

#### **Improving Population Health**

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#### Business Problem & Objectives

# Goal: Develop a product solution for Patient Health Monitoring and Recommendations System

The Health Insurance Group (HIG) has the Objective to develop an Al solution capable of monitoring patient health records in real-time, to provide proactive recommendations to patients on lifestyle changes, doctor and ultimately Emergency Room visits.

To fulfill this goal, our data
Science team will construct a
longitudinal patient record
(LPR), by aggregating data on
prior medical visits, lab
results, prescription data, and
loT devices such as consumer
wearables, smart-watches, and
home diagnostic equipment.





### Recommendation on Data Infrastructure: Data Ingestion and Storage

Utilize open-source technologies such as <u>Apache Kafka</u> for **real-time data ingestion** from various sources including EMRs, pharmacies, labs, and IoT devices.

**Store** the ingested data in a scalable and cost-effective manner using open-source distributed storage solutions <u>like Apache Hadoop Distributed File System</u> (HDFS)

Implement data governance and access controls to ensure compliance with HIPAA standards and patient consent requirements.



## Recommendation on Data Infrastructure: Data Processing and Analysis

Use Apache Spark for distributed data processing and analytics, enabling efficient processing of largescale datasets and complex machine learning algorithms.

Leverage Apache
Hive for SQL-based
querying and
analysis of
structured data
stored in the
distributed storage
system.

Implement data quality checks and data cleansing techniques to ensure accuracy and reliability of the LPR data.



### Recommendation on Data Infrastructure: Machine Learning Model Development

Utilize open-source machine learning libraries such as scikit-learn, TensorFlow, or PyTorch for developing predictive models based on the LPR data.

Train machine learning models to detect patterns and anomalies indicative of potential health risks or early signs of illnesses.

Implement continuous model training and evaluation pipelines using technologies like <a href="Apache">Apache</a> Airflow to ensure model accuracy and performance over time.



# Recommendation on Data Infrastructure: Model Deployment and Integration

Deploy trained machine learning models into production using containerization technologies such as **Docker and leverage orchestration frameworks like Kubernetes** for scalability and reliability.



Integrate the deployed models with HIG's existing infrastructure for sending proactive notifications to patients' devices via email, SMS, smartphone apps, etc.



Implement monitoring and alerting mechanisms to track the performance of deployed models in real-time and ensure timely intervention in case of any issues or anomalies.



### Recommendation on Data Infrastructure: Data Visualization and Reporting

Implement open-source tools such as <u>Apache Superset</u> or <u>Redash</u> to **query, visualize,** and create custom charts and dashboards. This helps HIG team in understanding trends, patterns, and making informed decisions.

#### **Recommended Key Features**

#### **Customizable Dashboards:**

Allow users to customize dashboards based on their role (e.g., healthcare providers, HIG analysts, patients) and their specific needs or interests.

#### **Interactive Reports:**

Enable dynamic interaction with the data, such as drilling down into specific metrics, filtering, or slicing data to view different dimensions.

#### **Alerts and Notifications:**

Integrate alerting mechanisms that can notify stakeholders about **critical health trends** or **anomalies** detected by the Al models.



### Recommendation on Data Infrastructure: Compliance and Security

Implement end-to-end encryption and access controls to protect sensitive patient data and ensure compliance with HIPAA standards.

Develop audit trails and logging mechanisms to track data access and usage, enabling traceability and accountability in case of security incidents or breaches.

Regularly conduct **security assessments and compliance audits** to identify and mitigate
any potential risks or
vulnerabilities in the data
infrastructure.



## Recommendation on Data Infrastructure: Proposed Infrastructure is "Big Data"

The proposed infrastructure can be referred to as "Big Data" as it involves the processing and analysis of large volumes of **heterogeneous data** sources including electronic medical records, IoT device data, and other healthcare-related data.

The use of distributed storage and processing technologies like <u>Apache Hadoop and Spark</u> enables scalability and performance optimization for handling big data workloads effectively.

Additionally, the incorporation of machine learning algorithms for predictive analytics adds another dimension to the complexity and scale of data processing involved, further justifying the characterization of the infrastructure as "Big Data".

