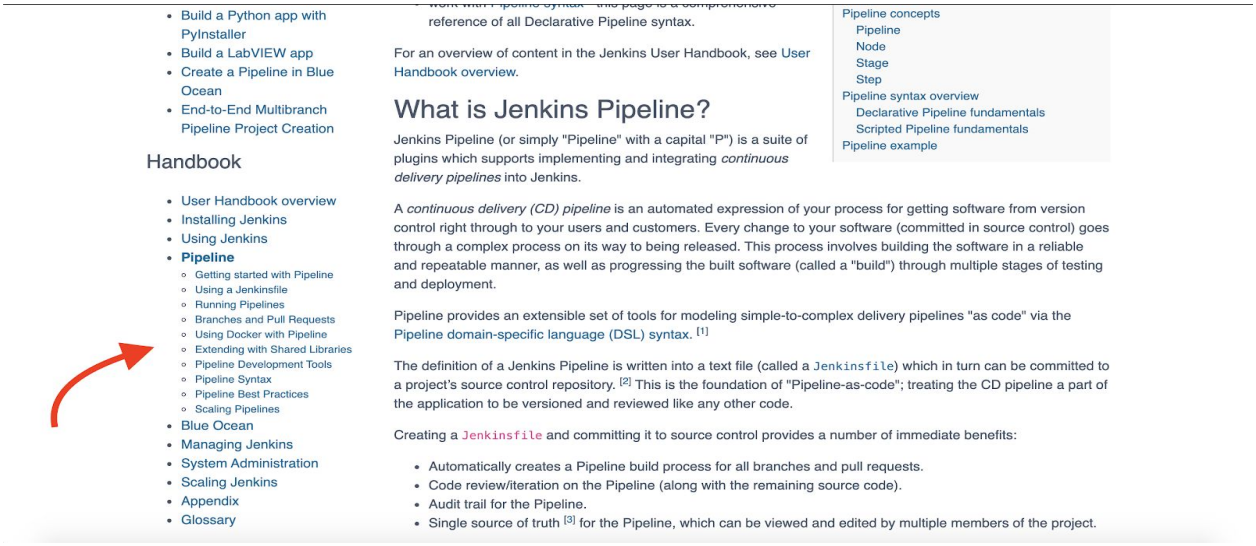
As you can see from the arrows in the example above, the space is misused, thereby cluttering the essential information that the user needs to read. **Those links can be pushed further to the left, creating more space for the content.**

The Table of Contents can be placed at the top of the page, if required with the content following underneath it or could be placed further to the right, with a smaller font and size perhaps. The font size of these menu options and Table of Contents shouldn’t be the same font size of the content:



Same links to the same content and font size is fully consistent throughout the web page

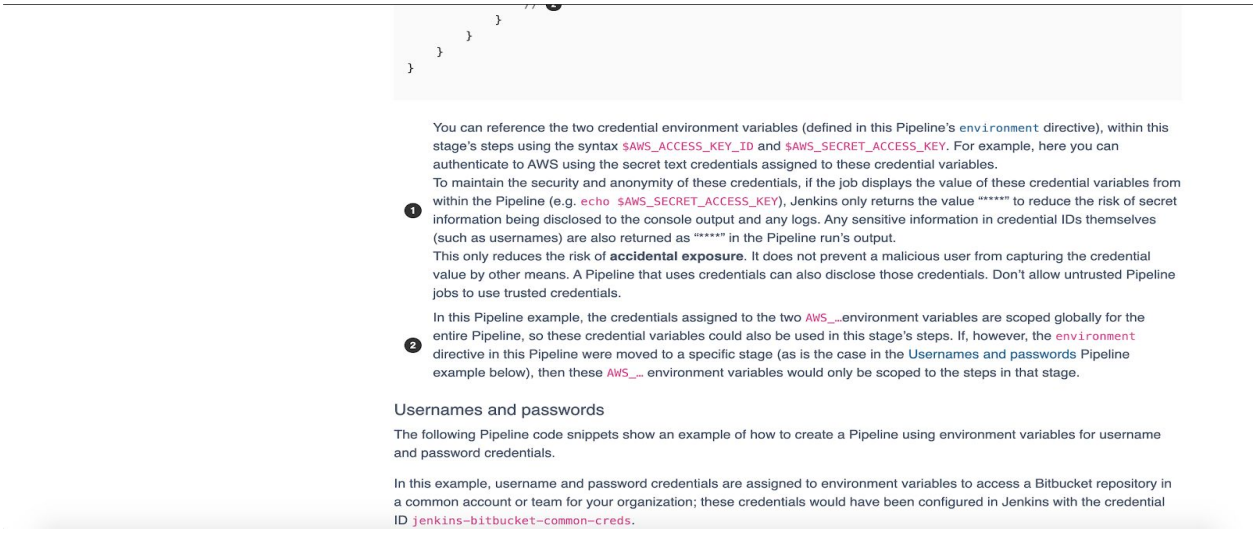
I feel that there **isn't a requirement for the Chapter Sub-Sections as all the links mentioned there already have the same links within the content.** The same links are in the menu options to the left as well:



Another set of links to the same content within the same web page of documentation

Technical Jargon:

The guide seems like it was written specifically for someone who has been in the Software Engineering industry or has a strong working knowledge of Jenkins or someone who has used the documentation for quite awhile. There are a lot of parts in the documentation where topics are well explained, but even the explanation might take a beginner some time to understand.



Clustered abundance of highly technical information

There is a lot of information that is grouped into one point at a time. It is slightly difficult to understand where one ends and the next begins. A lot of technical terms like “*accidental exposure*”, “*global scope*” and “*bitbucket repository*” can be slightly confusing to a user who is trying to learn how to get started.

Perhaps adding a page for a glossary at the end would be helpful, if a lot of the technical terms have to be present in the documentation.

It also seems as though there is an abundance of information about one topic in a single page.

Maybe splitting the topics into more separate pages would help the user feel like they accomplished a steady amount of learning after each page, rather than feeling like the information they need to learn, is never ending.

Key Points:

- Too much technical information that may not be easily understood by a beginner to engineering or Jenkins in particular.
- Too much of unused space in the webpage, making each page of documentation seem cluttered.
- Unnecessary abundance of links across each page that link to the same content.