HANK GONTARZ

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SUMMARY

A senior programmer/analyst experienced in developing, maintaining and enhancing large computer systems. A dedicated, diligent and detail-oriented problem solver who identifies issues and implements enduring solutions.

PROFESSIONAL EXPERIENCE

YELLOW PAGES GROUP, Blue Bell, PA   **2008-2016**
Senior Applications Programmer/Analyst
Senior programmer responsible for the design, development, implementation and maintenance of custom applications to solve various problems for the print and digital directories industry.
- Enhanced PC and Mainframe software systems for various clients.
- Built an automated system to place digital Ads & Yellow Pages to various web sites.
- Assisted in deploying an ad manufacturing paperless work-flow system to consolidate and streamline operations.
- Built an automated system to dynamically build tear pages based on the demands of the sales and marketing teams.
- Rebuilt and remapped fonts to be included in our ad manufacturing and page composition systems.
- Designed, developed and implemented the automated system that converted and transferred the advertising data to the replacement system; this initiative was completed ahead of schedule and under budget.
- Implemented an application to digitally handle our service orders in an automated fashion and store the results in our document management system.
- Implemented an application to digitally convert various mainframe reports into Excel documents automatically and email the URL link to our business analysts.
- Designed and developed Ad Tax, a multi-platform solution that extracts and refines content from directory advertising, transforming it into keywords that are used by the Google search engines. This provided the client with a new product line for their internet sales division.

VOLT INFORMATION SCIENCES, Blue Bell, PA   **1997-2008**
Applications Programmer/Analyst
Programmer responsible for the design, development, implementation and maintenance of custom applications to solve various problems for the print and digital directories industry.
- Enhanced PC and Mainframe software systems for various clients.
- Developed a new Macintosh to Mainframe graphics subsystem.
- Integrated process color support into the existing composition systems.
- Ported numerous OS/2 programs to the Windows operating systems.
- Built a new mainframe TCP/IP communications layer for the Microsoft Windows platforms that assisted in the transition from an SNA to TCP/IP network.

EDUCATION

Mansfield University of Pennsylvania, Mansfield, PA
Reading Area Community College, Reading, PA
Drexel & Temple Universities, Philadelphia, PA

TECHNICAL SKILLS

Platforms:
Macintosh, Intel PCs, DEC VAX/VMS, IBM Mainframe z/OS

Systems:
**MAC Classic & OSX, Unix, Linux, OS/2, DOS, VAX/VMS, MS Windows, DOS/VSE,
VM/CMS, MVS & z/OS**

Languages:
**Dot NET, Visual Basic, Pascal, PC Assembler, DCL, JCL, Mainframe Assembler, PL/I,
Cobol, C#, C/C++ (IBM, MS, Borland, GNU), Java, JavaScript, REXX, SQL, PostScript**

Software:
MS Office, Adobe Creative Suites
Terminal Emulators (Reflections, PComm, Extra)
Mainframe: CICS, TSO, ISPF, SDSF, JCL, CP/CMS, Xedit, VTAM, VSAM
Databases: DB2, MS SQL Server, MySQL, SQLlite, Oracle, MS Access, Interbase

Networking:
TCP/IP, PPP, LAN, APPC/APPN, 3270 EHLLAPI